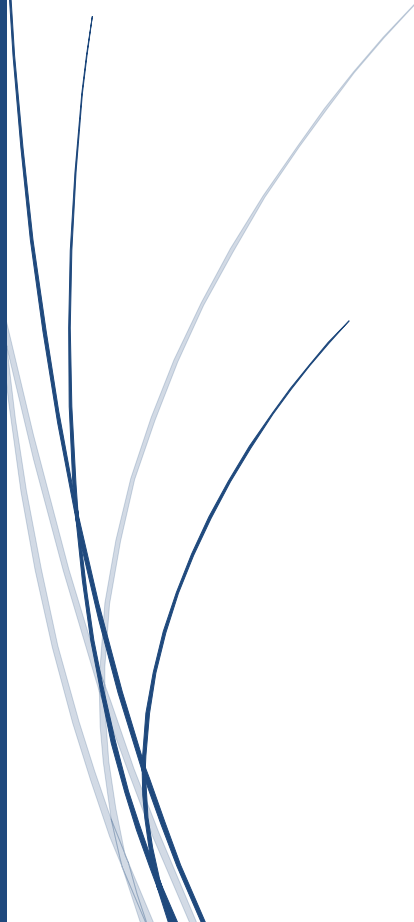




Walsall Healthcare
NHS Trust

Library and Knowledge Services KNOWvember Report 2022



KNOWvember Great Success – thank you!



During the month of November, the library service showcased the many ways they [mobilise evidence and knowledge](#). One of their popular activities is Knowvember whereby they invited colleagues to sign up to a randomised coffee trial. Giving colleagues an opportunity to meet face/face or virtually; to share best practice, innovation and collaborative opportunities, getting to know what colleagues do, enabling participants to grow their connections. This year the team asked colleagues across WHT and RWT sites to participate and were delighted with the uptake!

Benefits of a RCT included:

- Building relationships – improving communication, sharing knowledge and ideas.
- Providing time to chat to people about things that aren't directly work related, as well as some useful work-related conversations.
- Creating an opportunity to meet people you won't necessarily be directly working with but it's nice to know who they are!
- Encouraging links and collaboration within the organisation.

How did it work?

- Following promotion; they received interest from a multi-professional range of participants (82 in total) these ranged from Clinicians, Directors, Managers, Allied Health Professionals, Nurses, Admin/Clerical and Students.
- Colleagues were randomly matched and advised to meet for around 20-30 minutes in a place that suited them.
- Colleagues were issued with a conversation prompt sheet (use of this was optional).
- Colleagues were also encouraged to provide their feedback via Twitter #WALRCT22 or email.

Thank you to everyone who participated, here are just a few examples of feedback received.

I am afraid we were far too involved in our conversation to remember to take a photo!

What a great initiative though, and a great match. We had a fruitful conversation, and it was great to connect with and get to know another colleague.

Thanks for facilitating this 😊



Manor Library @Health_Library · 18h

...

It's lovely to receive feedback from colleagues who have participated in our Randomised Coffee Trials. Another great meet up! 👍

#WALRCT22 #KNOWvember22 🍰



Christian Ward and Atul Garg



lisa meakin @lmeako · 17h

...

Nice coffee and catch up with @HumpageSam #knowvember22

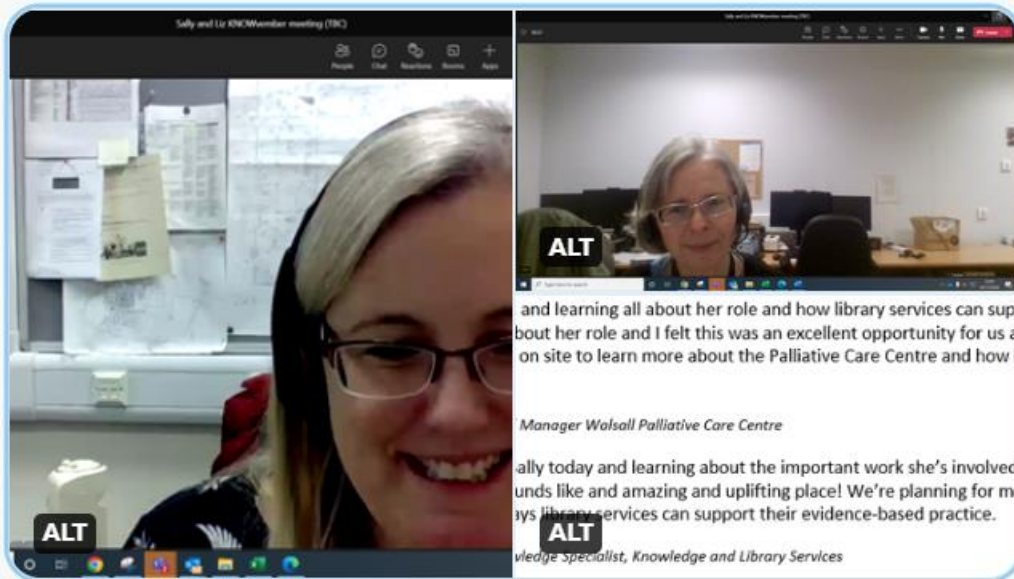
#WALRCT22





Manor Library @Health_Library · 18h

An online KNOWvember pairing! 📺
#WALRCT22 #KNOWvember22



Manor Library @Health_Library · Nov 22

Another successful pairing this week, catching-up over a cuppa. Let us know how you got on! ☕
#KNOWvember22 #WALRCT22



Esther Waterhouse @BryarsEb · Nov 22

Really enjoyed meeting @louisemabley for a coffee, great to hear about all she's doing in the community. @Health_Library #WALRCT22





TOM JOHNSON @TomJohnsonNHS · Nov 23

...

@Health_Library Thanks for organising #WALRCT22 and matching me with a lovely partner. A great chance to meet a new face and make exciting links for the future. No picture of the event but this is what it may have looked like....



🗨️ 1 ❤️ 1 ↗️



Manor Library @Health_Library · Nov 16

...

KNOWvember; great opportunity for enabling us to spend valuable 30 minutes together to share our knowledge and experiences; with the bonus of having a hot drink! ☕️ #KNOWvember22 #WALRCT22



You and 2 others

🗨️ 2 ↻️ 3 ❤️ 9 ↗️ 📊



Manor Library @Health_Library · Nov 16

...

Lovely to catch-up with Alison Yates this morning! A chance to reminisce and discuss developments to the Tobacco Dependency Service at the hospital. ☺

#KNOWvember22 #WALRCT22



You and Walsall Healthcare

🗨️ ↻ 1 ❤️ 5 📌 📊

Plans are already under way for KNOWvember 2023; with the themes focusing on mobilising evidence. Look out for promotions nearer the time, hope you can join us!

Library and Knowledge Services

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