



# Improvement Update

February 2021

## Our top 3 reads

- [Enabling innovation and adoption in health and social care: Developing a shared view](#) (Care Quality Commission, Feb 2021)
- [A mixed-methods study of challenges experienced by clinical teams in measuring improvement](#) (BMJ Quality & Safety, Jan 2021)
- [How frontline teams engage with patient-centred quality improvement](#) (Nursing Times, Jan 2021) (Nursing Times, Jan 2021)

## Improvement

- [Enabling innovation and adoption in health and social care: Developing a shared view](#) (Care Quality Commission, Feb 2021)
- [Blog: Getting past the hype to discover the power of coaching](#) (Health Quality Council, Feb 2021)
- [How frontline teams engage with patient-centred quality improvement](#) (Nursing Times, Jan 2021) (Nursing Times, Jan 2021)
- [Using Lean Six Sigma techniques to improve efficiency in outpatient ophthalmology clinics](#) (BMC Health Services Research, Jan 2021)
- [Writing's on the wall: improving the WHO Surgical Safety Checklist](#) (BMJ Open Quality, Jan 2021)
- [Improving the neonatal team handoff process in a level IV NICU: reducing interruptions and handoff duration](#) (BMJ Open Quality, Jan 2021)
- [Engaging community pharmacists in quality improvement \(QI\): a qualitative case study of a partnership between a Higher Education Institute and Local Pharmaceutical Committees](#) (BMJ Open Quality, Jan 2021)
- [Capability building for large-scale transformational change: learning from an evaluation of a national programme](#) (BMJ Open Quality, Jan 2021)
- [A mixed-methods study of challenges experienced by clinical teams in measuring improvement](#) (BMJ Quality & Safety, Jan 2021)
- [Blog: One size does not fit all: improving geriatric prescribing](#) (IHI, Jan 2021)
- [Lean thinking: using 6S and visual management for efficient adverse event closure](#) (BMJ Open Quality, Dec 2020)
- [NO WAIT: new organised well-adapted immediate triage: a lean improvement project](#) (BMJ Open Quality, Jan 2021)
- [A Comparison of Three Interactive Examination Designs in Active Learning Classrooms for Nursing Students](#) (In review – BMC Nursing, Jan 2021)

## COVID-19

- [Building Organizational Trust During a Pandemic](#) (NEJM Catalyst, Jan 2021)
- [The implementation of remote consulting in UK primary care following the COVID-19 pandemic: a mixed-methods longitudinal study](#) (British Journal of General Practice, Jan 2021)
- [Safe delivery? The main challenges for the NHS in delivering the COVID-19 vaccine](#) (Nuffield Trust, Jan 2021)
- [Coronavirus: no going back to normal](#) (Institute for Government, Jan 2021)

- [Blog: Recovery and then renewal: the innovation imperative for health and care](#) (The Kings Fund, Jan 2021)
- [Delivering core NHS and care services during the pandemic and beyond: Government Response to the Committee's Second Report of Session 2019–21](#) (Health and Social Care Committee, Jan 2021)

## Patient Involvement

- [Exploring the theory, barriers and enablers for patient and public involvement across health, social care and patient safety: a systematic review of reviews](#) (Health Research Policy & Systems, Jan 2021)
- [Public involvement in a pandemic: lessons from the UK COVID-19 public involvement matching service](#) (NHS Health Research Authority, Jan 2021)
- [Remote engagement: Removing barriers to inclusion in the context of COVID-19](#) (Centre for Ageing Better, Jan 2021)
- [“What matters to me”: A multi-method qualitative study exploring service users’, carers’ and clinicians’ needs and experiences of therapeutic engagement on acute mental health wards](#) (International Journal of Mental Health Nursing, Jan 21)

## Technology

- [NHS AI Lab to run Dragon’s Den for project ideas – Funding Opportunity](#) (UK Authority, Feb 2021)
- [Research Briefing AI and healthcare](#) (Parliamentary Office of Science and Technology, Jan 2021)
- [Kettering Hospital builds ‘Mary Bot’ to automate Covid reporting](#) (Digital Health, Jan 2021)
- [The Cultivation of Digital Health Citizenship](#) (Social Science & Medicine, Jan 2021)
- [Feature: the rise of remote monitoring – what’s next?](#) (Health Tech Newspaper, Jan 2021)

## Wellbeing

- [Engaging men earlier: a guide to service design](#) (Samaritans, Feb 2021)
- [The value of healthcare worker support strategies to enhance wellbeing and optimise patient care](#) (Future Healthcare Journal, Jan 2021)
- [Using the arts to support NHS staff mental health and wellbeing](#) (NHS Confederation, Jan 2021)
- [National Learning Report Support for staff following patient safety incidents](#) (Healthcare Safety Investigation Branch, Jan 2021)
- [Toolkit: Wellbeing tips for project managers](#) (Mental Health at Work, Undated)

## Events & Training

- [NHS International Women’s Day Celebration](#), 8 March 2021 (free online conference, NHS Chief People Officer and Health & Care Women Leaders Network)
- [The School for Change Agents](#) – starts April 2021 (free virtual course, NHS Horizons Team)
- [COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [#ProjectM bite size learning for leaders & managers](#) (free ongoing virtual courses, NHSE)
- [Health Foundation funding and opportunities in 2021](#) (Health Foundation)
- [QI Podcasts](#) (free podcasts, Southern Health NHS FT)
- And finally, for fun: [Hampshire Libraries Presents – The Wrong Door, a virtual escape room experience](#) (Hampshire Libraries, Jan 2021)

### Contact:

To request assistance with your improvement project, visit the [library website](#) or [contact your library team](#).