



Improvement Update

September 2020

Our top 3 reads

- [How a pandemic makes QI more relevant than ever \(but also a little tricky\)](#) (Royal Children's Hospital Melbourne, August 2020)
- [Making Ideas Stick](#) (Institute of Healthcare Managers, Sept 2020)
- [Evidence 4 Quality Improvement Pinterest Boards](#)

Improvement

- [Making Ideas Stick](#) (Institute of Healthcare Managers, Sept 2020)
- [Exploring psychological safety in healthcare teams to inform the development of interventions: combining observational, survey and interview data](#) (BMC Health Services Research, August 2020)
- [How a pandemic makes QI more relevant than ever \(but also a little tricky\)](#) (Royal Children's Hospital Melbourne, August 2020)
- [QI Coaching Graphic](#) (Camden & Islington NHS Foundation Trust, August 2020)
- [How to design, implement and evaluate organizational interventions for maximum impact: the Sigtuna Principles](#) (European Journal of Work and Organizational Psychology, August 2020)
- [Bringing an improvement mindset to COVID-19](#) (The Health Foundation, July 2020)
- [A Guide to Patient Safety Improvement: Integrating Knowledge Translation & Quality Improvement Approaches](#) (Canadian Patient Safety Institute, 2020)

COVID-19

- [You're Right! You Are Working Longer and Attending More Meetings](#) (HBS, Sept, 2020)
- [The Health Foundation COVID-19 Survey second poll: A report of survey findings](#) (Ipsos MORI, Sept 2020)
- [Health and Social Care Learning System Findings and insights: understanding health and social care responses to COVID-19 and related public health measures](#) (Healthcare Improvement Scotland, August 2020)
- [Specialty remobilisation, recovery and redesign toolkit: Restarting routine planned care whilst living with COVID-19](#) (NHS Tayside, August 2020)
- [Nursing leadership during COVID-19: Enhancing patient, family and workforce experience](#) (Patient Experience Journal, 2020, August 2020)
- [Virtual Whose Shoes: Keeping the conversations alive during the pandemic to build the future of health and social care](#) (Whose Shoes, August 2020)
- [Lean, Light and Agile: Governance and regulation in the aftermath Of Covid-19](#) (NHS Confederation, August 2020)
- [A new relationship between the NHS, people and communities learning from Covid-19](#) (NHS Confederation, August 2020)
- [COVID-19 and the female health and care workforce. Survey of health and care staff for the Health and Care](#) (NHS Confederation, August 2020)
- [How to do 'learning' in practice](#) (The Kings Fund, August 2020)

- [Innovation and leadership post-COVID: 5 things your teams want from you](#) (The Health Foundation, August 2020)
- [Hospital discharge and preventing unnecessary hospital admissions \(COVID-19\)](#) (Social Care Institute for Excellence, August 2020)
- [COVID-19 Insights: Impact on workforce skills](#) (Skills for Health, August 2020)

Patient Experience

- [Care during covid-19 must be humane and person centred](#) (BMJ, Sept 2020)
- [A COVID-19 patient's experience: Engagement in disease management, interactions with care teams and implications on health policies and managerial practices](#) (Patient Experience Journal, August 2020)

Technology

- [The impact of Covid-19 on the use of digital technology in the NHS](#) (Nuffield Trust, August 2020)
- [Technology and innovation for long-term health conditions](#) (The Kings Fund, August 2020)
- [Building the evidence base on video consultations Three priorities for further research](#) (The Health Foundation, August 2020)
- [Leveraging Implementation Science to Understand Factors Influencing Sustained Use of Mental Health Apps: a Narrative Review](#) (Journal of Technology in Behavioral, August 2020)
- [The Doctor Will Zoom You Now: getting the most out of the virtual health and care experience. Insight report. Key findings from research June-July 2020](#) (Healthwatch England, National Voices, Traverse, PPL, July 2020)

Working remotely

- [How To Increase Psychological Safety In A Virtual Team](#) (Forbes, Sept 2020)
- [The Secret to Success for Remote Teams? 'Asynchronous' Work](#) (The Startup, Sept 2020)
- [How to \(Actually\) Save Time When You're Working Remotely](#) (HBR, August 2020)
- [Evidence 4 Quality Improvement Pinterest Boards](#)

Events & Training

- [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
- [The NHS Explained: How the Health System in England Really Works](#) (free e-learning, The Kings Fund)
- [Improvement Fundamentals](#) (ongoing virtual courses, NHSE)
- [QI South West Conference](#), 26 September 2020 (free online)
- [Hybrid Working Webinar](#), 30 September 2020 (free online, Future Focussed Finance)
- [Fab Change Day 2020](#), 21 October 2020 (Academy of Fabulous Stuff)
- [THIS Space](#), 25 November 2020 (free online, THIS.Institute)

Contact:

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