



Improvement Update

January 2021

Our top 3 reads

- [Plan-Do-Study Act Cycles: A problem-solving tool for improvement work](#) (Saskatchewan Health Quality Council, Jan 2021)
- [What was the role of improvement during COVID-19? - blog & video](#) and [Working Paper](#) (Q Community, Dec 2020)
- [2020: the health policy year in 12 charts](#) (The Kings Fund, Jan 2021)

Improvement

- [Plan-Do-Study Act Cycles: A problem-solving tool for improvement work](#) (Saskatchewan Health Quality Council, Jan 2021)
- [Podcast – Dr Zalan Alam – Innovative intermediate care](#) (Ockham Healthcare, Jan 2021)
- [What was the role of improvement during COVID-19? - blog & video](#) and [Working Paper](#) (Q Community, Dec 2020)
- [Testing a toolkit that uses patient experience feedback to improve care](#) (Nursing Times, Dec 2020)
- [Creating more than a directory: improving handover of information by renovating the induction app for University Hospital Wishaw](#) (BMJ Open Quality, Dec 2020)
- [Complexity Science as a Frame for Understanding the Management and Delivery of High Quality and Safer Care](#) (Book Chapter, Dec 2020)
- [7 Surefire Ways to Promote a Continuous Improvement Culture](#) (KaiNexus, Dec 2020)
- [Solving Quality Problems and Reducing Costs with Value Management](#) (IHI, Dec 2020)
- [QI: the engine of the recovery journey](#) (Joy Furnival, Dec 2020)
- [The impact of individual creativity, psychological capital, and leadership autonomy support on hospital employees' innovative behaviour](#) (BMC Health Services Research, Nov 2020)
- [Return on Investment for Healthcare Quality Improvement](#) (Book Chapter, June 2020)
- [Evidence 4 Quality Improvement Pinterest Boards](#)
- [Nursing and Midwifery COVID-19 Catalogue of Change](#) (NHSE/I, Ongoing)

COVID-19

- [REACH OUT An employer's guide to using behavioral insights in supporting staff mental health and wellbeing](#) (The Behavioural Insights Team, Jan 2021)
- [Understanding Intensive Care Staffing, Occupancy and Capacity](#) (Intensive Care Society, Jan 2021)
- [The stress of Bayesian medicine- uncomfortable uncertainty in the face of COVID-19](#) (New England Journal of Medicine, Jan 2021)
- [Newham Health Champions: a community-shaped response to Covid-19](#) (The Kings Fund, Dec 2020)
- [The courage to be kind: Reflecting on the role of kindness in the healthcare response to COVID-19](#) (Carnegie UK Trust, Dec 2020)
- [Rural, remote and at risk: Why rural health services face a steep climb to recovery from Covid-19](#) (Nuffield Trust, Dec 2020)
- [Science advice in a crisis](#) (Institute for Government, Dec 2020)
- [All hands on deck- public/private partnerships during COVID-19](#) (Reform, Dec 2020)

Policy & Strategy

- [2020: the health policy year in 12 charts](#) (The Kings Fund, Jan 2021)
- [Health and care in 2021- what can we expect?](#) (The King's Fund, Jan 2021)
- [The next steps towards integrated care](#) (The Kings Fund, Dec 2020)
- [Chief Medical Officer's Annual Report 2020 Health trends and variation in England](#) (Department of Health & Social Care, Dec 2020)
- [Vertical Integration of GP Practices with Acute Hospitals in England and Wales: Rapid Evaluation](#) (RAND, Dec 2020)
- [10 reflections on 2020](#) (NHS Providers, Dec 2020)
- [Non-COVID-19 NHS care during the pandemic: Activity trends for key NHS services in England](#) (The Health Foundation, Dec 2020)
- [Community pharmacy explained](#) (The Kings Fund, Dec 2020)

Technology

- [Patients and public are important stakeholders in health technology assessment but the level of involvement is low- a call to action](#) (Research Involvement and Engagement, Jan 2021)
- [Kettering General deploys live translation service within video consultations](#) (Digital Health, Jan 2021)
- [9 Take-aways about digital health from 2020](#) (Medical Futurist, Jan 2021)
- [Changing media depictions of remote consulting in COVID-19: analysis of UK newspapers](#) (British Journal of General Practice, Dec 2020)
- [The remote care revolution during Covid-19](#) (QualityWatch, Dec 2020)
- [Digital Health's Review of 2020 - Part One: January to June](#) and [Part Two: July to December](#) (Digital Health, Dec 2020)
- [Digital inclusion in mental health A guide to help increase choice and improve access to digital mental health services](#) (Association of Mental Health Providers, Dec 2020)
- [Data integration- driving improvements in patient care](#) (NHS England, Dec 2020)
- [How the unthinkable led to the unimaginable](#) (Digital Health, Dec 2020)

Events & Training

- [Healthchat with Northumbria Healthcare, 19 Jan 2021](#) (free webinar, Institute of Healthcare Management, 19 Jan 2021)
- [Quality Improvement \(QI\) – Knowledge-creation, translation & implementation, 20 Jan 2021](#) (free webinar, Connect Health)
- [What's in store for health and care in 2021? 28 Jan 2021](#) (free webinar, The Kings Fund)
- [Getting Started with Large Scale Change, runs 25 January 2021 - 7 March 2021](#) (free virtual course, NHSE)
- [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
- [The School for Change Agents](#) – starts February 2021 (free virtual course, NHS Horizons Team)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [#ProjectM bite size learning for leaders & managers](#) (free ongoing virtual courses, NHSE)

Contact:

To request assistance with your improvement project, visit the [library website](#) or [contact your library team](#).