

FREEDOM OF INFORMATION

Disclosure Log – Quarter 2 (July-September 2020)

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| 177.20 | September | Agency Spend |
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| 187.20 | September | Exception Reports" |
| 188.20 | September | STP lead details |
| 189.20 | September | Emergency department images targets |
| 190.20 | September | Incomplete RTT pathway |
| 191.20 | September | Covid-19 |
| 192.20 | September | National Axial Spondyloarthritis Society to map hydrotherapy |
| 193.20 | September | Nursing Agency lead details |
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| 195.20 | September | KPI's for Health visiting |
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| 202.20 | September | ECG machines |
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| 205.20 | September | Locum agency spend for the trust for Doctors in acute settings |
| 206.20 | September | Podiatry |
| 207.20 | September | Researching the incidence and treatment of breast cancer |
| 208.20 | September | Nursing Standard - Annual Leave |
| 209.20 | September | Trust's flexible endoscope inventory |
| 210.20 | September | Urology department: Impact of COVID-19 on prostate cancer diagnosis, treatment and support |
| 211.20 | September | Use of identifiable uniforms within Trusts |
| 212.20 | September | Whistleblowing contact |
| 213.20 | September | cancelled operations March - September |
| 214.20 | September | Staff physically attacked during coronavirus pandemic |
| 215.20 | September | Complaints & Racism |
| 216.20 | September | Bank Workforce & VMS Arrangements |
| 217.20 | September | coronavirus transmission in hospital |

080.20

Trust Food contracts

Please note the Midland Chill food contract has expired. Please confirm whether this contract is extended or replaced by any other supplier.

Answer: The Trust has a fixed pricing agreement that is renewed every 3 months.

081.20

IT

Dear FOI Officer,

I would like to request the following information:

1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:

Answer: Yes / Digital Data Management

2. How many members are in these teams/departments? And what roles are the teams/departments made up of?

Answer: 4

3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0

Answer: Various

4. Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: Yes

5. What software methodology do the teams/departments use?

Answer: Agile

6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: Yes

7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: Yes

8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No

9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No

10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No

11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.

Answer: No

12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?

Answer: Yes

13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?

Answer: No

14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.

Answer: Yes

082.20

Waiting List Initiative & Overtime

Dear Walsall Healthcare NHS Trust,

I am writing to request information under the Freedom of Information Act regarding Waiting List Initiative (WLI) & Overtime Payments to staff. Please complete the attached questions.

Answer: Please see attached. Available upon request.

083.20

Attempted suicide/self-harm admissions

Hello,

Please can you provide the number of attempted suicide/self harm admissions to the trust in the months outlined below:

- (i) 1st January 2019 to March 31st 2019
- (ii) April 1st 2019 to Jun 30th 2019

- (iii) 1st January 2020 to 31st March 31st
- (iv) April 1st 2020 to June 30th 2020

If possible can you provide a breakdown of age group; over 18, under 18.

Answer: Please see attached. Available upon request.

Please note, We have looked at the number of discharges within the time periods requested as IP coding is completed on discharge.

For this request we have only been able to look for patients that have an injury cause code within the self-harm group (X60-X84) The coding department have informed us that there are no codes to identify attempted suicides

084.20

IT

Dear Sir/Madam,

I hope you're well.

I am writing to make a request under the Freedom of Information Act 2000.

My requests are outlined below as specifically as possible
Please could you provide the following information:

1. How many people are employed by your organisation, including full time and part time?

Answer:

| Employee | Count of Employee |
|----------|-------------------|
|----------|-------------------|

| Category | Number |
|-------------|--------|
| Full Time | 2309 |
| Part Time | 1990 |
| Grand Total | 4299 |

2. What is your current intranet solution? (Sharepoint, Wordpress, Invotra, etc)

Answer: MojoPortal

3. How long have you been using this intranet solution?

Answer: 6years+

4. When is your intranet contract up for renewal?

Answer: N/A - We do not have a contract

5. What is your annual intranet budget?

Answer; No dedicated budget

6. Do you share an intranet/IT services with other organisations, if so who?

Answer; No

7. Which team and/or individual(s) are responsible for managing your intranet internally?

Answer;

Communications Team: Content

Digital Services: Hosting and Infrastructure

8. Are you using the Office 365 suite? If so, which applications from the suite are in use?

Answer: MS Teams

9. Which team and/or individual(s) are responsible for your intranet's procurement within the organisation?

Answer: Communications Team/Digital Services

10. Is your Active Directory hosted on-premise, or in the cloud?

Answer: On Premise

11. Could you provide us with a link to your Digital Workplace Strategy?

Answer: N/A

If possible, please could you present the information via a Microsoft Word or Excel document, sent to me via email.

085.20 Dermatology

I wish to make a series of separate requests under the Freedom of Information Act 2000. The data required for the fulfilment of these requests are routinely collected and stored digitally by NHS Acute Trusts to support the provision of dermatology services.

Question 1

- a. Please confirm how many (i) dermatology consultants and (ii) dermatology specialist nurses are currently in post in your NHS Trust

Answer: 5 Substantive Dermatology consultants + 1 Locum consultant + 1 new consultant starting Sep 2020. 1 specialist nurse.

- b. Please confirm how many (i) dermatology consultant and (ii) dermatology specialist nurse posts are currently vacant in your NHS Trust

Answer: 2 x Specialist Nurse vacancies

Question 2

- a. Please confirm whether your NHS Trust has a dedicated service/clinic for the prescribing and administration of biologic therapies for atopic dermatitis (Yes/No)

Answer: No

- c. If 'No' answered to question 2a, please confirm how the initiation of biologic therapies are managed locally in patients with atopic dermatitis

Answer: Within general dermatology clinics

- d. If 'Yes' answered to question 2a, and an alternative provider delivers this service, please confirm (i) the name of the provider and (ii) how many dermatology consultants and dermatology specialist nurses are involved in this service

Answer: N/A

Question 3

Please confirm how many (i) dermatology consultants and (ii) dermatology specialist nurses are responsible for delivering biologic treatment for atopic dermatitis within your trust

Answer: All (see question 1)

Question 4

- a. Please confirm whether your NHS Trust has a documented protocol/pathway for the treatment of atopic dermatitis (Yes/No)

Answer: No, we follow BAD and NICE guidelines

- b. If 'Yes' answered to 4a, Please confirm whether that protocol/pathway includes provision for the use of biologic therapies as a treatment option for moderate/severe atopic dermatitis (Yes/No)

Answer: N/A

- c. If 'Yes' answered to 4a, please provide a copy of the treatment protocol/pathway

Answer: N/A

Question 5

- a. Please confirm whether your NHS Trust has a multi-disciplinary team in place to treat patients diagnosed with atopic dermatitis (Yes/No)

Answer: No

- b. If 'Yes' answered to 5a, please outline what interventions and services the multi-disciplinary team can offer patients (eg psychodermatology service)

Answer: N/A

Question 6

- a. Please confirm whether you have taken up any Free of Charge (FOC) Medicine Schemes from 2018 - 2020 (Yes/No)

Answer: No

Please provide a copy of your organisations policy on free-of-charge schemes

Answer: N/A

Public interest arguments

There is a clear public interest for disclosure of this information, in that disclosure will:

1. Further the understanding of and participation in the public debate of issues of the day, and will allow for a more informed debate of issues under consideration by public bodies
2. Promote accountability and transparency by public authorities for decisions taken by them
3. Allow individuals to understand decisions made by public authorities affecting their lives and, in some cases, assisting individuals in challenging those decisions

086.20

Covid-19 In Maternity

Please disregard this FOI if your Trust does not provide maternity services. If it does, please can you provide YES/NO responses to the following 3 questions. This information is being requested for a BBC Panorama on the impact of Covid-19 on maternity. No Trusts will be identified as a result of these responses, we are simply seeking proportions of Trusts nationally which has experienced these challenges.

- 1) Have you had any pregnant women who have tested positive for Covid admitted to Intensive Care?

Answer: No

- 2) Have you had any asymptomatic pregnant women test positive for Covid?

Answer: Yes

- 3) Have you had any babies admitted to NICU who have tested positive for Covid?

Answer: No

087.20
Stolen Nitrous Oxide

I would like to make a Freedom of Information request for the following information.

- 1/ How many canisters of Nitrous Oxide have been stolen from your Trust since January 1 2010?
- 2/ From which locations where the canisters stolen?
- 3/ What was the volume of the canisters stolen?
- 4/ When were the canisters stolen?
- 5/ What was the value of the canisters stolen?
- 6/ Which Police force - if any - was the theft reported to? If possible could a CRN/Crime Reference Number for each incident be provided as well.

Answer: This information is exempt from disclosure in accordance with section 31(1) (a) the prevention or detection of a crime. The Trust determines that to disclose the location, number and volume would prejudice the Trust's ability to prevent and react to possible theft. Exemption 43 Commercial interests is also applied. The tender process has just begun and the value information could influence the bidding process.

088.20
Psoriasis Drugs

Dear Colleague,

Please see the attached Freedom of Information request.

Please let us know if you require any further information to process this request or if this request needs to be directed elsewhere.

Answer:

Dear Colleague,

Please see the below Freedom of Information request:

1. Please detail the number of patients currently prescribed apremilast with a current primary diagnosis of: a) Psoriasis b) Psoriatic Arthritis?

| Psoriasis | Psoriatic Arthritis |
|-----------|---------------------|
| | |
| | |

Answer: This information is not recorded on our systems

2. Of the patients prescribed apremilast in the last 12 months for Psoriasis and Psoriatic Arthritis, what number of patients received treatment with targeted small molecules or biologic therapies* prior to beginning treatment with apremilast? (*See annex 1 for a list of small molecule/biologic therapies)

| Psoriasis | Psoriatic Arthritis |
|-----------|---------------------|
| 11 | 1 |

3. How many small molecule- and/or biologic-naïve patients in the Trust are currently receiving a conventional **non-biologic** systemic therapy for Psoriasis or a conventional **non-biologic** disease-modifying anti-rheumatic drug (DMARD) for Psoriatic Arthritis? (e.g. methotrexate)

| Therapy | No. of patients receiving the specified therapy | |
|---|---|---------------------|
| | Psoriasis | Psoriatic Arthritis |
| Systemic therapies | | |
| Disease-modifying anti-rheumatic drugs (DMARDs) | | |

Answer: This information is not recorded on our systems.

4. Is CCG prior-approval required for the prescribing of apremilast? Y/N. If Yes, please tick the system you use: Bluetek ☐/Other ☐.

Answer: Yes, Bluetek

5. If other, what system do you use?

Answer: N/A

6. Is apremilast listed individually or grouped with biologic therapies on the prior-approval form for Psoriasis and Psoriatic Arthritis?

Answer: Individually

Psoriasis: Individually ☐ grouped ☐ **Psoriatic Arthritis:** Individually ☐ grouped ☐.

7. Please provide the wording used on the CCG's prior-approval form for the prescribing of apremilast.

| | Psoriasis | Psoriatic Arthritis |
|--|-----------|---------------------|
| Please provide the wording used on the CCG's prior-approval form for the prescribing of apremilast | | |

Answer: The information should be requested directly from the CCG.

Annex 1

| |
|------------------------|
| abatacept (Orencia®) |
| adalimumab (Amgevita®, |

| |
|--------------------------------|
| Humira®, Hyrimoz® or Imraldi®) |
| brodalumab (Siliq®) |
| certolizumab (Cimzia®) |
| etanercept (Benepali®) |
| golimumab (Simponi®) |
| guselkumab (Tremfya®) |
| infliximab (Remicade®) |
| ixekizumab (Taltz®) |
| risankizumab (Skyrizi®) |
| secukinumab (Cosentyx®) |
| tildrakizumab (Ilumya®) |
| tofacitinib (Xeljanz®) |
| ustekinumab (Stelara®) |

089.20

Face Mask spend

Dear Freedom of Information Officer

I am writing to you under the Freedom of Information Act 2000 to request the following information from the Walsall Healthcare NHS Trust:

1 . What was your spend on the following masks in the last 12 months by quarter?

- FFP2/N95

| | |
|---|----------------|
| Q4 2019: October 1 - December 31 | £333.13 |
| Q1 2020: January 1 - March 31 | £239.23 |
| Q2 2020: April 1 - June 30 | £0.00 |
| Q3 2020: July 1 - September 30 | £0.00 |

- Type II R

| | |
|---|--------------------|
| Q4 2019: October 1 - December 31 | £2,280.64 |
| Q1 2020: January 1 - March 31 | £7,612.54 |
| Q2 2020: April 1 - June 30 | £142,760.00 |
| Q3 2020: July 1 - September 30 | £0.00 |

2. Who are your top 3 suppliers of respirator and Type IIR masks by volume?

Answer: Unable to answer this question as supplier information is not provided for PPE issued through the PUSH model.

3. What is the percentage split of use of Type IIR and FFP2 between ICU/HDU/ED beds vs all other settings?

- FFP2

| | |
|-------------------------------------|--------------|
| AUDIOLOGY | 3.1% |
| C.M.U.CARDIOLOGY | 0.4% |
| COMM PODIATRY ANCHOR MEADOWS | 1.9% |
| COMM PODIATRY BENTLEY | 41.0% |
| COMM PODIATRY BRACE ST | 6.4% |
| COMM PODIATRY BROWNHILLS | 5.8% |
| COMM PODIATRY DARLASTON HC | 6.4% |
| COMM PODIATRY PINFOLD HC | 7.7% |
| COMM PODIATRY SAI MC | 1.5% |
| PHARMACY MANOR | 0.3% |
| OTHER DEPARTMENTS | 25.6% |

- IIR

Answer: Please see attached spreadsheet. Available upon request.

4. What is your current and pre-covid purchasing criteria for surgical masks i.e. a tendered process, framework or via open market/spot purchase.

Answer; Pre-covid all surgical facemasks are purchased through the NHS Supply Chain

5. How many units of the following masks were purchased per quarter over the last 12 months?

- FFP2/N95

| | |
|---|-------------|
| Q4 2019: October 1 - December 31 | 1105 |
| Q1 2020: January 1 - March 31 | 1800 |
| Q2 2020: April 1 - June 30 | 0 |
| Q3 2020: July 1 - September 30 | 0 |

- Type II R

| | |
|---|---------------|
| Q4 2019: October 1 - December 31 | 21,175 |
| Q1 2020: January 1 - March 31 | 84,850 |

| | |
|---------------------------------------|----------------|
| Q2 2020: April 1 - June 30 | 404,000 |
| Q3 2020: July 1 - September 30 | 0 |

6. Is there a minimum specification requirement for the Type IIR masks that needs to be met prior to purchase.

Answer: Walsall Healthcare requirement for purchasing of IIR masks are as follows, All products must conform to EN14683 standards and have datasheets to prove. All stock must be available in the UK ready for dispatch accompanied by photographic evidence and a sample to be quality assessed.

7. With specific reference to FFP2 and Type IIR Masks; aside from EC/CE certification of the mask, are there any internal quality assurance processes which take place prior to approval and use. If yes, please detail the assessment procedure/criteria

Answer: Datasheets are reviewed by Procurement who will consult H&S, Infection Control and Microbiology regarding the information contained within the document, if required. The sample will be reviewed by Infection Control, Microbiology or various clinical staff for suitability.

Please provide the information in either Microsoft Word or Microsoft Excel format.

090.20

Contracts & Tenders

Good morning,

I would like to request the following as part of the Freedom of Information act please:

1. How do you make the public aware of your contracts and tenders?

Answer: Published on Government website 'Contracts Finder' and on

<https://in-tendhost.co.uk/walsallhealthcarenh>

2. How do you commission architectural services?

Answer: National framework agreements

3. Do you have a design and construction framework?

Answer: No.

4. If you do have a framework, when is it due for renewal?

Answer: N/A

091.20

Sustainability and sustainable development

Dear Sir or Madam

Re: Freedom of Information Request to Walsall Healthcare NHS Trust

I am writing to request information under the Freedom of Information Act 2000, related to your organisation's current approach to sustainability and sustainable development.

The information that I am seeking to collect is as follows:

1. Could you please confirm whether your organisation has a sustainability or sustainable development strategy?

Answer: No – however current work in progress.

2. If you answered yes to the first question can you confirm?
 - a. Whether there is a strategy group or work/action plan in place to support this strategy?

Answer: N/A

- b. When the strategy was first developed within the organisation (year).

Answer: Being developed, ready to publish 2021.

3. Is there an identified Executive Sponsor for sustainability within the organisation?

Answer: Yes. Ned Hobbs, Chief Operating Officer

4. Are any members of staff dedicated to sustainability or sustainable development within the organisation? If so, how many hours per week are dedicated to this area of work, what is their job title and what Agenda for Change pay band are they?

Answer: No

5. Does your organisation have any environmental champions? If so, how many?

Answer: No; work in progress in line with sustainable publication in April 2021.

6. Do you offer any sustainability training for your staff? If so, what format is this delivered in (e.g. face to face, e-learning, etc)?

Answer: No; work in progress in lined with sustainable publication due April 2021

7. Is your organisation 'paperless'?

Answer: No

- a. For NHS Trusts and CCGs providing clinical services (such as Continuing Health Care), if not, what year do you anticipate fulfilling the NHS target to fully digitise clinical records?

Answer: The Trust is on a Digital journey, with the first step due to be taken in September, when a new PAS will go-live, along with other significant system upgrades in both ED and Theatres. Other developments are currently in planning stages, with some, such as an electronic document management system likely to be implemented in the current financial year. Other initiatives will follow in 2021/22. Full digitisation is likely however to take a further 2/3 years – i.e. before the Trust is truly paperless.

8. Have you engaged with the NHS Sustainable Development Unit over the past five years? If so, could you provide the names of the project titles that you worked with them on.

Answer: No

9. Does your organisation assess its impact on the environment when making decisions through use of a sustainability framework or another similar tool?

Answer: N/A – Hard PFI through Skanska and procurement through BCA.

092.20 IT Software

Hi Trust,

I am making a Freedom of Information Request.

Please kindly advise whether your Trust has procured at any point a technology platform called Robotic Process Automation, also known as RPA. This is a new technology and therefore I am only asking the Trust to check its procurement and/or IT records as far back as 01/01/2016.

If you have procured RPA, have you calculated how many Full-Time Equivalent hours have been saved as a result of the automation doing administrative tasks, which were otherwise carried out by human members of staff working for the Trust

Answer: The trust has purchased RPA software – so far we have only used this in a data cleansing pilot task and have not calculated the FTE hours that have been saved.

Name of your CIO / CTO and the email address.

Answer; Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Integration Director, email address; daren.fradgley@walsallhealthcare.nhs.uk

093.20

Treatment of Atopic Dermatitis

Dear Walsall Healthcare NHS Trust,

I am conducting some research into the treatment of Atopic Dermatitis in the UK, and how this compares with other countries in Europe. I would really appreciate if you could answer two questions.

First, could you tell me how many Atopic Dermatitis patients have been treated by your trust in the latest four months that you have data available for, and how many of these patients were paediatric versus adult?

Second, for all Atopic Dermatitis patients (adult plus paediatric) treated by your trust in the latest four months, could you please provide the number of patients treated with each of the following:

High Potency topical steroids

Ultraviolet light therapy

Azathioprine

Ciclosporin

Methotrexate

Mycophenolate mofetil

Acitretin

Alitretinoin

Dupilumab

Upadacitinib

Tacrolimus

Pimecrolimus

Answer: The Trust does not have coding available for outpatients, so would not be able to say which patients are being treated for atopic dermatitis.

094.20

Name & Contact details

Good afternoon,

Under the freedom of information act 2000, please could you supply me with the name and contact details for the below personnel (or nearest title) at the trust:

Answer: Staff details below Director Level are withheld under Section 40 (Personal Information). Where this is applicable we have confirmed the Director responsible for the department

- Director of nursing **Ann-Marie Riley (interim)** ann-marie.riley@walsallhealthcare.nhs.uk
- Chief nurse **Ann-Marie Riley (interim)**
- Chief operating officer **Ned Hobbs** ned.hobbs@walsallhealthcare.nhs.uk
- Director of infection control/Lead nurse **Ann-Marie Riley (Interim)**
- Director of operations **Ned Hobbs**
- Head of patient safety **Jenna Davies, Director of Governance** jenna.davies@walsallhealthcare.nhs.uk
- Head of Covid-19 response strategy **Ned Hobbs**

095.20
Ophthalmology services

Dear Sirs,

I am contacting you to request information under the Freedom of Information (FOI) Act 2000 on the following questions:

1. What was the annual budget for the Trust's ophthalmology and eye departments in each of the last 5 financial years?

Answer:

| FINANCIAL YEAR | BUDGET | |
|----------------|------------|--------------|
| | Orthoptics | Ophthal. SLA |
| 1920 | £390,807 | £1,035,617 |
| 1819 | £370,118 | £1,018,983 |
| 1718 | £357,617 | £1,067,961 |
| 1617 | £345,983 | £1,023,355 |
| 1516 | £345,797 | £1,051,194 |

2. How many patients were treated by the Trust's ophthalmology and eye department's outpatient clinics in each of the last 5 financial years?

Answer: See attached sheet – 095-20_OphthalmologyClinicAttendances

3. How many patients treated by the Trust's ophthalmology and eye departments outpatient clinics were treated for complications arising from refractive surgery in each of the last 5 financial years?

Answer: This information is not recorded on our systems

4. How many patients treated by the Trust's ophthalmology and eye departments outpatient clinics were treated for complications arising from contact lens wear in each of the last 5 financial years?

Answer: This information is not recorded on our systems

5. Of all the patients treated by the Trust's ophthalmology and eye departments outpatient clinics, what percentage were treated for complications arising from contact lens wear in each of the last 5 financial years?

Answer: This information is not recorded on our systems

6. How many of the Trust's patients had cataract surgery in each of the last 5 financial years?

Answer: See attached sheet 8036_FOI09520_CataractWaitsSid

7. What were the average waiting times from point of referral to being listed for cataract surgery in each of the last 5 financial years?

Answer:

| FOI 95.20 | |
|----------------------------------|--------------|
| <u>Wait for Cataract Surgery</u> | |
| | |
| Financial Year | Average Wait |
| Year 2015/16 | > 20 -21 wks |
| Year 2016/17 | > 14 -15 wks |
| Year 2017/18 | > 13-14 wks |
| Year 2018/19 | > 20 -21 wks |
| Year 2019/20 | > 24 -25 wks |
| | |
| | |
| Data Source RTT Data mart | |

8. What were the average waiting times from point of referral to undergoing first eye cataract surgery in each of the last 5 financial years?

Answer: See above table

9. How many patients are currently waiting to have cataract surgery?

Answer: See attached sheet 8036_FOI09520_CataractWaitsSided

10. What number and percentage of patients that have a cataract procedure on their first eye go on to have a cataract procedure on their second eye within six months of the first in each of the last five financial years?

Answer: See attached sheet 8036_FOI09520_CataractWaitsSided

11. What number and percentage of patients that have a cataract procedure on their first eye go on to have a cataract procedure on their second eye within twelve months of the first in each of the last five financial years?

Answer: See attached sheet 8036_FOI09520_CataractWaitsSided

12. What percentage of patients have a cataract procedure performed on each of their two eyes (bilateral procedure) on the same day during each of the last five financial years?

Answer: See attached sheet 8036_FOI09520_CataractWaitsSided

All attachments available upon request.

096.20
IT

Dear Walsall Healthcare NHS Trust,

Please could you provide the following information:

How many staff do you currently employ within the trust?

Answer: 4299

How many staff do you currently employ within the IT team?

Answer: 60+

Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?

Answer: Yes

How many networked Endpoints do you currently manage within your IT estate?

Answer: N/A

Are you Cyber Essentials/CE+ accredited?

Answer: Yes

How many IT support/request tickets are processed per month?

Answer: 600+

What is the name, job title, and department contact email address of for:

*CIO / IT Director

*Head of IT

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Integration Director, email address; daren.fradgley@walsallhealthcare.nhs.uk

097.20
IT Spend

Dear FOI Team

These are the questions:

For the Year '18-'19 what is your total revenue spend on IT:

How was this split by the following categories (%) :

Clinical Systems (including PAS/EPR, Pathology, Radiology, etc) :

People (all staff costs) :

IT Infrastructure (networks, desktops, laptops, etc) :

Non-Clinical Systems (HR, Finance, governance, expenses, etc) :

Other digital health spending (including "new technologies", video consultations, any AI, etc) :

Year '17-'18 what was your total revenue spend on IT:

How was this split by the following categories (%):

Clinical Systems (including PAS/EPR, Pathology, Radiology, etc) :

People (all staff costs) :

IT Infrastructure (networks, desktops, laptops, etc) :

Non-Clinical Systems (HR, Finance, governance, expenses, etc) :

Other digital health spending (including "new technologies", video consultations, any AI, etc) :

What is the total IT budget as a % of your total trust spend for 18-19 :

What is your total capital spend on IT for 18-19 :

What is the total IT budget as a % of your total capital spend for 18-19 :

Answer:

| | | | |
|--|--------------|--------------|--|
| | 17/18 | 18/19 | |
|--|--------------|--------------|--|

| Total IT Spend | £3,600,000 | £4,000,000 | (note: includes income Costs) |
|----------------------------|------------|------------|-------------------------------|
| | | | |
| Pay | 81.75% | 73.49% | |
| | | | |
| Clinical Systems | 35.00% | 32.50% | |
| IT Infrastructure | 14.50% | 15.25% | |
| Non-Clin Systems | 10.00% | 9.00% | |
| Other Digital Health Spend | 6.50% | 6.00% | |
| Other | 15.75% | 10.74% | |
| Nonpay total | 46.45% | 53.10% | |
| | | | |
| Income | -28.21% | -26.59% | |
| | | | |
| Total | 100.00% | 100.00% | |

098.20 Software Details

Dear FOI Team

These are the questions:

What is the main Radiology (RIS/CRIS) system that your Trust/Health Board runs?

Answer: CRIS

Who is the supplier of this system?

Answer: Healthcare Systems Software

What is the annual cost of the system?

Answer: £91k

How long is the contract for the system, and when does it expire?

Answer: 2021

What is the overall lifetime cost of the system?

Answer: £91k

What is the main Picture Archiving and Communications System (PACS) system that your Trust/Health Board runs?

Answer: PACS

Who is the supplier of this system?

Answer: GE Medical Systems Ltd

What is the annual cost of the system?

Answer: N/A

How long is the contract for the system, and when does it expire?

Answer: Rolling

What is the overall lifetime cost of the system?

Answer: N/A

What is the main Pathology (LIMS) system that your Trust/Health Board runs?

Answer: Winpath

Who is the supplier of this system?

Answer: CliniSys Group Limited

What is the annual cost of the system?

Answer: £138k

How long is the contract for the system, and when does it expire?

Answer: Rolling

What is the overall lifetime cost of the system?

Answer: £138k

099.20
PPE Stock purchase

Hi,

Please can you tell me which companies the trust has sourced Personal Protective Equipment from since 1st January 2020?

Answer:
NHSSC
THE ARCO GROUP
A1-CBISS LTD
GREEN CLOUD IT LTD
DTS TRADING
TOFFELN (BRISTOL)
H C SLINGSBY PLC
KESSLERS INTERNATIONAL
QUANTIS SERVICES LTD
STRYKER UK LTD
LS MAUFACTURING UK LTD
BUNZL HEALTHCARE

For each item purchased please list the type of item, the date of purchase, the number of items purchased, the company that has supplied the item and the value of the contract.

Answer: Please see attached. Available upon request.

100.20

Clinical Effectiveness

Please can I request the following:

1 Has your organisation had any 'areas of outstanding practice' documented in CQC inspection reports directly related to Clinical Effectiveness and Audit and what were they?

Answer: None Noted in the last report

2 What resource do you have in your organisation specifically for Clinical Effectiveness and Audit (i.e. wte and banding)

Answer: 1 Wte band 7 and 1 wte band 5 that covers Clinical Audit and Effectiveness including NICE, Safety Alerts, CHES and local project work

3. Are these staff within a central Governance or Quality team?

Answer: Yes they are part of the Corporate Governance functions

4. Do you have a senior medical lead for Clinical Effectiveness and Audit at Associate / Deputy Medical director level

Answer: Medical Director / Deputy Medical Director

5. If answer to 3. is Yes,

a. Is this as a standalone or within a wider remit (e.g. Associate medical director of Quality)

Answer: Currently this is stand alone.

b. How many PAs are allocated to Clinical Effectiveness and Audit

A full-time Consultant/SAS Doctor should have 1.5 SPAs in their Job Plan to cover the following activities: Clinical Governance, Audit, Mortality Review, Specialty or Directorate meetings, Participation in RCAs, patient complaints, mortality and morbidity reviews, Research, Service Development, Clinical Management, Some mandatory training, Appraisal, Job Planning

101.20

Agency/Bank Spend

1.20 FOI request –

Is the Trust part of a collaborative bank, if yes which other Trusts are included and which is the lead trust?

Answer: No

Who is the collaborative bank provider?

Answer: N/A

What is the percentage fill from the collaborative bank?

Answer: N/A

Please fill in the tables below relating to spend and workforce systems used within the trust

AGENCY SPEND

| | Spend for FY April 19 – April 2020 | System used e.g NHSP, Medacs, LMS | Contract Expiry date | Average Fill rates |
|----------------|------------------------------------|-----------------------------------|----------------------|--------------------|
| DOCTORS | £2,838,728.50 | Tempre | August 2021 | 37.40% |
| NURSES & HCA'S | £5,199,406.00 | Allocate, | May 2024 | N/A |
| AHP/HSS | £452,722.45 | Allocate, | May 2024 | N/A |
| NMNC | £0 | | | |

BANK SPEND

| | Spend for FY April 19 – April 2020 | Technology used e.g NHSP, Patchwork, Locum's Nest | Contract/pilot Expiry date | Average Fill rates |
|----------------|------------------------------------|---|----------------------------|--------------------|
| DOCTORS | £3,914,132.89 | Tempre | August 2021 | 29.97% |
| NURSES & HCA'S | £7,507,594.00 | Allocate, | May 2024 | N/A |
| AHP/HSS | £0 | | | |
| NMNC | £0 | | | |

E-ROSTERING SYSTEM USED

| | System used e.g. Allocate, Realtime etc | Contract Expiry date |
|---------|---|----------------------|
| | | |
| DOCTORS | Allocate | May 2024 |

| | | |
|-----------------|------------------------|----------------|
| COURSES & HCA'S | Smart Kronos Rosterpro | September 2021 |
| AHP/HSS | | |

DIRECT ENGAGEMENT (DE) COMPANY USED

| | | |
|---------|--|----------------------|
| | Company used e.g Liaison, PWC, 247Time, +US/Brookson | Contract Expiry date |
| DOCTORS | Liaison Workforce - TempRE | August 2021 |
| AHP/HSS | Liaison Workforce - TempRE | August 2021 |

Please complete the below table with the trusts average rate per hour and number of shifts per any one month (Bank & Agency) for each grade type.

| | Average Rate per hour (bank) | Average Rate per hour (agency) |
|------------|--|--|
| FY1 | £35 | £35.14 |
| SHO | £40 | £42.82 |
| Registrar | £70 | £64.88 |
| Consultant | £100 | £92.31 |
| | Number of shifts per month (bank) | Number of shifts per month (agency) |
| FY1 | 3 | 14 |

| | | |
|------------|-----|-----|
| SHO | 85 | 143 |
| Registrar | 4 | 6 |
| Consultant | 169 | 49 |

102.20 DPIA's

Dear sir,

Under FOI could I have a copy of your DPIAs on 'outsourcing mail room project' and 'Implementation of Power BI'.

Answer: Please see attached. Available upon request.

103.20

Over £25k Reports May, June 2020

Dear Walsall Healthcare NHS Trust,

Thank you for publishing your spend data here: <https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/our-expenditure/> . However, I notice that you haven't published any spending data since April 2020.

We understand that due to the COVID-19 pandemic it may not have been a priority to publish your spending data. However, we strongly believe that the spending data is critical to understanding how Government functions and this data is vital for our work. We would be extremely grateful if you could update this information as soon as reasonably possible.

I'd like to make a request under the Freedom of Information act for all transactions over £25,000 from May 2020 to at most a month in arrears from the date at which you publish in response to this request.

Please provide the data in a machine readable format (preferably csv). As a minimum, please make sure to include the date, value and recipient of each transaction. Please also provide details on the procurement category of each transaction if you have it.

Answer: The information is now up to date and available on the following link:

<https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/our-expenditure/>

104.20

Personal Protective Equipment for staff cleaning your hospital.

Dear Sir/Madam,

I would like to make a request under the Freedom of Information Act concerning Personal Protective Equipment for staff cleaning your hospital.

1. Is your cleaning managed in-house or outsourced to a private contractor?

Answer: In house

(If in-house, please respond to questions 2-4, if outsourced, please respond to questions 5-7)

2. What PPE do you provide to cleaners?

Answer; As recommended by our Infection Prevention Team for the areas in which staff are working, gloves, masks, aprons, eye protection

3. What training do you provide to cleaners on doffing and donning PPE?

Answer; As recommended by our Infection Prevention Team

4. Do you collect data on PPE's failure to protect cleaners? Is this data broken down by sex and ethnicity of the cleaners? Can you provide this data?

Answer: This information is not recorded

5. To whom is your cleaning outsourced?

Answer: N/A

6. Can you provide a copy of the contract you have with them?

Answer: N/A

7. Has this contract been amended in any way that affects the provision of PPE or training in the use of PPE for hospital cleaners since February 1, 2020? If so, how?

105.20**Ethnicity of senior trust staff**

Dear FOI officer,

We would like to request information about the ethnicity of senior trust staff under FOI laws.

Please could you complete the table below with the appropriate total figures.

| | BAME - total substantive staff | White - total substantive staff | Unknown - total substantive staff | Total substantive |
|---|---|--|--|------------------------------|
| Agenda for change Band 8A & 8B | 34 | 155 | 2 | 191 |
| Agenda for change Band 8C & 8D | 5 | 16 | 0 | 21 |
| Agenda for change Band 9 | 0 | 3 | 0 | 3 |
| Consultants | 124 | 44 | 0 | 168 |
| Very senior managers (VSM) | 0 | 9 | 0 | 9 |
| Total workforce (all bands) | 163 | 227 | 2 | 392 |

106.20**Operating Theatre Equipment****FOI Request regarding Theatre Operating Tables and Lighting**

- What is the number of theatres by hospital within the Trust?

Answer: 14 theatres

- What is the number of ITU/Critical Care Beds by hospital within the Trust?

Answer: 18 critical care beds (13 funded)

- Please can the Trust provide a list of all operating tables currently in theatres within the Trust to include:

- Hospital
- Manufacturer
- Model
- Installation date

Answer: Please see attached spreadsheet. Available upon request.

- How many surgical pendant lights are currently installed in theatres within the Trust. Please will you list the:
 - hospital location
 - manufacturer
 - model
 - installation date

Answer: Please see attached spreadsheet. Available upon request.

- How many surgical operating lights are currently installed in theatres within the Trust. Please will you list the
 - hospital location
 - manufacturer
 - model
 - date of installation

Answer: Please see attached spreadsheet. Available upon request.

- Does the Trust have an integrated theatre installation within theatres, and has this been rolled out across all theatre locations?

Answer: No

107.20

Patents and Licenses

FOI Request Regarding Patents and Licenses

Dear Freedom of Information Officer,

This is a request submitted under the Freedom of Information Act 2000, by email, on the 19th of July, 2020.

Regarding patents that your organisation does own or has previously owned, as a sole owner or jointly with others, please provide me with:

1. The number of licensing or assignment agreements signed between your organisation and another entity/entities, granting rights to such patents or transferring ownership of such patents, since the year 2000.

Answer: The Trust does not have any licensing or assignment agreements in the given period.

2. A list of all licensing agreements signed between your organisation and other parties on such patents, containing, for each agreement: the name(s) of the party/parties and year of signing, since the year 2000.

Answer: N/A

3. The annual income from each of these licensing agreements, by year, since the year 2000.

Answer: N/A

4. A list of all patents that your organisation does own or has previously owned, as a sole owner or jointly with others.

Answer: N/A

108.20

Surgical Care Practitioners

Good afternoon,

The non-medical practitioner workforce is an increasingly important part of the modern surgical team and the Surgical Colleges are now delivering educational and training opportunities in recognition of this, and also want to ensure they practice to the highest standards of patient care. As there is no register specific to these advanced practitioner groups, it is difficult to ascertain important information pertaining to this workforce.

On behalf of the Royal College of Surgeons of Edinburgh, we would be most grateful if you could provide the following information on the perioperative practitioner groups within your Trust.

You may remember we were in touch earlier this year regarding a similar request, which we later withdrew as the COVID-19 crisis worsened.

We are now submitting a new FOI request - please see attached a list of questions, which have changed slightly from what was sent earlier this year in our initial FOI. If you could collate the relevant answers in this format and send back to us at rcsed@beattiegroupp.com, that would be much appreciated.

If possible, please can you confirm receipt of this Freedom of Information request.

Answer: Please see attached. Available upon request. Please note: The Trust does not have any colleagues listed as 'perioperative practitioner', but a search via Google listed perioperative as Theatre practitioners. As a result, We have based the attached return on our Theatre Practitioner workforce and listed the figures in the 'Others' rows.

109.20

Maternity Statistics

Hi there - please could you provide me with the following information for your Trust for the locations where women can give birth (hospital Labour Wards, Midwifery Units and at home - if there are any others please provide details for these too). **Please break down all statistics to give the total per location.**

- 1) Number of births (not number of babies born) in 2019

Answer: 3627 deliveries. Of which, 3,588 were hospital deliveries, 20 were home births and 19 were born before arrival at hospital

- 2) Number of induced births in 2019

Answer: 1416 inductions

- 3) Number of instrumental deliveries in 2019

Answer: 292 instrumental deliveries

- 4) Number of emergency caesarean sections in 2019

Answer: 666 c-sections

- 5) Number of planned caesarean sections in 2019

Answer: 417 c-sections

- 6) Number of post-partum haemorrhages in total (500ml+)

Answer: 933

- 7) Number of post-partum haemorrhages (1500ml+)

Answer: 102

110.20

Food waste generated by the Trust

Dear Sir/Madam,

I am writing to request information under the Freedom of Information Act 2000.

1. Do you prepare all catering for patients and visitors in-house or outsourced or buy in precooked meals per site, please state sites details for the all requested information below.

Answer: Food is bought in – patients only.

2. If catering is outsourced please provider contractors' details

Answer: In House

3. Please explain in detail process involved in disposal of food waste and cost associated with this for the following scenario i.e.

- 3.1 If food waste macerated please provide detailed breakdown of cost analysis including running costs of macerated machines, annual service contract; electricity and water tariff charges. Do you have ppm for the unblocking of foul drainage contract and how many times foul drainage was blocked over last 3 years due to food waste stemming from main trust kitchen?

Answer: This information is not recorded

- 3.2 If food waste is treated off-site by contractor please state what happens to food waste and please provide detailed breakdown of all charges associated with this service including cost of bags, porter cost to transfer the food waste to a secured area, frequency of collection of food waste, carbon emissions and length of contract.

Answer: N/A

- 3.3 Has your organisation ever been cautioned by public body/EA for causing pollution from food waste.

Answer: No

- 3.4 State process involved in recording food waste data as part of annual ERIC disclosure and please state on average how much food is wasted per kg/day.

Answer: Patient food waste is not recorded weekly, but sampling is performed.

Catering food waste is recorded prior to disposal.

250kg average food waste per day.

- 3.5 Does your organisation track the food ordered for each patient as patients are transferred to another ward during their stay in the Hospital for the treatment or recovery.

Answer: Pre-Covid-19 patients chose food from a menu and this was delivered to each ward. We have no electronic system to track patients meals so would have to rely on wards contacting the catering department to inform them a patient had moved, this could only be achieved prior to food being put into ovens at meal times. Since Covid-19 we send food to wards and patients can select from the variety available which eliminates the need to move meals with patients.

3. Please provide name and email details of Trust Chief Executive, Board Directors responsible for the estates and finance.

Answer:

Chief Executive: Richard Beeken

Estates: Ned Hobbs, Cielf operating officer

Finance: Russell Caldicott, Finance director

5. Does your organisation have Sustainability management Plan and Carbon neutral plan by 2030/2050, please forward both documents.

Answer: No. To be completed by April 2021.

I would be interested in any information held by your organisation regarding my request understand that I do not have to specify particular files or documents and it is the departments responsibility to provide the information I require. If you need further clarification please contact me by email.

I would like the information to be emailed to me in electronic form.

If my request is denied in whole or in part I ask that you justify all deletions by reference to specific exemptions of the act. I will also expect you to release all non-exempt material. I reserve the right to appeal your decision to withhold any information or to charge excessive fees.

I would be grateful if you could confirm in writing that you have received this request. I look forward to your response within 20 working days as outlined by the statute.

111.20

The number of NHS staff that have returned to practice

Dear Walsall Healthcare NHS Trust,

Under the Freedom Of Information Act, I would like to request data on the number of Health Practitioners that have returned to the NHS under your Foundation Trust to support it during COVID-19, including retired practitioners who have returned to service and those who have rejoined the NHS.

Answer: 2. 1 Doctor & 1 Nurse

112.20**Orthotics services and other associated orthotics products.**

I would like information on the spend on ready-made orthoses and podiatry products, orthotics services and other associated orthotics products. In addition I would like the spend on Vascular therapy products such as AES Stockings, Compression Devices (IPC) and associated products.

Please provide a list of all suppliers of the above categories with spend details for 2018 and 2019 calendar year in the form of PDF or in excel.

Answer:

Spend Financial year 18 – 19 £533891.36

Spend Financial year 19 – 20 £421082.53

and podiatry products

Answer: Included in above totals.

In addition I would like the spend on Vascular therapy products such as
AES Stockings,

Answer: Spreadsheet attached - NHSSC

Compression Devices (IPC) and associated products.

Answer: See spreadsheet attached - NHSSC

Please provide a list of all suppliers of the above categories with spend details for 2018 and 2019 calendar year in the form of PDF or in excel.

Answer: Please see attached documents. All available upon request.

113.20**Staff disciplinary action**

How many staff both clinical and non-clinical have faced disciplinary action for theft of property belonging to the trust between Jan 1st and the date of this email (22/07/2020)

Please provide details of what was stolen and the number of items for the first 5 cases in each month

To avoid falling into exemptions I am happy to have names ages and other identifying personal information to be redacted

Answer: The Trust has had no members of staff face disciplinary action during the given time period.

**114.20
Drug Thefts**

In the calendar year, 2019 and Jan 1st 2020 and July 21st 2020

How many reports of drug thefts has there been at any hospital managed by the trust

Please provide the name of the drug that was stolen

Answer: No reported Drug thefts in the periods given

**115.20
Well Led review**

I would like to put in in place a freedom of information request to this trust regarding your last external well led review, could you tell me when it happened (MM/YY), who was commissioned to undertake it, and finally what was the cost of it ?

Answer: We undertook a well led review in November 2019, which was concluded in March 2020. This review was undertaken by NHSi as part of there ongoing support to the Trust as we have exited special measures. There was no cost to the organisation

**116.20
Delirium assessment tool**

Hospital / Trust / Health Board (hospital/organisation to which the information below applies):

- 1. Do you have use a delirium assessment tool as part of clinical practice for your non-ICU patients in your trust/hospital? YES**
- 2. If yes, in which clinical settings are they in place (please use X to indicate all that apply)?**

☒ Acute general medicine/Medicine of the Elderly

☐ Emergency Department

☒ Surgical wards

☐ Other (please specify):

3. Which, if any, validated tools are included in your written (paper or electronic) policies?
Please use X to indicate all that apply.

☒ 4 'A's Test (4AT)

☐ Confusion Assessment Method

☒ Single Question in Delirium

☐ Other (please specify):

4. Do you have a pathway or guidelines relating to delirium? YES
If yes, in which year were they written?:

Please see attached

5. (Voluntary: not a formal part of the FOI request)

Have staff or students performed any audits or quality improvement projects on delirium detection?

If so, please attach an electronic copy of reports or posters.

N/A

117.20

Information assets

Dear Walsall Healthcare NHS Trust,

I wish to understand the structure within your organisation around the management of information/data flows and their associated risks and what are your systems and processes you have in place to manage and monitor them. Therefore, to help to understand what is the core business function of these flows, I wish to ask the following;

Roles and Structures

1. Who carries out the role of your Senior Information Risk Officer (SIRO) and is this a dual or stand-alone role - Full Job title and name

Answer: Daren Fradgley, Director of Integration (Dual)

2. Who carries out the role of Chief Information Officer (CIO) and is this a dual or stand alone role - Full Job title and name

Answer: The Trust does not have a Chief Information Officer (CIO)

3. Who carries out the role of Data Protection Officer (DPO) and is this a dual or stand-alone role - Full Job title and name

Answer: Sharon Thomas, Information Governance Lead & DPO (Dual) Band 7

4. Who carries out the role of IG Manager (or equivalent ie. Head of IG) - Full Job title and name

Answer: as above

5. Questions 1 - 4 - Can we please have a copy of their job descriptions (Whether these are dual or stand alone job descriptions) and their pay banding.

Answer: Please see attached.

6. Questions 1 - 4 could we please have a copy of their department structure

Answer: Please see attached

7. Do you have a separate structure specifically to support SIRO/CIO in their roles?

Answer: No

All attachments available upon request.

118.20 PPE Contracts

Dear FOI Officer

I am sending this request under the Freedom of Information Act.

This request concerns contracts awarded for PPE directly by your organisation, and the fraud and error related to PPE procured or received by your organisation.

1) Please provide the following information for each PPE contract your organisation has signed directly from February 1st 2020 to date.

Answer: No contracts in place – one off agreements

This would include contracts for body bags, gowns, gloves, coveralls, masks, respirators, hand sanitizer, visors, and face shields, and clinical disposal equipment such as waste bags.

- a) The total value of each contract
- b) The date the contract was signed
- c) The name, unique identifier (Companies House number or Dun & Bradstreet number) and address of each supplier for each contract. Please note companies do not have personal information.
- d) The deliverables agreed in each contract, including the list of items to be supplied, and the volume of each item to be supplied.
- e) The procurement procedure, ie. OJEU, framework, competition or extreme urgency provision (negotiated procedure without a call for competition).
- f) Whether the contract has been fulfilled in full as of the date of this request.

2) Please state if any batches of items delivered under these PPE contracts, or national contracts, have failed to meet required product safety or protection standards and those items were rejected.

If this has occurred, please state what PPE items failed to meet standards, and the volume of items rejected (if only an estimated value for this is held, please provide it).

Answer: Please see lines within document that state items have been returned/credit received

3) Please provide a copy of any reports into fraud relating to these PPE contracts, or national contracts, signed since Feb 1st

Answer: No reports

4)

a) Please state the total cost to your trust due to fraud and error for each month for the period 1st January 2016 to 1st August 2020, if this information is retrievable within cost.

Answer: The current counter fraud provider commenced provision of the service on 01 November 2018 and the total amount lost to Trust due to fraud and error is £24,255.50. We do not have the data from the previous auditors

b) If you have a breakdown for PPE related fraud and error, please also provide this for each month for the period Feb 1st to date, if this information is retrievable within cost.

Answer: £0

119.20

Commissioned any Emergency Hormonal Contraception services

Dear Information Manager,

Please can I request information under the Freedom Of Information scheme.

Please can you confirm if you commissioned any Emergency Hormonal Contraception services from community pharmacy providers (either directly or through prime providers/secondary commissioning models) during the financial year 2017/18.

If so, please provide details of each community pharmacy commissioned to provide the Emergency Hormonal Contraception service, including (for each pharmacy individually, identified by 'F-code') the number of treatment incidents/consultations and (separately for each pharmacy) the numbers of levonorgestrel and/or ulipristal acetate supplied.

Please provide all relevant data for the financial year April 1 2017 – March 31 2018. Please provide this information electronically, preferably in a Microsoft Excel.

Answer: We can confirm that the Trust have not commissioned any Emergency Hormonal Contraception services from community pharmacy providers (either directly or through prime providers/secondary commissioning models) during the financial year 2017/18.

120.20

Cataract Surgery

Hi

Under FOI can I request the following information from the Trust please:

1. Does the Trust Sub-Contract any or all Cataract Surgery?

Answer: No

2. If Yes, who too?

Answer: N/A

3. What was the Trusts Cataract Surgery Average Waiting Time in May 2020?

Answer: 161 days

4. What was the Trusts Cataract Surgery Average Waiting Time in May 2019?

Answer: 74 days

5. What was the Trusts Cataract Surgery Average Patient Waiting Numbers in May 2020?

Answer: 350

6. What was the Trusts Cataract Surgery Average Patient Waiting Numbers in May 2019?

Answer: 288

7. If unable to provide at that level please state and provide information at Ophthalmology Specialty

Answer: N/A

121.20

Overpayment

I am submitting a request for information held by the trust under the Freedom of Information Act.

Please fill in the attached, the same questions are listed below for your reference.

This is request is for the following information based on the financial years 2017-2018, 2018-2019, 2019-2020.

- For each year, how many staff employed by your trust were overpaid in error?
- For each year, how much in total were staff overpaid?
- For each year, how much has been recouped? How much has been written off?
- What was the largest over-payment each year and what was it for?

Answer: please see attached spreadsheet. Available upon request.

122.20

Clinical benchmarking supplier

Dear Sir/Madam,

I am writing to you under the Freedom of Information Act 2000 (the Act) to request the following information from your procurement and contracting department:

1. Can you provide details of your current clinical benchmarking supplier : examples such as HED, Doctor Foster or CHKS?

Answer: NHSi Model Hospital and the NHS benchmarking tool

2. Can you provide details of the current renewal/end date of this contract?

Answer: N/A. Both of which are free to use National NHS tools.

3. Who is the main point of contact for this contract and their title and contact details?

Answer: N/A

4. Which board member has responsibility for benchmarking?

Answer: N/A

123.20

Order sets & Care plans

To whom it may concern,

Please can you supply me with more information regarding Order Sets, Care Plans and your EPR/EHR: -

1. Does the Trust have paper or electronic Order Sets? Please note, this is different to Order Comms

Answer: Orders sent Electronically.

2. Does the Trust have paper or electronic Care Plans?

Answer: Some Care Plans are paper and pre-printed.

3. If the answer is yes to 1&2 please can you provide the name of the supplier?

Answer: H. Jenkinsons & Sons provide printed Care Plans.

4. If a supplier is named in Q3 please state the length and expiry date of contract.

Answer: From 01.12.2017 to 30.11.2020 with option to extend for further 2 x 12 months.

5. If a supplier is named in Q3 please confirm the route to procurement.

Answer: Tender exercise

6. Is the Trust looking to procure electronic Order Sets or Care Plans in the next 2 years?

Answer: No

7. Has the Trust used Order Sets &/or Care plans for the treatment of COVID-19?

Answer: Yes

8. Please provide the name, job title and email address of the person responsible for Order Sets & Care Plans at the Trust.

Answer: N/A. Order Sets, Care Plans on Print Managed Service, wards/departments responsible for own use.

9. Please confirm what EHR/EPR system the Trust uses?

Answer: We currently use Lorenzo and Fusion for our Electronic Patients Records

10. Has the Trust started to look at obtaining a recognised certification for example:- Joint Commission, HIMSS EMRAM, ...and if so which certification?

Answer: Not at present.

129.20

Prescribing in Asthma

Dear Walsall Healthcare NHS Trust,

I am researching the use of biologic products for the treatment of severe asthma. Could you please provide answers to the following questions:

Q1. How many adult patients and how many children have been treated by your Trust for severe asthma in the last three months?

Answer: All severe Asthma patients are seen at Heartlands after referral

Q2. How many patients have been treated in the last three months with:

- Benralizumab **0**
- Omalizumab **3**
- Reslizumab **0**
- Mepolizumab **0**

(Please provide total patients numbers regardless of disease)

Q3. How many patients have been treated in the last three months, for severe asthma ONLY, with:

- Dupilumab
- Upadacitinib

Answer: N/A

130.20

ICT Documents

Hi,

I wish to submit a request for some of the organisation's information around the internal plans and strategy documents around ICT.

The ICT documents I require is the most recent update.

I wish to obtain the following documents:

1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.

Answer; N/A

2. ICT Org Chart- A visual document that presents the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.

Answer: Please see attached. Available upon request.

3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused.

Answer: N/A

4. ICT Capital Programme/budget- A document that shows financials budget on current and future projects.

Answer: Please see attached. Available upon request.

If some of these documents are not valid, please state when the 2020 ICT documents are planned to be published.

124.20
Counter Fraud

Dear FOI team

I would like to request the following information from your organisation under the Freedom of Information Act 2000.

All of the information that I have requested, I am aware is readily available and should already have been collated as part of your organisation's recent annual counter fraud SRT submission made to the NHS counter fraud authority.

1. Staff headcount at your organisation?

Answer: 4335

2. Annual budget of your organisation for the financial year 2019-2020?

Answer: £279.975m

3. What is your organisation provider type (as recorded on your SRT submission – i.e. Acute teaching, Ambulance)?

Answer: Acute

4. Who provides your organisations counter fraud provision? (In house – NHS consortium – Private provider)

Answer: Private provider

5. How many days were recorded for proactive counter fraud work (Strategic governance, Inform and Involve & Prevent & Deter) carried out at your organisation during the financial year 2019-20?

Answer: 77

6. How many days were recorded for carrying out reactive investigation work at your organisation during the financial year 2019-20 (hold to account)?

Answer: 67

7. How many counter fraud referrals did your organisation receive during the financial year 2019-2020?

Answer: 9

8. What was the recorded fraud loss identified by your organisation during the financial year 2019-2020?

Answer £13,113.60

9. What was the amount of fraud losses recovered by your organisation during the financial year 2019-2020

Answer: 0

10. How many criminal sanctions relating to fraud, bribery and corruption did your organisation apply during the financial year 2019-2020?

Answer: 0

11. How many disciplinary sanctions relating to fraud, bribery and corruption did your organisation apply during the financial year 2019-2020?

Answer: 0

12. What was the cost of counter fraud staffing or outsourced counter fraud provision to your organisation during 2019-2020 for - Strategic Governance, Inform and Involve and Prevent and Deter?

Answer: £28,750.00

13. What was the costs of counter fraud staffing or outsourced counter fraud provision to your organisation during 2019-20 for - Hold to Account?

Answer: £25,885.50

125.20

Free Drugs or nominal fee

Hi,

I've got a Freedom of Information query that I hope you'll be able to help me with

Question 1

Within the last 2 years, has the institution accepted or is it currently accepting any of the following drugs free of charge or for a nominal charge (eg £1):

Rizankizumab (Skyrizi)

Guselkumab (Tremfya)

Brodalumab (Kyntheum)

Ixekizumab (Taltz)

Secukinumab (Cosentyx)

Tildrakizumab (Ilumetri)

Answer: Tildrakizumab (Ilumetri)

Question 2

If yes to any of the above, are you able to say how long is the free of charge drug stock typically provided for each patient? For example, is it :

First dose

First month

First 3 months

Some other period?

Answer: First 3 months

Question 3

If the Institution has not accepted manufacturer provision of free of charge drug stock, are you able to say what have been the reasons for this?

Answer: N/A

126.20

Ovarian Hyper stimulation Syndrome

Hi there,

I am writing to request information under the Freedom of Information Act 2000.

Please could I have a breakdown of Ovarian Hyper stimulation Syndrome cases reported to you annually since 2015. To be specific: 2015, 2016, 2017, 2018, 2019 and 2020 (up until present).

Answer: This information is not recorded on our systems

Please can I also have the statistics on how many cases were hospitalised each year in the same format: 2015, 2016, 2017, 2018, 2019 and 2020.

Answer:

**Number of discharged between
01/01/2015 and 30/06/2020 that had
a diagnosis of Ovarian Hyper
stimulation Syndrome in any
diagnosis position**

| YearCalendar | Count |
|--------------|-------|
| Year 2015 | 4 |
| Year 2016 | 2 |
| Year 2017 | 4 |
| Year 2018 | 1 |

| | |
|--------------|-----------|
| Year 2020 | 1 |
| Total | 12 |

127.20

Knee & Shoulder procedures

1. Please can you send me the numbers of the following procedures undertaken by the trust in 2019/2020

- Meniscal tears in the knee treated by arthroscopy
- Torn anterior cruciate ligaments treated by arthroscopic reconstruction
- Early arthritis treated by cartilage transplantation.

Answer: Please see attached spreadsheet. Please note we don't have any • "Early arthritis treated by cartilage transplantation" patients

2. Please can you also tell me the numbers of the following shoulder procedures please?

- Rotator Cuff Repairs
- Anterior Shoulder stabilisation
- Reverse Shoulder Replacement
- Shoulder Capsule Release
- Shoulder Manipulation and Arthroscopic capsular release
- Sub acromial Decompression
- Total Shoulder replacement

Answer: Please see attached spreadsheet

3. Please can you provide me with a list of the shoulder implants used, stating both the manufacturer / brand, and the implants name, and the numbers of each purchased please?

Answer: Please see attached spreadsheet.

4. Please can you tell me your total spend on shoulder implants for 2019/2020?

Answer: Spend during financial year 19 – 20 £10459.92

All spreadsheets available upon request.

128.20**Care homes and COVID-19 testing**

Dear Sir/Madam,

1) Between 01/02/2020 to 01/07/2020, how many patients were discharged from hospitals run by your Trust into care homes? Please provide a weekly breakdown.

Answer: **Exemption 12 is applied. Cost of compliance exceeds appropriate limit. The Trust record discharges as “Discharged to Usual Place of Residence”. This would therefore mean a trawl through patient notes**

2) Of those patients who were discharged into care homes in the specified period, how many were tested for COVID-19 prior to leaving hospital? Please provide a weekly breakdown.

Answer:

| Week Starting | Tested |
|---------------|--------|
| 03/02/2020 | 0 |
| 10/02/2020 | 0 |
| 17/02/2020 | 0 |
| 24/02/2020 | 2 |
| 02/03/2020 | 2 |
| 09/03/2020 | 1 |
| 16/03/2020 | 1 |
| 23/03/2020 | 1 |
| 30/03/2020 | 7 |
| 06/04/2020 | 14 |
| 13/04/2020 | 16 |
| 20/04/2020 | 22 |
| 27/04/2020 | 16 |
| 04/05/2020 | 14 |
| 11/05/2020 | 8 |
| 18/05/2020 | 3 |
| 25/05/2020 | 3 |
| 01/06/2020 | 5 |
| 08/06/2020 | 4 |
| 15/06/2020 | 3 |
| 22/06/2020 | 2 |
| 29/06/2020 | 1 |

3) Finally, please tell me how many tested positive but were nonetheless discharged into care homes. Please provide a weekly breakdown.

Answer:

| Week Starting | Care/Residential/Retirement Homes (tested positive within 1 week prior to discharge) |
|----------------------|---|
| 03/02/2020 | 0 |
| 10/02/2020 | 0 |
| 17/02/2020 | 0 |
| 24/02/2020 | 0 |
| 02/03/2020 | 0 |
| 09/03/2020 | 0 |
| 16/03/2020 | 0 |
| 23/03/2020 | 1 |
| 30/03/2020 | 7 |
| 06/04/2020 | 9 |
| 13/04/2020 | 8 |
| 20/04/2020 | 8 |
| 27/04/2020 | 8 |
| 04/05/2020 | 5 |
| 11/05/2020 | 1 |
| 18/05/2020 | 1 |
| 25/05/2020 | 0 |
| 01/06/2020 | 1 |
| 08/06/2020 | 2 |
| 15/06/2020 | 0 |
| 22/06/2020 | 1 |
| 29/06/2020 | 0 |

131.20

NHS Immigration Surcharge

Dear FOI officer,

I am writing to you under the Freedom of Information Act 2000 to request the following information, relating to implementation of the Immigration NHS surcharge:

- Total amount spent by the trust on costs relating to the Immigration NHS surcharge, by month, since 1st August 2019
- Total income recorded by the trust from the Immigration NHS surcharge, by month, since 1st August 2019

Answer:

The table below details the income received from Overseas visitors by month since August 2019.

Please note the Trust does not itemise the costs of the respective procedure charge but recovers these costs through the individual charge/ price that is accounted for as Income.

| Aug-19 | Sep-19 | Oct-19 | Dec-19 | Jan-20 | May-20 | Jun-20 | Jul-20 | Grand Total |
|------------------|-----------------|------------------|-----------------|-----------------|-----------------|------------------|-------------------|--------------------|
| £ | £ | £ | £ | £ | £ | £ | £ | £ |
| 12,859.00 | (182.80) | 20,403.27 | 4,068.00 | 3,251.00 | 6,000.00 | 20,152.84 | (5,540.32) | 61,010.99 |

If the information is not held in the format requested please provide the information in the format held by the trust and explain this in the response.

If you are encountering practical difficulties with complying with this request, please contact me as soon as possible (in line with your section 16 duty to advise and assist requesters) so that we can discuss the matter and if necessary I can modify the request.

Please send me the data requested in the form of an Excel spreadsheet or as a csv file.

132.20
Cancer complaints during COVID pandemic

Dear Sir/Madam,

Could you please tell me between 1st March 2020 and the date of this email (31st July 2020):

1) How many PALS enquiries and official complaints your Trust has received from patients concerned about

- a) the impact of the coronavirus pandemic and your Trust's response on their access to cancer treatment

Answer: Nil

- b) and access to cancer testing - including tests to find out whether their cancer has spread, returned or occurred for the first time

Answer: Nil

NOTE: I suggest you search for these complaints by using the keywords 'cancer treatment', 'chemotherapy', 'cancer testing', 'coronavirus', 'COVID-19' and other relevant terms.

2) For the five most recent PALS enquiries/official complaints received, please provide me with

- a) a summary of the complaint (e.g. a patient with stage 4 lung and breast cancer has contacted PALS to complain about their chemotherapy being indefinitely suspended)

Answer: N/A

- b) the exact wording of the complaint, with redactions to remove potentially identifying information

Answer: N/A

- c) what action the Trust took in response

Answer: N/A

133.20

Atopic dermatitis

Number of Patients Treated

1. How many patients were treated within your Trust with the following drugs within the specified time periods?

| Drug | Number of patients treated between 01 February 2017 and 31 July 2018 | Number of patients treated between 01 August 2018 and 31 January 2020 |
|------------|--|---|
| Apremilast | 9 | 11 |
| Adalimumab | 191 | 212 |
| Dupilumab | 0 | 13 |

| | | |
|-------------|----|----|
| Etanercept | 74 | 87 |
| Infliximab | 38 | 48 |
| Secukinumab | 10 | 26 |
| Ustekinumab | 45 | 77 |

2. How many patients were treated within your Trust for atopic dermatitis within the specified time periods?

| Number of patients treated for atopic dermatitis between 01 February 2017 and 31 July 2018 | Number of patients treated for atopic dermatitis between 01 August 2018 and 31 January 2020 |
|--|---|
| | |

Answer: The Trust does not have coding available for outpatients, so would not be able to say which patients are being treated for atopic dermatitis.

3. How many patients were treated within your Trust with the following drugs for atopic dermatitis within the specified time periods?

| Drug | Number of patients treated for atopic dermatitis between 01 February 2017 and 31 July 2018 | Number of patients treated for atopic dermatitis between 01 August 2018 and 31 January 2020 |
|------------|--|---|
| Apremilast | 0 | 0 |
| Adalimumab | 0 | 0 |
| Dupilumab | 0 | 3 |
| Etanercept | 0 | 0 |
| Infliximab | 0 | 0 |

| | | |
|-------------|---|---|
| Secukinumab | 0 | 0 |
| Ustekinumab | 0 | 0 |

4. Please specify how patients treated with the following drugs are coded (OPCS code) within your trust:

| Drug | OPCS code (e.g. X385 subcutaneous immunotherapy) |
|-------------|--|
| Apremilast | X92.1 |
| Adalimumab | X92.1 |
| Dupilumab | No OPCS Code |
| Etanercept | X92.1 |
| Infliximab | X92.1 |
| Secukinumab | X92.1 |
| Ustekinumab | X89.1 |

5. Please provide the number of patients treated in the homecare setting for atopic dermatitis within the specified time periods:

| Number of patients treated in the homecare setting for atopic dermatitis between 01 February 2017 and 31 July 2018 | Number of patients treated in the homecare setting for atopic dermatitis between 01 August 2018 and 31 January 2020 |
|--|---|
| 0 | 3 |

6. How many of your Trust's homecare patients were treated with the following drugs for atopic dermatitis within the specified time periods?

| Drug | Number of patients treated for atopic dermatitis between 01 February 2017 and 31 July 2018 | Number of patients treated for atopic dermatitis between 01 August 2018 and 31 January 2020 |
|-------------|--|---|
| Apremilast | 0 | 0 |
| Adalimumab | 0 | 0 |
| Dupilumab | 0 | 3 |
| Etanercept | 0 | 0 |
| Infliximab | 0 | 0 |
| Secukinumab | 0 | 0 |
| Ustekinumab | 0 | 0 |

134.20

Staff and Agency information request 19/20 FY

Dear Sir / Madam,

Under the freedom of information act 2000, I am writing to formally request the following information:

1. **Staff Numbers** – Average headcount of permanent staff (Staff members on a permanent contract) and non-permanent staff (Staff members on temporary contracts, fixed term contracts and any consultants) over the entire 2019/20 financial year or just the total headcount as at Tuesday, March 31st, 2020. Can you please split this into the major staffing groups used by the trust? (E.g. Medical, Nursing, Admin, AHP etc.)

Answer:

| | |
|---|------------|
| Substantive Headcount, as at 31 March 2020, by ESR Staff Group | |
| Add Prof Scientific and Technic | 140 |

| | |
|---|-------------|
| Additional Clinical Services | 729 |
| Administrative and Clerical | 933 |
| Allied Health Professionals | 258 |
| Estates and Ancillary | 386 |
| Healthcare Scientists | 53 |
| Medical and Dental | 385 |
| Nursing and Midwifery Registered | 1338 |
| Students | 8 |
| Grand Total | 4230 |

2. **Staff Cost** – Total staff cost during the 2019/20 financial year split into permanent and non-permanent staff.

Answer:

Permanent - £155,563k (per accounts)

Non permanent - £25,159k (per accounts)

3. **Agency Hours** – Hours worked by agency staff in the 2019/20 financial year split by major staffing groups (E.g. Medical, Nursing, Admin, AHP etc.) and speciality/grade (E.g. Consultants, Registrars, GP, ICU Nurse, Acute Nurse, Occupational therapists, Pharmacists, Health Care Assistants, etc.) depending on how this is reported within the Trust.

Answer:

Medical

| | |
|--|------------------------|
| Medical - Consultant / GP | 5284.68 Hours |
| Medical - Foundation Y1 | 135.00 Hours |
| Medical - Foundation Y2 | 14,046.27 Hours |
| Medical - Registrar ST1-2 / Core medical training | 610.53 Hours |
| Medical - Registrar ST3 (+) | 2996.80 Hours |
| Medical - Speciality / Staff Grade Doctor | 13,919.15 Hours |

Nursing 142,459.87 Hours

4. **Agency Spend** – Total amount spent on agency staff in the 2019/20 financial year split into the Trusts' staff groups (E.g. Medical, Nursing, Admin, AHP etc.) and speciality/grade (E.g. Consultants, GP, ICU Nurse, Acute Nurse, Occupational therapists, Pharmacists, Health Care Assistants, etc.) depending on how this is reported within the Trust.

Answer:

Registered Nurse, Midwifery & Health Visitors - £5,155k

Allied Health Professionals - £703k

Healthcare Scientists - £104k

Support to Nursing - £218k

Consultants - £992k

Career/Staff Grades - £1,376k
Trainee Grades - £1,137k
NHS Infrastructure Support - £402k

135.20 Drug Use

To Whom it May Concern,

Please can you send me the following information?

| | FOI Question | No of Patients | Initiating department |
|---|--|----------------|-----------------------|
| 1 | How many patients (in the Trust) were initiated on ANTI TNF (originator and biosimilar) over the last 12 months? | 19 | Dermatology |
| | | 58 | Gastroenterology |
| | | 56 | Rheumatology |
| 2 | How many patients (in the Trust) have been initiated on biosimilar adalimumab? (<i>last 12 months</i>) | 18 | Dermatology |
| | | 33 | Gastroenterology |
| | | 23 | Rheumatology |
| | • and what is the split by brand in the last 12 months for the following products? | | |
| | ○ Amgevita | 0 | Dermatology |
| | | 1 | Gastroenterology |
| | | 6 | Rheumatology |
| | ○ Imraldi | 0 | |
| | ○ Hulio | 0 | |
| | ○ Hyrimoz | 18 | Dermatology |
| | | 32 | Gastroenterology |
| | | 17 | Rheumatology |
| | ○ Idacio | 0 | |
| 3 | How many patients have been initiated on these products? | 0 | |
| | ○ guselkumab (Tremfya) | 9 | Dermatology |
| | | 0 | Gastroenterology |
| | | 0 | Rheumatology |
| | ○ risankizumab (Skyrizi) | 5 | Dermatology |
| | | 0 | Gastroenterology |
| | | 0 | Rheumatology |
| | ○ brodalumab (Kyntheum) | 1 | Dermatology |
| | | 0 | Gastroenterology |
| | | 0 | Rheumatology |
| | ○ ixekizumab (Taltz) | 1 | Dermatology |
| | | 0 | Gastroenterology |

136.20**Winter Travel Arrangements**

Dear FOI officer.

I am looking into the arrangements that trusts will be making to support staff with travel during the winter months.

Given the potential for resurgent COVID-19 waves, ongoing localised lockdowns as well as annual winter pressures, I am looking into arrangements that trusts will be making to support their staff in getting to and from work during 1 Dec 2020 - 31 Mar 2021.

Please can I have a response to the following question?

1. What plans do you have in place to support staff with travel to and from work between 1 December 2020 to 31 March 2021, in case public transport is disrupted due to severe weather conditions and/or COVID-19 lockdowns, locally or nationwide?
[Such as: booking hotel rooms; hiring private accommodation; paying for taxis; creating special rest rooms]

Answer: We are booking hotel rooms within walking distance to staff's place of work. In addition to this, we have supported staff by giving lifts in 4x4 vehicles, especially in the community during severe weather. In respect, of taxis, these have been used in the past but it would be a decision to be made at the time of crisis and the need will have to be considered at that point.

Example of data:

Q1. What plans do you have in place to support staff with travel to and from work between 1 December 2020 to 31 March 2021, in case public transport is disrupted due to severe weather conditions and/or COVID-19 lockdowns, locally or nationwide?

A1. We are booking hotel rooms within walking distance to staff's place of work.

137.20

Names & Emails

To whom it may concern;

I am making a formal application under the Freedom of Information Act (2000) to obtain the following information:

The names and email addresses of the people doing the following roles (Or equivalents)

Divisional Director (Surgery)

Answer: Salman Mirza salman.mirza@walsallhealthcare.nhs.uk

General Manager (Surgery)

Answer; Divisional Director of operations William Roberts
william.roberts@walsallhealthcare.nhs.uk

Divisional Director (Medicine)

Answer: Nuhu Usman nuhu.usman@walsallhealthcare.nhs.uk

General Manager (Medicine)

Answer: Divisional Director of Operations Kate Salmon kate.salmon@walsallhealthcare.nhs.uk

138.20

PFI Contract

Dear FOI team,

*I am writing to you under the Freedom of Information Act 2000.
I would like to request the following information with regard to any and all PFI contracts to which your Trust is a party:*

- i. The original source of funding for the PFI(s) – bond or bank financed*

Answer; Shareholder funds and Bond Financed.

- ii. Whether the contract(s) contain a re-negotiation clause.*

Answer; There is a re-financing clause

- iii. I request the original contract on which the PFI was based.*

Answer; Exemption 43 is applied. This information is commercially sensitive

- iv. *I request confirmation that the Trust knows which entity currently owns the equity in the PFI.*

Answer; Exemption 43 is applied. This information is commercially sensitive

- v. *I request the names of the current and past owners of equity in the PFI.*

Answer; Exemption 43 is applied. This information is commercially sensitive

139.20

Unpaid bills by overseas visitors

Dear Sir/Madam,

This is an information request relating to unpaid bills by overseas visitors.

Please include the information for each of the following periods; 2019-20 and April 2020 to the present day:

Answer:

- **The total number of visitations by overseas visitors**

| | 2019-20 | 2020-21 |
|---|--------------------|-------------------|
| Number of visitors | 18 | 9 |
| Total charges for the year | £115,067.35 | £28,859.34 |
| Total amount unpaid as at 11/08/2020 | £72,821.28 | £20,612.52 |

- The total cost of health charges for medical treatment received by overseas visitors

Answer: Please see above

- The total cost of medical treatment health charges which remain unpaid by overseas visitors

Answer: Please see above

By overseas visitors I am referring to people who live outside the EEA and Switzerland (non-EEA nationals), including former UK residents, who are not automatically entitled to free NHS care.

140.20

Simply Food Solutions Contract

Simply Food Solutions contract is expired. Please confirm whether this contract is extended or replaced by any other supplier.

Answer: The contract was extended to 28 February 2021 during and in view of peak Covid 19 pandemic.

141.20

Laboratory and oncology information systems

To whom this may concern,

I would like to get more detailed information on your usage of laboratory and oncology information systems and thus request the following information at NHS UK trusts level:

1. Laboratory information system
 1. Which laboratory information system do you use in your hospital?
 2. How is the laboratory information solution usually procured (e.g. tender, spot purchase, etc.)?
 3. Who is in charge of making the procurement decisions for laboratory information systems (free choice or central directions)?
 4. When did the on-going contract for the used laboratory information system start?
 5. When will the on-going contract for the used laboratory information system end?
 6. How frequent are contracts for laboratory information systems renewed?
 7. How are you paying for the usage of the laboratory information system (e.g. on-off payment, recurring annual payments etc.)?
 8. In case there was an on-off payment - How much did you pay for the laboratory information system?
 9. In case there are recurring payments - How much do you pay per year for the laboratory information system?
2. Oncology information system
 1. Which oncology information system do you use in your hospital?
 2. How is the oncology information solution usually procured (e.g. tender, spot purchase, etc.)?
 3. Who is in charge of making the procurement decisions for oncology information systems (free choice or central directions)?
 4. When did the on-going contract for the used oncology information system start?
 5. When will the on-going contract for the used oncology information system end?
 6. How frequent are contracts for oncology information systems renewed?
 7. How are you paying for the usage of the oncology information system (e.g. on-off payment, recurring annual payments etc.)?
 8. In case there was an on-off payment - How much did you pay for the oncology information system?

9. In case there are recurring payments - How much do you pay per year for the oncology information system?

Please insert your answer in the attached Excel sheet

Answer: Please see attached spreadsheet. Available upon request.

142.20

Cancelled Cancer Operations

Dear Sir or Madam,

I am writing to request information under the Freedom of Information Act 2000.

I would like to know how many cancer operations have been cancelled by your NHS Trust since March 1st 2020.

Answer: This information is not recorded on our systems

143.20

CAMHS

Dear Walsall Healthcare NHS Trust,

1. Breaking down the data by each month, how many young people were referred to CAMHS service for Tier 3 support from March 2019 to July 2020?

2. Breaking down the data by each month, how many young people were refused CAMHS services, because the service lacked capacity from March 2019 to July 2020?

3. Regarding CAMHS services in the financial year 2018-19:

- i. How many patients waited more than 4 weeks for an initial assessment? (What percentage of the total is this?)
- ii. How many patients waited more than 18 weeks for an initial assessment? (What percentage of the total is this?)
- iii. How many patients waited more than 12 months for an initial assessment? (What percentage of the total is this?)
- iv. How many patients waited more than 4 weeks to start treatment? (What percentage of the total is this?)
- v. How many patients waited more than 18 weeks to start treatment? (What percentage of the total is this?)
- vi. How many patients waited more than 12 months to start treatment? (What percentage of the total is this?)
- vii. What was the longest wait time for treatment?

4. Regarding CAMHS services in the financial year 2019-2020:

- i. How many patients waited more than 4 weeks for an initial assessment? (What percentage of the total is this?)
- ii. How many patients waited more than 18 weeks for an initial assessment? (What percentage of the total is this?)
- iii. How many patients waited more than 12 months for an initial assessment? (What percentage of the total is this?)
- iv. How many patients waited more than 4 weeks to start treatment? (What percentage of the total is this?)
- v. How many patients waited more than 18 weeks to start treatment? (What percentage of the total is this?)

this?) vi. How many patients waited more than 12 months to start treatment? (What percentage of the total is this?) vii. What was the longest wait time for treatment?

Answer; The Trust does not have any CAMHS services. They are run by the Walsall & Dudley Mental Health Trust to whom we refer for assessment.

144.20

Translation services

Dear Sir or Madam,

To whom it may concern

I am writing to request information under the Freedom of Information Act 2000.

Please find my questions below and I would be grateful if you could acknowledge receipt of this email.

I look forward to your full response within 20 working days, as stipulated by the act.

For the financial years 2015-16, 2016-17, 2017-18, 2018-19, and 2019-20, please provide the following information:

1. How much your trust has spent on translation/interpreter services (on both telephone and face-to-face and including British Sign Language)?

Answer:

2015-16 Information not available

2016-17 £254,726 external

2017-18 £110,723 external

2018-19 £170,114 external

2019-20 £192,746.60 external

2. How much your trust has spent on the translation of written information for patients or carers?

Answer:

2015-16 Information not available

2016-17 Amounts included in above

2017-18 Amounts included in above

2018-19 Amounts included in above

2019-20 Amounts included in above

3. How much your trust has spent on the employment of translators/interpreters, and which languages these employees covered?

Answer:

2015-16 Information not available

2016-17 £42,089 pay

2017-18 £35,947 Pay

2018-19 £36,617 Pay

2019-20 £50,870 Pay

The languages covered:

Urdu

Hindi

Bengali

Sylhety

Punjabi

Gujarati

4. How much your trust has spent on employing advocates for non-English speakers?

Answer:

2015-16 Information not available

2016-17 Nil

2017-18 Nil

2018-19 Nil

2019-20 Nil

5. What was the average waiting time for a consultation with an interpreter after initial request for interpreter services (for both telephone and face-to-face appointments)?

Answer:

2015-16 Information not available

2016-17 100% coverage – no waiting time applicable.

2017-18 100% coverage – no waiting time applicable.

2018-19 100% coverage – no waiting time applicable.

2019-20 100% coverage – no waiting time applicable.

6. Which company does the trust use for interpretation services?

Answer: Word 360

145.20

Organisation's Local Area Network (LAN) environment

Can I please make a request under the Freedom of Information Act and I would like to request the following information about the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed- If this includes services than just LAN.

Answer: Acute Site LAN

1. Contract Type: Managed or Maintenance

Answer: Managed

2. Existing Supplier: Who is the current supplier?

Answer: Switchshop

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

Answer: N/A

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Answer: 4000

5. Number of Sites: The number of sites, where equipment is supported by each contract.

Answer: 1

6. Hardware Brand: What is the hardware brand of the LAN equipment?

Answer: Cisco

7. Contract Description: Please provide me with a brief description of the overall contract.

Answer: WHIT maintain/manage the network with 3rd party 24hr support from Switchshop for the hospital site

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

Answer: 5 Months

9. Contract Expiry Date: When does the contract expire?

Answer: March 2021

10. Contract Review Date: When will the organisation is planning to review the contract?

Answer: December 2020

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Integration, email address; daren.fradgley@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

If the LAN maintenance is included in-house please include the following information:

Answer: N/A

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

If the contract is managed by a 3rd party e.g. Can you please provide me with

Answer: N/A

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

146.20

Travel Expenses

Dear Sir/Madam,

This is an information request relating to travel expenses.

Please include the information for each of the following periods: 2019-20; and April 2020 to the present day:

- The total cost of travel expenses for staff including travel by flight, train and car.
- The details of the top three most expensive trips, including their cost, mode of travel as well as arrival and departure destinations.

Answer: Please see attached. Available upon request.

147.20

Losses and special payments 2019/20

Dear Sir/Madam,

In your financial accounts for the financial year 2019/20 do you have a section for "losses and special payments"?

1. If so how much money was accounted for in the 2019/2020 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)

Answer: £152,464.38

2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

Answer:

£12,770.27 – Expiration of a variety of drugs held in stock

£11,525.94 – Expiration of a variety of drugs held in stock

£11,571.00 - Damages and Claimant Costs - Claimant tripped and fell causing pain and discomfort to their back.

NOTE: Linking me to your annual accounts might be sufficient to answer question 1, but it would not answer question 2.

FAQ: What are "losses and special payments"?

In your annual accounts there should be a special section where allowance is made for "Losses and Special Payments". These should consist of the following

Categories of Loss:

- Loss of cash – due to theft, fraud, arson, neglect of duty or gross careless, overpayment of salary, fees and allowances and other causes including accidents.
- Fruitless payments – a fruitless payment can't be avoided because the recipient is entitled to it, even

though the public authority will get nothing in return. In assessing a fruitless payment, there will always be a degree of blame. For example, payment for travel tickets or accommodation that has been wrongly booked.

- Bad debts – an individual debtor is a case, not every single invoice.
- Damage to buildings, fittings, furniture and equipment – examples of losses under this category are: losses by fire (other than arson) and losses by weather damage, or accident beyond the control of any responsible person.

Categories of Special Payment

- Compensation payments made under legal obligation – clear liability under a Court Order or legally binding arbitration award. This includes compensation for injuries to persons, damage to property and unfair dismissal.
- Extra contractual payments to contractors – these are payments which are not legally due under the original contract but where there appears to be an obligation which the courts may uphold.
- Ex-gratia payments – these are payments the public authority is not obliged to make or for which there is no legal liability. Examples of ex-gratia payments are:
 - o Loss of personal effects, clinical negligence/personal injury, and settlement on termination of employment, extra statutory or extra regulatory payments and maladministration cases.
 - o Special Severance Payments – these are paid to employees, contractors and others outside of normal statutory or contractual requirements when leaving employment in public service whether they resign, are dismissed or reach an agreed termination of contract

148.20

Disciplinary processes/ Fitness to practise referrals

Dear Sir/Madam,

Under the Freedom of Information Act I would like to request copies of some information known to the trust.

1. Have you conducted or started any disciplinary processes or made any fitness to practise referrals relating to staff expressing concerns or refusing to treat patients without correct personal protective equipment during the covid pandemic?

Answer: No

2. If the answer to 1) is yes, how many referrals have been made?

Answer: N/A

3. If possible can you provide the job role of the staff members referred?

Answer: N/A

149.20

Over 60 Trips & Falls

Dear Sir or Madam,

I hope you can help. Under the Freedom of Information Act 2000, please provide me with copies of the following:

- How many people over 60 were admitted to hospital as a result of a trip and/or fall in 2019, 2018 and 2015?

Answer:

2015: 1144

2018: 1376

2019: 1639

- How many people over 60 were admitted to hospital as a result of a trip or fall from January 2020 to June 2020?

Answer: 757

- In 2019, which month saw more hospital admissions due to a trip or fall in over 60s

Answer: June 160

150.20 Hosting

Hi Data Protection/FOI Officer,

I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?

Answer: N/A

2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?

Answer N/A

3. What is the annual contract value for each contract?

Answer} N/A

4. What type of cloud environment?

Answer: N/A

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.

Answer: N/A

6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.

Answer: N/A

7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.

Answer: N/A

8. What is the contract period in years? Please include whether the agreement has any extension periods?

Answer: N/A

9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,

Answer: N/A

10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

Answer: N/A

151.20

Video consultations

Dear Sir / Madam,

Can you please help me with the following queries:

1. Do you offer your patients video consultations?

Answer: Yes

2. What percent of your clinical services currently offer video consultations to its patients?

Answer: All

3. What percent of your clinicians currently offer video consultations to their patients?

Answer: All

4. What percent of your current 20/21 activity* has been virtual (telephone or video appointments)?

Answer: 75%

5. What percent of your 19/20 activity* was virtual (telephone or video appointments)?

Answer: 15%

6. What percent of your 20/21 activity* is via video consultation?

Answer: 70%

7. What percent of your 19/20 activity* was via video consultation?

Answer: 5%

8. What software do you use to provide video consultations?

Answer: Various: Eclinics/Accurx/Whatsapp

9. Who is your organisation lead for telehealth?

Answer: N/A

10. Does telehealth feature in any of your current strategies? If so which?

Answer: N/A

11. What is the biggest challenge in rolling out telehealth?

Answer: Training

* activity being either attended Outpatient Appointments and/or Community Contacts.

152.20

Cataract operations

Under the Freedom of Information act, I'd like to make the following FOI request which relates to cataract operations within your trust

My FOI questions are:

Please note: Counts of Patients waiting as at month end snapshots for Cataract surgery (excluding those in admitted status)

(no snapshots available prior to 01/10/2017)

- How many people are currently on the waiting list for cataract surgery? How does this compare with each year for the past five years?

Answer:

| Month | Waiters at Month End |
|------------------|----------------------|
| 2017 (07) Jul | 90 |
| 2018 (07) Jul | 240 |
| 2019 (07) Jul | 330 |
| 2020 (07) Jul | 366 |

- What is the average time a patient is on the waiting list for cataract surgery before having the procedure?

Answer:

| Month | Avg Wait of those currently waiting at month end (days) |
|------------------|---|
| 2017 (07) Jul | 50.8 |
| 2018 (07) Jul | 46.8 |
| 2019 (07) Jul | 87.7 |
| 2020 (07) Jul | 197.2 |

- How long has the patient who has had the longest wait for cataract surgery been waiting?

Answer: Max Wait 623 days (as at 31/07/2020)

- How has Covid-19 affected waiting times for cataract operations?

Answer: Covid has affected waiting times for cataract operations significantly. (Backlog of 328 end of July 20).

Since March 2020, we have started operating by doing one theatre list a week, (10 patients booked per list) but from 4th September we have increased our lists to two per week. (Booking of 8 patients for the first 2 weeks and then 10 patients from the 18.09.20) adhering to covid guidelines of social dista

- How many cataract surgeries have you carried out each month this year?

Answer:

| Month | Procedures performed |
|--------------------------|-----------------------------|
| 2019 (01) Jan | 64 |
| 2019 (02) Feb | 58 |
| 2019 (03) Mar | 47 |
| 2019 (04) Apr | 56 |
| 2019 (05) May | 53 |
| 2019 (06) Jun | 39 |
| 2019 (07) Jul | 50 |
| 2019 (08) Aug | 52 |
| 2019 (09) Sep | 54 |
| 2019 (10) Oct | 54 |
| 2019 (11) Nov | 67 |
| 2019 (12) Dec | 50 |
| 2020 (01) Jan | 77 |
| 2020 (02) Feb | 66 |
| 2020 (03) Mar | 52 |
| 2020 (04) Apr | 0 |
| 2020 (05) May | 0 |
| 2020 (06) Jun | 0 |
| 2020 (07) Jul | 26 |

- How many cataract surgeries have you carried out each month last year?

Answer: See above

- How many cataract surgeries did you carry out each month five years ago in 2015?

Answer:

**Procedures Performed
2015**

| Month | Procedures performed |
|--------------------------|---------------------------------|
| 2015 (01) Jan | 126 |
| 2015 (02) Feb | 69 |
| 2015 (03) Mar | 70 |
| 2015 (04) Apr | 59 |
| 2015 (05) May | 70 |
| 2015 (06) Jun | 80 |
| 2015 (07) Jul | 71 |
| 2015 (08) Aug | 54 |
| 2015 (09) Sep | 65 |
| 2015 (10) Oct | 84 |
| 2015 (11) Nov | 86 |
| 2015 (12) Dec | 47 |

153.20
Dementia

1. Could you please advise me of the number of clients that you have provided a service or who are still receiving a service by your Trust who have a diagnosis of dementia during the years of 2018/19 and 2019/20.

Answer: The Trust doesn't diagnose dementia. This would be something done by a mental health trust. We can however provide limited data relating to Inpatients with a dementia code however we wouldn't know when the diagnosis was made. Please advise if you would like this information?

2. Does your trust record such information on clients' medical notes? if yes then would it possible to have these please. I will be very happy to discuss this request if required.

Answer Exemption 40 is applied. Medical records are personal to the relevant patient and therefore contain personal information.

154.20
Vending Services

Dear Sir/Madam,

I am writing to make an open government request for information relating to catering and vending services to which I am entitled under the Freedom of Information Act 2000.

Please answer the below questions:
Vending Services

- Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?

Answer: Outsourced

- If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?

Answer: Gentian

- Are the vending services on site managed by an external operated vending provider?

Answer: Yes

- If so, please provide details of the supplier of vending services along with details of contract start/end date.

Answer: Gentian

- Are all products provided through the vending machines fully compliant with CQUIN guidelines?

Answer: Information unavailable

- Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.

Answer: Information unavailable

- The total number of vending machines currently on trust grounds spl

Answer: Information unavailable

155.20

Critical ventilation systems

Dear Walsall Healthcare NHS Trust,

We at UCV services are a local company that specialize in the commissioning, validation and verification of critical ventilation systems.
Please let us know the following..

Which company is currently in contact to do this work?

Answer: These systems are serviced "in house"

Who we should contact to tender for these works?

Answer: N/A

156.20

Health & Safety Contact

Dear Sir/Madam,

I hope you are well, could you tell me who is responsible for health and safety within the Trust and provide me with their contact details?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Jenna Davies, Director of Governance, email address; jenna.davies@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

Dear FOI team,

I wish to request the following information, for the purpose of a comparison of pay rates between trust grade/locally employed doctors and trainees.

Within the period of the financial year 2019-2020 and within the general medicine and general surgery on call specialist registrar rotas I wish to know how many staff were employed (excluding less than full time staff). For these staff I wish to know their grade (or grade equivalent), whether they are trust grade/locally employed, their annual gross salary including any uplifts for on call work (and excluding any locum payments) and their nationality, gender and age.

A reference table is attached to this email, showing the format of the information requested.

Answer: Please see attached table. Available upon request

158.20

Cancer patients

Dear Sir/Madam

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please send me:

1. The total number of cancer patients receiving treatment within 62 days –

Answer: The number of accountable patients treated in Jul 20 under the 62 Day Gp measure within 62 days = 15

2. The total number of cancer patients waiting more than 104 days for treatment

Answer: The number of patients waiting more than 104 days under the 62 Day Gp measure @02/08/20 = 30

159.20

Anaesthesia Associate role

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I am writing to request information under the FOI Act. The nature of my request relates to the implementation and incorporation of the Anaesthesia Associate (AA) role (previously known as Physician Assistant in Anaesthesia or PA-A). I have detailed below the information sought:

Answer: The Trust does not currently have any AAs working within the theatre department

1. Do you employ AAs in the operating theatres?
 - 1.1 How many qualified/trainees?
 - 1.2 Working in which specific specialities/workstreams?
2. Which is the predominant model of staffing regarding AAs in the operating theatre? Is it:
 - a) One AA per theatre, with one consultant Anaesthetist?
 - b) Two AAs per two theatres, with one consultant Anaesthetist covering both areas?
 - c) One AA per two theatres, each with own consultant Anaesthetist?
 - d) Other – please explain.
3. Please briefly explain how the AA staffing model(s) works for the department.
4. Have you monitored aspects relating to the implementation and consolidation of the AA role? If so, how? And would you be able to share audit results?
5. Which roles/functions, if any, do AAs take on outside of the operating theatres in your institution?

160.20

Maternity services restrictions on partner attendance during COVID-19

Dear FOI team,

Date: 24/08/20.

Title: Maternity services restrictions on partner attendance during COVID-19

Response address: sjw261@medschl.cam.ac.uk

Requestor: Dr Sebastian Walsh

1. During the coronavirus (COVID-19) pandemic have you introduced new policies or practices to any of your services relating to maternity care (antenatal, intrapartum, postnatal) which either restrict or completely prohibit partners/parents/birth partners (referred to as 'partners' from now on) attending planned or unplanned care because of COVID-19? (Y/N)

Answer: Yes

If yes, please go to Q2. If no, please go to Q6.

2. If restrictions have been introduced, please provide brief details of the policy (e.g. number of partners allowed to attend, length of time partners are allowed to attend for) in the relevant section(s) of the table below.

| Type of service | Brief details of any restriction(s) introduced (e.g. partners banned altogether; restricted number of hours partners can attend for; or other relevant policy details). |
|--|---|
| Antenatal scans | Partners are currently not allowed to accompany for scans |
| Antenatal routine care (e.g. midwife appointments) | Partners are currently not allowed to accompany for any routine antenatal appointments |
| Antenatal, non-routine care (e.g. assessment for reduced foetal movements) | Partners are currently not allowed to accompany for women in the Fetal assessment Unit/Maternity Triage department for any non-routine care |
| Admission for induction of labour or latent phase of labour. | Partners are allowed to accompany women when they are admitted for induction of labour on both the delivery suite and on the antenatal ward. |

| | |
|---|---|
| Intrapartum care - homebirth | Partners only are allowed to accompany women for the whole duration of birth and following the birth of their baby in their home setting. Other relatives are requested to remain in other rooms in the household. |
| Intrapartum care - freestanding midwifery led unit | N/A |
| Intrapartum care – alongside midwifery led unit | N/A |
| Intrapartum care – consultant led unit | Partners are allowed to accompany women for the whole duration of birth and following the birth of their baby in the consultant led unit. |
| Intrapartum care – delivery in theatre | Partners are allowed to accompany women for the birth and following the birth of their baby in the delivery suite theatres- for planned elective caesarean births and emergency births when the mother is awake during the birth event. |
| Postnatal care – post birth and on the postnatal ward | Partners are allowed to accompany women when they are admitted to the postnatal ward and are allowed to stay overnight and or visit during 10.00hrs to 20.30hrs daily. |
| Community postnatal clinics | Partners are currently not allowed to accompany for women in the community postnatal clinics. |

3. Do restrictions in place, or related policies/practice, include provision for extenuating circumstances (e.g. mental health conditions, disabilities, pre-term birth, or following deliveries with complications) (Y/N). If yes please provide brief details.

Answer: Yes. if women suffer a baby loss/delivering receiving sad news/poor outcome discussions- Partners are welcomed to be present.

4. Please indicate (Y/N) whether the restrictions detailed above were informed by:

- Guidance issued by a professional body (please detail which body):

Answer: Yes – RCOG/RCM

- Engagement with service users-

Answer: Not Known

- Other (please provide brief details)

5. Are these restrictions still in place (Y/N)? If not, please provide the date/an estimate of the date when they were removed.

Answer: Yes all restrictions as above remain in place at the time of answering.

6. Please provide details of any firm plans in place to introduce new restrictions on partner attendance at maternity services (e.g. in the event of a local lockdown, in the event of a major 2nd wave).

Answer: No firm plans to restrict from the above

160.20

Maternity services restrictions on partner attendance during COVID-19

Dear FOI team,

Date: 24/08/20.

Title: Maternity services restrictions on partner attendance during COVID-19

2. During the coronavirus (COVID-19) pandemic have you introduced new policies or practices to any of your services relating to maternity care (antenatal, intrapartum, postnatal) which either restrict or completely prohibit partners/parents/birth partners (referred to as 'partners' from now on) attending planned or unplanned care because of COVID-19? (Y/N)

Answer: Yes

If yes, please go to Q2. If no, please go to Q6.

2. If restrictions have been introduced, please provide brief details of the policy (e.g. number of partners allowed to attend, length of time partners are allowed to attend for) in the relevant section(s) of the table below.

| Type of service | Brief details of any restriction(s) introduced (e.g. |
|-----------------|--|
|-----------------|--|

| | |
|--|---|
| | partners banned altogether; restricted number of hours partners can attend for; or other relevant policy details). |
| Antenatal scans | Partners are currently not allowed to accompany for scans |
| Antenatal routine care (e.g. midwife appointments) | Partners are currently not allowed to accompany for any routine antenatal appointments |
| Antenatal, non-routine care (e.g. assessment for reduced foetal movements) | Partners are currently not allowed to accompany for women in the Fetal assessment Unit/Maternity Triage department for any non-routine care |
| Admission for induction of labour or latent phase of labour. | Partners are allowed to accompany women when they are admitted for induction of labour on both the delivery suite and on the antenatal ward. |
| Intrapartum care - homebirth | Partners only are allowed to accompany women for the whole duration of birth and following the birth of their baby in their home setting. Other relatives are requested to remain in other rooms in the household. |
| Intrapartum care - freestanding midwifery led unit | N/A |
| Intrapartum care – alongside midwifery led unit | N/A |
| Intrapartum care – consultant led unit | Partners are allowed to accompany women for the whole duration of birth and following the birth of their baby in the consultant led unit. |
| Intrapartum care – delivery in theatre | Partners are allowed to accompany women for the birth and following the birth of their baby in the delivery suite theatres- for planned elective caesarean births and emergency births when the mother is awake during the birth event. |
| Postnatal care – post birth and on the postnatal ward | Partners are allowed to accompany women when they are admitted to the postnatal ward and are allowed to stay overnight and or visit during 10.00hrs to 20.30hrs daily. |
| Community postnatal clinics | Partners are currently not allowed to accompany for women in the community postnatal clinics. |

| | |
|--|--|
| | |
|--|--|

4. Do restrictions in place, or related policies/practice, include provision for extenuating circumstances (e.g. mental health conditions, disabilities, pre-term birth, or following deliveries with complications) (Y/N). If yes please provide brief details.

Answer: Yes. if women suffer a baby loss/delivering receiving sad news/poor outcome discussions- Partners are welcomed to be present.

5. Please indicate (Y/N) whether the restrictions detailed above were informed by:

- Guidance issued by a professional body (please detail which body):

Answer: Yes – RCOG/RCM

- Engagement with service users-

Answer: Not Known

- Other (please provide brief details)

7. Are these restrictions still in place (Y/N)? If not, please provide the date/an estimate of the date when they were removed.

Answer: Yes all restrictions as above remain in place at the time of answering.

8. Please provide details of any firm plans in place to introduce new restrictions on partner attendance at maternity services (e.g. in the event of a local lockdown, in the event of a major 2nd wave).

Answer: No firm plans to restrict from the above

161.20
HR Outsourcing

Dear Sir/ Madam

I am writing to you under the Freedom of Information Act 2000 to request information from your NHS organisation about outsourcing in HR.

To make it as easy as possible for you to supply the information to me I have created a spreadsheet (attached) for you to complete, and return to me via email.

Answer: Please see attached. Available upon request.

162.20
Bacterial and fungal infections

Dear Walsall Healthcare NHS Trust,

Could you please answer the following three questions

Q1. How many patients has your Trust treated (for any indication) in the last 12 months with the following drugs:

- ☐ Piperacillin/tazobactam
- ☐ Ceftazidime/avibactam (Zavicefta)
- ☐ Ceftolozane/tazobactam (Zerbaxa)
- ☐ Meropenem/ vaborbactam (Vaborem)
- ☐ Cefiderocol (Fetcroja)
- ☐ Carbapenems (such as: Meropenem, Imipenem/cilastatin, Ertapenem)
- ☐ Aminoglycosides (such as: Gentamicin, Amikacin, Tobramycin)
- ☐ Cephalosporins (such as: Cefotaxime, Ceftazidime, Ceftriaxone)
- ☐ Quinolones (such as: Ciprofloxacin, Levofloxacin, Ofloxacin)
- ☐ Polymixins (such as: Colistin)
- ☐ Amphotericin B/amphotericin liposomal (AmBisome)
- ☐ Isavuconazole (Cresemba)
- ☐ Posaconazole (Noxafil)

Answer: This information is not recorded on our systems

Q2. How many patients has your Trust treated in the last 12 months for:

- ☐ Complicated Intra Abdominal Infections (cIAI)
- ☐ Complicated Urinary tract infections (cUTI)
- ☐ Hospital Acquired Pneumonia (HAP) and/or Ventilator Associated Pneumonia (VAP)
- ☐ Mucormycosis

Answer: The Trust does not hold this information. There isn't a means to code an infection as a complication within the ICD 10 classification.

Q3. For patients treated with Ceftazidime/avibactam (Zavicefta) in the last 12 months, can you please provide the number of patients suffering from:

- ☐ Complicated Intra Abdominal Infections (cIAI)
- ☐ Complicated Urinary Tract infections (cUTI)
- ☐ Hospital Acquired Pneumonia (HAP) and/or Ventilator Associated Pneumonia (VAP)
- ☐ Gram-Negative bacterial infections

Answer: The Trust does not stock this drug

163.20

Black, Asian, and minority ethnic (BAME) group's staff networks

Dear Sir/Madam,

I am getting in touch with regards to black, Asian, and minority ethnic (BAME) group's staff networks within the NHS. I have a few simple questions that I would like to ask under the Freedom of Information Act 2000.

1. Does the trust have a BAME staff network or something similarly named?

Answer: Yes we have a Staff inclusion network and a BAME council which report into the Equality Diversity and Inclusion Group

2. If the answer to Q1 is yes, who are its leaders (e.g., chair, co-chair)?

Answer: Raj Pal Virdee Non Executive Director

3. In addition to Q2, does it have a sponsor if yes please provide the name?

Answer: Catherine Griffiths, Director of People & Culture

4. Could you please provide the contact details for the leaders of the trust's BAME staff network (or similarly named)? This should be, at minimum, an email address.

Answer: Rajpal.Virdee@walsallhealthcare.nhs.uk

164.20

Contact details

Good Evening

Under the Freedom of Information Act, please could you provide the following information:

1. The name and email address of your trust's Lead Consultant Anaesthetist

Answer: Olanide Olukoga- olamide.olukoga@walsallhealthcare.nhs.uk

2. The name and email address of your Pre-Operative Matron

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Matthew Lewis, Medical Director , email address; matthew.lewis@walsallhealthcare.nhs.uk

3. The name and email address of your Pre-Operative Manager-

Answer: The Trust does not have a pre-op manager

4. The name and email address of your Director of Theatres

Answer: The Trust does not have a director for theatres

5. The name and email address of your Lead for Planned Care

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Matthew Lewis, Medical Director , email address; matthew.lewis@walsallhealthcare.nhs.uk

165.20

Implantable Insulin Pump (IIP) & Diabetes Care

Dear Freedom of Information Team

Re: Walsall Healthcare NHS Trust

Ref: RDC/IIP082020

Implantable Insulin Pump (IIP) & Diabetes Care

As part of the Freedom of Information process, please provide the following information in electronic format:

1. Are you supplying insulin pumps to eligible patients with Diabetes at your Trust?

Answer: Yes

2. If yes, for each clinic location that an Insulin Pump Service is provided within your Trust (e.g. Pump Start, Pump Renewal, Pump Training), please list;
- Name and postcode of the Hospital or Community Clinic
 - Whether the Insulin Pump Service is for Adults Only, Paeds Only or both Adults & Paeds patients

Answer: Pump training and pump starts are carried out at Bentley HC Churchill RD WS2 0AW, for adults and the Manor hospital for Paediatrics

166.20

Hospital acquired Covid-19 infections

Attachments available upon request.

| | QUESTION | DETAIL/FILE REF |
|---|---|--|
| 1 | <p>Have records of Covid-19 infections in patients which were hospital acquired been kept?</p> <p>a) How many Covid-19 infections in patients were hospital acquired?</p> <p>b) Of those who acquired Covid-19 while in hospital, how many died?</p> <p>c) What was the total number of Covid-19 deaths in hospital?</p> | <p>Yes</p> <p>See attached 100920 FOI 166.20.xlsx and 090920 FOI 166.20.xlsx</p> |
| 2 | <p>Have records been kept of members of staff who contracted Covid-19?</p> <p>a) How many members of staff contracted Covid-19?</p> <p>b) How many members of staff were absent from work due to Covid-19?</p> <p>c) How many members of staff died due to Covid-19?</p> | <p>Yes</p> <p>398*</p> <p>398*</p> <p>*These figures cannot be broken down</p> <p>2</p> |
| 3 | <p>What is the total number of Covid-19 infections recorded in hospital?</p> | <p>See 100920 FOI 166.20.xlsx</p> |

| | | |
|---|---|--|
| | | |
| 4 | <p>What is the procedure for when a patient is diagnosed with Covid-19 outside a Covid-19 ward?</p> <p>a) Has this procedure remained the same throughout the time period set out above?</p> | <p>Basic Management of HCAI COVID outbreaks V3.doc</p> |
| 5 | <p>What is the procedure for when a member of staff is diagnosed with Covid-19?</p> <p>a)Has this procedure remained the same throughout the time period set out above?</p> | <p>Same process – followed national guidance – we have updated OH Coronavirus Guidance (SOP) current version dated 02/09/20.pdf</p> |

Additionally see attached file 090920 FOI 166.20 for more details related to infection con

167.20 **Coeliac Disease**

Coeliac Disease and Dietary Advice:

Can you provide me with a copy of any written advice on diet provided by your dietetic department to patients with Coeliac Disease in:

1. English **Answer: Please see attached. Available upon request.**
2. Punjabi **Answer: N/A**
3. Polish **Answer: N/A**

Can you provide information on whether your dietetic department provides:

1. Group educational sessions/lectures to patients with Coeliac Disease in:
 1. English **Answer: Yes**
 2. Punjabi **Answer: No**

3. Polish **Answer: No**
2. Individual counselling sessions to patients with Coeliac Disease in:
 1. English **Answer: Yes**
 2. Punjabi **Answer: Yes with interpreters**
 3. Polish **Answer: Yes with interpreters**

168.20

Contact details of staff for procurement of Telecoms and IT Hardware and Services

Good Afternoon,

Please could you send me, the names and contact details, including email address of any / all person(s) who are involved in the decision making-process for the Procurement of Telecoms and IT Hardware and Services for your organisation. (E.g. Procurement, IT, Sustainability roles)

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Integration, email address; daren.fradgley@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

169.20

NHS Trust Continence Formulary

Hello,

I would like to please request the Continence Formulary of the Walsall Healthcare NHS Trust. May I please have the Continence Formulary attached in a response or may I please be directed to where it is available online?

Answer: Currently the Trust does not have an up to date continence formulary for use. We are currently working alongside the CCG to formulate a new continence formulary to encompass both Acute and community settings within Walsall.

170.20**Risk management and compliance**

| | | | | | | | |
|--|--|--|--------------------------------|--|--|---|--------------------------------|
| Where the Trust uses a supplied software incident & risk management system please state who the supplier is? | What is the contract term (Months) | What is the total value of the contract? | When does the contract expire? | Where the Trust uses a supplied software quality & compliance system please state who the supplier is? | What is the contract term (Months) | What is the total value of the contract | When does the contract expire? |
| Ulysses | Renewed on an annual basis, commenced 2013 | £37128.18 | August 2021 | Ulysses | Renewed on an annual basis, commenced 2013 | £37128.18 | August 2021 |

171.20**Second opinions**

Dear whomever it may concern,

I would like to make a request under the Freedom of Information Act into the number of patients within your NHS Trust who have requested referrals / second opinions for an existing course of treatment.

I have detailed the request below:

- How many patients asked their GP or consultant to be referred to another professional for an existing course of treatment in the following time periods?**

| Year | Number of patients who asked their GP | Number of patients who asked their Consultant |
|---------------------|---------------------------------------|---|
| 2020 (year to date) | | |
| 2019 | | |
| 2018 | | |

- In how many cases was the request rejected in the following time periods?**

| Year | Number of requests rejected by GPs | Number of requests rejected by Consultants |
|---------------------|------------------------------------|--|
| 2020 (year to date) | | |
| 2019 | | |
| 2018 | | |

3. In how many cases did the treatment recommendation change because of the patient requesting a referral or second opinion in the following periods?

| Year | Number of GP referral requests which resulted in treatment change | Number of Consultant referral requests which resulted in treatment change |
|---------------------|---|---|
| 2020 (year to date) | | |
| 2019 | | |
| 2018 | | |

Answer; Our systems do not contain the level of detail required to answer your request.

172.20

Reverse mentoring

Dear FOI officer,

I hope you are well.

I am enquiring into reverse mentoring at your trust.

It is for a piece to help share best practice about reverse mentoring at trusts and boards across the UK.

Although reverse mentoring is not mandatory it is discussed in NHS England's document: A Model Employer: Increasing black and minority ethnic representation at senior levels across the NHS.

<https://www.england.nhs.uk/wp-content/uploads/2019/01/wres-leadership-strategy.pdf>

The document looks at improving representation at senior levels and uses reverse mentoring as an example (page 12).

However, I am looking at all protected characteristics with regards to reverse mentoring.

Questions:

1. Do you carry out reverse mentoring at your trust?

Answer: We have a mentoring and coaching programme and are members of the West Midlands Coaching Pool. As part of our work with the Black Country STP we have commissioned an external organisation to deliver a reverse mentoring programme on behalf of all NHS Trusts

2. Please choose from the following protected characteristics that you include in your reverse mentoring programme. Please include any other if it is not on the list provided.

- a. age
- b. gender reassignment
- c. disability
- d. race including colour, nationality, ethnic or national origin**
- e. religion or belief
- f. sex
- g. sexual orientation

3. Please describe your reverse mentoring programme:

Answer: To provide Reverse Mentoring across the STP to selected 25 pairs with the intention these individuals will train up their respective organisations to deliver Reverse Mentoring.

a. Have you designed the programme yourself or have you brought in an outside expert?

Answer: We have commissioned external support to help the BC and WB STP to deliver the programme

b. Please give a brief description of your programme.

Answer: The objective of reverse mentoring is primarily to enable leaders and senior managers to stay in touch with their organisations to be more inclusive tackle, discrimination in all shapes and forms. The advantages go both ways as more staff have an opportunity to understand and be heard resulting in organisational cultural change.

c. How long does your reverse mentoring last (eg, 6 months)?

Answer: It is envisaged that the programme will last for approx. 12 months

d. What job levels are paired on the programme?

Answer: All staff levels junior with senior staff

e. How do you evaluate the reverse mentoring?

Answer: The external company commissioned to do the work will use their own methodology to evaluate the programme

4. Have you continued with reverse mentoring during COVID-19? How have you done this?

Answer: We have continued with our current pool of coaching and mentors who have been called upon periodically to support staff during COVID 19

5. For how many years have you been running the reverse mentoring programme?

Answer: N/A

Example of data. Please provide your answers in the following format:

1. Do you carry out reverse mentoring at your trust?
YES
2. Please choose from the following protected characteristics that you include in your reverse mentoring programme. Please include any other if it is not on the list provided.

race including colour, nationality, ethnic or national origin
religion or belief
sex
sexual orientation
3. Please describe your reverse mentoring programme:
 - a. Have you designed the programme yourself or have you brought in an outside expert?
We have designed it ourselves. We used materials from ??? and took advice from ???
 - b. Please give a brief description of your programme.
A senior (mentee) and a junior member of staff (mentor) are paired. The junior member as the mentor explains to the mentee (senior member of staff) the challenges they face because of their protected characteristics.
 - c. How long does your reverse mentoring last (Eg, 6 months)?
9 months
 - d. What job levels are paired on the programme?
Chief nursing officer, who is male and white with a band 5 female black nurse who identifies as Muslim.
 - e. How do you evaluate the reverse mentoring?
We have feedback meetings every three months with both parties explaining what they have learnt and outlining what the next steps are.
4. Have you continued with reverse mentoring during COVID-19? How have you done this?
Yes, online meetings.
5. For how many years have you been running the reverse mentoring programme?
3 years

173.20

Staff deaths due to Covid-19

Hi

Hope everyone's well.

- According to your records, how many NHS staff at your trust have died after contracting coronavirus?

Answer: 2

- If possible, could we also know their role within the trust (for example ENT doctor, nurse, etc.)

Answer: 1 Clinical (Nurse) 1 Administration

We're not looking for any personal information about any member of staff, so just a number would suffice (especially if you're unable to give details on the staff members role at the trust). This is part of a nation-wide set of FOI requests to establish an overall number for across NHS services.

174.20

COVID-19 and Health Visiting

Regarding your health visiting teams for Walsall Borough Council on the 1st February 2020:

1. How many full time equivalent (FTE) health visitors were employed in your health visiting teams? Please provide this information broken down by NHS pay band.
2. How many full time equivalent (FTE) health visitors with caseload were employed in your health visiting teams? Please provide this information broken down by NHS pay band.
3. How many FTE clinical staff who are NOT coded as health visitors were employed in your health visiting teams? Please provide this information broken down by NHS pay band.
4. How many FTE clinical staff who are NOT coded as health visitors with caseload were employed in your health visiting teams? Please provide this information broken down by NHS pay band.
5. What was the total caseload (number of children under-5 years of age) of your health visiting teams?

Regarding how Covid-19 and NHS England's "Covid-19 prioritisation within Community Health Services" that was announced on the 19th March 2020 has affected your health visiting teams for Walsall Borough Council:

6. What is the maximum number of FTE health visitors that have been/were redeployed because of COVID-19 to date? Please also provide the date that the information refers to.
7. What is the maximum number of FTE clinical staff working exclusively in health visiting teams (NOT coded as health visitors) that have been/were redeployed because of Covid-19 to date? Please also provide the date that the information refers to.
 - These staff may be in the following roles: SCPHN school nurses, skill mix staff community nursery nurses, staff nurses in health visiting teams, student health visitors and other skill mix staff working directly with families.
 - If possible, where a practitioner has a split role and does not work exclusively for a HV team, please only report on the number of WTE that work exclusively for the HV team.

Answer: Please see attached spreadsheet. Available upon request.

175.20**Treatment of Atopic Dermatitis**

In the last four months, how many patients were treated by the dermatology department with the following treatments?

High Potency topical steroids

Ultraviolet light therapy

Azathioprine

Ciclosporin

Methotrexate

Mycophenolate mofetil

Acitretin

Alitretinoin

Dupilumab

Upadacitinib

Tacrolimus

Pimecrolimus

Answer: Please see below. Please note the trust only recommenced UVB therapy at the beginning of June.

| | |
|--------------------------------------|-----------|
| High Potency topical steroids | 24 |
| Ultraviolet light therapy | 31 |
| Azathioprine | 2 |
| Ciclosporin | 13 |
| Methotrexate | 30 |
| Mycophenolate mofetil | 0 |
| Acitretin | 17 |
| Alitretinoin | 2 |
| Dupilumab | 17 |
| Upadacitinib | 0 |
| Tacrolimus | 2 |
| Pimecrolimus | 0 |

176.20

Subject Access Request (SAR). GDPR.

Dear Walsall Healthcare NHS Trust,

Please provide answers to the following questions relating to data Subject Access Requests (SARs)?

1. How many SARs have been made to your organisation in the last recorded 12 month period?

Answer: From 1 April 2019 – 31 March 2020 we received 2403 SARS requests

2. Please provide a breakdown of the specific departments/directorates that these SARs relate to.

Answer: The Trust does not record this information each individual SARS request relates to multiple departments/directorates

3. Is there a central response to SARs or is it devolved to the departments involved?

Answer: Central response

4. How many staff deal with responses - estimate of Full Time Equivalents needed to provide SAR responses (Alternatively - hours per typical SAR response)?

Answer: 2.6 WTE

5. Do you have any software to assist with SAR production (e.g. search over multiple unstructured document files, or automatic redaction of Personally Identifiable Information (PII))?

Answer: No

6. Who has budget responsibility over the costs & resources required to respond to the SARs. Please provide Name: Title: Direct Email: Direct Phone Number:

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Integration, email address; daren.fradgley@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

177.20

Agency Spend

Dear Walsall Healthcare NHS Trust

Please could you advise on the following questions for the period **1st September 2019 - 31st August 2020**:

1. What is your total agency spend for your Trust over this period?

Answer: Total Agency spend for the period £11,400k

2. What is your spend and the total hours supplied by temporary agency staff to your Trust for the following specialities?

Answer: Total Hours: For Spend Exemption 12 is applied Cost of compliance exceeds appropriate limit. It would take longer than 18 hours to obtain data confirming the spend by agency and reconcile it back to the ledger as we have accruals reversing in and out and then would need to exclude medics and other categories.

- **RGN (All Bands)**

| | |
|---------------|--------------------|
| Sep-19 | 10285 hours |
| Oct-19 | 11979 hours |
| Nov-19 | 12857 hours |
| Dec-19 | 13317 hours |
| Jan-20 | 15421 hours |
| Feb-20 | 12986 hours |
| Mar-20 | 14024 hours |
| Apr-20 | 16333 hours |
| May-20 | 8900 hours |
| Jun-20 | 6918 hours |
| Jul-20 | 7522 hours |
| Aug-20 | 8534 hours |

- **RMN (All Bands) 0**
- **CPN (All Bands) 0**
- **Healthcare Support Workers (All Bands) 230 hours**
- **Non-Medical Non-Clinical (All Bands) 0**

3. Who are the off framework agencies you use?

Answer: Thornbury Nursing, Greenstaff Medical

4. What is your spend per agency for this period?

Answer: This is based on invoice date. The ledger will not match due to agency accruals

| agency | spend |
|----------------------------------|----------------|
| VIP NURSING | £ 1,154,536.23 |
| LAST MINUTE HEALTHCARE LTD | £ 950,803.49 |
| YOUR WORLD NURSING | £ 858,830.97 |
| EVERGOOD ASSOCIATES LIMITED | £ 489,056.87 |
| PLAN B HEALTHCARE | £ 449,707.36 |
| ACTON BANKS LIMITED | £ 389,068.70 |
| MEDACS HEALTHCARE SERVICES PLC | £ 356,085.44 |
| MEDICS PRO LTD | £ 293,672.34 |
| ID MEDICAL | £ 282,235.08 |
| TEAM SUPPORT MIDLANDS LTD | £ 204,777.09 |
| THORNBURY NURSING SERVICES | £ 147,929.23 |
| DAYWEBSTER | £ 143,649.56 |
| A & E AGENCY | £ 98,192.76 |
| MEDICAL PROF PERSONNEL LTD | £ 28,186.79 |
| MEDSOL HEALTHCARE | £ 27,481.95 |
| TOTAL ASSIST MEDICAL LTD | £ 24,440.66 |
| NICHOLAS BRADBURY T/A HUMANUM | £ 23,997.36 |
| MSI RECRUITMENT LTD | £ 23,129.87 |
| CARE4HEALTH | £ 19,961.40 |
| EMERGENCY DEPARTMENT STAFFING | £ 15,111.66 |
| MAXXIMA LTD 2 (LABMED) | £ 12,865.44 |
| NISI STAFFING | £ 12,854.40 |
| YOUR WORLD HEALTHCARE | £ 4,178.48 |
| MEDBANK HEALTHCARE SOLUTIONS LTD | £ 1,891.21 |
| TXM HEALTHCARE LTD | £ 1,356.84 |
| TTM HEALTHCARE | £ 284.58 |
| Grand Total | 6,014,285.76 |

5. Can you confirm from this period which wards/departments have been most reliant on off-framework usage?

Answer: ICU and A&E

178.20

Cancer patients

Dear Sir/Madam

I recently sent an open government request asking for:

- 1. The total number of cancer patients receiving treatment within 62 days.**
- 2. The total number of cancer patients waiting more than 104 days for treatment.**

Apologies for not providing the timescale - monthly or quarterly data for the January 2019-August 2020 period would be greatly appreciated.

Also, as well as providing the total number, a percentage would be useful. For example, "24% of cancer patients were waiting more than 104 days for treatment."

Answer: please see attached spreadsheet. Available upon request.

179.20

Clinical Waste

Dear Walsall Healthcare NHS Trust

Please can you confirm:

> The date of the next tender for the collection and disposal of clinical and offensive waste ?

Answer: April 2024

> Where will details of this tender be published ? Will it be direct or run by a 3rd party ?

Answer: West Midlands Waste Consortium

> Please can you give the name of the incumbent service provider for Clinical and Offensive Waste collection and disposal.

Answer: SRCL

> Please can you please provide details of the previous tender ?
-Contract Term in Years with any notes relating to Extensions –

Answer: 5 years + 2

-Contract Expiry Date

Answer: April 2024

-Annual Tonnage or Volume for Clinical Wastes

Answer: Approx. 600 Mt

-Estimated Contract Value

Answer: £210,000

180.20

No Fixed Abode

Good morning,

Under the Freedom of Information Act I wish to request the following information.

Please note we can only check as far back as 2014/15

1. Please provide the total number of A&E attendances by patients of No Fixed Abode for each of the financial years from 2009/10 to 2019/20.

Answer: This information cannot be provided at this time due to Covid-19 staff shortages & the introduction of the new EPR system.

2. Please provide the total number of hospital admissions by patients of No Fixed Abode for each of the same financial years.

Answer; Please see attached spreadsheet.

3. Please provide the total annual bed days for these patients of No Fixed Abode (totals should be provided as a sum of all patients over the whole financial year, not broken down by individual patients).

Answer:

| YearFinancial | BedDays |
|---------------|---------|
| Year 2014/15 | 31821 |
| Year 2015/16 | 30034 |

| | |
|--------------|-------|
| Year 2016/17 | 20561 |
| Year 2017/18 | 23782 |
| Year 2018/19 | 37318 |
| Year 2019/20 | 23951 |

4. Please provide the number of long-stay patients of no fixed abode for the same financial years and the length of each stay. (long stay is defined by the NHS as 21 days or longer).

Answer; Please see attached spreadsheet

5. Please provide the number of patients attending or admitted to hospital of No Fixed Abode (for each of the same financial years) categorised or marked with a hepatitis C infection code.

Answer; Please see attached spreadsheet

6. Please provide the number of patients attending or admitted to hospital of No Fixed Abode (for each of the same financial years) categorised or marked with a hepatitis B infection code.

Answer; Please see attached spreadsheet

7. Please provide the number of patients attending or admitted to hospital of No Fixed Abode (for each of the same financial years) categorised or marked with a self-poisoning or self-harm code.

Answer; Please see attached spreadsheet

8. Please provide the number of patients attending or admitted to hospital of No Fixed Abode (for each of the same financial years) categorised or marked with: 'drug related mental and behavioural disorders, poisoning by drug misuse or admissions where drug related mental and behavioural disorders were a factor. If your trust does not use these NHS England measures – please supply figures for your own drug misuse codes or labels.

Answer; Please see attached spreadsheet

9. Please provide the number of patients attending or admitted to hospital of No Fixed Abode (for each of the same financial years) categorised or marked with a latent tuberculosis infection, or other tuberculosis, code.

Answer; Please see attached spreadsheet

10. Since October 2018 how many times have referrals to local authorities been made under the Homelessness Reduction Act (2017) for patients identified as experiencing homelessness, or being at risk of homelessness within the next 56 days.

Answer: The Trust does not keep a record of the number of referrals we make to the homeless team.

11. Does the trust have formal admission and discharge policies in place to ensure homeless people are identified on admission, and that the discharge of homeless people should be notified to relevant primary health care and homelessness services?

Answer: Intermediate Care Services (discharge team) will complete a referral to the homeless team once a patient is medically fit for discharge. A&E can send patients to the homeless team in Walsall for housing support if they do not require an admission to hospital.

12. Please confirm whether your trust has a Pathway team (GP-led in hospital management of homeless patients).

Answer; Homeless referrals are completed by Intermediate Care Services (discharge team) and there is a agreed pathway / referral process with Walsall Homeless team.

13. Please confirm whether your trust has an alternative (non-Pathway model) team dedicated to co-ordinating the care/discharge/further needs outside the hospital of homeless patients. Please give the team name and describe its function.

Answer; No alternative team

Attachments available upon request.

181.20

Director details

Good Morning,

Under the Freedom of Information Act, please could you provide the name and email address for the following roles / responsibilities within the Trust:

Director of Innovation

Answer: Daren Fradgley, Director of Integration daren.fradgley@walsallhealthcare.nhs.uk

Director of Strategy

Answer: Glenda Augustine, Director of Planning & Improvement
glenda.augustine@walsallhealthcare.nhs.uk

Director of Outpatient Transformation

Answer: The Trust does not have one. This would fall under Ned Hobbs, Chief operating officer.
Ned.hobbs@walsallhealthcare.nhs.uk

Head of Outpatients

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer, email address; ned.hobbs@walsallhealthcare.nhs.uk

Chief Digital Officer

Answer: Daren Fradgley, Director of Integration daren.fradgley@walsallhealthcare.nhs.uk

182.20

Job title & Training

Hello

This is a FOI request to ask:

1. how many members of staff in your trust or group have any of the words “equality”, “diversity” or “inclusion” in their job title.

Answer: 1

2. how many members of staff of your trust or group have received unconscious bias training in each of the last five years.

Answer:

**2016/2017 - 1363
2017/2018 - 1519
2018/2019 - 1830
2019/2020 - 1197
2020/2021 – 667**

This training was included in the Equality & Diversity eLearning which is valid for 3 years the training is now also included in a new recruitment training programme that has recently started.

183.20**Mental health care**

I am writing to request information under the Freedom of Information Act 2000

If possible, I would like the following information about the service you commission for acute hospital beds admissions in mental health care.

1. How many patients have been admitted to a mental health bed from your trust in each of the following years:
 - a) 2017/18
 - b) 2018/19
 - c) 2019/20
2. For each of those years (2017/18; 2018/19; and 2019/20) please tell me the number of patients who were brought in by the police.
3. For each of those years (2017/18; 2018/19; and 2019/20) please tell me how long patients have waited for a bed from the time a decision was made to admit until the time they were found a bed.
 - a) Four hours or less
 - b) Four – 24 hours
 - c) More than 24 hours
 - d) More than 3 days
4. For each of those years (2017/18; 2018/19; and 2019/20) please state the longest period a patient has waited for admission to a hospital bed?
5. For each of those years (2017/18; 2018/19; and 2019/20) please state how many deaths of patients or members of the public have occurred where a bed had been awaited.

Answer; The Trust does not have any CAMHS services. They are run by the Walsall & Dudley Mental Health Trust to whom we refer for assessment.

184.20**Biologic and biosimilar product prescribing in rheumatology**

Dear Walsall Healthcare NHS Trust,

I have a Freedom of Information request regarding biologic and biosimilar product prescribing in **rheumatology**.

Q1. How many patients have been treated with biologics or biosimilar products in the last 12 months for the following conditions:

- Rheumatoid Arthritis 172
- Psoriatic Arthritis 56
- Ankylosing Spondylitis 49
- Non-Radiographic Axial Spondyloarthritis 0

Q2. Could you please provide the numbers of patients treated by the **rheumatology** department (for any condition) in the last 12 months with the following drugs.

- Abatacept [Orencia] 14

- Adalimumab [Amgevita] 5
- Adalimumab [Humira] 9
- Adalimumab [Hyrimoz] 56
- Adalimumab [Imraldi] 0
- Apremilast [Otezla] 1
- Baricitinib [Olumiant] 2
- Certolizumab [Cimzia] 0
- Etanercept [Benepali] 3
- Etanercept [Enbrel] 4
- Etanercept [Erelzi] 61
- Golimumab [Simponi] 33
- Infliximab [Flixabi] 0
- Infliximab [Inflectra] 3
- Infliximab [Remicade] 0
- Infliximab [Remsima] 0
- Ixekizumab [Taltz] 0
- Rituximab [MabThera] 2
- Rituximab [Rixathon] 28
- Rituximab [Truxima] 0
- Sarilumab [Kevzara] 2
- Secukinumab [Cosentyx] 12
- Tocilizumab [Ro Actemra] 32
- Tofacitinib [Xeljanz] 3
- Upadacitinib [Rinvoq] 0
- Ustekinumab [Stelara] 2

185.20 Outsourcing

FOI Diagnostic Healthcare Commissioners

1. Do you outsource source any diagnostic clinical services, if so which services?

Answer: In Health 4 ways & Teleconsult, Imaging & MRI

2. Do you have any contracts with diagnostic outsourcing companies? (Please provide name of company, outsourcing services provided and current length of contract)

Answer:
Teleconsult- Backlog reporting service

4WAYS- Backlog & out of hours reporting service

3. Do you have any previous contracts with diagnostic outsourcing companies that you no longer commission? (Please Provide name of company, outsourcing services provided and length of contract)

Answer: No

4. How are the services charged for by the service provider per patient/per tariff?

Answer: Please see below: First column is backlog reporting , second column is out of hours CT reporting.

Cost per scan

5. Are you currently being charged below, on or above NHS tariff?

Answer: Above

6. Do you use substantively employed Trust staff to delivery all or part of the insourced service? (please provide examples if any, of non- substantively paid services)

Answer: Yes-WLIs for backlog reporting and scanning capacity completed by Consultant radiologists

7. please provide the nature of services provided (For instance: mobile diagnostic centre, lease of equipment, hire of a full team model plus equipment)

Answer: Waiting list initiatives for CT and MRI backlog reporting and Ultrasound scanning.

8. The total number of procedures completed by each supplier (named) in the following categories:

MRI- Inhealth – 19,204 MRI scans

4WAYS – 7 842 scans reported August 2018- present.

Teleconsult – 87 Scans reported June 2020-present

CT Scan- 4WAYS- 5 202 reported CT scans August 2018- present.

Teleconsult – 76 scans reported June 2020-present

8. Please provide the total spend on each supplier (please specify) per service area (please specify)

Answer: See below

10. Please give an annual breakdown per annum of outsourcing services per service area:

15/16

16/17

17/18

18/19

19/20

Answer: See below £

| | Lister Inhealth (MRI Scans) | 4 Ways healthcare (CT Scans) | Total |
|-------|--|---|--------------|
| 16/17 | 997,971 | 250,516 | 1,248,486.61 |
| 17/18 | 980,360 | 287,060 | 1,267,420.94 |
| 18/19 | 1,148,967 | 351,576 | 1,500,543.57 |
| 19/20 | 1,184,114 | 611,134 | 1,795,248.72 |

186.20

Financial ledger system supplier

Dear Sir/Madam,

I am writing to you under the Freedom of Information Act 2000 (the Act) to request the following information from your procurement and contracting department:

1. Can you provide details of your current financial ledger system supplier : examples such as "Oracle", "One Advanced" or "Integra"?

Answer: Integra

2. Can you provide details if your current financial ledger system also delivers procurement services?

Answer: Yes

3. Can you provide details of the current renewal/end date of this contract?

Answer: Commenced 01.10.2016 expires 31.10.2023 - Capita

4. Who is the main point of contact for this contract and their title and contact details?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Russell Caldicott, Director of Performance and Finance, email address: russell.caldicott@walsallhealthcare.nhs.uk

5. Which board member has responsibility for the finance department and their title and contact details?

Answer: Russell Caldicott, Director of Performance and Finance

Please could you provide the information by return email to this address.

187.20

Exception Reports

Does your Trust use “Exception Reports” for doctor’s flag when day-to-day work varies significantly and/or regularly from the agreed work schedule?

If so, how many exception reports were logged as raising an immediate safety in the **2019/20 financial year?**

For each occurrence please state

(a) when the incident took place,

(b) which Trust site did it relate to and

(c) provide a detailed, verbatim account of how the doctor described the concern as per the level of detail in the two examples below:

Answer: A report is completed each quarter for the board and posted on our internet site. If you follow the link below and look in board papers you will find the reports. The last 2 quarters have not been completed due to the Covid-19 pandemic. If you resubmit your request in 4 weeks I believe the reports will be up to date.

<https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/board-papers/>

188.20

STP contact details

Good Afternoon,

Under the Freedom of Information Act, please could you provide me with the following information:

Which STP is the Trust linked with?

Answer: Black Country & West Birmingham STP

Please could you provide names, contact email addresses if possible, and also where the contact is based, for the following STP roles:

STP Digital / IT Lead

STP Operations Lead

STP Strategy Lead

STP CEO

The person responsible for patient capacity within the STP

Answer: For this information you would need to contact the STP office. Alistar McIntyre is the STP Programme Director

189.20

Emergency department images targets

To Whom It May Concern,

I am writing to you under the Freedom of Information Act 2000 to request the following information from Walsall Healthcare NHS Trust:

1. What proportion of emergency department images (x-ray, CT, MRI) were reported within the four-hour target* in December 2018 and December 2019, categorised by each examination?

| December 2018 | December 2019 |
|----------------------|----------------------|
| CT – 45.76% | CT - 53.34% |
| MRI – 0.00% | MRI – 0.00% |
| X-RAY- 33.40% | X-RAY – 42.19% |

* Four-hour turnaround time for emergency department patients in line with In line with NHSE's four-hour A&E wait time standard

| December 2018 | December 2019 |
|----------------------|----------------------|
| CT – 61.07% | CT - 53.34% |
| MRI – 11.11% | MRI – 0.00% |
| X-RAY- 85.77% | X-RAY – 77.87% |

2. What proportion of inpatient images (x-ray, CT, MRI) were reported within the 24-hour target**, in December 2018 and December 2019, categorised by each examination.

| December 2018 | December 2019 |
|---------------|----------------|
| CT – 98.56% | CT - 97.54% |
| MRI – 82.35% | MRI – 81.18% |
| X-RAY- 12.78% | X-RAY – 21.96% |

** 24-hour reporting turnaround time for inpatient images, corresponding with NHS clinical standards for non-urgent inpatients

| December 2018 | December 2019 |
|---------------|----------------|
| CT – 39.81% | CT - 42.62% |
| MRI – 28.68% | MRI – 23.53% |
| X-RAY- 67.67% | X-RAY – 73.94% |

3. How many radiology examinations (CT, MRI, x-ray) did your organisation conduct in 2018, 2019 and the first six months of 2020. Please can you provide the total number for each examination category for each year.

| Modality | 2018 | 2019 | 2020 |
|----------|-------|-------|-------|
| CT | 19449 | 21213 | 10914 |
| MRI | 12499 | 18898 | 7956 |
| X-RAY | 85660 | 88479 | 33513 |

4. Did you have a backlog of unreported radiology examinations (CT, MRI, x-ray) in 2018, 2019 and the first six months of 2020? Please can you provide the average number of unreported images for each examination category for each year.

| Modality | 2018 | 2019 | 2020 |
|----------|----------|-----------|-----------|
| CT | 51/MONTH | 271/MONTH | 231/MONTH |
| MRI | 79/MONTH | 430/MONTH | 296/MONTH |
| X-RAY | 0 | 0 | 0 |

190.20

Incomplete RTT pathway

Hi

The CCG has received an FOI requesting the following;

The total number of occasions per calendar month when a patient died while on an incomplete RTT pathway, for each month from January 2018 to the latest available month (July or August 2020).

Can you please provide this information in respect of your Trust. Thanks

Answer: Please see summary below by month Jan 2018 - Aug 2020 where the Clock Stop Code for a patient on a consultant led pathway was recorded as Code 36 Patient Deceased

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Year 2018 | 49 | 40 | 63 | 37 | 29 | 43 | 29 | 38 | 40 | 34 | 37 | 45 | 484 |
| Year 2019 | 46 | 47 | 35 | 33 | 25 | 28 | 41 | 35 | 39 | 48 | 38 | 30 | 445 |
| Year 2020 | 29 | 38 | 35 | 54 | 41 | 35 | 31 | 38 | | | | | 301 |
| Total | 124 | 125 | 133 | 124 | 95 | 106 | 101 | 111 | 79 | 82 | 75 | 75 | 1230 |

191.20

Covid-19

Dear Walsall Healthcare NHS Trust

I am writing to you under the Freedom of Information Act 2000 to request the following information from Walsall Healthcare NHS Trust

I would be most grateful if you would supply me with the following information.

1. The total number of your workforce as a whole.

Answer: 4292

2. The total number of staff who have died FROM Covid 19 within your organisation

Answer: 2

3. The total number of staff who have been admitted to hospital as a result of Covid 19

Answer: This information is not recorded. Anyone admitted to hospital would be deemed a patient

4. The total number of staff who have been properly diagnosed with Covid 19 not requiring hospitalisation

Answer: This information is not recorded as the result of any test taken is their personal data

5. The total number of staff who have had to take time off work through isolation procedures not counting when the offices were actually closed

Answer: 535

192.20

National Axial Spondyloarthritis Society to map hydrotherapy

Good afternoon

The All-Party Parliamentary Group for Axial Spondyloarthritis is working in conjunction with the National Axial Spondyloarthritis Society to map hydrotherapy provision around England.

It would be great if you could provide your answers to this Freedom of Information request by using the 'SurveyMonkey' link provided

If you are unable to provide answers using SurveyMonkey, could you please complete and return the attached Word document and return to

Answer:



All-Party Parliamentary Group for
Axial Spondyloarthritis

**Freedom of Information Request
Hydrotherapy Provision in England**

1. On behalf of which Trust are you responding?

Walsall Healthcare Trust

2. Does your trust have an on-site hydrotherapy pool?

NO

3. Does your trust have access to an offsite hydrotherapy pool?

NO

4. Was the hydrotherapy pool open prior to the COVID-19 pandemic?

n/a

5. Will the hydrotherapy pool be re-opening?

- ☐ Yes, it is already open
- ☐ Yes, there are plans to reopen
- ☐ No
- ☐ Not sure / don't know

6. When is the pool scheduled to re-open?

N/A

7. Why is that? *(Please select all that apply)*

- ☐ Changing area capacity
- ☐ Staffing to clean
- ☐ Access to pool
- ☐ Staff still redeployed
- ☒ Other

8. Is / will your service capacity be reduced as a result of COVID-19?

N/A

9. What capacity will you be able to offer? Please enter a percentage (%).

N/A

10. Why is that? *(Please select all that apply)*

- ☐ Cost of running
- ☐ Changing area capacity
- ☐ Staffing to clean
- ☐ Access to pool
- ☐ Staff still redeployed
- ☒ Other

11. What are the reasons that you don't have access to a hydrotherapy pool? *(Please select all that apply)*

- ☐ Lack of appropriate local patient population
- ☐ Lack of funds
- ☐ Insufficient space
- ☒ No local pool available
- ☐ Not enough adequately trained staff
- ☐ Other (please specify)

N/A

12. Approximately how many people with any condition used the pool on a weekly basis?

N/A

13. Which condition areas use the hydrotherapy pool?

- ☐ Rheumatology / MSK
- ☐ Neurology
- ☐ Physical disability
- ☐ Children
- ☐ Other (please specify)

N/A

14. What percentage of users were/are people with axial spondyloarthritis (axial SpA) including ankylosing spondylitis (AS)? We understand you may not record this level of detail so please do give your best estimate.

N/A

15. Do you currently audit the use and effectiveness of hydrotherapy?

- ☐ Yes
- ☒ No
- ☐ Not sure / don't know

16. Please list outcome measures or tools used to audit the use and effectiveness of hydrotherapy.

N/A

17. If you are happy to be contacted by NASS on behalf of the APPG to discuss your responses please let us know your name, position and email address or email

N/A

193.20

Nursing Agency lead details

Good morning,

I hope this email finds you well.

Please may you see the below.

1. (a) Who is the head of procurement at your trust responsible for approving Nursing agency usage?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ann-Marie Riley, Director of Nursing, email address; ann-marie.riley@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

(b) Secondly, who is the temporary / flexible staffing lead responsible for the management of this service.

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ann-Marie Riley, Director of Nursing, email address; ann-marie.riley@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

2. Please can you provide the contact information in relation to both question 1 (a) and (b)

Answer: See above

3. Please can you confirm if your trust is a member of the Nursing Framework: NHS London Procurement Partnership

Answer: No The Trust is not a member.

194.20

Multiple pregnancies - how care is delivered in each unit & data request

Dear Walsall Healthcare NHS Trust,

Please confirm if current antenatal care for multiple pregnancies (in 2020 and going forward) is delivered in, each unit, by a "a core team of named specialist obstetricians, specialist midwives and sonographers, all of whom have experience and knowledge of managing twin and triplet pregnancies" in accordance with NICE guideline NG137.

Answer: We only manage twins, all other multiples are sent to Birmingham Women's hospital. We do not have a specialist Midwife or Sonography but we do have a named obstetrician.

Where possible, could I please request the names, telephone numbers (direct dial), and email address' for the following positions in each unit;

Head of Midwifery

Specialist multiple pregnancy obstetricians

Specialist multiple pregnancy midwives

Specialist multiple pregnancy sonographers

Please may I also request the following data for each unit for the year 2017, 2018 and 2019:

- Number of Multiple Birth Pregnancies (e.g. twins, triplets, quads +)

Answer:

2017 = 58

2018 = 38

2019 = 45

- Number of Foetuses delivered from a Multiple Birth

Answer:

2017 = 116

2018 = 92

2019 = 90

- Multiple Birth Still Births (number of babies)

Answer:

2017 = 1

2018 = 0

2019 = 0

- Multiple Birth pregnancies resulting in an Emergency C-Sections

Answer:

2017 = 22

2018 = 16

2019 = 25

- Multiple Birth Neonatal Deaths (number of babies)

Answer:

2017 = 0

2018 = 2

2019 = 0

- Multiple Birth Neonatal Admissions (number of babies admitted to a neonatal unit for their care)

Answer:

2017 = 3

2018 = 0

2019 = 0

195.20

KPI's for Health visiting

Please see the below Freedom of Information Request:

1. Could you please provide a copy of your KPI data set for the Health Visiting Service, School Nursing service and any additional 0-19 services, such as Family Nurse Partnership team, for the years 2019/2020 and 2020/2021.

Answer: Please see attached.

2. Could you please provide a breakdown of the full management structure for Health Visiting, School Nursing and any additional 0-19 services including Band 6 upwards.

Answer: Please see Attached

3. Could you please provide current information relating to workforce numbers (whole time equivalent) including administration staff, for Health Visiting, School Nursing and any additional 0-19 services for all bands within the services.

Answer: Please see attached

4. Could you please provide current information on the average caseload for Health Visitors and School Nurses.

Answer: The average caseload is 525 per health visitor

5. Could you please provide current information on what percentage of Health Visiting contacts have been carried out virtually during the period of March 2020 – September 2020.

Answer: Our PAS system does not enable us to capture this data effectively.

6. Could you please provide current information on vacancies across Health Visiting, School Nursing and any other additional 0-19 services including administration staff.

7. **Answer: The services are under review and this data is therefore not available.**

8. Could you please provide current information on the percentage of safeguarding children and young people on the caseload for Health Visiting and School Nursing broken down by those on Child Protection plans, those on child in need plans, and children and young people in care.

Answer: This data is not available in the format requested

Attachments available upon request

196.20

Agency Doctor/Nurse costs

FREEDOM OF INFORMATION ACT REQUEST

1. On how many occasions in the 2019/20 financial year did you spend £1,500 or more to employ an agency nurse for a single shift? For each occasion, please state the amount paid, how many hours they were asked to work as well as the job title and department the nurse was deployed in.

Answer: 0

2. On how many occasions in the 2019/20 financial year did you spend £3,000 or more to employ an agency doctor for a single shift? For each occasion, please state the amount paid, how many hours they were asked to work as well as the job title and department the Doctor was deployed in.

Answer: 0

197.20

Digital dictation system

Dear foi team at Walsall Healthcare NHS Trust,

We have the following information about your trust's digital dictation system status.

System type - Digital dictation

Supplier name - Nuance Communications UK

System name - eScription

Date installed - 2013-04-01

Contract expiration - 2020-09-03

Can you confirm if the digital dictation information above is still correct? If applicable, what is the current contract expiration date with your supplier?

Answer: All information is correct; however we are unable to provide the contract expiry date at this time.

If there has been a system replacement, or a new system implementation, please can you let us know the new supplier and system name? Also, when was the new system installed and when will the current contract expire?

If applicable,

- can you let us know who supplies your digital dictation hardware devices?
- how many digital dictation devices does your trust have?
- when was the procurement date of the digital dictation devices?

198.20

EVAS for AAA repair

Hello,

I would like to request the following data under the FOI Act 2000:

- Has your Trust ever used the Nellix Endovascular Aneurysm Sealing (EVAS) System in patients to treat abdominal aortic aneurysms (AAA)?

Answer: Complex aortic intervention is not carried out at Walsall – The equipment has not been used here. The Vascular service operates a hub and spoke model with Russell's Hall NHS Trust, Dudley and major aortic intervention will be redirected there

199.20

Theatre Equipment

Good Morning,

Under the freedom of information act please could I request the following information.

Trust Information

1. Please list the number of surgical theatres (including day case) at **Manor Hospital**

Answer: 14

2. Please list the number of induction rooms (including day case) at **Manor Hospital**

Answer- 14 anaesthetic rooms

Anaesthetic Machines

3. Please provide a list detailing the **manufacturer, model and year of purchase** for all anaesthesia machines currently in operation at your NHS Trust.

Answer: Please see attached. Available upon request.

4. Please provide the name of the clinical equipment lead for anaesthetic machines? (Usually an anaesthetist).

Answer: Dr Samir Nazir, Consultant Anaesthetist.

200.20

Biologic drugs Dermatology/Gastroenterology

Dear Walsall Healthcare NHS Trust,

Could you help me with the following queries about biologic drugs?

Q1. Could you please provide the numbers of patients treated in the last 3 months by the **Dermatology** department (for any medical condition with the following biologic drugs:

| | Adult | Child | Total |
|-------------------------|-------|-------|-------|
| • Adalimumab - Humira | 1 | 0 | 1 |
| • Adalimumab Biosimilar | 30 | 0 | 30 |
| • Apremilast | 9 | 0 | 9 |
| • Brodalumab | 5 | 0 | 5 |
| • Certolizumab | 0 | 0 | 0 |
| • Dimethyl fumarate | 1 | 0 | 1 |
| • Etanercept - Enbrel | 0 | 0 | 0 |
| • Etanercept Biosimilar | 2 | 0 | 2 |
| • Guselkumab | 12 | 0 | 12 |
| • Infliximab - Remicade | 0 | 0 | 0 |
| • Infliximab Biosimilar | 0 | 0 | 0 |
| • Ixekizumab | 2 | 0 | 2 |
| • Risankizumab | 1 | 0 | 1 |
| • Secukinumab | 10 | 0 | 10 |
| • Tildrakizumab | 2 | 0 | 2 |
| • Ustekinumab | 32 | 1 | 33 |
| | | | |

Q2. For the patients treated by the **Dermatology** department in the last three months with any of the above drugs, can you please provide the total number of paediatric (up to age 16) versus adult patients?

Answer: See above

Q3. Could you please provide the numbers of patients treated in the last 3 months by the **Gastroenterology** department (for any medical condition) with the following biologic drugs:

| | |
|-------------------------|----|
| • Adalimumab - Humira | 4 |
| • Adalimumab Biosimilar | 61 |
| • Golimumab | 0 |
| • Infliximab - Remicade | 0 |
| • Infliximab Biosimilar | 25 |
| • Tofacitinib | 2 |
| • Ustekinumab | 26 |
| • Vedolizumab | 40 |

201.20

Recruitment of Agency Nurses

Dear Walsall Healthcare NHS Trust,

1. Please advise what frameworks are utilised when sourcing agency nurses?

Answer: Health Trust Europe

2. Please advise what contractual relationships are in place for the sourcing of agency nurses?

Answer: No contractual relationships?

3. How many agencies are used to source agency nurses?

Answer: Currently 22 agency suppliers are setup and eligible to be used

4. How many off framework agencies are used for sourcing agency nurses?

Answer: Currently 2 off-framework suppliers

5. How many hours are filled off framework each month over the last 12 months?

Answer:

| | |
|-----------------|-------------------|
| Sep 2019 | 24.5 hours |
| Oct | 0 |
| Nov | 9 |
| Dec | 0 |
| Jan 2020 | 0 |
| Feb | 48.5 |
| Mar | 356.5 |
| Apr | 1040.4 |
| May | 0 |
| Jun | 18 |
| Jul | 22.5 |
| Aug | 23 |
| Sep | 115.5 |

6. What is the percentage cap compliance currently being achieved against the NHSI guideline caps, split by month of the past 12 months?

Answer: This is calculated and recorded by NHSI as part of the weekly reporting criteria within the online submission portal. The figure is not recorded within the Trust

7. Who is the responsible for managing nursing agencies?

Answer: Temporary Staffing team, part of the Nursing Directorate

202.20 ECG machines

Dear Sir/Madam,

I would like to request a list of all **ECG machines** currently in use within the trust.

Specifically:

1. Type and manufacturer of ECG machine (s) in use
2. How many ECG machines in use
3. Age of ECG machines
4. Type of ECG monitor in use
5. Location of ECG machine (s)

Answer: Please see attached spreadsheet. Monitors are inbuilt. Available upon request.

203.20

Agency Nurse spend

To whom it may concern,

I am writing to you under the Freedom of Information Act 2000 to request the following information from the NHS.

I would like you to send me the locum agency spend for the trust for Nurses in acute settings as well as the community, including but not limited to general, ITU, Mental Health. I would like to know the spend for from January 2020 to date, also including the amount of locums that this refers to per month, broken down on a monthly basis. In the breakdown if you could please include the agencies that provide the locums also broken down numerically.

Ideally this would read as below -

January 2018 - £20k Community - £16k Acute

MSI – Mental Health Nurses x 3

Your World – Mental Health Nurses x 2

Maxxima - Mental Health Nurses x 2

Pulse - Mental Health Nurses x 2

Then a breakdown all the way to as present as possible.

If you could provide this either in a PDF or excel format.

Answer: Please see attached spreadsheet. Costs and hours are found on a number of our systems and it was difficult to put the answer together. The sheet shows a table with the hours & another table with the casts. Available upon request.

204.20

Insourcing Endoscopy

Dear Sir / Madam,

I am writing to request information under the Freedom of Information Act 2000.

Could you please provide responses to the following questions in relation to Endoscopy within the Trust/Health Board:

1. The name and email address of:

The Clinical Director that is responsible for Endoscopy

Answer: Dr Amanda Hughes amanda.j.hughes@walsallhealthcare.nhs.uk

The General Manager that is responsible for Endoscopy

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Matthew Lewis, Medical Director, email address; karen.dunderdale@walsallhealthcare.nhs.uk

The Service Manager that is responsible for Endoscopy

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Karen Dunderdale, Director of Nursing, email address; karen.dunderdale@walsallhealthcare.nhs.uk

2. In the last 12 months, which external Insourcing providers have you used for your Endoscopy Service?

Answer: N/A

3. Do you have a contract with an external Insourcing provider of Endoscopy Services and, if so, which company is the contract with?

Answer; No

4. Did you procure the Insourced Endoscopy Service via a tender process or Framework and, if so, which one?

Answer: No

5. If you have a contract with an Insourcing provider for Endoscopy Services, when does it currently expire and when will it be reviewed?

Answer; No

6. If you have a contract with an Insourcing provider for Endoscopy Services, how much are you being charged per fully staffed room, per day?

Answer: N/A

7. If you have a contract with an Insourcing provider for Endoscopy Services, what days of the week do they operate and how many rooms do they staff?

Answer; N/A

8. What has been the spend by the Trust/Health Board in the last 12 months on Insourced Endoscopy Services?

Answer: N/A

9. Does the Trust/Health Board currently require insourced Endoscopy Services?

Answer: No

10. Does the Trust/Health Board currently require specific insourced BCS Bowel Screening Services?

Answer: N/A We don't provide bowel scope

11. Does the Trust/Health Board currently require additional Endoscopy capacity via a suitable external premises or JAG accredited Mobile Endoscopy Unit?

Answer; No

I would be interested in any information held by your organisation regarding my request. I understand that I do not have to specify particular files or documents and it is the departments responsibility to provide the information I require. If you need further clarification please contact me by email.

I would like the information to be emailed to me in electronic form.

If my request is denied in whole or in part I ask that you justify all deletions by reference to specific exemptions of the act. I will also expect you to release all non-exempt material. I reserve the right to appeal your decision to withhold any information or to charge excessive fees.

I would be grateful if you could confirm in writing that you have received this request. I look forward to your response within 20 working days as outlined by the statute.

Answer; All Endoscopy is carried out in house we do some waiting list initiative on a Saturday however this is in house. We do not out source any endoscopy activity at present.

205.20

Locum agency spend for the trust for Doctors in acute settings

To whom it may concern,

I am writing to you under the Freedom of Information Act 2000 to request the following information from the NHS.

I would like you to send me the locum agency spend for the trust for Doctors in acute settings. I would like to know the spend for from January 2020 to date, also including the amount of locums that this refers to per month, broken down on a monthly basis. In the breakdown if you could please include the agencies that provide the locums also broken down numerically.

Ideally this would read as below -

January 2020 - £40k Community

ID Medical – Consultants x 3

Your World – SPRs x 2

Maxxima - Consultants x 2 SHOs x3

Pulse – Registrars x 2

Then a breakdown all the way to as present as possible.

If you could provide this either in a PDF or excel format.

Answer: Please see attached. Available upon request.

206.20

Podiatry services

Dear FOI team,

I am writing to request information under the Freedom of Information Act 2000.

I'm looking for a response please to the following questions:

1. Over the last six months, have in-person podiatry appointments/assessments offered by your NHS Trust been stopped at any point?

Answer: Yes

2. If they have been stopped, can you confirm whether in-person podiatry appointments/assessments have now resumed and in which month did they resume?

Answer: Yes resumed back in late April/May 2020

3. If not, do you anticipate in-person podiatry appointments/assessments to resume in the next three months?

Answer: N/A

207.20

Researching the incidence and treatment of breast cancer.

I am writing to request information under the Freedom of Information Act 2000.

I am researching the incidence and treatment of breast cancer. Could you please provide the number of patients that you have treated in the past three months with the following:

- Abemaciclib + Anastrozole/Exemestane/Letrozole 1
- Abemaciclib + Fulvestrant 3
- Alpelisib + Fulvestrant 0
- Atezolizumab 1

| | | |
|---|--|----|
| • | Bevacizumab | 0 |
| • | Eribulin | 2 |
| • | Everolimus + Exemestane | 0 |
| • | Fulvestrant as a single agent | 10 |
| • | Gemcitabine + Paclitaxel | 0 |
| • | Lapatinib | 0 |
| • | Neratinib | 0 |
| • | Olaparib | 0 |
| • | Palbociclib + Anastrozole/Exemestane/Letrozole | 13 |
| • | Palbociclib + Fulvestrant | 2 |
| • | Pertuzumab + Trastuzumab + Docetaxel | 0 |
| • | Ribociclib + Anastrozole/Exemestane/Letrozole | 2 |
| • | Ribociclib + Fulvestrant | 0 |
| • | Talazoparib | 0 |
| • | Transtuzumab + Paclitaxel | 1 |
| • | Transtuzumab as a single agent | 15 |
| • | Trastuzumab emtansine | 6 |
| • | Any other active systemic anti-cancer therapy | 49 |
| • | Everolimus | 4 |
| • | Pertuzumab + Trastuzumab | 14 |

208.20**Nursing Standard – Annual Leave.**

Under the Freedom of Information Act, I am requesting information on the number of annual leave requests denied in your organisation.

I request the following details:

- The number of annual leave requests made by staff which were denied between 1 May and 31 August 2020.
- The number of annual leave requests denied between 1 May and 31 August 2019.
- Role of staff member whose annual leave request was denied, e.g. nurse, Agenda for Change band 5 or above.

I would like the information on an excel spreadsheet and via email if possible.

Answer: This information is not recorded centrally

209.20**Trust's flexible endoscope inventory**

Under the Freedom of Information Act,

Please send me responses to the following two questions:

- When does the existing maintenance contract(s) expire for the Trust's flexible endoscope inventory?

Answer:

Keymed – 31.03.2023

Karl Storz – 31.05.2021

- Who is your current service provider of flexible endoscope repair & maintenance?

Answer;

Keymed

Karl Storz

210.20

Impact of COVID-19 on prostate cancer diagnosis, treatment and support Trust's flexible endoscope inventory

Under the Freedom of Information Act,

We ask that you please indicate your answer by marking with an "X" next to any answers that apply or by deleting all answers that do not apply. Please avoid answering by italics, underlining or bold, as these do not show up when we process your response.

1. Did you suspend your MRI before biopsy service for patients with suspected prostate cancer as a result of the COVID-19 pandemic?

a. Yes

b. No

c. We did not offer MRI before biopsy before the pandemic

2. If yes, have you now resumed MRI before biopsy for patients with suspected prostate cancer?

a. Yes

b. No

c. No, but we refer patients elsewhere (Please state the referral area:)

d. N/A

3. Do you currently use a pre-MRI clinical triage for patients with suspected prostate cancer? By pre-MRI clinical triage, we mean a process, often Clinical Nurse Specialist led, that determines patient suitability for MRI before biopsy

a. Yes

b. No

4. Has your radiology department introduced any new MRI exclusion criteria for patients with suspected prostate cancer as a result of COVID-19?

a. Yes (please specify:)

b. No

c. N/A

5. If yes, do you plan to maintain any of these exclusion criteria once restrictions to limit patients' COVID-19 risk are lifted?

a. Yes (please specify:)

b. No

c. N/A

6. Did you stop conducting biopsies for patients with suspected prostate cancer as a result of COVID-19 infection risks?

a. Yes

b. No

7. If yes, have you resumed biopsy services for patients with suspected prostate cancer?

a. Yes

b. Yes, but only for a subset of patients (please specify:)

c. No

d. No, but we refer patients elsewhere for prostate biopsy (Please state the referral area:)

8. Do you offer transperineal biopsy under local anaesthetic?

a. Yes

b. No

c. No, but we plan to in future (please specify when if possible:)

9. Following an MRI scan for suspected prostate cancer, what criteria do you use to select patients for biopsy?
Please include all that apply:

a. Patients with a PI-RADS or Likert score of 1 or greater

b. Patients with a PI-RADS or Likert score of 2 or greater

c. Patients with a PI-RADS or Likert score of 3 or greater

d. Patients with a PI-RADS or Likert score of 3 or greater, but only if PI-RADS or Likert score 3 patients have other clinical indications (such as age, ethnicity, PSA density) that make them higher risk

e. Patients with a PI-RADS or Likert score of 4 or greater

f. We do not offer MRI before biopsy

g. We do not currently biopsy patients

10. Did you delay radiotherapy treatment for prostate cancer patients as a result of COVID-19?

a. Yes

b. No

c. Partially (please specify: Due to Oncology shortages)

d. N/A (please specify:)

11. If yes, have you cleared your backlog for prostate cancer radiotherapy treatment?

a. Yes

b. No

c. N/A – We did not delay prostate cancer radiotherapy treatment

12. Did you delay radical prostatectomy for prostate cancer patients as a result of COVID-19?

- a. Yes
- b. No
- c. Partially (please specify:)
- d. N/A (please specify:)

13. If yes, have you cleared your radical prostatectomy backlog?

- a. Yes
- b. No
- c. N/A – We did not delay radical prostatectomy for prostate cancer patients

14. To address your backlog did or are you using a protocol to risk stratify patients and prioritise patients with high-risk and locally advanced prostate cancer for treatment within 3 months?

- a. Yes
- b. No
- c. No, we did not have a sufficient backlog to require patient prioritisation

15. Does your protocol apply to new patients with high-risk and locally advanced prostate cancer with the intention to radically treat them within 3 months of diagnosis?

- a. Yes
- b. No
- c. N/A - We do not have a protocol for patient prioritisation

16. Do you have prostate cancer Personalised Stratified Follow Up (PSFU) protocols in place?

- a. Yes
- b. No
- c. We are in the process of developing PSFU protocols

17. If Yes, do you have a digital remote monitoring system in place for follow up?

- a. Yes (Please specify the name of the system used: e.g My Medical Record, Patient Knows Best)
- b. No

18. If no, do you plan to implement a digital remote monitoring system for follow up?

- a. Yes - (Somerset)
- b. No

19. Which of the following criteria are part of your follow up protocols? (please mark all that apply:)

- a. **Patients have access to a Support Worker who acts as their key worker for the duration of their follow up care.**
- b. Patients have access to an online patient service that allows them to check test results, complete assessments, view patient information and message their clinical team.
- c. **Patients attend a 4-hour supported self-management workshop with a group of 8 to 10 men to develop knowledge, skills and confidence to self-manage their condition (currently suspended due to COVID)**
- d. **Patients do not need to attend routine appointments unless an issue arises.**

211.20

Use of identifiable uniforms within Trusts.

Could you please send me information regarding the colours of staff uniform which signify their position and/or the section in which they work? (Colour of tunic/shirt, colour bands etc)

Could you also please send me a copy of your Trust's uniform policy?

Answer: The Trust does not have a uniform policy. We now has two dress policies which are attached. Available upon request.

212.20

Whistleblowing contact.

Under the Freedom of Information Act,

Please could you advise me of your Whistleblowing email contact address.

Answer:

- 1) HR.Queries@walsallhealthcare.nhs.uk
- 2) FreedomToSpeakUp@walsallhealthcare.nhs.uk

213.20

Cancelled operations March – September

I write under the Freedom of Information Act to request the following information:

I'm sorry to complicate the request but I would like to please amend it to the below, with the changes in red/strikethrough

- a) How many operations in total has your Trust cancelled from 1 March 2020 - 30 September 2020 and can you give a breakdown of reasons for the cancellations? How many were urgent operations?

Answer:

There were 04 operations cancelled in line with the national reporting guidance between the dates requested.

Reasons – Ward Bed not available. Equipment failure. List Overrun.

None of the operations were Urgent.

- b) How many operations in total has your Trust cancelled from 1 March 2019 - 30 September 2019 and can you give a breakdown of reasons for the cancellations? How many were urgent operations?

Answer; There were 60 operations cancelled in line with the national reporting guidance between the dates requested. Reasons - Equipment failure/unavailable. List Overrun.

Surgeon unavailable. Ward bed not available. Admin error. Anaesthetist unavailable.

Emergencies/ Trauma.

None of the operations were Urgent.

- c) How many operations in total has your trust cancelled for Under 16s from 1 March 2020 - 30 September 2020 and can you give a breakdown of reasons for the cancellations? How many were urgent operations?

Answer: Age is not part of the required data collected for this return. The return is not collected at Patient level so this data is unavailable.

- d) How many operations in total has your trust cancelled for Under 16s from 1 March 2019 - 30 September 2019 and can you give a breakdown of reasons for the cancellations? How many were urgent operations?

Answer: Age is not part of the required data collected for this return. The return is not collected at Patient level so this data is unavailable.

214.20

Staff physically attacked during coronavirus pandemic

I am writing to you under the Freedom of Information Act 2000 to request the following information from you.

- 1) The number of staff working at the {Public Authority}} who have been physically attacked while or after doing their job during the Coronavirus pandemic. This should be from the 1 April to the date of your reply. If possible, this dataset should also disclose the job of the person in question who was attacked. If any more information which you feel is relevant to the attack is available, it would be great if that could be disclosed in the dataset as well.

Answer:

I have reviewed the following assaults against nurses & csw's :-

1 Mental health patient – punch

7 Elderly Care – scratches only

6 Highly medicated – slaps and grabbing of arms

2 liquids – chucked over nurse

3 detox – slapped staff

- 2) The amount of hand sanitiser which has been stolen from your authority in the same time period.
Again, this should be divided into the month when these thefts were recorded.

Answer: This information is not recorded.

215.20

Complaints & Racism

I would like to make a Freedom of Information request to your Trust looking at complaints from patients and racism from staff.

- 1) Please can you tell me what is the name of your Trust?

Walsall Healthcare NHS Trust

- 2) How many patient complaints has your Trust received, for any given reason?

Please break down into the following calendar years

2017 - **333**

2018 - **327**

2019 - **368**

- 3) How many patient complaints has your Trust received, citing racism as one of the problems during the patient's treatment?

Please break down into the following calendar years

2017 - **0**

2018 - **0**

2019 - 0

4) How many complaints relate to the treatment of women who have given birth in your Trust?

Please break down into the following calendar years

2017 - 10

2018 - 5

2019 - 17

5) How many of those from Q4 included racism in their complaint?

2017 - 0

2018 - 0

2019 - 0

6) How many members of staff have received some form of disciplinary action due to a complaint by a patient?

Answer: This information is not recorded in this way on our systems.

Please break down into the following calendar years and please list what action was taken.

2017

2018

2019

Answer: This information is not recorded in this way on our systems.

7) How many members of staff have received some form of disciplinary action, whereby racist behaviour towards the patient was included? Please break down into the following calendar years and please list what action was taken where possible.

2017

2018

2019

Answer: This information is not recorded in this way on our systems.

8) How many members of staff have made a complaint regarding racism from a patient.

Please break down into the following calendar years

2017

2018

2019

Answer: This information is not recorded in this way on our systems.

216.20

Bank Workforce & VMS Arrangements.

In relation to your Healthcare Agency supply of Temporary Workers could you please provide the answers to the following questions in the below table:

1. Do you have a **Master Vendor or Neutral Vendor arrangement in place?**

Answer: No

2. If yes, who is your current Master Vendor or Neutral Vendor Provider and which disciplines do they supply?

Answer: N/A

3. What fill rates are achieved with your Master Vendor or Neutral Vendor Provider in the various disciplines?

Answer: N/A

4. Are you charged a fee for the service and if so, what is the cost?

Answer: N/A

5. What is the expiry date for your current contract/contracts?

Answer: N/A

| Staffing Provision | MV or NV Provider | Fill Rates % | Service Fee | Contract Expiry Date |
|---------------------------|-------------------|--------------|-------------|----------------------|
| General Nursing | | | | |
| Theatres (Nursing) | | | | |
| Healthcare Assistants | | | | |
| RMN's (Where applicable) | | | | |
| Doctors (All specialisms) | | | | |
| Non-Medical, Non-Clinical | | | | |
| ENP/ANP | | | | |

In relation to your Bank workforce expenditure please could you provide answers to the following questions:

1. Do you use any external/3rd parties to manage your bank workforce?

Answer: No

2. If so, please provide the name of the provider and contract start and end dates.

Answer: N/A

3. Which bank software do you use and how long are you in contract with them?

Answer: N/A

217.20

Coronavirus transmission in hospital.

Under the FOI Act, could I please request:

- The number of patients in your hospital(s) who tested positive for Covid-19, having tested negative at their time of admission
- The number of these patients who subsequently died from Covid-19.

Please note this FOI concerns only inpatients who contracted coronavirus during their time in hospital.

Answer:

Analysis of data up to 7th June 2020 showed that 104/616 (17%) positive

Patients had 'definitely' or 'probably' contracted the infection during their hospital stay (nosocomial infections). 43/104 of these patients died.

Please read full report included in September's public Trust board papers. (Page 60-61).

<https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/board-papers/>