



Library and Knowledge Services

KNOWvember Report 2025

#KNOWvember25

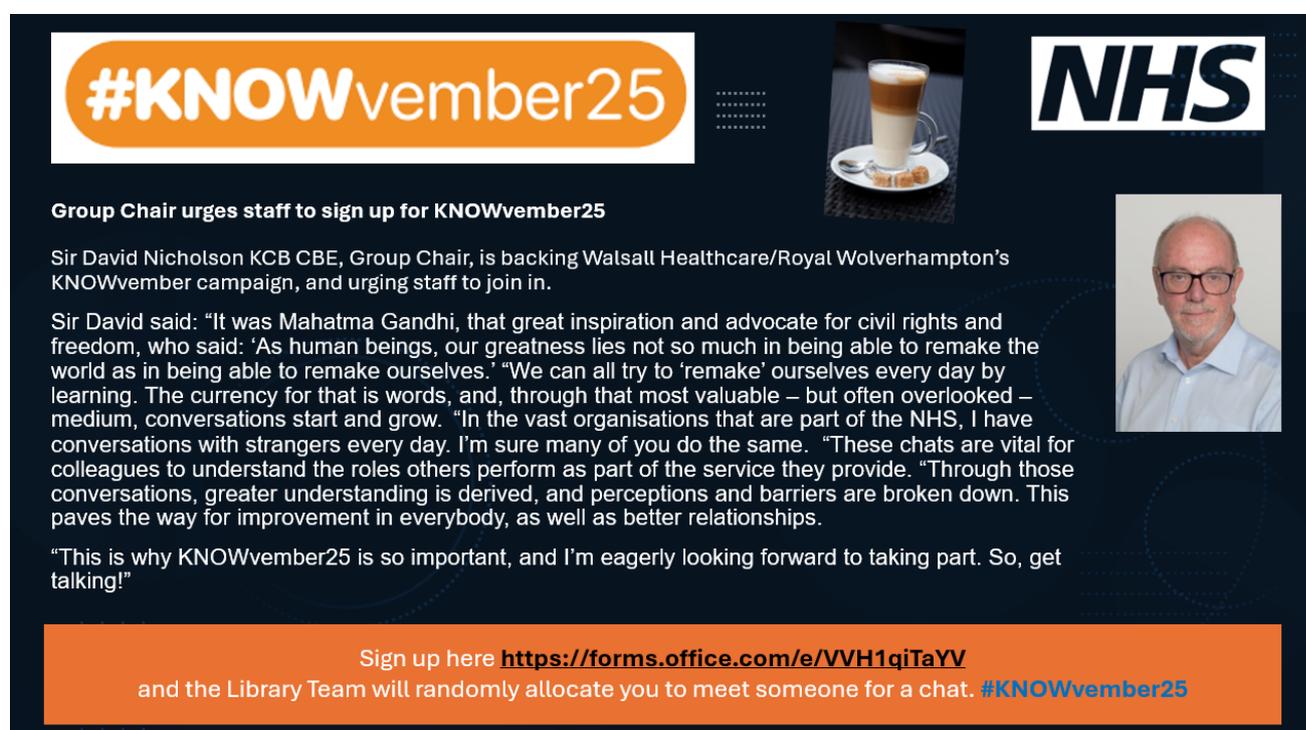


KNOWvember feedback – thank you!



During the month of November (extended until February 2026), the Library and Knowledge Services team showcased the many ways they [mobilise evidence and knowledge](#) across the organisation. One of their most popular activities is **KNOWvember**, where colleagues are invited to take part in a **Randomised Coffee Trial (RCT)**. This provides an opportunity to meet face-to-face or virtually, share best practice, spark innovation, explore collaborative opportunities, understand each other's roles, and ultimately help participants grow their professional connections.

Sir David Nicholson encouraged colleagues across both WHT and RWT to take part, and we are pleased to share the positive feedback received.



#KNOWvember25

Group Chair urges staff to sign up for KNOWvember25

Sir David Nicholson KCB CBE, Group Chair, is backing Walsall Healthcare/Royal Wolverhampton's KNOWvember campaign, and urging staff to join in.

Sir David said: "It was Mahatma Gandhi, that great inspiration and advocate for civil rights and freedom, who said: 'As human beings, our greatness lies not so much in being able to remake the world as in being able to remake ourselves.' "We can all try to 'remake' ourselves every day by learning. The currency for that is words, and, through that most valuable – but often overlooked – medium, conversations start and grow. "In the vast organisations that are part of the NHS, I have conversations with strangers every day. I'm sure many of you do the same. "These chats are vital for colleagues to understand the roles others perform as part of the service they provide. "Through those conversations, greater understanding is derived, and perceptions and barriers are broken down. This paves the way for improvement in everybody, as well as better relationships.

"This is why KNOWvember25 is so important, and I'm eagerly looking forward to taking part. So, get talking!"

Sign up here <https://forms.office.com/e/VVH1qiTaYV> and the Library Team will randomly allocate you to meet someone for a chat. **#KNOWvember25**

Benefits of taking part in an RCT included:

- **Strengthening relationships** by improving communication and sharing knowledge and ideas.
- **Having time for meaningful conversations**, both work-related and informal.
- **Meeting colleagues outside usual networks**, helping everyone understand who does what across the organisation.
- **Encouraging collaboration**, building links and breaking down silos.

How it worked

- Following our promotional campaign, **106 colleagues** expressed interest, representing a diverse group across clinicians, directors, managers, AHPs, nurses, administrative staff and students.
- **84% met with their assigned partner**, either virtually or in person.

- Participants were **randomly matched** and encouraged to meet for **20–30 minutes** at a convenient time and place.
- A **conversation prompt sheet** was provided (optional to use).
- Feedback was welcomed via **X using #WALRCT25** by email and participate survey.

Thank You

A huge thank-you to everyone who took part and helped make KNOWvember25 a success.

If you missed out, planning for **KNOWvember26** will begin soon. Keep an eye out for sign-up details and promotions — we hope you'll join us!

Library and Knowledge Services

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