

FREEDOM OF INFORMATION

Disclosure Log – Quarter 4 (January-March 2020)

Reference	Date	Title of Request
480.19	January	Referral to Food Bank
481.19	January	Surgical tools left in Patients
482.19	January	Volunteer Service
483.19	January	Aseptically prepared products
484.19	January	Electronic Document Management and EPR Solutions
486.19	January	Facilities Management
487.19	January	Trust policies
488.19	January	Prescribing data for CBPMs
489.19	January	Clinical systems
490.19	January	To identify and address High Intensity Users (HIUs) at A&E
491.19	January	Services for pelvic radiation disease
492.19	January	Patients with dental problems at A&E departments
493.19	January	Transportation Service Survey
494.19	January	Guidelines on managing drug dependent patients
495.19	January	Outpatient Appointments
496.19	January	Consultant radiologists
497.19	January	Sexual Assaults
498.19	January	Policies
499.19	January	MRI facilities
500.19	January	Immigration Health Surcharge at Walsall Healthcare NHS Trust
501.19	January	Job Planning
502.19	January	Post mortem information
503.19	January	Bowel preparation for colonoscopy
504.19	January	Withdrawal of Clinically Artificial Nutrition and Hydration (CANH)
505.19	January	Health Records contact
506.19	January	Policy Authors
507.19	January	Funding Protocols
508.19	January	Building work/contacts
509.19	January	NIPT (Non Invasive Prenatal Testing) for Down's syndrome
510.19	January	Consultant PAs
511.19	January	Surplus Medical Equipment
512.19	January	Stranded patients
513.19	January	Colorectal cancer [CRC];
514.19	January	Gastro Biologics
515.19	January	Standalone contracts (tenancies) operating within NHS hospitals
516.19	January	A&E time from decision to admit to admission
517.19	January	Adult eating disorders treatment.
518.19	January	Suspected sepsis were treated with antibiotics within one hour
519019	January	individual business cases produced for the appointment of all current consultant general surgeons
520.19	January	Losses and special payments
521.19	January	Information Governance Team

522.19	January	Video enabled services
523.19	January	Postponements & Funding
524.19	January	Clinical Engineers
525.19	January	Souvenir baby scan photo's
526.19	January	Mandatory & Statutory Training Information
527.19	January	Urology consultants Business cases
528.19	January	Total temporary bank/agency nurse spend in 2019
529.19	January	Elastomeric Infusion Devices
530.19	January	Vaping Related Admissions
531.19	January	Windows 7
532.19	January	Registered Nurses, Bands 5-7
533.19	January	Employment of learning disabilities nurses (RNLD) within the Trust
534.19	January	Trust Lead Medical Examiner
535.19	January	Business cases for the Consultants both substantive and locum posts held within Urology
536.19	January	Recording advance decisions for use in medical emergencies
537.19	January	Assault attendances to Emergency Departments 2019
538.19	January	Dermatology Biologics
539.19	January	ULMs and UK Unlicensed Specials NHS Trust usage for December 2019 to December 2020
540.19	January	First Aid and Mental Health Training
541.19	January	Air Conditioning Inspection Report Environmental Compliance Audit (commonly known as an ACI TM44)
542.19	January	DPO/IG job roles, structure and support
543.19	January	Venous thromboembolism treatment protocol and volumes
544.19	January	Caring corridors
545.19	January	Network Access
546.19	January	Bladed object incidents in hospitals
547.19	January	MRI incidents
548.19	January	Royal College Report
549.19	January	Cancelled childrens operations
550.19	January	Trust patient group directive
551.19	January	Permanent spend on permanent recruitment placed via an agency
552.19	January	Leadership Details
553.19	January	Directors details
554.19	January	Radiology services
555.19	January	The use of Ophthalmic Devices
556.19	January	Agency Staffing
557.19	February	Wrong Route Medication Administration Never Events
558.19	February	Fertility LGBT
559.19	February	Iron Infusions and Patient Product Breakdown
560.19	February	26 week choice at your trust
561.19	February	Outpatient Services
562.19	February	Waiting times and facilities
563.19	February	Staff and Agency information request 18/19
564.19	February	Bereavement service
565.19	February	Mental Health and Cancer Patients
566.19	February	Prescribing in Neuroscience
567.19	February	overnight medical staffing
568.19	February	C-Arm
569.19	February	Subject Access Requests

570.19	February	Details for Ms Danielle Oum
571.19	February	Tariff's system
572.19	February	2018-2019 Accounts
573.19	February	data sharing and data skills
574.19	February	data sharing and data skills
575.19	February	data sharing and data capabilities
576.19	February	OPEL records
577.19	February	Procurement of Pre-Printed Stationary.
578.19	February	Imaging Equipment
579.19	February	Management of out-of-hospital cardiac arrest (OHCA) and in-hospital cardiac arrest (IHCA) and the approach to targeted temperature management (TTM) in patients
580.19	February	Adalimumab
581.19	February	Spend on Insourcing
582.19	February	Entyvio
583.19	February	Chronic lymphocytic leukaemia
584.19	February	Bariatric surgery
585.19	February	Clinical Codes for Surgery of the Knee
586.19	February	Instant Messaging Apps
587.19	February	Learning from Deaths
588.19	February	3rd party print supplier
589.19	February	Use of Anti Infectionives
590.19	February	RTT waiting times for chronic pain
591.19	February	Histology Reporting
592.19	February	Soft Facilities Management Services
593.19	February	International Recruitment
594.19	February	Translation services
595.19	February	Management of hip fractures
596.19	February	Staff Bank
597.19	February	Radiology
598.19	February	Clinical staff details
599.19	February	Johnson & Johnson (TBC)
600.19	February	Walsall Hospital Corona virus
601.19	February	Information Technology
602.19	March	Over £25k Reports
603.19	March	Endoscopy Suites
604.19	March	Bed blocking
605.19	March	Racist/discriminatory behaviour from patients against staff
606.19	March	Surgical Care Practitioners
607.19	March	Firewall, Anti virus and Microsoft Enterprise
608.19	March	Ophthalmic surgery
609.19	March	Never Events
610.19	March	Security Seals
611.19	March	Obesity Service mapping

612.19	March	Hymen repair surgery
613.19	March	Persons who have died with no known next of kin
614.19	March	Car parking
615.19	March	Bank & Agency recruitment
616.19	March	Clinical Medical Students
617.19	March	Cannabis-Based Products for Medicinal Use
618.19	March	Migraine
619.19	March	General and specialist surgical operating tables
620.19	March	Medical Repatriation Services
621.19	March	Trac Systems e-recruitment software system
622.19	March	Electronic systems
623.19	March	Accounts
624.19	March	Overseas Maternity Invoicing
625.19	Mark	Telephony system
626.19	March	Screening and Treatment of Iron Deficiency anaemia
627.19	March	Ovarian Cancer
628.19	March	IT
629.19	March	Ventilators
630.19	March	Obstructive Sleep Apnoea patients with CPAP
631.19	March	Mobile Healthcare Facilities
632.19	March	Software solutions
633.19	March	Musculoskeletal (MSK) steroid injections
634.19	March	Digital Health
635.19	March	Bank Spend
636.19	March	Agency Staff - Audiology
637.19	March	Zero Hours Contract
638.19	March	Nutrition and Dietetic Policies
639.19	March	Language Services

640.19	March	Organisational Structure Chart
641.19	March	Sourced Staffing Arrangements - Request withdrawn due to COVID19
642.19	March	Prescribing in Asthma
643.19	March	Annual report and accounts
644.19	March	Patients treated with drugs
645.19	March	Paybands
646.19	March	Ventilators / PPE Equipment
647.19	March	Nursing Agency Fees

480.19
Referral to Food Bank

Dear Sir/Madam

I would like to make a request for information under the Freedom of Information Act.

1. Between January 1st - December 31st 2019 how many times did primary care services in your trust provide a patient with a referral to a food bank?

Answer: This information is not recorded

2. If possible, could you also provide the same information for January 1st to December 31st 2018?

Answer: This information is not recorded

481.19
Surgical tools left in Patients

To whom it may concern,

Under the Freedom of Information Act I request the following:

- 1) The number of instances in which a surgical instrument has been left inside a patient's body following a surgical procedure between 2015 and 2019 (up to present day and itemised by year).

Answer: The Trust has had no instances of surgical instruments left inside a patient during the given time period.

- For each instance, please list:

a) the type of instruments found during this time and where in the body they were discovered.

Answer: N/A

b) The surgical procedure that was taking place when instrument was left inside body.

Answer: N/A

c) The patient's outcome, i.e. if anyone has become seriously ill as a result of leaving an surgical instrument inside the body of a patient or if anyone has died as a result of leaving a surgical instrument inside the body of a patient. (if this exceeds the scope of the request please inform me before omitting it).

Answer: N/A

d) How many people have taken legal action against the Trust as a result of a surgeon leaving a surgical instrument inside the body of a patient? (if this exceeds the scope of the request please inform me before omitting it).

Answer: N/A

482.19

Volunteer Service

To whom it may concern,

I would be grateful if you could please provide the following information under the Freedom of Information Act 2000.

1. Do you have a Volunteer service team?

Answer: Yes

2. If yes, how many employees make up the team?

Answer: The service is managed by 1 Lead, 1 Manager and 1 officer who also have other portfolios/roles too and there is 1 dedicated staff member.

3. If yes, please provide their AfC pay band.

Answer: The dedicated staff member is band 3. Rest of team is made up of banding 8, 6, and 4 (split over other roles/portfolios).

4. If yes, how long have the individuals been in post?

Answer: Duration with the service ranges between 2 – 10 years.

5. How many volunteers do you have at your Trust?

Answer: 300

483.19

Aseptically prepared products

Case withdrawn

484.19

Electronic Document Management and EPR Solutions

Dear Walsall Healthcare NHS Trust,

1. Does the trust currently have an Electronic Document Management System (EDMS) in place?

Answer: No

2. If so, what EDMS is deployed?

Answer: N/A

3. When was the system deployed?

Answer: N/A

4. When does the contract with the EDMS supplier end or when is the review date?

Answer: N/A

5. What is the rough spend on the EDMS either annually or total contract value (TCV)?

Answer: N/A

6. How was the EDMS procured, i.e. via framework and if so, which one?

Answer: N/A

7. Does the trust have an Electronic Patient Record (EPR) system in place?

Answer: New system from March 2020

8. If so, what EPR is deployed?

Answer: System C

9. When was the EPR deployed?

Answer: Will be March 2020

10. What is the value of the EPR contract, either annually or total contract value (TCV)?

Answer: £5.46m over 5 years

11. When is the current EPR contract due for renewal?

Answer: March 2025

12. Does the trust store active physical patient files in-house or off-site

Answer: Both

13. If off-site, who is the current storage provider?

Answer: Iron Mountain

14. How many files/boxes are stored off-site

Answer: Approximately 300,000 of both active and inactive notes

15. If physical files are stored on-site, roughly how many files/boxes are in the trusts library?

Answer: Approximately 143,000

16. How many WTE/FTE work within the library

Answer: 48.79 WTE and .53 Fixed term. This includes current vacancies of 3.71 WTE

17. How many clinical appointments does the trust average each day/week/month?

Answer:

Day – 770
Week – 5354
Month – 23558

Based on Data taken from InfoHub Report 0323 – OPHeadlines for August 2019 to December 2019. Data reported 08/01/2020.

485.19

Negligence claims re sepsis

To whom it may concern,

Under the Freedom of Information Act I request the following information for each of 2016, 2017, 2018 and 2019 separately? **Answer: 1, 1a, 1b - please see below table**

1. How many cases of clinical negligence/misdiagnosis were there across the Trust?

a) Of these, how many patients died as a direct result of negligence or misdiagnosis?

b) How much did the Trust pay out for clinical negligence/misdiagnosis claims in total?

c) What was the largest sum paid out to a claimant? **£526K**

	Total Cases	Cases Compensation Paid	Died as a direct result	Compensation Paid to Claimant
2016	18	6	1	64,691
2017	17	7	0	136,739
2018	13	6	0	482,997
2019	33	8	3	650,548

2. How many claims has the Trust handled in relation to delayed sepsis diagnosis/misdiagnosis/negligence? **Answer: 1**

a) Of these, under whose care/which discipline was the patient, i.e. A&E/ICU/urology etc (if this exceeds the scope of the FOI request please omit) **Answer: Radiology**

b) What was the patient outcome for each of the sepsis-related claims, including patient death as a result of misdiagnosis/negligence/delay in diagnosis? **Answer: Did not die**

c) What was the settlement figure for each claim, broken down by compensation paid to the claimant and compensation paid for defence costs? **Answer: £12K Compensation, £6,291 Defence Costs**

486.19

Facilities Management

I would like the organisation to review my freedom of information request below, that's focused around contract data for services around facilities management.

For each of the different contracts below, can you please provide me with all the information using the questions below

1. Office and building cleaning – Service contract that is focus around office, commercial and building cleaning services.

Answer: Not outsourced

2. Lift service and maintenance – Service contract for lift service and maintenance.

Answer: This with our PFI partner Skanska who sub contract the servis & is commercially sensitive

- 3 . Food – Service contract that is focused around catering services.

1) Various

2) £1,129,414

3) Patient food service

4) 1

5) NA

6) NA

7) N/A

8) Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer, email address; ned.hobbs@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

4. General waste services contracts – The organisation's primary general waste service contract.

1) Biffa

2) £110,00

3) General waste contractor

4) 1

5) Requisitioned from Weir Waste December 2018

6) Rolling

7) N/A

8) Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer, email address; ned.hobbs@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

5. Laundry services where clothes and linen can be washed and ironed.
 - 1) Elis
 - 2) £818,000
 - 3) Laundry contractor
 - 4) 1
 - 5) Requisitioned from Berendsen Summer 2019
 - 6) Rolling contract
 - 7) n/a
 - 8) Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer, email address; ned.hobbs@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

Contract profile questionnaire for each type of contract:

1. Supplier/Provider of the services
 2. Total Annual Spend – The spend should only relate to each of the service contract listed above
 3. A description of the services provided under this contract please includes information if other services are included under the same contract.
 4. The number of sites the contract covers
 5. The start date of the contract
 6. The end date of the contract
 7. The duration of the contract, please include information on any extensions period.
8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address

487.19

Trust policies

Dear 'Freedom of Information' Team,

Please can I have the Trust policy / SOP (standard operating procedure) / guideline or equivalent documents in the following areas (updated list to my previous email):

- 'Raising Concerns'
- 'confidentiality'
- 'data protection'
- 'data breach'

I presume that the above documents would be applicable for all departments, but if there are any separate documents for the 'dietetics' department please provide this too.

Answer: Please see attached. Available upon request

488.19

Prescribing data for CBPMs

Dear Trust FOI officer,

I am writing to make a request for all the information to which I am entitled under the Freedom of Information Act 2000.

Where data is available, please send me:

1. The number of prescriptions issued within the Trust, per month, for the period November 2018 - September 2019, for the following items:
 - a. Sativex; **0**
 - b. Nabilone; **0**
 - c. Epidiolex/Epydiolex; **0**
 - d. Unlicensed cannabis-based products for medicinal use (CBPMs). **0**
2. Total costs to the Trust associated with prescriptions of unlicensed cannabis-based products for medicinal use over the same time period.

Answer: Nil

489.19

Clinical systems

Dear foi team ,

I have noticed that one of your trust's clinical system's contract is expired. Please see below.

Observations - vital signs

Supplier name	System name
System C	VitalPAC

Expiry: 2020-01-01

May I ask if the systems above have a new contract expiration date and are they annually renewed?

Please let me know if they are still in use and if not, what supplier systems have replaced them.

Answer: VitalPAC is now covered as part of our System C contract for Medway. Therefore it will run for the same period until 2029.

490.19

Identify and address High Intensity Users (HIUs) at A&E

In accordance with the FOI act, I request information about your NHS acute hospital Trust.

I would like to know;

- Which programmes or services (either internally developed or commissioned) to tackle high attendance rates at A&E do you possess and are in operation? e.g. To identify and address High Intensity Users (HIUs) at A&E, redirection to other services such as Minor Injury Units, etc.

Answer:

- 1. Frequent Attenders Care Plan Committee – MDT approach to care plan HIUs to direct to other services**
- 2. Front Door Streamer – Clinical Streamer to re-direct to Urgent Treatment Centre**

- How effective have they been for the Trust?

Answer:

- 1. The Frequent Attenders Care Plan Committee has been in place since 2015. The outputs below were from the first cohort (10 patients) and are replicated every quarter:**

47% reduction in attendances to the emergency department from Q1-3 2015 compared to the same period the previous year amongst our identified target group.

Reduction in hospital admissions of 55% in Q1-3 2015 compared to the same period the previous year amongst our identified project group.

59% reduction in inpatient bed days in Q1-3 2015 compared to the same period the previous year amongst our identified project group.

£62,288 saving as a result of the above performance when compared to the previous year as a result of reduced attendances to the A&E department by those identified as high frequency users.

No further serious incidents identified relating to suicide, attempted suicide, inpatient self-harm and avoidable mortality outside of the acute hospital setting amongst this high risk and high needs group.

2. Front Door Streamer – The Clinical Front Door Streamer diverts approximately 30% of the daily ED attendances away from the Emergency Department to the Urgent Treatment Centre

- The cost (how much) of the programme or service to the Trust, per year

Answer:

- 1. There is no cost to the Frequent Attenders Committee as this is governed via the Emergency Department Management Team**
- 2. The Cost of the clinical streamer is not Trust information as the service is commissioned to a third party and is therefore no cost to the Trust.**

I wish for this information to be for the date ranges; April 2018 – March 2019, and, April 2019 – present day

May I receive this information in electronic format, preferably excel spreadsheet.

491.19

Services for pelvic radiation disease

1. Does your Trust you have specialist clinics for patients who have had treatment for cervical cancer and are experiencing the late effects of pelvic radiotherapy, e.g. bowel or urinary issues (also known as pelvic radiation disease or PRD)?

a. If so, please give details of:

- i. The clinic(s) name and opening times
- ii. Annual caseload
- iii. The proportion of patients referred direct from oncology
- iv. The proportion of patients referred from their GP

Answer: No ; referred to a specialist clinic at UHB which administers the radiotherapy

2. Does your oncology team have a standardised method of identifying people with PRD for referral (e.g. by asking patients the questions in the ALERT-B tool to support the clinical assessment of patients suitable for referral to a gastroenterologist)?

Answer: Patients are followed up and if they have side effects the clinician seeing the patient brings the problem to MDT or refer to the expert at the UHB (University hospital Birmingham) if they feel it is appropriate

3. Does your radiotherapy centre ensure patients are aware of possible acute and long-term side effects of pelvic radiotherapy before they undergo treatment? If so, how?

Answer:

N/A : We are not a RT centre : our patients are referred to UHB

At the UHB Information leaflets on late toxicity are given to all patients and patients are consented appropriately

4. Does your radiotherapy centre offer a range of materials to support with acute or late effects of radiotherapy, e.g. booklets, symptom checklist, toilet cards? If so, what materials do you provide?

Answer:

N/A : We are not a RT centre : our patients are referred to UHB

At the UHB Information leaflets on toxicity are given to all patients who receive extensive counselling .Contact details shared so that patients can contact staff for support and advice

5. Do your gastroenterologists and dieticians use the PRD bowel algorithm, published in 'The Practical Management of the Gastrointestinal Symptoms of Pelvic Radiation Disease'?

https://www.macmillan.org.uk/images/practical-management-gi-symptoms-pelvic-radiation-disease_tcm9-300557.pdf

Answer: N/A Patients are referred to a specialist clinic at UHB.We do not have access to the protocols that are followed at that clinic

492.19

Patients with dental problems at A&E departments

Hello,

Please can I request the following information under the Freedom of Information Act:

1) In the financial year 2018-19, how many patients presented at your A&E departments (to include major A&E departments, minor injuries units and walk-in centres) with dental health problems?

Of these:

a) Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?

b) Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.

c) Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+

d) Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?

2) Can we please get the figures above, but for the following financial years (separately):

2014-15

2015-16

2016-17

2017-18

2019-20 to Jan 1st 2020.

Answer: Please see attached. Available upon request

Please note, we are only able to provide the total number of type 1 attenders to ED with a dental health problem and the age breakdown of these patients.

We are unable to break down the types of dental problems as A&E staff have informed us that the majority of cases are coded as “Facio-Maxillary conditions” and don’t go into enough detail to provide a breakdown of this nature. We are not able to provide the number of patients receiving treatment for Dental health problems as coding for treatments in the A&E data are not reliably recorded. We also do not have the ability to see how many patients are not registered with an NHS Dentist.

493.19

Transportation Service Survey

This research aims to build up a picture of which companies are providing patient transport services to NHS trusts across the country, and how that market has changed in terms of which companies have won contracts in the last five years

1. Which company provides non-emergency patient transport services for your trust?
2. When was this contract for the above provider awarded, and which organisation is the contracting authority (ie the commissioner)?
3. Can you list the company(ies) which have provided non-emergency patient transport services in the last five financial years for your trust?
4. Please specify if your trust has/is part of a live procurement for non-emergency patient transport services.

Please fill in the excel sheet attached with this Email.

Answer: Please see attached spreadsheet. Available upon request

494.19

Guidelines on managing drug dependent patients

I am writing to request information on what your guidelines are on managing and treating drug or opiate dependent patients in an acute setting, with specific focus on pain management of said patients. Would we be able to obtain a copy of this?

Answer: There are no specific guidelines for treating these patients. The acute (inpatient) service provides advice and support for all inpatients with acute chronic pain regardless of whether they have a substance abuse disorder or not.

495.19

Outpatient Appointments

Dear Sir / Madam,

If possible, I would like to know the following information about outpatient appointments within NHS Trusts.

1. How do you currently process your eRS requests for outpatient appointments when they are received into the Trust? i.e. is the process automated by software or are eRS requests downloaded, printed, scanned etc.

Answer: Automated

2. Who (or which department) has management responsibility for the eRS process you described in your response to Q1? Job titles are sufficient.

Answer: Choose & book provided by NHS England

3. Are outpatients offered a choice of appointments or are appointments allocated to patients in some other way?

Answer: Choose & book system

4. Are paper-based Clinic Outcome Forms used within the Trust?

Answer: No

496.19

Consultant radiologists

1. Staffing organization:

- a) Please quantify the number of vacancies of radiology consultants in the Trust over the last three years:
- 2016/2017: **Answer: None**
 - 2017/2018: **Answer: None**
 - 2018/2019: **Answer: One (appointed)**

2. Staff expenditure:

- a) Can you please confirm whether the Trust uses an in-house staff bank or refers to agencies for recruiting consultant radiologists.

Answer: The Trust does not use internal bank or recruiting agencies to recruit Consultant Radiologists. These posts would be advertised via TRAC or BMJ.

- b) If the Trust has an in-house staff bank for consultant radiologists, could you please quantify the related expenditure, over the last three years?

- c)
- 2016/2017:
 - 2017/2018:
 - 2018/2019:

Answer: N/A

- d) On the contrary, if the Trust refers to an external agency for consultant radiologists, could you please quantify the related expenditure, over the last three years?

- 2016/2017:
- 2017/2018:
- 2018/2019:

Answer: N/A

- e) In case of positive answer to question c), could you please confirm the name of the outsourced staff bank service provider?

Answer: N/A

497.19

Sexual Assaults

FREEDOM OF INFORMATION ACT REQUEST

Please answer the following questions separately for the following financial years (i) 2015/16, (ii) 2016/17, (iii) 2017/18 and (iv) 2018-19.

1. (a) How many reports of sexual assaults on patients were recorded by you, and (b) of these how many were patients who were on mixed-sex wards?

Answer: 1, 2018-19 on mixed ward

2. How many reports of sexual assaults on staff were recorded by you?

Answer: 1, 2018-19

3. How many of the (a) patient sexual assaults and (b) staff sexual assaults were reported to the police.

Answer:

A. 0

B. 1

498.19 Policies

Dear FOI team,

Thank you for your response.

Please can I also have the following:

- "Safe Haven Policy"

Answer: Please see link below. Please be aware this policy is currently under review.

- "Information security policy"

Answer: Please see link below

- "information governance policy"

Answer: This is the GDPR Policy. Please see link below.

- "Information sharing policy"

Answer: This is covered in the GDPR policy

<https://www.walsallhealthcare.nhs.uk/about-us/foi/publication-scheme/>

499.19

MRI facilities

To whom it may concern,

I write under the Freedom of Information Act to request the following information:

- a) Does your Trust have a process in place for patients who are unable to fit in, or use, an MRI machine but who may need a MRI scan? If so, what is this process?

Answer; No, the department does not have a process in place for patients who are unable to fit into our MRI scanners.

- b) Does your Trust send patients who may need an MRI scan who meet the criteria of being unable to use your Trusts' scanners above, to other locations, for example, zoos or research facilities?

Answer: No

- c) Does your Trust pay other facilities such as zoos or research facilities for the use of their MRI machines? If so, how much did you Trust pay these facilities last financial year (2019-20?)

Answer: No

- d) If applicable, how many patients have needed an MRI in facilities provided in places other than your Trust last year? Please provide the location and reason for this.

Answer: None

500.19

Immigration Health Surcharge at Walsall Healthcare NHS Trust

Dear Information Officer,

I'm writing to request information under the Freedom of Information Act regarding the Trusts' expenditure on the Immigration Health Surcharge (<https://www.gov.uk/healthcare-immigration-application/pay>)

Please could you answer the following:

1. What is the total number of staff working at the Trust, or for the Trust via an affiliated agency such as the staff bank, that are required to pay the Immigration Health Surcharge? Please provide figures for each year from 2014 through 2019 inclusive.

Answer: 0

- a. If you do not hold these figures please provide the total number of staff working in the Trust who have a work visa.

Answer: 59

What is the total number of staff that the Trust has recruited, or recruited via an affiliated agency, from overseas per year for the years 2014 through 2019 inclusive? (Through active overseas recruitment processes)

Answer: 30

Does the Trust pay the Immigration Health Surcharge for any staff?

Answer: Yes. 30

- a. If yes, does the Trust have a policy about when and how it does this?
- b. How many members of staff has the Trust paid the Immigration Health Surcharge for? Please provide the total number per year for the years 2014 through 2019 inclusive?

Answer: 30 - 15 in 2017 and 15 in 2018

- c. How much has the Trust spent on paying the Immigration Health Surcharge per year for the years 2014 through 2019 inclusive?

Answer: Approx £36,000

- d. How much has the Trust allocated in its budget for spending on the Immigration Health Surcharge, please provide figures for the years 2020, 2021, 2022, 2023 if available?

Answer: £0

501.19

Job planning

Dear Walsall Healthcare NHS Trust

I am writing to make a request under the Freedom of Information Act in relation to job Planning at your organisation, including information relating to your use of job planning and third party suppliers.

Please complete the questions below.

Organisation use of Job Planning

1. Please fill in the below table to report which staffing groups have job plans assigned across the organisation and the % of organisation that has it rolled out (in this instance, please include all methods of job planning, whether that be e-forms, third party solutions, or paper based/excel)

Staffing Group	Job plans assigned?	% rolled out across
----------------	---------------------	---------------------

	(Yes/No)	the organisation
Medical and Dental	Yes	100
AHPs (Allied Health Professionals)	No	
Other (please specify)	No	

Third Party Contract Information

2. Does the organisation use an external supplier to manage job planning?

Answer; The Trust uses the Allocate Health Medics Optima e-Job Plan system.

3. If so, which supplier does the organisation use?

Answer: Allocate.

4. What was your reason for selecting the job planning supplier? (for example, was it associated to price, functionality/quality or other NHS users)

Answer: Functionality.

5. What was the annual cost to the third party in 18/19?

Answer: £286k

6. Please can you provide the contract start and end date?

Answer: 12/07/2019 to 11/07/2023

7. Did the organisation procure the supplier via a framework? If so, which framework?

Answer: HTE Framework

8. What % of the third-party job planning system has been rolled out across the trust?

Answer: 100%

9. Does the job planning system integrate with other third-party systems? (such as revalidation/appraisal, rostering, training solutions or temporary staff management systems) If so, please list all systems

Answer: The Trust also uses Allocate e-Appraisal and e-360 (Health Medics Optima).

10. Has the organisation realised any quantifiable benefits from utilising the job planning system? For example, monetary savings, staff survey results etc.

Answer: The Trust is currently in the process of completing its first round of Job Planning and therefore, benefits have not yet been quantified.

502.19

Post mortem information

Dear Walsall Healthcare NHS Trust,

Could I please ask you to spare some time to complete the following:

Do you currently undertake post mortems on behalf of a council or other organisation?

If yes:

How many do you complete per year?

**Answer: Yes. Carried out on behalf of Black Country Coroner under SLA with Walsall MBC.
Around 300 per year / 2019 = 299**

Do you undertake both invasive post mortems and computed tomography (CT) post mortems as part of a routine post mortem?

Answer: Invasive , CT if requested by family and paid for by family

Do you have facilities on site to undertake CT post mortems if required?

Answer: No

Do you contract the Pathologists as part of their core NHS contract to undertake post mortems?

Answer: No (Examinations done outside of NHS contracted hours)

Do you pay pathologists directly for undertaking post mortems?

Answer: No

Do you pay Pathologists in line with the recommended coronial payment guidelines? If not what rates do you pay?

Answer: Unknown as this is paid via the Coroner through Walsall MBC

503.19

Bowel preparation for colonoscopy

To whom it may concern,

I would like to make a freedom of information request for the following queries.

For ease of reference I have numbered all the queries as follows:

1. What is the first line bowel preparation laxative that is offered to patients undergoing colonoscopy?

Answer: Moviprep

2. Do you offer any alternative bowel preparation laxatives for patients undergoing colonoscopy?

Answer: Picolax

3. How many patients received each bowel preparation laxative between 1st January 2018- 1st January 2019?

Answer: Not Recorded

4. What were the number of patients receiving each bowel preparation laxative who had inadequate bowel preparation between 1st January 2018- 1st January 2019?

Answer: Not Recorded

5. Are patients undergoing colonoscopy advised to take the bowel preparation at a single time or split over two different times?

Answer: Moviprep is split

6. During the period of 1st January 2018- 1st January 2019, what times were patients advised to consume the bowel preparation for a morning colonoscopy appointment?

Answer: As per Moviprep guidelines 5pm & 8-9pm day before procedure

7. During the period of 1st January 2018- 1st January 2019, what times were patients advised to consume the bowel preparation for an afternoon colonoscopy appointment?

Answer: As per moviprep guidelines 7pm day before procedure & 6am on day of test.

8. During the period of 1st January 2018- 1st January 2019, what times were patients advised to consume the bowel preparation for an evening colonoscopy appointment?

Answer; We do not carry out evening clinics

9. Are patient's advised to consume a particular diet prior to their colonoscopy? If so what diet are they advised to consume? How many days are they advised to consume it for?

Answer: Only for Picolax 3 days low residue diet.

10. Do any of your patients attend a specific pre assessment clinic after they are referred for colonoscopy, but before they attend on the day of their endoscopy to receive more detailed endoscopy information? What is the criteria for referral to this pre assessment clinic?

Answer: All Colonoscopy patients are pre-assessed.

11. How many patients are seen in this pre assessment clinic between 1st January 2018- 1st January 2019?

Answer: See attached spreadsheet

12. How many colonoscopies did you perform in the last year (1st January 2018- 1st January 2019)

Answer: Not recorded April 2018 –April 2019 = 2170

13. During the period of 1st January 2018- 1st January 2019:

Answer: See attached spreadsheet. Available upon request.

14. How many patients were documented as having excellent bowel preparation?

Answer: Not recorded

15. What was the polyp detection rate in patient with excellent bowel preparation?

Answer: Not recorded

16. How many patients were documented as having good bowel preparation?

Answer: Not recorded

17. What was the polyp detection rate in patient with good bowel preparation?

Answer: Not recorded

18. How many patients were documented as having fair bowel preparation?

Answer: Not recorded

19. What was the polyp detection rate in patient with fair bowel preparation?

Answer: Not recorded

20. How many patients were documented as having inadequate bowel preparation?

Answer: Not recorded

21. What was the polyp detection rate in patient with inadequate bowel preparation?

Answer: Not recorded

22. How many patients had a morning appointment during the period of 1st January 2018-1st January 2019?

Answer: See attached spreadsheet. Available upon request.

23. How many patients who had a morning appointment during the period of 1st January 2018-1st January 2019 had inadequate bowel prep?

Answer: Not recorded

24. How many patients had an afternoon appointment during the period of 1st January 2018-1st January 2019?

Answer: See attached spreadsheet. Available upon request.

25. How many patients who had an afternoon appointment during the period of 1st January 2018-1st January 2019 had inadequate bowel prep?

Answer: Not recorded

26. How many patients had an evening appointment during the period of 1st January 2018-1st January 2019?

Answer: No evening appointments

27. How many patients who had an evening appointment during the period of 1st January 2018-1st January 2019 had inadequate bowel prep?

Answer: N/A

28. If a patient has a repeat colonoscopy due to inadequate bowel preparation, do you have a specific bowel preparation regime for those patients? If so what is it?

Answer: 5 Days Movicol plus senna prior to Moviprep.

All the queries that relate to a specific time period (except 10 and 11) should be fairly easily accessible by auditing the endoscopy software that you use at your trust. It is a pre-requisite that each department makes the responses to those queries available to the national endoscopy governance body JAG (Joint Advisory Group for endoscopy). At each trust a member of staff who is responsible for this should be

able to access the information fairly easily. They often called a business analyst for endoscopy, but they are sometimes called data analysts, information analysts, information officer, business intelligence officer etc....

They should be well placed to answer questions: 3,4, 6-9 and 12-27. 1, 2 and 5 could be answered by any member of the clerical team in endoscopy. 10, 11 and 28 would likely require discussion with someone with a clinical background, such as the endoscopy lead, or one of the endoscopy doctors. The nursing lead may also know the answer to this question.

I hope this makes it clearer as to how the queries could be tackled.

504.19

Withdrawal of Clinically Artificial Nutrition and Hydration (CANH)

Dear Madam/Sir,

I would like to make a formal request for information under the provisions of the Freedom of Information Act 2005.

I would be most grateful if you could let me know the following by response of an email:

- In your Trust is there any formal register kept of deaths occurring as a result of withdrawal of Clinically Artificial Nutrition and Hydration (CANH) that occur under the provisions of the Mental Capacity Act 2005 and BMA/RCP/GMC Guidelines 2018?
- If such a register is kept can you advise if there is any independent internal or external audit made of such deaths and the degree to which there is compliance with the BMA/RCP/GMC Guidelines, 2018 when such deaths occur?
- Where deaths due to withdrawal of CANH are recorded and an audit is made of these, can you give an indication of the number such deaths in 2018 and in 2019 and the percentage of cases where the BMA/RCP/GMC Guideline Checklist has been used and fully completed?

I am most grateful to you for your kind help in this matter.

Answer: The Trust does not hold a formal register

505.19

Health Records contact

I am requesting the following information under the Freedom of Information Act 2000:

Can you please send me the name, job title and contact details of the person in your Trust with responsibility for the management of paper and digital health records.

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of

Strategy & Improvement, email address; daran.fradgley@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

506.19

Policy Authors

Dear FOI Team,

Further to my request below (from 10/1/2020), please can you also address the following:

1. Can you please provide me with details of the lead authors of the following policies?

- a. GDPR Policy

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Strategy & Improvement.

- b. Confidentiality Policy

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Strategy & Improvement.

- c. Subject Access Request

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Jenna Davies, Governance Director

2. Can you please provide me with details of the lead authors of the following policies and also advise me of an estimated date of when the policy will be updated as I know it is currently under review?

- a. 'Tackling harassment and bullying at work policy'?

Answer: Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Catherine Griffiths, Director of People & Culture.

- b. The policy is scheduled to be updated Between January –March 2020

3. Trust policy/ SOP/ guidance on 'reference request from WMH staff'

Answer: The Trust accepts reference requests for employees from perspective employers via the recruitment Trac system.

4. Do you have a document on 'Trust Values'?

Answer: Please see link: <https://www.walsallhealthcare.nhs.uk/about-us/who-we-are/our-vision-and-values/>

507.19

Funding Protocols

Funding protocols and approval for bariatric Weight loss surgery. I have been given advice to source this information in order for me to be able to discuss with my GP.

Answer: The Trust uses the NICE guidelines as a baseline: Please see link.

<https://www.nice.org.uk/guidance/cg189/chapter/1-recommendations>

Walsall Healthcare trust has a sub criteria for referrals that the patients BMI must be 50+

Most referrals come from an Adult waistline programme which can be discussed with your GP.

508.19

Building work/contacts

Afternoon

Please could I kindly request the following information

- 1) Can you provide me with the name and contact details of the senior manager responsible for the overall estates infrastructure across all your facility sites. (i.e. the manager for the overseeing of all the physical building works)

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief Operating Officer, email address; ned.hobbs@walsallhealthcare.nhs.uk

- 2) Can you provide me with the name and contact details of the senior manager responsible for the overall Information Technology (IT) across all your facility sites.

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Strategy & Improvement, email address; daren.fradgley@walsallhealthcare.nhs.uk

- 3) Do you have approved subcontractors that you use for undertaking any necessary building work/i.t. infrastructure (cabling, telecoms) to the various sites?

Answer: Requests go via Skanska who use their IT arm & other sub contractors.

- 4) Do you have a framework for undertaking cabling, telecoms, network cabling works etc or get quotes in project by project?

Answer: Get quotes in project by project

509.19

NIPT (Non Invasive Prenatal Testing) for Down's syndrome

Dear Sir/Madam,

Under the Freedom of Information Act 2000 I would like to request the following information from your Hospital Trust.

In each of the individual calendar years: 2013, 2014, 2015, 2016, 2017, 2018 and 2019 please tell me.....

1) Did your trust offer the NIPT (Non Invasive Prenatal Testing) for Down's syndrome, also known as cfDNA screening to expectant mothers for **FREE**? Yes or No.

2) If no, did you offer the NIPT within the trust, but only if the patient was willing to pay?

3) How much was that NIPT?

4) If no to all of the above did you mention NIPT as an option but that it was only available outside the Trust, i.e. by private providers not connected with the Trust?

Answer:

Year	Question 1	Question 2	Question 3	Question 4
2013	No	No	N/A	No
2014	No	No	N/A	No
2015	No	No	N/A	No
2016	No	No	N/A	No
2017	No	No	N/A	Yes
2018	No	No	N/A	Yes
2019	No	No	N/A	Yes

2018/9 Please note- we also offered the test to (approx 2) women that had a previous baby affected by T13,18,21- West Midlands Region Clinical Genetics offered NIPT without charge for these women that we referred.)

510.19

Consultant PAs

1. Does your Trust have an electronic job planning system?

Answer: Yes

At your Trust:

2. How many permanent consultant staff (please provide both head count and WTE) were employed in:

- a. November 2017 - **163 head count, 153.5 WTE**
- b. November 2018 – **154 head count, 138.5 WTE**
- c. November 2019 - **data has not yet been produced.**

3. How many consultant PAs were fully funded at your Trust (I.e. formally incorporated into job plans as standard PAs or additional PAs) in:

- a. November 2017 – **59,041.5 PAs per annum**
- b. November 2018 - **65,323 PAs per annum.**
- c. November 2019 - **data has not yet been produced.**

4. How many consultant PAs were delivered at your Trust by permanent consultant staff (I.e. total number of PAs including additional waiting list activity and additional sessions outside the job plan) in:

- a. November 2017 – **61,253.5 sessions per annum, including Extra Duty Sessions**
- b. November 2018 – **67,590 sessions per annum, including Extra Duty Sessions**
- c. November 2019 - **data has not yet been produced.**

5. How many Direct Clinical Care PAs (job planned DCC activity) were delivered by permanent consultant staff in:

- a. November 2017 – **46,798.5 per annum**
- b. November 2018 – **51,095.6 per annum**
- c. November 2019 - **data has not yet been produced.**

6. How many additional extra contractual activity PAs (e.g. Waiting List Initiative PAs and extra clinics) were delivered by permanent consultant staff in:

- a. November 2017 – **2,212 per annum**
- b. November 2018 - **2,267 per annum**
- c. November 2019 - **data has not yet been produced.**

7. In 2019, how many permanent staff consultants at your Trust have applied to reduce the number of PAs they do per week?

Answer: This information is not recorded.

8. At your Trust, how many of the following have been cancelled or not scheduled due to consultant staff unavailability since the start of 2019?

- a. Waiting List Initiative PAs
- b. Emergency List PAs

Answer: This information is not recorded.

511.19

Surplus Medical Equipment

Dear FOI Team,

Request for Information under Freedom of Information Act

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the Trust below, details of which can be found in this email:

NHS Trust: Walsall Healthcare NHS Trust

The details we require are:

1. Who does the Trust sell surplus medical devices through?

Example answers: Avensys UK Ltd; BMA; Hilditch

2. If you have a contract for selling surplus medical devices who is it with and when is it due to end?

*For clarity, contact details are kept in the strictest confidence. These details are used only to contact with information of legitimate interest for the relevant contracts.

We have attached a Reply Form which may assist you in providing this data.

Answer:

1. Who does the Trust sell surplus medical devices through?	2a. If you have a contract for selling surplus medical devices who is it with?	2b. When is it due to end?
<i>Example answers: Avensys UK Ltd; BMA; Hilditch</i>	<i>Example answer: Avensys UK Ltd; BMA; Hilditch</i>	<i>Example answer: January 2022</i>
BMA	On going	No contract

512.19

Stranded patients

To whom it may concern,

Under the terms of the Freedom of Information Act 2000, please provide me with full answers to the following questions regarding stranded patients (those with a Length of Stay over more than 7 days) and super-stranded patients (those with a Length of Stay over more than 21 days).

1. How many stranded patients did each of your trust's hospitals have during each month of the past calendar year, 2019?

Answer:

Month	Stranded Patients	Super Stranded Patients
2019 (01) Jan	681	194
2019 (02) Feb	595	134
2019 (03) Mar	618	149
2019 (04) Apr	599	146
2019 (05) May	594	163
2019 (06) Jun	566	156
2019 (07) Jul	601	151
2019 (08) Aug	564	123
2019 (09) Sep	617	146
2019 (10) Oct	612	128
2019 (11) Nov	634	168
2019 (12) Dec	614	171

Please provide the information by month if possible ie January 2019, 200 stranded patients. However if this is not possible please provide the figures on a weekly or daily basis, if that is how they are recorded locally

2. How many super-stranded patients did each of your trust's hospitals have during each month of the past calendar year, 2019?

Answer: Please see above

3. Has your trust met its target of reducing super-stranded patients by 25% from 2017-18 figures? If not, please state by what proportion the figure has been reduced by so far.

Answer: No. 4.01%

4. What were the five longest Length of Stays recorded by patients in your trust during calendar year 2019?

Answer:

Admission Date	Discharge Date	LOS (Days)
03/04/2019	07/10/2019	187
07/01/2019	08/07/2019	182
26/03/2019	27/08/2019	154
26/02/2019	29/07/2019	153
19/04/2019	17/09/2019	151

5. What specific actions has your trust taken to reduce super-stranded patients in the past year?

Answer:

- **Began a weekly MDT review process for all Super Stranded patients. The members of the MDT are: Matron, Senior Therapist, Senior Social Care Worker and Senior Operational Manager.**
- **Actions are typed up on the same day and sent to Matrons and Ward Managers to act on.**
- **Monthly meetings are held looking at ward specific trends with tailored interventions being allocated e.g. matron supported board rounds, deep dive into specific pathways.**
- **Monitoring of weekly performance via an SPC chart.**

513.19

Colorectal cancer [CRC]

Good Afternoon,

I have a FOI request which I hope you'll be able to help me with, please see the below:

1. Within your health trust how many patients have been treated in the past 6 months with the following agent for colorectal cancer [CRC];

Aflibercept

Bevacizumab

Capecitabine - **3**

CAPIRI - **1**

CAPOX - **13**

Cetuximab not in combination with FOLFIRI or FOLFOX

Cetuximab in combination with FOLFIRI

Cetuximab in combination with FOLFOX - **3**

Irinotecan - **1**

FOLFIRI – **3**

FOLFOX - **8**

Oxaliplatin -

Panitumumab not in combination with FOLFIRI or FOLFOX - **1**

Panitumumab in combination with FOLFIRI

Panitumumab in combination with FOLFOX - **2**

Nivolumab - **4**

Raltitrexed

Ramucirumab

Regorafenib

Sorafenib

5FU only - **3**

Tegafur Uracil + 5FU

Trifluridine–tipiracil - **4**

XELOX

Other

2. Within your health trust how many patients have been treated in the past 6 months with the following agent for Renal Cell Carcinoma :

Sunitinib- **2**

Avelumab + Axitinib - **1**

Axitinib - **2**

Cabozantinib - **2**

Everolimus

Lenvantinib + Everolimus

Nivolumab - **6**

Nivolumab + Ipilimumab

Pazopanib - **1**

Pembrolizumab + Axitinib

Sunitinib

Temsirolimus

Tivozanib

3. Does your health trust participate in any ongoing clinical trials for the treatment of renal cell cancer patients, if so how many patients are currently taking part in clinical trials / what is the name/s of the trials?

Answer: The trust does not have any Trials open in relation to Renal Cancer

514.19

Gastro Biologics

Dear Walsall Hospitals NHS Trust,

I have a Freedom of Information request for prescribing in **Crohn's Disease and Ulcerative Colitis**.

Could you please confirm for the last three months (October to December 2019 inclusive if possible) the total biologic caseload for Crohn's Disease, for each of the following treatments:

] Adalimumab [Amgevita]	1
Adalimumab [Hulio]	0
Adalimumab [Humira]	4
Adalimumab [Hyrimoz]	49
Adalimumab [Imraldi]	0
Infliximab [Flixabi]	0
Infliximab [Inflectra]	9
Infliximab [Remicade]	1
Infliximab [Remsima]	0
Ustekinumab [Stelara]	13
Vedolizumab [Entyvio]	31

Also, could you please confirm for the last three months (October to December 2019 inclusive if possible) the total biologic caseload for Ulcerative Colitis, for each of the following treatments:

Adalimumab [Amgevita]	1
Adalimumab [Hulio]	0
Adalimumab [Humira]	2
Adalimumab [Hyrimoz]	17
Adalimumab [Imraldi]	0
Golimumab [Simponi]	1
Infliximab [Flixabi]	0
Infliximab [Inflectra]	8
Infliximab [Remicade]	2
Infliximab [Remsima]	0
Tofacitinib [Xeljanz]	3
Ustekinumab [Stelara]	1
Vedolizumab [Entyvio]	15

If you are unable to answer my questions with breakdown by specified conditions then please provide me with the numbers of patients treated in the last 3 months (October to December 2019 inclusive if possible) with the above drugs, regardless of disease/indication.

515.19

Standalone contracts (tenancies) operating within NHS hospitals

Under the Freedom of Information Act 2000, we would be grateful if you could answer the questions below for all of your hospitals which are within the Trust's contract.

- Does the Trust estate include any coffee shops, restaurants, convenience stores or other food-retail being operated within stand-alone retail contracts/tenancies?

Answer: No

- If yes, what retail brands are being operated?
- When are tenancies/leases up for renewal?

- Could you confirm annual net revenue of each outlet and are you able to disclose the annual ground rental income and associated utility costs?

516.19

A&E time from decision to admit to admission

Walsall Healthcare NHS Trust

To whom it may concern,

I write under the Freedom of Information Act to request the following information:

- What is the longest period of time a patient has had to wait in A&E from decision to admit to admission in each of the past four financial years, 2016-17, 2017-18, 2018-19, 2019-20
- Was this wait experienced by an adult or a child patient?
- What reason is given, if any, for the length of the wait?

Answer:

Year Financial	Age Group	Wait between DTA and Admission (Mins)	Reason given for length of wait
Year 2016/17	Adult	1145	Waiting for Bed
Year 2017/18	Child	920	Waiting for Bed
Year 2018/19	Adult	720	Waiting for Bed
Year 2019/20	Adult	1112	Waiting for Mental Health team to review

517.19

Adult eating disorder waiting times

To whom it may concern,

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

In order to assist you with this request, I am outlining my enquiry as specifically as possible. If however this request is too wide or unclear, I would be grateful if you would contact me as I understand that under the Act, you are required to advise and assist requesters.

I am looking for information about waiting times for adult eating disorders treatment.

As such, I would really appreciate answers to the following questions:

1. What is the Trust's target waiting time for adults who are urgently referred to eating disorder services to start treatment?
2. What is the Trust's target waiting time for adults who are routinely (i.e. non-urgently) referred to eating disorder services to start treatment?
3. How many adults were urgently referred to the Trust's eating disorder services in 2018/19?
4. How many adults were routinely (i.e. non-urgently) referred to the Trust's eating disorder services in 2018/19?
5. What was the average waiting time to start treatment for adults urgently referred to the Trust's eating disorder services in 2018/19?
6. What was the average waiting time to start treatment for adults routinely (i.e. non-urgently) referred to the Trust's eating disorder services in 2018/19?
7. How many adults urgently referred to the Trust's eating disorder services are currently waiting to start treatment?
8. How many adults routinely (i.e. non-urgently) referred to the Trust's eating disorder services are currently waiting to start treatment?

I understand that under the Act, I should be entitled to a response within 20 working days. I would be grateful if you would confirm in writing that you have received this request.

I would really appreciate your help with this request – I look forward to hearing from you.

Answer; The Trust does not have any eating disorder clinics. All patients are referred to Russells Hall NHS Trust, Dudley.

518.19

Suspected sepsis were treated with antibiotics within one hour

Hi,

I would be very grateful if you could respond to these Freedom of Information questions on sepsis.

1. What percentage of patients with suspected sepsis were treated with antibiotics within one hour in a) 2019 and b) 2018?

Answer: Please see attached. Available upon request.

2. Please provide the above figure as a raw number – what was the total number of patients with suspected sepsis who were treated with antibiotics within one hour in a) 2019 and b) 2018?

Answer: please see attached. Available upon request.

3. What was the total number of patients with suspected sepsis who waited longer than an hour for antibiotics in a) 2019 and b) 2018?

Answer: please see attached. Available upon request.

4. If possible, please state the longest delay for a patient with suspected sepsis before receiving antibiotics in a) 2019 and b) 2018?

Answer: The information available is not accurate enough to confirm

Answer: Please see attached. Most replacement posts do not require a full business case , for many long term existing Consultants the cases are no longer held.

519.19

Individual business cases produced for the appointment of all current consultant general surgeons

Hi,

I would like to make a freedom of information request for the individual business cases produced for the appointment of all current consultant general surgeons; both substantive and locum (including breast consultants, colorectal consultants, vascular consultants, plastic consultants, bariatric consultants and upper GI consultants).

Answer: Please see attached. Most replacement posts do not require a full business case , for many long term existing Consultants the cases are no longer held. Available upon request.

520.19

Losses and special payments

In your financial accounts for the financial year 2018/19 did you have a section for "losses and special payments?"

1. If so how much money was accounted for in the 2018/2019 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place).

Answer:£130,482

2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.

CLAIM	AMOUNT	DETAILS
-------	--------	---------

1	17,500.00	CLAIMANT WAS REQUIRED TO ESCORT A PATIENT BACK TO HER HOME FROM THE HOSPITAL VIA TAXI. AT THE FRONT DOOR AT THE PROPERTY THE PATIENT WAS ASSISTED OUT OF THE WHEELCHAIR BY THE CLAIMANT, THE PATIENT HELD ONTO THE DOOR FRAME AND LOST HER GRIP AND FELL BACKWARDS, THIS CAUSED THE CLAIMANT TO PUT HER HANDS OUT TO STEADY THE PATIENT, AS SHE DID IT CAUSED INJURY TO HER BACK.
2	12,000.00	CLAIMANT SLIPPED ON WET FLOOR CAUSING INJURY TO WRIST, LEG AND HIP. NO WARNING SIGNS VISIBLE
3	10,995.45	INJURY TO SHOULDER CAUSED BY A FALL. X-RAYS WERE TAKEN AND FRACTURE CONFIRMED.

3. What was the biggest loss written off in 2018/19 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital the majority where the majority of the bill was incurred.

Answer: No write-offs in 2018/19

521.19 Information Governance Team

To whom it may concern

I write under the terms of the Freedom of Information Act to request the following information.

Please provide details in response to the following queries.

1. Please provide the staff structure for the Information Governance/Privacy Team

Answer: Exemption 22 is applied. The structure is currently under review

2. Please provide the Job role/title for each member of the team

Answer: As above

3. Please provide the Key responsibilities /Job Description each member of the team

Answer: As above

4. Please include WTE for each role

Answer: 1wte, 1 wte, 0.6 wte

5. Please provide the Banding for each post

Answer: 7, 5, 3

522.19

Video enabled services

If you could help us in providing the following information, it would be most appreciated:

- Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?

Answer: **Daren Fradgley, Director of Intergration.** Daren.fradgley@walsallhealthcare.nhs.uk

- Are you currently using a video application to deliver virtual consultations throughout the organisation?

Answer: No

- If so, what application service provider are you using?

Answer: N/A

- Do you have a Digital strategy in place to implement virtual consultations throughout your organisation in line with the NHS long term plan?

Answer: No

- If so, do you have timescales in place to implement virtual consultations and when are you looking to achieve this by?

Answer: N/A

523.19

Postponements & Funding

Dear Sir or Madam,

I would like to submit a freedom of information request for the following information:

1. In November 2019, Northampton General Hospital Trust announced it was postponing 'some' non-urgent inpatient surgery procedures until the end of March 2020 to free up capacity for emergency care.

1A. In November or December 2019, did your Trust also postpone non-urgent inpatient surgery procedures until March 2020 (or later)?

Answer: No

1B. How many procedures were postponed?

Answer: None

2. In November 2019, NHS sources [reportedly](#) said that extra funding was being offered this winter to Trusts. Trusts were asked to put forward suggestions and make the case to NHS England for this supplementary money.

2A. Did your Trust put forward a case to NHS England to receive extra funding for the winter period?

Answer: Yes

2B. What quantity of funding did you ask for?

Answer: £1,313k

2C. What purpose did you propose for the funding?

Answer: additional capacity, diagnostic & discharge support and additional staffing within Emergency Services

2D. What quantity of winter funding did you receive from NHS England?

Answer: £373k

524.19

Clinical Engineers

Dear FOI Team,

Request for Information under Freedom of Information Act

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to the Trust below, details of which can be found in this email:

NHS Trust: Walsall Healthcare NHS Trust

The details we require are:

1. Which training providers do you use for Clinical Engineer training?

Example answers:

2. Do you employ Apprentices in any Medical Engineering roles?

3. How many Clinical Engineers are employed in your EBME/Clinical Engineering department?

For clarity, contact details are kept in the strictest confidence. These details are used only to contact with information of legitimate interest for the relevant contracts.

Reply Form - NHS Trust: **Walsall Healthcare NHS Trust**

1. Which training providers do you use for Clinical Engineer training?	2. Do you employ apprentices in any Medical Engineering roles?	3. How many Clinical Engineers are employed in your EBME/Clinical Engineering department?
<i>Example answers: Avensys UK Training Ltd, Eastwood Park Training, OEM training</i>	<i>Example answer: Yes</i>	<i>Example answer: 4</i>
In house trainers/manufacturers	Yes	12

525.19

Souvenir baby scan photo's

Please could I, therefore, ask you to confirm:

- 1) Do you charge for souvenir baby scan photo's? If so, since when?

Answer: Yes. Since 2007

- 2) How much do you charge for souvenir baby scan photo's?

Answer: Souvenir baby scan images are now £5 per photo.

- 3) Are there any exceptions where you would not charge for baby scan photo's?

Answer: On occasions the charge can be at the discretion of the Sponographer and this can be but not restricted to- delivering bad news or when training is in progress or if the machine that handles all monies and gives receipts is not working.

526.19

Mandatory & Statutory Training Information

Dear FOI Officer,

I am writing to request the following information regarding how you currently provide Mandatory and Statutory Training to your substantive staff:

- How does your trust administer Mandatory and Statutory training to your substantive Healthcare and Non-Healthcare staff? (in-house or external provider) –

Answer: All Stat and mandatory training is delivered either by National e-learning courses accessed via ESR, local courses developed in house or face to face classroom sessions delivered in house

- If you utilise an external provider who do you use? –

Answer: N/A

- If you provide training internally who is the head of your training department? –

Answer: Post Under Review

- Please provide information about which mandatory and statutory training courses you provide for your substantive healthcare and non-healthcare staff.

Answer:

- **Equality & Diversity**
- **Health & Safety**
- **Conflict**
- **Fire**
- **Infection Prevention & Control**
- **Moving & Handling Level 1 Inanimate objects Level 2 Patient Handling**
- **Safeguarding Adults Levels 1, 2 &3**
- **Safeguarding Children Levels 1,2 &3**
- **Preventing Radicalisation Levels 1,2 & 3**
- **Basic Life Support**

- **Information Governance**

- Please provide information regarding how many healthcare and non-healthcare substantive staff complete Mandatory and Statutory training annually. –

Answer: All Stat & Mand training requirements have variable validity dates. I.e. Information Governance is an annual requirement, Equality & Diversity 3 Yearly requirement. On this basis each year the number of staff requiring training fluctuates.

- How much does it cost to train a healthcare member of staff and a non-healthcare member of staff every year? –

Answer: This would be difficult to establish due to the variances mentioned above.

- What is your current spend in 2019 on agency nurses, AHPs and Doctors?

Answer:

Agency 2019 spend

Medical Locums/Doctors	£2,998k
AHP's (Allied Health Professionals)	£765k
Nursing	£4,614k

527.19

Urology consultants Business cases

To whom it may concern

I would be grateful if you could forward me the business cases for the urology consultants both substantive and locum posts held currently in Urology at the Manor Hospital under the Freedom of Information Act.

This includes :

Mr Ganta

Mr Georgiou

Mr Jora

Mr Antil

Mr Chanawani.

Answer: This is not considered as a Freedom of information request, it is an internal request for information. We would suggest you contact Matthew Lewis's team for the information requested.

The Freedom of Information Act 2000 provides public access to information held by public authorities. It does this in two ways: 1. public authorities are obliged to publish certain information about their activities; and 2. members of the public are entitled to request information from public authorities

528.19

Total temporary bank/agency nurse spend in 2019

Hello team,

Please could you supply the following information under the Freedom of Information Act for the period of January 2019 to December 2019, inclusive:

- What is your total temporary bank/agency nurse spend in 2019?

Answer: £4,614k (Reg Nurse Agency Spend)

- How many international nurses have you employed from overseas recruitment in 2019?

Answer: 0

529.19

Elastomeric Infusion Devices

Dear Sir/Madam,

Information request in respect to Elastomeric Infusion Devices

Please could you kindly advise which departments and healthcare professionals within your Trust use elastomeric infusion devices?

Information request in respect of Elastomeric Infusion Devices

Please could you also advise if you purchase midlines and if so:

- *What brand(s) do you purchase?*
- *What quantities do you purchase on an annual basis?*
- *Who are the main clinicians responsible within your Trust for the prescribing and administration of elastomeric devices?*
- *What medicines do you fill the devices with?*

- *Do you fill elastomeric devices in your pharmacy aseptic unit if you have one?*

Please could you also advise if you purchase pre-filled elastomeric devices from a commercial compounder and if so:

- *What drugs are provided pre-filled?*
- *What quantities do you purchase on an annual basis?*

Answer: The Trust does not use Elastomeric Infusion Devices

530.19

Vaping Related Admissions

Dear NHS Hospital Trust,

I am making a Freedom of Information request for the following information:

Can you specify how many patients have been admitted by your Trust's A&E department as a result of vaping fluids laced with either cannabis, or derivatives like tetrahydrocannabinol (THC), or Spice and or similar synthetic cannabinoids, in the in each of the last five calendar years.

Can you also specify the total number of patients admitted as a result of vaping standard fluids, eg tobacco derivatives.

Can you also break this down by gender and the following age brackets: Under 16, Under 18, Under 25 and 26 and over.

Answer: The Trust does not code to enough detail to identify these patients.

531.19

Windows 7

To whom it may concern,

I hope this finds you well. I am contacting you to conduct a Freedom of Information request about the use of the Windows 7 operating system within NHS Trusts following its end of life earlier this month. I am aware that as part of the transition period to Windows 10, NHS digital has negotiated with Microsoft to provide Windows Defender Advanced Threat Protection (WDATP) for Trusts that have committed to migrating from their current Windows 7/8 estates to Windows 10. In light of this I have several questions for your specific Trust that I would greatly appreciate a response to:

1. Has your NHS Trust opted in to the Department of Health and Social Care's WDATP scheme?

Answer: Yes

2. At the time of inquiry, how many devices are currently running Windows 7?

Answer: 1825

3. Will all of the trust devices be updated to Windows 10 by 14 January 2021?

Answer: Yes

4. Were software or hardware security issues the main reason for requiring an extension past Windows 7's EoL on 14 Jan 2020?

Answer: All security issues are reason for moving to Windows 10

5. How much will it cost in man-hours to complete the migration to Windows 10?

Answer: Unknown at present.

532.19

Registered Nurses, Bands 5-7

To Whom it May Concern,

Under the FOI Act, could you please provide quarterly details for the last 3 years (calendar or financial years, which ever is easier) of the following:

For Registered Nurses, Bands 5-7 Hospital wide reports for:

1. Quarterly breakdown for the number of shifts required for normal staffing levels

Answer: Unable to provide this information.

2. Quarterly breakdown for the actual number of shifts completed ,this should include filled bank shifts where successfully filled by bank staff, and NOT inclusive of shifts filled by external agencies.

Answer: Our reports are compiled using only the number of hours booked and therefore below is a total of each:

Total Hours Booked RN:

2016 Oct to Dec
24667 hours

2017 Jan to Mar	2017 Apr to Jun	2017 Jun to Sep	2017 Oct to Dec
26723 hours	21367 hours	24297 hours	26221 hours

2018 Jan to Mar	2018 Apr to Jun	2018 Jun to Sep	2018 Oct to Dec
33645 hours	27450 hours	32936 hours	34176 hours

2019 Jan to Mar	2019 Apr to Jun	2019 Jun to Sep
38324 hours	30462 hours	32298 hours

Should it be easier for your software to generate monthly reports, this is acceptable as i can correlate the data myself. Also, for ease, i can accommodate data sent in .xls .csv .doc .docx or .pdf formats.

Should you have any queries, please do not hesitate to contact me

533.19

Employment of learning disabilities nurses (RNLD) within the Trust

I am requesting information under the Freedom of Information Act 2000 about the employment of learning disabilities nurses (RNLD) within your Trust. Specifically,

- How many learning disabilities nurses are employed within the Trust?
- Do these nurses hold a single or dual registration (e.g. as registered adult, child or mental health nurses)?
- What is their job title and banding?
- Where do these nurses work, and what types of services are these?
- If possible, could you provide job descriptions for these posts?
- How is information about the employment of learning disabilities nurses within the Trust gathered and recorded?
- Is the decision whether or not to employ learning disabilities nurses within the Trust part of any strategic plan for workforce development or promoting patient experience?

Answer: We currently don't have any learning disabilities Nurse colleagues within our Trust

534.19
Trust Lead Medical Examiner

Good afternoon,

Please could you assist me with the following,

The name and contact email address of your Trusts Lead Medical Examiner

Answer: Nike Akinwale, nike.akinwale@walsallhealthcaretrust.nhs.uk

535.19
Business cases for the Consultants both substantive and locum posts

I would be very grateful if you could forward me the business cases for the Consultants both substantive and locum posts held within Urology at Walsall Manor Hospital under the Freedom of Information Act.

Answer: Please see attached. Most replacement posts do not require a full business case, for many long term existing Consultants the cases are no longer held. Available upon request.

536.19
Recording advance decisions for use in medical emergencies

We are therefore making the attached freedom of information request to your Trust.

We would like you to complete the information in the attached form for each of the acute hospitals in your Trust that admits adults and participates in the NCAA. Please complete a separate form for each hospital.

Answer:

ReSPECT evaluation Freedom of Information questions

For each of the acute hospitals in your Trust that admits adults and participates in the National Cardiac Arrest Audit (NCAA) please provide the information requested below. Please complete a separate form for each hospital.

Hospital name:	Walsall Manor
-----------------------	---------------

1. In the table below please complete the following:

- a. Since 1st January 2015 what systems have been used at the hospital for recording advance decisions for use in a medical emergency for adult patients (over the age of 18)?
- b. When did the hospital start and finish using each system (please give month and year).

System	Not Used	Used	If used:	
			Start date MMM-YY; e.g. Aug 16	End date MMM-YY; e.g. Aug 16 If still currently in use please write in "to date"
Do Not Attempt Cardiopulmonary Resuscitation (DNACPR) only	<input type="checkbox"/>	<input checked="" type="checkbox"/>		
A separate DNACPR form plus a separate treatment escalation plan	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Recommended Summary Treatment Plan for Emergency Care and treatment (ReSPECT)	<input checked="" type="checkbox"/>	<input type="checkbox"/>		
Other Emergency Care and Treatment Plan/Treatment escalation plan e.g. TEP, UFTO (Universal Form of Treatment Options)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	Only applicable for ward 7- Cardiology implemented June 2019	
Other – please specify here:	<input checked="" type="checkbox"/>	<input type="checkbox"/>		

2. If the hospital named above has used ReSPECT, please answer the following questions:

Answer: Not Applicable, Trust does not comply with ReSPCET

a. When the hospital started using ReSPECT for adult inpatients how was it implemented? (*Please tick one*)

• Across the whole hospital all at once	<input type="checkbox"/>	- <i>end of questions</i>
• Implemented in stages (e.g. piloted in a few wards first)	<input type="checkbox"/>	- <i>please answer question b</i>

b. If implemented in stages are all adult inpatient wards/units currently using ReSPECT? (*Please tick one*)

• Yes	<input type="checkbox"/>	- <i>please answer question b.(i)</i>
• No	<input type="checkbox"/>	- <i>please answer question b. (ii)</i>

(i) If yes, what was the date ReSPECT was fully rolled out across all adult inpatient wards/units?

Date (dd-mon-yyyy):	
---------------------	--

(ii) If no, approximately what percentage of adult inpatient wards/units currently use ReSPECT?
(Please tick one)

• 75-99%	<input type="checkbox"/>
• 50-74%	<input type="checkbox"/>
• 25-49%	<input type="checkbox"/>
• 1-24%	<input type="checkbox"/>

537.19

Assault attendances to Emergency Departments 2019

The data we require are as follows (for period 1st January 2019 and 31st December 2019) in an electronic format that allows us to read the data into a database. Many hospitals respond to our survey and provide data in the form we require. Preferably this format is in an excel file or comma separated text file.

We require the gender of the patient (M or F), the date that they attended due to assault (dd/mm/yyyy) and their age. Age can either be numerical to the nearest year (preferred) or in age bands ("0-10", "11-17", "18-30", "31-50", "51+"), we can also accept date of birth.

To calculate the level of assault-related injury in England and Wales we also require the total number of attendances for any reason in the year of interest, i.e. 2019.

Please also include the names of hospitals providing assault data.

The Data Protection Act places restrictions on what data can be shared. It is the view of nearly 160 hospitals in England and Wales that the data we are requesting (age, date of attendance and gender) do not constitute personal information and that it is not realistic to expect that information to be used to discover an individual's identity. If you would like to contact someone to talk about these issues you can do so by responding to this email.

Answer: Please see attached. Available upon request.

Please note, we have provided a list of attendances to A&E in 2019 where the incident cause code was assault. We have grouped the ages to avoid a patients identity being discoverable from the data provided.

538.19

Dermatology Biologics

Dear Walsall Healthcare NHS Trust

I have a Freedom of Information request regarding biologics and biosimilar prescribing in **dermatology**.

Could you please provide me with the following numbers of patients treated in the last 12 months with the following drugs.

Drug	No. of patients		
Adalimumab [Amgevita]	0		
Adalimumab [Hulio]	0		
Adalimumab [Humira]	17		
Adalimumab [Hyrimoz]	19		
Adalimumab [Imraldi]	0		
Apremilast [Otezla]	2		
Brodalumab [Kyntheum]	5		
Certolizumab [Cimzia]	0		
Dimethyl fumarate [Skilarence]	1		
Dupilumab [Dupixent]	7		
Etanercept [Benepali]	0		
Etanercept [Enbrel]	1		
Etanercept [Erelzi]	2		
Golimumab [Simponi]	0		
Guselkumab [Tremfya]	5		
Infliximab [Flixabi]	0		
Infliximab [Inflectra]	0		
Infliximab [Remicade]	0		
Infliximab [Remsima]	0		
Ixekizumab [Taltz]	2		
Risankizumab [Skyrizi]	0		
Secukinumab [Cosentyx]	5		
Tildrakizumab [Ilumetri]	2		

Tocilizumab [Ro Actemra]	0		
Upadacitinib [Rinvoq]	0		
Ustekinumab [Stelara]	31	Total:	99

539.19

ULMs and UK Unlicensed Specials NHS Trust usage for December 2019 to December 2020

Dear Sir/Madam,

As per the Freedom of Information Act 2000, please could you supply us with the following information for the period of December 2018 to December 2019 with the purchases of Unlicensed Medicines and UK bespoke special formulations by the Trust.

Answer: The Trust has not purchased either of the mentioned in the given time period

Could we please have the following information:

1. Name and pack size of medicine (generic and propitiatory name if applicable)
2. The number of packs procured broken down by month as above
3. The total cost of the 12 month period for each medicine to the Trust.

Could I please have the output in Excel or CSV format.

For the purchasing of Unlicensed Medicines and UK Unlicensed Specials, please could you advise if you plan to publish any contract, tender or Framework during 2020 and 2021?

If this is the case, please could you also advise where we should register to take part in this process?

540.19

First Aid and Mental Health Training

Hi,

Please can I make an FOI Request for the following information:

- What First Aid Training and Mental Health Training, if any, do you provide to your staff?

Answer: First Aid at Work,open to all staff.

- The current provider of First Aid Training and Mental Health Training to your staff and contract expiry date

Answer: First Aid delivered in house,awarding body Highfield Qualifications

- The name and contact details of the person responsible at your organisation for First Aid Training and Mental Health Training

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Catherine.Griffiths, Director of People & Culture, email address; catherine.griffiths@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

541.19

Air Conditioning Inspection Report Environmental Compliance Audit (commonly known as an ACI TM44)

Dear Walsall Healthcare NHS Trust,

This request relates to UK Environmental Legislation, specifically Air Conditioning Inspection Reporting, which is mandatory for UK hospital buildings which are air conditioned above a statutory minimum size.

Q. How many buildings do you occupy which have air conditioning. Provide building names.

Answer: 1, Walsall Manor Hospital

Q. Who is the responsible person for ensuring that your buildings are legally compliant on this mandatory environmental matter? Provide the name, position, address, email address and direct telephone number of the responsible person.

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer. Ned.hobbs@walsallhealthcare.nhs.uk , number is 01922 721172.

Q. All reports are mandatorily lodged on a Government database. No reports are currently lodged or are out of date, you are therefore non-compliant. Has your Trust Board been made aware of this breach?

Answer: The requirement is in progress and will be posted once validated.

Q. Provide the name and email address of the ultimate person who has made the decision to ignore this Environmental Legislation.

Answer: The requirement is in progress and will be posted once validated.

Q. Provide the name and email address of each Trust Board Member.

Answer:

Richard Beeken, Chief Executive. Richard.beeken@walsallhealthcare.nhs.uk
Ned Hobbs, Chief operating officer. Ned.hobbs@walsallhealthcare.nhs.uk
Daren Fradgley, Director of interaction daren.fradgley@walsallhealthcare.nhs.uk
Matthew Lewis, Medical director. Matthew.lewis@walsallhealthcare.nhs.uk
Karen Dunderdale, Nursing director karen.dunderdale@walsallhealthcare.nhs.uk
Russell Caldicott, Director of performance & finance. Russell.caldicott@walsallhealthcare.nhs.uk
Catherine Griffiths, Director of People & Culture. Catherine.griffiths@walsallhealthcare.nhs.uk
Jenna Davies, Director of Governance. jenna.davies@walsallhealthcare.nhs.uk

Q. If you use a Facilities Management Company to manage compliance, who are they?

Answer: Skanska

542.19

DPO/IG job roles, structure and support

Dear Walsall Healthcare NHS Trust,

Can you please provide the following information

1 - JD/Band for DPO

Answer: see Q3.

2 - JD/Band for IG Manager

Answer: see Q3.

3 - JD/Band for joint post of DPO/IG Manager

Answer: Currently Band 7 – under review

4 - Structure to show DPO route to Board (Also show all staff that support DPO role)

Answer: Not available

5 - Structure to show IG Manager role identifying all staff who support IG Manager and IG agenda

Answer:

IG Manager

IG Officer

IG Administrator

6 - please list additional work load generated following implementation of DPO responsibilities.

Answer: Duties are currently under review

7 - what if any areas of concern and potential conflict have been raised between the IG Manager/DPO role (please provide rationale why you feel there is a conflict) and how you have resolved.

Answer: None

8 - Does FOI currently sit under your IG/DPO role within your organisation (if it does NOT) please state where this sits.

Answer: Yes

9 - Please state lead areas for the IG Manager and lead areas for the DPO and how these differ.

Answer: Portfolio is currently under review

10 - In your organisation can you provide your policy on completion for Data Privacy Impact Assessments and advise who completes them.

Answer: Policy attached. Available upon request.

543.19

venous thromboembolism treatment protocol and volumes

Dear Sir/Madam

Please can I request any information that is available for the below questions:

- Does a specific venous thromboembolism protocol exist for your Trust

Answer: The Trust has a Venous Thromboembolism (VTE) Prophylaxis Policy.

If so:

- What date was this protocol put into place

Answer: 2011

- When is it due for review

Answer: This document will be subject to annual review and in the event of revised national and local VTE guidance change will require part of full amendment.

- Is there a preferred Direct Oral Anticoagulant (DOAC) or are all utilised within the trust for VTE

Answer: All DOACs are on the formulary and can be used for VTE .

- How many patients have been treated for VTE with a DOAC in the last 12 months

Answer: Information not available

- What volume of each DOAC was used to Treat VTE in this same time period

Answer: Information not available

544.19

Caring corridors

Hello,

I write under the Freedom of Information Act to request the following information:

a) How does your Trust centrally record the location of patients who have not been assigned a bed in A&E departments? For example – do you record the location of patients who are assigned trolleys in corridors and would you label this location as “the corridor” or “caring corridors”?

b) How many patients have been assigned beds or trolleys in these areas for each of the past 3 years, 2017, 2018, 2019?

If the cost of providing this information for four financial years is too high, please provide the data for the last year only.

Answer: Every patient has an assigned location. The Trust does not perform corridor nursing

545.19

Network Access

During the calendar year 2019

How many unauthorised access was there on trust computers of pornographic websites or websites from which trust staff were banned from accessing and which if they were found out could have resulted in disciplinary proceedings being taken against them.

Please list the name of the websites including the URL

Answer: Due to the Trust changing solutions midway this financial year, we are unable to provide this information at present.

546.19

bladed object incidents in hospitals

Dear FOI officer

Under the Freedom of Information Act I would like to request information on knife crime and security related incidents at the trust in each of the last five years.

How many times has there been reported an incident of a member of the public carrying a bladed object on or near the hospital site?

Answer: 2

How many times has someone sustained an injury by someone carrying a bladed object on or near the hospital site?

Answer; 0

How many times has protection been required, either by police or private security personnel, to protect access to an injured inpatient?

Answer: 0

If possible please provide an approximate date for each incident.

Answer: 1 in 2015 & 1 in March 2019

547.19

MRI incidents

Good Morning,

In view of the two recent, high profile, metal and missile effect incidents in MRI we are conducting a study into how common and widespread these incidents are, we therefore request the **attached information** from your trust under the freedom of information act.

Answer: Please see attached. Available upon request.

548.19
Royal College Report

Dear Sir/Madam,

I am submitting a Freedom of Information Request to the Trust relating to the Royal College Report.

Please answer the questions in the attached sheet.

Answer: Please see attached documents. Available upon request.

549.19
Cancelled children's operations

To whom it may concern

I write under the terms of the Freedom of Information Act 2000 to request the following information:

The total number of children's operations cancelled for non-clinical reasons, broken down by the cause of the cancellation, for example due to lack of beds, operating theatre capacity, staffing issues, and equipment failures. Please provide this information for each of the past three financial years 2017/18, 2018/19, 2019/20). In the total number of operations, broken down by cancellation reason, please include:

Elective children's operations cancelled at the last minute. For the purposes of this request, last minute means on the day the patient was due to arrive, after the patient has arrived in hospital or on the day of the operation or surgery.

Cancelled urgent children's operations.

For the purposes of this FOI, Children will be defined as under 18's.

For ease, please use the table below for responses.

Reason for Cancellation	2017/18	2018/19	2019/20
Lack of beds	0	10	0
Operating theatre capacity / list over-ran	0	0	0
Staffing issues	0	0	0
Equipment failures	0	0	0
Emergency case took priority	0	0	0
Adverse weather	0	0	0
Booking / admin error	0	0	0
Case note unavailable	0	0	0
Other reasons	0	0	0
TOTAL	0	10	0

550.19

Trust patient group directive

Please answer the following questions:

1. Does your trust have any patient group directives in use?

Answer: Yes

2. Which drugs currently have active patient group directives?

Answer: Please see list below

3. Which healthcare professionals utilise patient group directives and for which drug?

Answer: Please see list below:

Ceftriaxone 1g injection

Azithromycin 250mg tablets & 200mg in 5ml suspension

Trimethoprim 200mg tablets

Metronidazole 200mg in 5ml suspension

Erythromycin 250mg tablets

Levonorgestrel 1500mcg tablets

Ulipristal acetate 30mg tablets (2 PGDs for community pharmacies & Acute Trust)

Cefixime 200mg tablets

Clotrimazole 1% cream

Clotrimazole 500mg pessary

Doxycycline 50mg & 100mg capsules

Imiquimod 5% cream

Aciclovir 400mg tablets

Fluconazole 150mg capsules

Lidocaine 2% gel

Podophyllotoxin 0.5% solution

Podophyllotoxin 0.15% cream

Medroxyprogesterone acetate 150mg im injection

Evra transdermal patch (combined hormonal contraceptive transdermal patch)

Mirena IUD

NuvaRing contraceptive vaginal ring

Progesterone-only oral contraceptive pills (brand of pill supplied is dependent on Walsall Joint Formulary but can include: Desorex, Cerazette, Cerelle, Micronor, Femulen, Norgeston, Feanolla, Noriday).

Nexplanon subdermal contraceptive implant

Tranexamic acid 500mg tablets

Hepatitis A & B vaccine (Twinrix)

Hepatitis B vaccine

Liquid Nitrogen

Medroxyprogesterone acetate injection (Sayana Press)

Jaydess IUD

Metronidazole 0.75% vaginal gel

Malathion (Derbac M) 0.5% liquid

Permethrin 5% cream

Miconazole 2% & Hydrocortisone 1% cream

Clotrimazole 1% & Hydrocortisone 1% cream

Human Papilloma Virus (HPV) vaccine

Intrauterine copper device (IUCD)

Combined oral contraceptive (COC) pills (brand of pill supplied is dependent on Walsall Joint Formulary but can include: Loestrin 20 & 30, Levest, Maexeni, Rigevidon, Microgynon 30 & 30ED, Cilest, Cilique, Lizinna, Ovysmen, Femodene, Millinette, Femodette, Mercilon, Munalea, Gedarel, Marvelon, TriRegol, Logynon (&ED), Tri Novum, Yasmin, Angeliq, Cleosensa, Lucette, Acondro, Qlaira, Zoely, Daylette).

The above PGDs are operated by the Sexual Health specialist nurses in the Trust. The Ulipristal tablets PGD is also operated by accredited local community pharmacies within the Walsall area.

Dextrose 5% infusion

Cyclizine 50mg injection & tablets

Glucagon 1mg injection

Glyceryl Trinitrate 50mg in 50ml infusion

Hydrocortisone 100mg injection

Sodium chloride 0.9% infusion

Omeprazole 40mg injection

Peptac suspension

The above PGDs are operated by Advanced Nurse Practitioners in the Trust.

Tetracaine 4% gel

Ibuprofen 200mg tablets

Ipratropium 250mcg nebs

Paracetamol 120mg in 5ml & 250mg in 5ml suspension

Paracetamol 500mg tablets

The above PGDs are operated by A&E nurses in the Trust.

Oxygen

Salbutamol 5mg nebs

The above PGDs are operated by both A&E nurses and Advanced Nurse Practitioners in the Trust.

Lidocaine 1% injection

The above PGDs are operated by A&E nurses, Sexual Health specialist nurses and physiotherapists in the Trust.

Senna 7.5mg tablets

Phosphate enemas

The above PGDs are operated by Colorectal specialist nurses in the Trust.

Enoxaparin 60mg injection

Dinoprostone 1mg & 2mg vaginal gel

Dinoprostone 10mg vaginal pessary

Ranitidine 150mg tablets

Co-Codamol 30/500 tablets

Metoclopramide 10mg injection

MMR vaccine

Low dose Diphtheria, Tetanus, pertussis & inactivated Polio vaccine

Omeprazole 20mg & 40mg capsules

The above PGDs are operated by Midwives in the Trust.

Enoxaparin 40mg injection

The above PGDs are operated by both Midwives and Colorectal specialist nurses in the Trust.

Atropine 1% eye drops

The above PGD is operated by Orthoptists in the Trust.

Triamcinolone acetate 40mg in 1ml injection

Hydrocortisone acetate 25mg in 1ml injection

Bupivacaine 0.25% & 0.5% injection

Lidocaine 0.5% & 2% injection

The above PGDs are operated by Physiotherapists in the Trust.

Midazolam 5mg in 5ml injection

The above PGD is operated by Endoscopists in the Trust.

Flucloxacillin 500mg capsules

Co-amoxiclav 625mg tablets

Clarithromycin 500mg tablets

The above PGDs are operated by Podiatrists in the Trust.

Metronidazole 400mg tablets

The above PGDs are operated by Podiatrists and Sexual Health specialist nurses in the Trust.

Seasonal Influenza vaccine

The above PGD is operated by all accredited healthcare professionals in the Trust.

4. Are patient group directives being audited within your trust, by who and how often?

Answer: It is the responsibility of the ward/clinic/department manager to monitor and audit the use of their PGDs annually.

551.19

Permanent spend on permanent recruitment placed via an agency

RE FREEDOM OF INFORMATION REQUEST

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please could I request the following information for financial year 2018/2019 and 2019/2020 current figures:

1 – Spend in £ by staff groups below of permanent spend on permanent recruitment placed via an agency

Staff groups:

- Medical staffing

Nursing

- Allied Health Professionals

Answer: The Trust does not use agencies for permanent recruitment

2 – Who are the responsible hiring managers for permanent recruitment of the above staffing groups?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Catherine Griffiths, Director of People & Culture, email address; catherine.griffiths@walsallhealthcare.nhs.uk

3 – Which agencies does the trust currently use and what fee's / percentage of salary do they charge per placement?

Answer: As above

4 – Number of current open vacancies across the above staffing groups

Answer:

Staff Group	Establishment Gap FTE @ 31/12/2019
Allied Health Professionals	25.77
Medical and Dental	35.27
Nursing and Midwifery Registered	141.11

552.19

Leadership Details

Good morning

Under the freedom of information act please could I request the following information

The name and email address of the person within your Trust that holds the following position or equivalent:

- a) Chief Nurse Information Officer:

Answer: Karen Dunderdale, karen.dunderdale@walsallhealthcare.nhs.uk

- b) Chief Information Officer

Answer: Daren Fradgley, Director of Integration.

[Daren.fradgley@walsallhealthcare.nhs.uk](mailto:daren.fradgley@walsallhealthcare.nhs.uk)

- c) Clinical Systems Manager

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of integration, email address; daren.fradgley@walsallhealthcare.nhs.uk

- d) IT Business Analyst

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of integration, email address; daren.fradgley@walsallhealthcare.nhs.uk

- e) Integration Lead/Manager: **Daren Fradgley, Director of Integration**

[Daren.fradgley@walsallhealthcare.nhs.uk](mailto:daren.fradgley@walsallhealthcare.nhs.uk)

- f) Biomedical/Clinical engineer

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer, email address; ned.hobbs@walsallhealthcare.nhs.uk

553.19

Directors details

Good morning,

Please could you assist me with the following information under the freedom of information act.

1. The name and email address of the Trusts **Directors of Transformation** or equivalent

Answer: Daren Fradgley, Director of integration daren.fradgley@walsallhealthcare.nhs.uk

2. The name and email address of the Trusts **Directors of Performance** or equivalent

Answer: Russell Caldicott, Director of Performance & finance

russell.caldicott@walsallhealthcare.nhs.uk

3. The name and email address of the Trusts **Director of Operations** or equivalent

Answer: Ned Hobbs, Chief Operating Officer. Ned.hobbs@walsallhealthcare.nhs.uk

4. The name and email address of the Trusts **Finance Director** or equivalent

Answer: Russell Caldicott. Details above.

5. The name and email address of the Trusts **IT Director** or equivalent

Answer: This falls under Daren Fradgley. Details above

6. The name and email address of the Trusts **Chief Clinical Information Officer**

Answer: Dr Muhammad Javed, muhammad.javed@walsallhealthcare.nhs.uk

554.19

Radiology services

To whom it may concern,

I am interested in learning about the provision of radiology services at your organisation.

Please could you kindly complete the **attached spreadsheet** with the necessary information?

Answer: Please see attached. Available upon request

555.19

The use of Ophthalmic Devices

Dear Walsall Healthcare NHS Trust,

I am writing to make an open government request for information relating to the use of Ophthalmic Devices and believe I am entitled to do this under the Freedom of Information Act 2000.

The questions I wish to raise are:

Please specify the Cataract volume and Intra Ocular Lens spend in the following years:

Year	Cataract Volumes	IOL £ Value ex VAT
------	------------------	--------------------

2018		
------	--	--

2019		
------	--	--

Please specify the Trust's current supplier of Intra Ocular Lenses:

Please indicate below the route of purchase.

Direct supply

Agency

Purchasing Hub

If supply is via an agency of purchasing group/hub, please provide the name:

What was the most commonly used Mono-Focal Intra Ocular Lens in 2018/2019 Please specify supplier name, model and price per lens for the most commonly used Mono- Focal Intra Ocular Lens, in 2018/2019.

Supplier Name

Supplier Model
Price per lens (ex VAT)
Which IOL is preferred Hydrophilic or Hydrophobic?

Most Recent Contract Award

Please specify when the most recent contract was awarded for the supply of Intra Ocular Lenses and provide the length of the contract:

Date of Award
Contract Length

Date of next planned Tender / Contract Award Please provide the expected commencement date of the next planned Tender for the supply of Intra Ocular Lenses. Please also provide the expected date of the Contract Award.

Date of next planned Tender for IOL supply
Date of next Contract Award for IOL supply

Phaco Emulsification Equipment

Please provide details of the Phaco Emulsification Equipment installed:

Brand of Installed Phaco Machines, the number of machines, estimated date of renewal

If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.

I understand that you are required to respond to my request within the 20 working days after you receive this letter. I would be grateful if you could confirm in writing that you have received this request.

I appreciate your attention and look forward to hearing from you in due course.

Answer: This service was set up as a joint venture with Wolverhampton NHS Trust. The service was set up by Wolverhampton so feel that your request would be best redirected to them.

556.19

Agency Staffing

To whom it may concern,

I would like information about staffing in your Trust.

Could you please provide the following information, as indicated in the excel sheet attached.

Answer: Please see attached. Available upon request.

557.19

Wrong Route Medication Administration Never Events

Dear Sir/Madam,

Freedom of Information Request – Wrong Route Medication Administration Never Events:

- The type of any wrong route medication administration never events in the last three years e.g. Intravenous medication given intrathecally.

Answer: 1, Epidural was given to a maternity patient intravenously

- The hospital and department the error took place.

Answer: Walsall Manor hospital, Women's services – Obstetrics

- The severity of the harm caused by the error.

Answer: The patient came to no harm as a result of the incident. The patient and babies were monitored for 48 hours post incident on delivery suite before being transferred to the postnatal ward. An ECG was carried out which did not detect any untoward consequences due to the incident.

558.19

Fertility LGBT

Dear Walsall Healthcare NHS Trust,

What are your policies on two females seeking fertility?

Answer: We do not offer IVF at this Trust; families would be referred to a tertiary centre if appropriate. However, we do offer investigations for infertility at our Infertility Clinic. We offer ovulation checks and if required a HSG- Xray dye test. If anyone is eligible for IVF through our CCG we will then refer onto this service.

Two men seeking an egg/surrogacy?

Answer: We currently do not offer a service for 2 men seeking support with fertility.

What guidelines are given to GPs to refer is so can you furnish a copy?

Answer: Please see attached the information letters which provides the GP with information required and referral form

559.19

Iron Infusions and Patient Product Breakdown

Dear Walsall Healthcare NHS Trust,

How many patients have received an iron infusion in the last 12 months?

Answer: 516

How many patients have been treated with Monofer and how many with Ferinject?

Answer:

<u>Brand</u>	<u>Number</u>
Monofer	0
Ferinject	516

What was the average weight of these patients?

Answer: Over 70kg

How many patients required more than 1 gram of iron?

Answer: 0

How many nurses and for what days and hours are your Iron infusion clinics available?

Answer: The trust doesn't have Iron infusion clinics. Infusions completed when required

560.19

26 week choice at your trust

Dear Sir/Madam,

I am writing to request access to some information under the Freedom of Information Act.

- I would like to request any policy or document that describes your trust's current approach for offering choice to patients who have been on an elective pathway for over 26 weeks.

Answer: The Trust follows the national guidelines

- I would also like to request any documents regarding a pilot scheme for or about 26 week choice at your trust.

Answer: The Trust is part of a pilot within the Black country SDP & therefore have no formal documents available.

The 26 Choice that I am referring to is outlined in the following document and specifically explained in the following text from that document.

<https://www.england.nhs.uk/wp-content/uploads/2020/01/2020-21-NHS-Operational-Planning-Contracting-Guidance.pdf>

“A number of pilot sites across the country are now putting in place practical solutions to offer patients who have been waiting for 26 weeks on an RTT pathway a meaningful choice of an alternative provider. During 2020/21, all providers and systems should be implementing supplementary choice at 26 weeks with reference to the 26 Week Choice Rules and Guidance and the best practice models emerging from the pilot programme. In preparation, providers should ensure they have robust validation arrangements in place, so that waiting list data are as accurate as possible”.

561.19 Outpatient Services

Dear Sir / Madame

I would like to find out some information regarding the Trust Outpatient Services.

1. How many booking centres or teams does the Trust have?

Answer: 1

2. How many staff work in the booking centre?

Answer: 15.07 WTE

3. How many outpatient appointments were booked per year over the last 2 years?

Answer:

Outpatient Activity		
Financial Year	Total no. of OP Appointments booked	Total no. of OP Appointments DNA
2017/18	489282	45015
2018/19	511684	39941
Total	1000966	84956

4. What was the number of DNA's in outpatients per year over the last 2 years?

Answer: See above

5. How many outpatient letters did the Trust send per year over the last 2 years?

Answer: This Information is not recorded

6. What did the Trust spend on RTT fines per year over the last 2 years?

Answer:

19/20 – nil

18/19 – nil

17/18 - £780,770

7. What patient booking system does the Trust use if any?

Answer: Lorenzo

8. How much did the Trust spend on Patient communications i.e Text and SMS last year?

Answer: £4500

9. How much did the Trust spend on postage per year over the last 2 years?

Answer:

2017/18 - £337,468

2018/19 - £390,011

10. What software does the Trust use for booking or managing appointments?

Answer: Lorenzo

11. What does the Trust spend per year on patient booking software?

Answer: £0, Centrally funded.

12. How many FTE's does the Trust employ in admin roles per year over the last 2 years?

Answer:

As at 31/12/2018, the Trust employed 810.79 FTE substantive Admin & Clerical.

As at 31/12/2019, the Trust employed 810.32 FTE substantive Admin & Clerical.

Please note: if the Trust is not able to provide data over the last 2 years, last year would be sufficient.

562.19

Waiting times and facilities

To whom it may concern,

I would like information about waiting times and facilities in your Trust.

Could you please provide the following information, as indicated in the **excel sheet attached**.

Answer: Please see attached. Available upon request.

563.19

Staff and Agency information request 18/19

Dear Sir / Madam,

Under the freedom of information act 2000, I am writing to formally request the following information:

1. **Staff Numbers** – Average headcount of permanent staff (Staff members on a permanent contract) and non-permanent staff (Staff members on temporary contracts, fixed term contracts and any consultants) over the entire 2018/19 financial year or just the total headcount as at Sunday, March 31st, 2019.

Can you please split this into the major staffing groups used by the trust? (E.g. Medical, Nursing, Admin, AHP etc.)

Answer:

Staff Group	Substantive Headcount @ 31/03/2019
Add Prof Scientific and Technic	142
Additional Clinical Services	733
Administrative and Clerical	934
Allied Health Professionals	250
Estates and Ancillary	400
Healthcare Scientists	55
Medical and Dental	298
Nursing and Midwifery Registered	1364

Students

11

Grand Total

4187

2. **Staff Cost** – Total staff cost during the 2018/19 financial year split into permanent and non-permanent staff.

Answer:

Permanent : £155,023k

Non-Permanent : £25,155k

3. **Agency Hours** – Hours worked by agency staff in the 2018/19 financial year split by major staffing groups (E.g. Medical, Nursing, Admin, AHP etc.) and speciality/grade (E.g. Consultants, Registrars, GP, ICU Nurse, Acute Nurse, Occupational therapists, Pharmacists, Health Care Assistants, etc.) depending on how this is reported within the Trust.

Answer: Please see below for Nursing & the attached spreadsheet for doctors.

	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	March-19
Agency RN hours booked	10397	8930	8572	9056	9226	9324	9040	9070	8128	10706	9486	10156
Agency CSW hours booked	2921	1398	3003	3101	3805	4641	4920	4924	0	0	0	0

4. **Agency Spend** – Total amount spent on agency staff in the 2018/19 financial year split into the Trusts' staff groups (E.g. Medical, Nursing, Admin, AHP etc.) and speciality/grade (E.g. Consultants, GP, ICU Nurse, Acute Nurse, Occupational therapists, Pharmacists, Health Care Assistants, etc.) depending on how this is reported within the Trust.

Answer:

Staff Group	£000s
Nursing (Registered	3,946
Allied Health Prof	765

Healthcare Scientists	209
Support to Nursing	516
Consultants	1,591
Career/Staff grades	1,113
Trainee Grades	294
NHS Infrastructure	311

564.19

Bereavement service

1. Who runs bereavement service?

Answer: Bereavement Officer

2. Primary contact - Name/Email/Phone Number of the person(s) who run bereavement services?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Angela Davies, Deputy Director of Nursing, email address; angela.davies@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

3. Is there a bereavement booklet given to families?

Answer: Yes

4. Who deals with the Bereavement booklets?

Answer: Bereavement Officer

5. Are the bereavement booklets produced in house?

Answer: No

6. Are the bereavement guides produced by an external agency?

Answer: Yes

7. Is there a contract with the external agency?

Answer: No

8. How long is the term of the contract?

Answer: N/A

9. How long is left to run on the contract?

Answer: N/A

10. What is the notice period to end the contract?

Answer: N/A

11. Does the contract offer additional benefits to the Trust such as funding?

Answer: No

12. Does the contract contain rights to sell advertising space in the Bereavement Guide to third parties?

Answer: N/A

13. Who signs the contract for Bereavement Guides?

Answer: N/A

565.19

Mental Health and Cancer Patients

Dear Sir or Madam,

This is a request for information under the Freedom of Information Act of 2000. My request relates cancer patients seeking NHS mental health services.

I would like to request the following information:

- 1) The total number of cancer patients who have been referred by you to mental health services during their treatment cancer under your services, in each year since 2010.
- 2) A breakdown of that total figure into categories for the reason given for the cancer patients' referral, in each year since 2010.
- 3) A breakdown of that total figure into categories for the kinds of cancer that referred patients are suffering.
- 4) Details on average waiting time that cancer patients have faced while waiting for referral to mental health services each year over the past 10 years.

Please provide the information in an electronic format.

Answer: This FoI should be forwarded to the Mental Health Trust (as they are the organisation receiving any referrals).

566.19

Prescribing in Neuroscience

Hello Walsall Hospitals NHS Trust,

Could you please provide us with the numbers of patients in relation to the questions mentioned below, for a period of last 12 months:

1. In your trust how many patients have a diagnosis of Multiple Sclerosis (MS), regardless of whether they are currently on treatment?

Answer: There are 350-400 patients known to the MS nurse in Walsall. These are patients who have a Walsall GP and/or Walsall address.

2. Of these MS patients, how many have been diagnosed with relapsing (RRMS), primary progressive (PPMS) or secondary progressive (SPMS) MS;

If you do not code your MS patients in this way, do you have plans to do this?

RRMS

PPMS

SPMS

Not known:

Answer: This number is not known as it is rare that the Neurologist will state what type of MS they have been diagnosed with. We can be certain however that the people who are receiving MS-DMT (Disease Modifying Therapy) have a diagnosis of RRMS. There are other patients with an RRMS diagnosis who do not take DMT however the exact number of these patients is unknown.

3. How many patients with Multiple Sclerosis have been treated with disease modifying drugs in the past 6 months. Please include all patients whose treatment is ongoing, even those with infrequent dosing schedules (e.g. Lemtrada, Mavenclad, Ocrevus). Please provide the total number of patients by treatment for the following disease modifying drugs:

Aubagio (teriflunomide) **1 (now stopped)**

Avonex (interferon beta-1a) **9**

Betaferon (interferon beta-1b) **0**

Brabio (glatiramer acetate) **0**

Copaxone (glatiramer acetate) **18**

Extavia (beta interferon-1b) **1**

Gilenya (fingolimod) **4**

Lemtrada (alemtuzumab) **4 in the past 6 months 14 in total**
 Mavenclad (cladribine) **5**
 Mayzent (siponimod) **0**
 Ocrevus (ocrelizumab) **6**
 Plegridy (peginterferon beta-1a) **5**
 Rebif (beta interferon-1a) **9**
 Tecfidera (dimethyl fumarate) **18**
 Tysabri (natalizumab) **2**
 Vumerity (diroximel fumarate) **0**
 Zinbryta (daclizumab) **0**
 Ampyra (fampyra) **0**
 Ozanimod **0**

4. Of the patients who are receiving Ocrevus (Ocrelizumab) , how many are primary progressive (PPMS)? If unknown, please state unknown.

Answer: 0

5. How many patients have been treated with these drugs in the past 6 months, **regardless of diagnosis.**

Answer All patients with RRMS in Walsall taking DMT are written above. To my knowledge there isn't anybody taking DMT who has diagnosis of SPMS or PPMS under the care of the Walsall MS Clinical Nurse Specialist.

Aubagio (teriflunomide)
 Avonex (interferon beta-1a)
 Betaferon (interferon beta-1b)
 Brabio (glatiramer acetate)
 Copaxone (glatiramer acetate)
 Extavia (beta interferon-1b)
 Gilenya (fingolimod)
 Lemtrada (alemtuzumab)
 Mavenclad (cladribine)
 Mayzent (siponimod)
 Ocrevus (ocrelizumab)
 Plegridy (peginterferon beta-1a)
 Rebif (beta interferon-1a)
 Tecfidera (dimethyl fumarate)
 Tysabri (natalizumab)
 Vumerity (diroximel fumarate)
 Zinbryta (daclizumab)
 Ampyra (fampyra)
 Ozanimod

567.19

Overnight medical staffing

I am writing to make a request under the Freedom of Information Act.

Please can you tell me:

- I would like a list of all sites owned by the trust where patients may stay overnight.

Answer: Walsall Health Trust only

- How many beds are there on each site?

Answer: 568

- What is the training level of the most senior doctor who should be **on site** each night (e.g. FY1, FY2, ST1 etc)? If this varies between wards/departments, please provide details.

Answer: The Trusts RMO1 and RMO2 are at Middle grade level

- In the past year, how many times has the most senior doctor on site/ward overnight been at a lower training level than this, and what was their training level on each occasion?

Answer: Exemption 12 is applied. Cost of compliance exceeds appropriate limit. This would require all rota's to be checked manually

- In the past year, how many times has the most senior doctor on each site overnight been a locum? On how many occasions was that locum at a lower training level than specified as ideal by trust policy?

Answer: Exemption 12 is applied. Cost of compliance exceeds appropriate limit. This would require all rota's to be checked manually

Please note: The Trust has an acting down policy in place so should there not be appropriate skill mix onsite the consultant on-call for that speciality would be required to be onsite act down.

568.19

C-Arm

Please can you answer the following questions regarding the Mobile C-arm medical imaging equipment used within the Trust?

Please can you provide the following information for each piece of Mobile C-arm medical imaging equipment? **(Please complete the attached spreadsheet)**

- a. Manufacturer
- b. Model

- c. Type (Image Intensifier, Flat Panel Detector)
- d. Generator Power
- e. Location - Hospital Name
- f. Location - Department
- g. Method of Finance at Procurement
- h. Initial cost of Equipment
- i. Annual Maintenance cost
- j. Acquisition Date
- k. Planned Replacement Date

Answer: Please see attached. Available upon request.

569.19

Subject Access Requests

Please can you provide me with the following information under the Freedom of Information Act:

1. Your performance on Subject Access Requests broken down by month showing the number of requests received and those disclosed within 1 calendar month for:
 - a. 2016-2017 (from 01/04/2016 to 31/03/2017)

Answer:

Month Request Received	No Requests Received During Month	No disclosed within month
Apr-16	159	26
May-16	138	21
Jun-16	142	19
Jul-16	145	23
Aug-16	126	39
Sep-16	126	50
Oct-16	145	48
Nov-16	147	42
Dec-16	163	56
Jan-17	176	45
Feb-17	178	34
Mar-17	169	38

b. 2017-2018 (from 01/04/2017 to 31/03/2018)

Answer:

Month Request Received	No Requests Received During Month	No disclosed within month
Apr-17	170	64
May-17	152	52
Jun-17	181	45
Jul-17	174	41
Aug-17	151	86
Sep-17	153	104
Oct-17	165	117
Nov-17	169	117
Dec-17	156	94
Jan-18	172	80
Feb-18	149	55
Mar-18	184	78

c. 2018-2019 (from 01/04/2018 to 31/03/2019)

Answer:

Month Request Received	No Requests Received During Month	No disclosed within month
Apr-18	156	77
May-18	155	114
Jun-18	154	115
Jul-18	220	143
Aug-18	210	128
Sep-18	188	113
Oct-18	201	115
Nov-18	188	100
Dec-18	170	82
Jan-19	192	97
Feb-19	213	42
Mar-19	200	98

d. 2019-2020 (from 01/04/2019 to date)

Answer:

Month Request Received	No Requests Received During Month	No disclosed within month
Apr-19	200	116
May-19	226	99
Jun-19	183	92
Jul-19	245	76
Aug-19	181	67
Sep-19	201	81
Oct-19	211	84
Nov-19	275	82
Dec-19	194	79
Jan-20	167	59
Feb-20	50	15

2. Please provide a structure chart for the team that handles Subject Access requests – to include the name of the post and banding.

Answer:

Band 7 Health Records Manager (1 WTE)

Band 5 Health Records Team Leader (1 WTE)

Band 4 Senior Supervisor (1 WTE)

Band 2 Clerical Officer (3.16 WTE which includes 1 WTE bank worker) plus 1.3 WTE Band 2 vacancies)

3. Is the team that handles Subject Access Requests part of the Information Governance function at your Trust? If not, where does it reside in your organisation?

Answer: No this sits within Health Records Library

4. Were any additional posts recruited to cope with the demand for Subjects Access Requests when GDPR went live in May 2018? If yes, how many and what band were they?

Answer: No

5. Does your organisation have a patient portal where patients can register and access their health records securely online? If yes, when did the patient portal become available, and what is the name of the system?

Answer: No

570.19

Details for Ms Danielle Oum

Can you, therefore, provide me with answers to these questions?

- 1) When was Ms. Oum appointed Chair of the Management Committee?
- 2) What is her annual remuneration?
- 3) In the last 12 months has she drawn expenses and if so, how much?
- 4) Has she received any other payments and if so, how much?
- 5) How many meetings has she called to and how many has she attended?
- 6) If she has any form of contract or agreement that defines her responsibilities

Or duties? If so, I would like a copy.

Answer: Exemption 21 is applied. Information available by other means. Please follow the link below to the Trusts website :

<https://www.walsallhealthcare.nhs.uk/about-us/>

571.19

Tariff System

Dear Sir/Madam,

I am submitting a request for information held by the trust under the Freedom of Information Act.

Please fill in the attached table indicating your trust's tariff's system for the mentioned financial years. Please **only** fill in the spreadsheet provided with your response. If you wish to provide comments kindly mention them separately.

For clarity:

- 'Emergency care' includes: emergency admissions, A&E attendances, and ambulatory/same-day emergency care.
- By payment by results we mean that standard prices are paid for each unit of activity undertaken, with no element of risk sharing, aligned incentives, or blended payment

- The blended tariff is defined by NHS Improvement here: https://improvement.nhs.uk/documents/476/Guidance_on_blended_payment_for_emergency_care.pdf

I request you to kindly acknowledge the email.

Answer: Please see attached spreadsheet. Available upon request.

572.19

Audited Accounts (Annual Accounts)

Please send me a copy of the audited accounts for the year 2018-2019.

Answer: Exemption under Section 21 (Information available by other means) has been applied to this request.

Please note that our 2018/19 Annual Report is accessible via the following link.

<https://www.walsallhealthcare.nhs.uk/our-publications.aspx>

573.19

data sharing and data skills

Good afternoon,

I would like to know the following information under the Freedom of Information Act:

For the following questions, I understand data analytics technology to mean software that aggregates and analyses data to identify patterns and deliver insights.

- Is your hospital part of a multi-agency integrated network that shares data for analysis? If so, please confirm with which agencies you share data (i.e. police, social services, fire services, etc.)

Answer: Yes we are currently going through a process to define the data and data sharing agreements by all partners

- Is your hospital part of any of the following networks and, if so, do you share data for analysis with other organisations in this network:
 - Integrated Care Partnership
 - Integrated Care System
 - Primary care groups, e.g. GPs
 - Local Integrated Care Record Exemplars

Answer: Integrated Care Partnership – called Walsall Together has been established.

- If your hospital is part of a multi-agency integrated network that shares data for analysis, does the network conduct analysis for the following use cases:
 - To understand key population health issues
 - To allocate funding for key preventative work
 - To identify vulnerable and high-risk people for support interventions

Answer: We have just establishing a Population Health Group with all Walsall Together Partners

For the following questions, we define a data literacy programme as a training programme for employees that helps them learn how to read, understand, question and analyse data.

- Do you have a data literacy programme?

Answer: Under development

- If so, is the data literacy programme made available to people in the following roles (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: The plan is to make the programme role-based

574.19

Data sharing and data skills

Good afternoon,

I am interested in understanding how widespread the use of data integration and data analytics technology is in your NHS Trust.

Please could you provide information in response to the following questions under the Freedom of Information Act.

For the following question, we understand data integration technology to be a solution that automates the moving of data in near real time to a data warehouse, data lake or in the cloud.

1. Does your hospital have a data integration technology and what is it?

Answer: Yes – Microsoft SQL Server Integration Services and Power Query through Power BI

For the following questions, we understand data analytics technology to mean software that aggregates and analyses data to identify patterns and deliver insights.

2. Which roles in the hospital currently have access to data analytics technology (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: All staff roles listed have access to data analytics technology

3. Of those that have access to data analytics technology, please confirm whether people in the following roles are able to access the technology on mobile devices (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: We have the ability to provide access on mobile devices but have not rolled this out yet to the organisation

4. If your data analytics technology is not available on mobile devices, please confirm whether people in the following roles must access it on desktop computers (please confirm for each of the following roles listed): Physician, Nurse, Pharmacist, Management, Accountant/Finance, HR and Recruitment, IT Office, Administrative Assistants, Data analyst/scientist (including roles such as Performance Reporting and Informatics)

Answer: It is accessed through a web browser on any compatible device – desktop, laptop, surface / slate device

575.19

Data sharing and data capabilities

Hi there,

Under the Freedom of Information Act, I would like to know the following information:

For the following questions, we understand data analytics technology to mean software that aggregates and analyses data to identify patterns and deliver insights.

1. Does your data analytics software have the following capabilities:
- Machine learning – **No**
 - Artificial intelligence – **No**
 - Conversational interaction e.g. natural language interface - **Yes**
 - Open APIs - **No**
 - Mobile application - **Yes**
 - Near real time analysis - **Yes**

- Interactive dashboards - **Yes**

2. Please confirm whether data analytics technology is used in the following ways at your hospital:

- To access near real-time patient flow information - **Yes**
- To forecast demand and resources required - **Yes**
- To identify population health patterns and risk stratification - **Yes**
- To manage purchasing levels of medical supplies – **Yes**
- To inform patient diagnosis - **No**
- To inform the creation of clinical pathways - **Yes**
- To inform resource and recruitment - **Yes**

3. Does your data analytics solution provide alerts for the following:

- Performance and compliance metrics - **Yes**
- Key operational issues, e.g. emergency department demand - **Yes**

4. Across how many different systems does your hospital hold data?

- 1-10
- 20-50
- 50-100 – **for reporting purposes 50 to 100**
- 100-300
- 300

576.19

OPEL Records

Dear Sir or Madam,

I would like to submit a freedom of information request for the following information.

On which days did your trust record OPEL (Operational Pressures Escalation Level) 3 or above during weeks 1-8 of winter 2019/20 (2nd December-26th January), winter 2018/19 (3rd December-27th January), and winter 2017/18 (20th November-14th January)? Please use the tables attached, and refer to the ‘Example’ tab for an example of how this data should be presented.

Answer: Please see attached spreadsheet. Available upon request.

577.19

Pre-Printed Stationary.

Dear Sir/Madam,

I am interested in gaining the following information regarding the Trust Procurement of Pre-Printed Stationary.

1. What is the annual spend value Walsall Healthcare NHS Trust have on pre-printed stationery?

Answer: £58400.00

2. Does the Trust have in place a current, officially awarded contract for print?

Answer: Yes

3. Was this awarded following an official tender process conducted under European Law, through Ojeu?

Answer: Yes

4. When was the contract awarded, and for what period of time?

Answer: 1st December 2019 for 3 years

5. Was there an extension provision to the contract?

Answer: Option to extend 2 x 12 months

6. What is the Ojeu contract reference of the print contract?

Answer: Published to Contracts finder 56F9F767-1FF2-4955-88CE-542B2939FA4E

7. Who is the current contracted supplier?

Answer: H Jenkinsons

8. Who was the previous contract supplier?

Answer: H Jenkinsons

578.19

Imaging Equipment

Request: Under the Freedom of Information Act 2000 I am writing to request a list describing all of the Radiology Diagnostic and Interventional Imaging equipment, the Cardiac Imaging equipment and the Radiotherapy Imaging equipment at the hospitals within your Trust.

For each individual piece of equipment, please provide the following information:

1. Site Location (Hospital Name)
2. Manufacturer Name
3. Model Name
4. Whether the equipment has been Purchased / Leased / MES
5. Purchase year or age of equipment (years)
6. Planned replacement date (NHS financial year)

Answer:

Description	Placement	Planned replacement	Model	Manufacturer	
ULTRASOUND SCANNER	IMAGING A	2022	IU22	PHILIPS	
CT SCANNER	DIAGNOSTIC IMAGING DEPT	2020	LIGHTSPEED	GE MEDICAL SYSTEMS	
CONTRAST INJECTOR	DTC IMAGING	2025	NEMOTO ALPHA 7	MEDICAL	
FLOUOROSCOPY	DIAGNOSTIC IMAGING DEPT	2020	MULTIDIAGNOST ELEVAFD	GE MEDICAL SYSTEMS	
CONTRAST INJECTOR	DIAGNOSTIC IMAGING DEPT	2020	Not Known	GE MEDICAL SYSTEMS	
DENTAL SCANNER	IMAGING A	2019	CR7400	HULBERT	
INTRA-ORAL X RAY UNIT	DIAGNOSTIC IMAGING DEPT	2020	PLANMECA	XOGRAPH	
CT SCANNER	IMAGING A	2019	LIGHTSPEED	GE MEDICAL	
CONTRAST INJECTOR	IMAGING A	2025	NEMOTO ALPHA 7	MEDICAL	
C-ARM	IMAGING A	2024	BV-PULSERA	PHILIPS	
IMAGE INTENSIFIER	IMAGING A	2024	BV-PULSERA	PHILIPS	
C-ARM	IMAGING A	2024	BV-PULSERA	PHILIPS	
IMAGE INTENSIFIER	IMAGING A	2024	BV-PULSERA	PHILIPS	
MOBILE X RAY	IMAGING A	2023	AMX 4	GE	
MOBILE X RAY	IMAGING A	2018	AMX 4+	GE MEDICAL SYSTEMS	
MOBILE X RAY	IMAGING A	2018	AMX4	GE	
MOBILE X RAY	IMAGING A	2019	AMX 4	GE MEDICAL	
MOBILE X RAY	IMAGING A	2019	AMX 4	GE MEDICAL	
GAMMA CAMERA	IMAGING	2027	SYNBIA INTEVO T16	SIEMENS	
ULTRASOUND	IMAGING A	2018	SEQUOIA 512	ACUSON	

ULTRASOUND MACHINE	BREAST CLINIC	2025	HS2000	IMOTEK	
ULTRASOUND MACHINE	BREAST CLINIC	2025	M TURBO	SONOSITE	
ULTRASOUND PROBE	BREAST SCREENING	2018	AB2-7	GE	
ULTRASOUND PROBE	BREAST SCREENING	2018	SP6-12	GE	
ULTRASOUND TRANSDUCER	BREAST SCREENING	2018	SP10-16	GE	
ULTRASOUND TRANSDUCER	BREAST SCREENING	2018	RSP6-16	GE	
MAMMOGRAPHY UNIT	FAMILY HEALTH & DIAGNOSTICS	2020	SENO ESSENTIAL	GE MEDICAL SYSTEMS	
MAMMOGRAPHY UNIT	FAMILY HEALTH & DIAGNOSTICS	2020	SENOGRAPH DS	GE MEDICAL SYSTEMS	
ULTRASOUND SCANNER	NEONATAL UNIT	2019	HD11 GB114007	PHILIPS	
ULTRASOUND SCANNER	ITU	2022	MICROMAXX	SONOSITE	
ANGIO XRAY	CARDIO UNIT	2028	IGS320	GE MEDICAL SYSTEMS	

All items have been purchased through capital funds

579.19

Management of out-of-hospital cardiac arrest (OHCA) and in-hospital cardiac arrest (IHCA) and the approach to targeted temperature management (TTM) in patients

Dear Walsall Healthcare NHS Trust,

I am writing to you under the Freedom of Information Act 2000 to request the following information from the resuscitation committee at Walsall Healthcare NHS Trust.

I would like to obtain information related to the management of out-of-hospital cardiac arrest (OHCA) and in-hospital cardiac arrest (IHCA) and the approach to targeted temperature management (TTM) in patients admitted to Walsall Healthcare NHS Trust following sudden cardiac arrest.

- 1) Can you please describe what guidelines are currently used in NHS Acute Trust Name for the management of OHCA and IHCA? Please attach a copy of Trust's protocols for the management of OHCA.

Answer: We do not have set protocols at Walsall for dealing with IHCA or OHCA; we follow Resuscitation Council UK 2015 Guidelines which are available online.

- 2) Has Walsall Healthcare NHS Trust incorporated the European Resuscitation Council Guidelines for Resuscitation 2015 into Trust's post cardiac arrest care protocols?

Answer: Our post ROSC care is very much based on RCUK (2015) and ERC (2015) guidelines

3) Can you please confirm if TTM is incorporated as part of the OHCA management in Walsall Healthcare NHS Trust? If yes, can you please confirm:

a. what is the target temperature?

Answer: 36 degrees based on current evidence

b. what method or equipment is currently used to ensure that the target temperature is achieved and maintained?

Answer: ice packs/cooling pads only to keep temp at 36 degrees

c. which staff members are currently responsible for delivering TTM as part of OHCA management?

Answer: ICU staff

d. What proportion of OHCA that arrive at Walsall Healthcare NHS Trust that receive TTM

Answer: No cooling measures used on patients in cardiac arrest

4) Can you confirm whether TTM is part of the OHCA training curriculum for the members of the resuscitation and advanced life support team and critical care team at Walsall Healthcare NHS Trust? Please include any relevant training materials and checklist currently in use.

Answer: No, TTM is not routinely taught to the resus teams

5) Please provide data on outcomes for patients who had suffered OHCA and have been treated in Walsall Healthcare NHS Trust. Can you please tell us the number of patients who suffered OHCA and were admitted to Walsall Healthcare NHS Trust for the period from 2014 to 2019 (please include yearly breakdown where available) that:

- a. have resulted in a poor outcome, such as severe neurological disability, persistent vegetative state or death (CPC scores 3, 4, or 5);
- b. have been discharged with a good neurological outcome (CPC 1 or 2).

Answer: Exemption 21 is applied. Information available by other means This data can be obtained through the NCAA database

**580.19
Adalimumab**

Dear those concerned,

Please see the below a Freedom of Information request:

Question 1

	Rheumatology	Dermatology	Gastroenterology
Is the branded biosimilar AMGEVITA listed on your formulary?	Yes	Yes	Yes

Question 2

Please complete the number of patients prescribed with the following products in the last 12 months within the Rheumatology, Dermatology and Gastroenterology departments:

Product/place in the adalimumab therapy pathway*	Rheumatology	Dermatology	Gastroenterology
AMGEVITA first-line	6	0	1
AMGEVITA second-line	0	0	0
HUMIRA first-line	50	22	54
HUMIRA second-line	1	1	2
HYRIMOZ first-line	70	36	62
IMRALDI first-line	0	0	0

*How many patients receive the listed therapies as a first or second treatment once they reach the biologic/biosimilar part of their treatment pathway. For example, according to the NICE Pathway, psoriasis patients should receive topical therapy, then systemic non-biological therapy, then systemic biological therapy. We would like to know which therapies are received first and second in the biological therapy part of the pathway.

Question 3

Please complete the table below:

Question	Department					
	Dermatology	Rheumatology			Gastroenterology	
	Psoriasis	Psoriatic arthritis	Rheumatoid arthritis	Ankylosing spondylitis	Crohn's disease	Ulcerative colitis
Are any local guidelines followed that recommend earlier use of anti-TNF biologics/biosimilars in the treatment pathway?	Yes	Yes	Yes	Yes	Yes	Yes
Are there occasions where patients can receive adalimumab outside of NICE/SMC/AWMSG /National criteria?	No	No	No	No	No	No

Question 4

What is the contractual agreement for seeing and treating patients with anti-TNF biologics between you and your referring CCGs/Health Boards?

Contractual agreement	Yes/No
Block contracts	No
Fixed price on a patient-by-patient basis	No

Please let us know if you require any further information to process this request or if this request needs to be directed elsewhere. Many thanks.

581.19**Spend on Insourcing**

I am writing to you to make a request under the Freedom of Information Act 2000. Please send me:

- Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the current 2019/20 financial year to date. Please state number of periods (i.e. 9 months).
- Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2018/19 financial year.
- Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2017/18 financial year.
- Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2016/17 financial year.
- Total spend on the use of clinical insourcing (not agency/locum or outsourcing) in the 2015/16 financial year.

I would like the above information to be provided to me via excel to this email address.

Answer: Please see attached. Available upon request.

582.19
Entyvio

Dear Walsall Healthcare NHS Trust,

In the last twelve months how many patients have been treated for Ulcerative colitis?
Of these patients how many were treated with Entyvio (vedolizumab)?

Answer: Because of the lack of outpatient coding, general patient numbers unavailable. 23 patients were treated for Ulcerative colitis with Vedolizumab.

In the last twelve months how many patients have been treated for Crohn's disease?
Of the patients how many were treated with Entyvio (vedolizumab)?

Answer: Because of the lack of outpatient coding, general patient numbers unavailable. 39 patients were treated for Crohn's disease with Vedolizumab.

583.19
Chronic lymphocytic leukaemia

Dear Walsall Hospitals NHS Trust

This is a freedom of information request relating to patients being treated for chronic lymphocytic leukaemia.

1. Over the past 6 months [latest possible], how many chronic lymphocytic leukaemia (CLL) patients have you treated?

Answer: 6

If possible how many CLL patients treated were new to therapy in the past 3 months?

Answer: N/A

2. How many chronic lymphocytic leukaemia patients, have been treated in the past 6 months with the following;

Fludarabine (Fludara), cyclophosphamide (Cytosan), and rituximab (known as FCR) **0**

Bendamustine and rituximab (known as BR) **6**

Ibrutinib [Imbruvica] **0**

Chlorambucil **0**

Venetoclax **0**

Obinutuzumab **0**

Idelalisib **0**

Fludarabine and rituximab (known as FR) **0**

High-dose prednisone and rituximab 0

Pentostatin (Nipent), cyclophosphamide, and rituximab (known as PCR)0

Alemtuzumab (Campath) with rituximab 0

584.19

Bariatric surgery

i would like to request under the freedom of information act the rates of bariatric surgery carried out by walsall manor hospital.

i would require the information per year, either calendar year or financial year. i require any weight loss surgery that has been carried out from 2010 to the most recent figures.

the surgeries may include

Gastric banding

Gastric bypass

Sleeve gastrectomy

Intra-gastric balloon

Biliopancreatic diversion

Answer:

Total count of procedures is :

	Total / Year	2014	2015	2016	2017	2018	2019
Total	531	52	84	87	57	129	122
Gastric Banding	35	2	7	1	4	11	10
Gastric Bypass	124	5	11	6	8	37	57
Sleeve Gastrectomy	372	45	66	80	45	81	55
Intra-gastric Balloon	0	0	0	0	0	0	0
Biliopancreatic Diversion	0	0	0	0	0	0	0

Coding to identify the relevant procedures provided by Clinical coding dept.

All data taken from Trust datamarts on 20 02 2020.

Data supplied from March 2014 as prior to this date the Trust utilised a different patient management system.

Data prior to this date is not readily available.

585.19

Clinical Codes for Surgery of the Knee

To whom it may concern

We would be grateful if you could provide us with the following information under the Freedom of Information Act, relating to the codes used in your hospital to document this condition and its treatment:

Coding relating to diagnosis: **(ICD codes)**

- patellar dislocation

Answer:

Traumatic patellar dislocation S830

Congenital patellar dislocation Q741

- recurrent patella dislocation

Answer: Recurrent patellar dislocation M220

- patellar instability

Answer: M223

Coding relating to treatment: **(Primary OPCS codes)**

- Lateral release

Answer: W783 or W784

- Trochleoplasty

Answer: W58.-

- Tibial tubercle osteotomy including Elmslie Trillat / Maquet

Answer: W775

- Medial patello-femoral ligament (MPFL) reconstruction

Answer:

Replacement W72.-

Reinforcement W73.-

Reconstruction W74.-

- Proximal realignment

Answer: W77.-

-Allograft (at the time of MPFL reconstruction)

Answer; W32.-

If your trust does not manage this condition, I would be grateful if you could send a reply to this effect.

586.19

Instant Messaging Apps

Dear Walsall Healthcare NHS Trust,

1. Does the Trust use (or allow) the use of instant messaging apps for the processing of patient identifiable data?

Answer: No

If yes

2. Which messaging app(s) do you use?
3. Has a DPIA been completed? (if yes please include a copy in your response)
4. Has a risk assessment been completed? (if yes please include a copy in your response)
5. Please include any policies or SOPs that detail how the apps are used

For the avoidance of doubt the term processing matches the European Commission definition of "any activity that includes the collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction of personal data."

Instant messaging apps may include WhatsApp, Facebook Messenger, Signal, Telegram, Hospify or any similar service.

587.19

Learning from Deaths

Dear Sir/Madam

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please send me:

1. The figures published quarterly, as required by the The National Health Service (Quality Accounts) (Amendment) Regulations 2017, and directed by the National Quality Board National Guidance on Learning from Deaths, on the number of deaths in the Trust that were subjected to a case record review –

Answer: Exemption 21 applied Information available by other means: This is available from the mortality report which is published in the Board QPES report.
<https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/>

2. and were judged more likely than not to have been due to problems in care, for each quarter that they have been published. –

Answer: Exemption 21 is applied Information available by other means: This is available in the Mortality report published in January 2020 as part of the QPES report

3. If no figures have been published please provide an explanation regarding why the Trust believes it has complied with The National Health Service (Quality Accounts) (Amendment) Regulations 2017.

Answer: N/A

4. Whether the Trust uses the Learning from Deaths Dashboard issued with the National Guidance.

Answer: No but moving to use it

588.19

3rd party print supplier

Hi There,

Please can you tell me if you have a 3rd party print supplier for patient letters and which company it is please?

Answer: Yes, Synertec

If you do use a 3rd party can you tell me when the contract expires please?

Answer: August 2020.

589.19

Use of Anti Infectives

Good Afternoon,

I have a Freedom of Information request that I hope you'll be able to help me with, it is with regards to the use of Anti Infectives within your Organisation:

1 – How many patients have you treated in the last 12 months for complicated Intra Abdominal Infections with the following:

Drug Name	Total
Amoxicillin/clauvanate	
Piperacillin/tazobactam	
Ceftazidime/avibactam (Zavicefta)	
Ceftolozane/tazobactam (Zerbaxa)	
Carbapenems (such as: Meropenem, Imipenem/cilastatin, Ertapenem)	
Aminoglycosides (such as: Gentamicin, Amikacin, Tobramycin)	
Cephalosporins (such as: Cefotaxime, Ceftazidime, Ceftriaxone)	
Quinolones (such as: Ciprofloxacin, Levofloxacin, Ofloxacin)	
Polymixins (such as: Colistin)	

Answer: This information is unavailable.

2 – How many patients have you treated in the last 12 months for Complicated Urinary Tract Infections with the following:

Drug Name	Total
Amoxicillin/clauvanate	
Piperacillin/tazobactam	
Ceftazidime/avibactam (Zavicefta)	
Ceftolozane/tazobactam (Zerbaxa)	
Carbapenems (such as: Meropenem, Imipenem/cilastatin, Ertapenem)	
Aminoglycosides (such as: Gentamicin, Amikacin, Tobramycin)	
Cephalosporins (such as: Cefotaxime, Ceftazidime, Ceftriaxone)	
Quinolones (such as: Ciprofloxacin, Levofloxacin, Ofloxacin)	
Polymixins (such as: Colistin)	

Answer: This information is unavailable.

3 – How many patients have you treated in the last 12 months for hospital acquired Pneumonia and / or Ventilator acquired Pneumonia (HAP/VAP) with the following

Drug Name	Total
Amoxicillin/clauvanate	
Piperacillin/tazobactam	
Ceftazidime/avibactam (Zavicefta)	
Ceftolozane/tazobactam (Zerbaxa)	
Carbapenems (such as: Meropenem, Imipenem/cilastatin, Ertapenem)	
Aminoglycosides (such as: Gentamicin, Amikacin, Tobramycin)	
Cephalosporins (such as: Cefotaxime, Ceftazidime, Ceftriaxone)	
Quinolones (such as: Ciprofloxacin, Levofloxacin, Ofloxacin)	
Polymixins (such as: Colistin)	

Answer: This information is unavailable.

590.19

RTT waiting times for chronic pain

To whom it may concern,

I would like information on the RTT waiting times for chronic pain as indicated in the excel sheet attached.

Answer: Please see attached. Available upon request.

591.19

Histology Reporting

Dear Walsall Healthcare NHS Trust,

I would like to make a request for information for the financial year 2018/19 and 2019/2020 please provide information relating to histology slides/ cases reported for patients of the trust.

1.How many histology slides and or cases (please state whether the number given is slides or cases or both) were reported by consultant histopathologists for patients treated by the trust. If exact numbers are not available, an estimate to within 5% is acceptable, but please state whether exact numbers or estimates are given. Cytology should be included separately.

2.Of these slides/ cases how many were reported by:

a.Consultants employed by the trust working in their normal NHS programmed activity sessions
b.Consultants employed by the trust being paid for additional sessions c.Consultants employed by the trust being paid an amount per slide or case for activity outside their contracted programmed activities
d.Consultants employed by other trusts, where the trust contracts with these consultants or their trust
e.Backlogs Limited f.Unilabs g.Source Bioscience h.Cellular Pathology Services Limited i.Other private histology providers (please specify which)

3.How much was spent in 2018/19 with each of the following in relation to the reporting of histology slides/ cases a.Consultants employed by the trust being paid for additional sessions b.Consultants employed by the trust being paid an amount per slide or case for activity outside their contracted programmed activities c.Consultants employed by other trusts, where the trust contracts with these consultants or their trust d.Backlogs Limited e.Unilabs f.Source Bioscience g.Cellular Pathology Services Limited h.Other private histology providers (please specify which)

4.How much was spent in 2019/20 with each of the following in relation to the reporting of histology slides/ cases a.Consultants employed by the trust being paid for additional sessions b.Consultants employed by the trust being paid an amount per slide or case for activity outside their contracted programmed activities c.Consultants employed by other trusts, where the trust contracts with these consultants or their trust d.Backlogs Limited e.Unilabs f.Source Bioscience g.Cellular Pathology Services Limited h.Other private histology providers (please specify which)

Answer: Our Pathology services are now provided by New Cross Hospital , Wolverhampton. Your FoI should be redirected to them

592.19 Soft Facilities Management

Dear Sirs

Freedom of Information Request – Soft Facilities Management Services

I would like to request information under the Freedom of Information Act in respect of the provision of Soft Facilities Management Services at your Trust.

The services I am interested in are cleaning, portering, patient catering, staff/visitor catering and security.

For each of the above services, please could you confirm the following:

1. Whether the service is outsourced or provided in-house?
2. If outsourced, which organisation provides the service?
3. If outsourced, the contract start date and contract end date?
4. If outsourced, the planned start date for commencing any re-tender process
5. The annual expenditure on the service

Answer:

Cleaning: In House

Portering: In House

Patient Catering: 1, Outsourced, 2, Various, 3, N/A, 4. N/A, 5. £1,119,209

Staff/Visitor Catering: 1, Outsourced, 2, Part of PFI agreement, 3, 2007-2030, 4 N/A, 5, Part of overall contract

Security: 1, Outsourced, 2, APCOA 3, September 2016 New end date currently under review. 4, not known. 5, Exception 43 is applied: Commercially sensitive

Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (e.g. Director of Estates and Facilities) who has responsibility for each service?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Ned Hobbs, Chief operating officer, email address; ned.hobbs@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

593.19

International Recruitment

Dear FOI Team,

I am writing to make a request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please send me:

1. International recruitment budget (If not an allocated budget, under which cost centre would the budget sit?)

Answer: No allocated budget

2. Current vacancies across: Doctors, Nursing & Midwifery and AHP (Allied Health Professionals, e.g. Radiographers) & HSS (Health Science Services, e.g. Biomedical scientists) categories (Numbers only). See List of AHP/HSS Disciplines at the end of this email.

Answer:

Establishment Gap @ 31/12/2019 by ESR Staff Group	FTE
*All	390.81
Additional Clinical Services	78.36
Administrative and Clerical	75.89
Allied Health Professionals	25.77
Estates and Ancillary	34.27

Healthcare Scientists	2.06
Medical and Dental	35.27
Nursing and Midwifery Registered	141.11
Professional and Scientific	-1.92

3. Current supplier(s) for international recruitment projects/general permanent recruitment (Broken down into staff categories ie Doctors, Nurses, AHP/HSS)

Answer: None

4. Any exclusive agreements or managed services used (Please include start and end dates of contracts)

Answer: None

5. Frameworks currently called off for International placements/general permanent recruitment (e.g. London Procurement Partnership, CCS RM6162)

Answer: None

6. The average fee for a Doctor, nurse, AHS/HSS that is placed with respective rebate periods. (Please provide break down for separate charges such as relocation and other elements)

Answer: None if permanent recruitment.

7. I would like the above information to be provided to me in a spreadsheet format.

Answer: N/A

594.19

Translation services

Hello

Could I please request the total amount Walsall Healthcare NHS Trust spent on translation services in the following financial years:

- 2016-17 **Answer: £254,726 external**

- 2017-18 **Answer: £110,723 external**

- 2018-19 **Answer: £170,114 external**

In each year, please separately state the amount spent on interpreters/oral communication and the amount spent on written, translated material. If possible, please state separately the amount spent on translation services for the hearing impaired (i.e. BSL and braille)

Answer: Total amounts above not broken down to level requested

595.19

Management of hip fractures

Information required

Trust name: **WalsallHealthcare NHS Trust**

Hospital name: **Walsall Manor hospital**

Number of individual orthogeriatricians that provided care for hip fracture patients at this hospital in 2017:

Answer: 3 PA's per week

Total number of Direct clinical care (DCC) sessions dedicated for hip fracture patients per week at this hospital in 2017:

Answer: 3 PA's per week

Name of Coroner's area / court this hospital is within:

Answer: Black Country Coroners

Type of hemiarthroplasty most commonly used at this hospital currently (e.g. Thompson's):

Answer:

- 1. Thompson 1 part implant, Made of Titanium, Manufactured by Corin**
- 2. Exeter Unirax 3 pat implant, Stem made of stainless steel, Neck adjustment sleeve made of vitalium alloy, head made of vitalium alloy, manufactured by Stryker.**

Manufacturer of this hemiarthroplasty (e.g. DePuy):

Answer: Please see above

Material this hemiarthroplasty is made from (e.g. Cobalt chrome / stainless steel / titanium / other):

Answer: Please see above

**596.19
Staff Bank**

Dear Walsall Healthcare NHS Trust,

I am conducting research into the use of staff banks at your organisation and I am making a request for information under the Freedom of Information (FOI) Act. Please complete the attached FOI questions.

Please contact me if you have any clarifications regarding the questions.

Answer: Please see attached spreadsheet. Available upon request. We have answered what we can currently. Your request for information is missing some elements due to urgent operational responses to dealing with Public Health priorities. If you still require the information please resend your request in the future. We have nearly 2 years of FoI responses in our Disclosure log. Please use the link below to see if this helps.

<https://www.walsallhealthcare.nhs.uk/about-us/foi/disclosure-log/#gsc.tab=0>

**597.19
Radiology**

> To whom it may concern,

> Under the Freedom of Information Act 2000, please provide me with full answers to each of the following questions:

>

> 1. How much money did your trust pay to outsourcing companies for diagnostic imaging (eg X-Rays, CT or MRI scans) in a) 2018-19 and 2019-20 to date?

2018-19

- **£1,468,156**

2019-20 (to end of February 2020)-

- **£1,529,614**

> 2. If possible please state what the volume was of outsourcing for each year eg 2,000 X-Rays in 2018-19, 4,000 X-Rays in 2019-20

Answer:

2018-19

- CT – Total 3721
- MRI – Total 1141

2019-20

- CT – TOTAL 6963
- MRI – TOTAL 5021

> 3. What are the names of the companies your trust uses and if they are read overseas, what countries are the scans sent to?

Answer: 4ways not read overseas

>

> 4. How many radiographers does your trust have as of 25/02/20 and how many short of a full complement are you?

Answer: 16 x Band 5 6 vacancies 20 x Band 6 nil vacancies 10 x Band 7 1 vacancy 2 x Band 8 nil vacancies

598.19

Clinical staff details

I would like to make a freedom of information (FOI) request. With regards to clinical staff at your trust, please could you provide me with the following data:

- Number of clinical staff –

Answer: 2583 effective of 21/01/2020

- Demographics e.g. gender, age, race, sexuality, nationality, religion, disabilities, marital status, number of children. –

Answer: Please see below the demographic for clinical staff at the trust effective of 21/01/2020. We do not record the number of children staff have so cannot provide this data.

Gender	Count of Gender
Female	2145
Male	438
Grand Total	2583

Age	Count of Age
-----	--------------

<20	12
20-29	449
30-39	636
40-49	689
50-59	626
60-69	159
70>	12
Grand Total	2583

Ethnic Origin	Count of Ethnic Origin
A White - British	1738
B White - Irish	16
C White - Any other White background	48
CA White English	3
CF White Greek	2
CK White Italian	1
CP White Polish	1
CS White Albanian	1
CX White Mixed	1
CY White Other European	1
D Mixed - White & Black Caribbean	34
E Mixed - White & Black African	8
F Mixed - White & Asian	37
G Mixed - Any other mixed background	10
GB Mixed - Black & Chinese	1
GC Mixed - Black & White	1
H Asian or Asian British - Indian	244
J Asian or Asian British - Pakistani	115
K Asian or Asian British - Bangladeshi	21
L Asian or Asian British - Any other Asian background	57
LB Asian Punjabi	3
LE Asian Sri Lankan	1
LH Asian British	2
M Black or Black British - Caribbean	94
N Black or Black British - African	66
Not Stated	3
P Black or Black British - Any other Black background	4
PC Black Nigerian	2
PD Black British	7
R Chinese	10
S Any Other Ethnic Group	20
SC Filipino	22
SD Malaysian	1
SE Other Specified	5
Z Not Stated	3

(blank)	
Grand Total	2583

Sexual Orientation	Count of Sexual Orientation
Bisexual	8
Gay or Lesbian	30
Heterosexual or Straight	1523
Not stated (person asked but declined to provide a response)	191
(blank)	
Not Stated	831
Grand Total	2583

Nationality	Count of Nationality
Albanian	1
American	1
Australian	3
Austrian	2
Bangladeshi	1
Belgian	1
British	2263
Cameroonian	4
Chinese	3
Croatian	1
Cypriot	1
Czech	1
Egyptian	8
Ethiopian	1
Fijian	1
Filipino	41
Finnish	1
German	6
Ghanaian	2
Greek	9
Hungarian	1
Indian	88
Irish	16
Italian	4
Jamaican	17
Latvian	1
Lithuanian	2
Malaysian	3
Mauritian	2
Motswana	1
Nepalese	1
Nigerian	12
Not Stated	4
Pakistani	33
Polish	5

Portuguese	4
Romanian	6
Russian	1
Slovak	1
South African	2
Spanish	2
Sri Lankan	5
Syrian	1
Togolese	1
Trinidadian	3
Zimbabwean	16
(blank)	
Grand Total	2583

Religious Belief	Count of Religious Belief
Atheism	181
Buddhism	7
Christianity	957
Hinduism	43
I do not wish to disclose my religion/belief	278
Islam	120
Jainism	1
Judaism	1
Not Stated	827
Other	121
Sikhism	47
(blank)	
Grand Total	2583

Disabled	Count of Disabled
No	1837
Not Declared	16
Unspecified	667
Yes	63
(blank)	
Grand Total	2583

Marital Status	Count of Marital Status
Civil Partnership	24
Divorced	144
Legally Separated	31
Married	1423
Not Stated	9
Single	910
Unknown	25
Widowed	17
(blank)	

Grand Total	2583
-------------	------

- Specialty –

Answer: Please see below the Staff Group for clinical staff at the trust effective of 21/01/2020. We record staff using staff group not Specialty.

Staff Group	Count of Staff Group
Add Prof Scientific and Technic	126
Additional Clinical Services	627
Administrative and Clerical	6
Allied Health Professionals	244
Estates and Ancillary	42
Healthcare Scientists	38
Medical and Dental	272
Nursing and Midwifery Registered	1227
Students	1
(blank)	
Grand Total	2583

- Formal leadership training experience –

Answer: We do not record Formal leadership training experience within out end of Month data so cannot provide this data.

599.10

Johnson & Johnson

Case TBC

600.19

WALSALL Hospital Corona virus

Dear Walsall Healthcare NHS Trust,

Could you please answer the following questions with Regards to this freedom of information request.

1.It has been reported that a Patient was told to go straight to A and E via 111 to the Manor Hospital Walsall suspected of having flu or corona virus can you please clarify if staff have been tested for corona virus who dealt with the patient that night and have all Patients that were in the waiting room with this Patient have they all been told to isolate and have they been contacted by the hospital with regards to being a contact with this patient at the time?

Answer: Patient went to urgent care centre which is run by a private company – unable to comment on actions taken and have no other details of the visit

When patient was seen at A+E (the next day) correct procedures were followed and patient was screened at POD and did not enter ED

The patient was Flu A positive and COVID-19 negative

2.. Could you please clarify if the Trust has a new infection policy with regards to corona virus other than the Trusts normal infection control methods?

**Answer: The trust has an existing MERS policy (also a corona virus) which covers basic precautions for all corona viruses
As guidance is currently changing frequently there are department SOPs covering additional requirements for COVID-19**

3.Has there been a new mandatory training course been implemented with regards to corona virus that all medical staff and others are having to go on?

Answer: Local education for admission areas for specific guidance (not mandatory) our basic mandatory updates already include when to use enhanced PPE and other basic infection control standards

4.Could you please supply me with a copy of the Trusts infection control policy regarding corona virus if you have one other than the normal infection control policy?

Answer: MERS policy attached. Available upon request.

5.How much money have the Trust spent on bio hazard suits and other PPEs relating to corona virus for the use of Patient's? please give statistics for the past 21 calendar days.

Answer: The Trust has purchased ten personal respirator hoods at the cost of £800 per unit.

6.Does the Trust always have nurses and DRs ready to go dressed in bio hazard suits at all times in A and E?

Answer: No. Staff put on enhanced PPE when required and remove after contact in line with national guidance they don't wear them all the time

7.Can you please clarify if the Trust has an isolation pod in A and E to isolate perceived corona virus patients when they arrive near A and E?

Answer: Yes we have a POD located opposite A+E

8.How many infectious diseases units does the trust have to nurse Patients with corona virus?

Answer: The Trust does not have an infectious disease unit

9. Can you please highlight if Nursing staff and Drs and other staff working on the infectious diseases unit looking after corona virus patients will they be screened for the disease at regular intervals?

Answer: The Trust does not have an infectious disease unit

1. Are the Data Centre's operated by or for the organisation fit for purpose? For example, is there a Business Continuity Plan, is there Disaster Recovery in place or is it a single site?
Answer: Fit for purpose data centres with resilient infrastructure. DR and BC plans in place.
2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network?
Answer: Network upgrade planned within the next 36 months.
3. Is data privacy and or information security compliance a priority for the organisation's board?
Answer: No
4. On your Organisation's risk register, are there any Information Technology related risks?
Answer: Yes
 - i) If time/ cost allows, please list the top three related risks.
Answer: Age of email solution
 - ii) Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?
Answer: No
- i) Has the organisation had a security breach in the past 12 months?
Answer: No
5. Did the organisation meet its Information Technology savings target in the last Financial Year?
Answer: N/A
6. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?
Answer: On Premise 80K p.a only, cloud N/A
7. Does the organisation have the skills and resource levels necessary for moving to the cloud?
Answer: Yes
8. Do you have an EPR in place? – If so which one? If not do you have a timescale of which you have to implement it?
Answer: No, Planned migration to Medway currently April 2020.
9. In relation to contracts with Amazon Web Services, Microsoft for Azure and/or Google for Google Cloud, was the monthly expenditure higher than budgeted?
Answer: N/A
 - i) If yes, has the organisation been able to subsequently reduce the cost whilst maintaining service levels for users?
Answer: N/A

I would prefer to receive this information electronically, preferably as a data set, e.g. in Excel, NOT as a PDF. If the decision is made to withhold some of this data using exemptions in the Data Protection Act, please inform me of that fact and cite the exemptions used.

602.19
Over £25k Reports

Dear Sir/Madam,

I am looking for some assistance with your organisation's Spend/Transparency data, available on the following weblink:

<https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/our-expenditure/>

There appears to be no file available for the month of December 2019. Could you advise when the file will be made available to view online? Would it be possible for you to email me a copy of the December 2019 file please & Thank you.

Answer: The report is now available via the above link

603.19
Endoscopy Suites

Thank you for your reply.

I was looking to **further clarify figures on endoscopy suites.**

Please find additional questions in the excel sheet attached.

Answer: Please see attached spreadsheet. Available upon request.

604.19
Bed blocking

Good morning,

Under the Freedom of Information Act, I request the following:

-The number of patients stuck in hospital due to delayed transfers of care, also known as bed blocking. Please tell me the reasons for their delayed transfer and be as specific as possible.

Answer: Information is attached as per DTOC (delayed transfer of care) reportable delays. This is coded and a key is provided for the description of each code.

-The length of time these patients were stuck in hospital.

Answer: See information attached in days.

-The number of patients stuck in hospital due to delayed transfers of care (bed blocking) because they have hoarding disorder.

Answer: This is not recorded separately. There are reportable delays due to housing issues which can be for various reasons.

-The length of time these patients were stuck in hospital.

I request the information for the following years:

2015-16

2016-17

2017-18

2018-19

2019-20

2020-present

Answer: Please see attached. Attachments available upon request.

Please make this information available in a digital format.

605.19

Racist/discriminatory behaviour from patients against staff

Dear Sir/Madam,

- 1) Please tell me how many times your trust has logged an incident of racist or discriminatory behaviour from patients towards staff in 2019.

Answer: 1

- 2) For the five most recent cases, please tell me

- a) the job title of the member of staff against whom the behaviour was levelled

Answer: Not recorded

- b) a brief summary of the content of the complaint (e.g. patient said he didn't want a 'black doctor', raised his voice and used profanities)

Answer: Not known but security were called who came and spoke to the patient

- c) the action taken by the Trust

Answer: Limited action patient had Dementia.

606.19

Surgical Care Practitioners

Please see attached a list of questions – it would be much appreciated if you could collate the relevant answers in this format.

Answer: Please see attached questionnaire. Available upon request. Please note: The Trust doesn't have any colleagues listed as 'perioperative practitioner', we believe this Theatre practitioners. As a result, we have based the attached return on our Theatre Practitioner workforce and listed the figures in the 'Others' rows.

607.19

Firewall, Anti virus and Microsoft Enterprise

I am currently embarking on a research project around Cyber Security and was hoping you could provide me with some contract information relating to following information:

1. Standard Firewall (Network) - *Firewall service* protects your corporate Network from unauthorised access and other Internet security threats
2. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.
3. Microsoft Enterprise Agreement - is a volume licensing package offered by *Microsoft*.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation.

For each of the different types of cyber security services can you please provide me with:

1. Who is the existing supplier for this contract?

Standard Firewall (Network) – **Switchshop**

Anti-virus Software Application – **Switchshop**

Microsoft Enterprise Agreement – **N/A no Enterprise agreement in place**

2. What does the organisation annual spend for each of contract?

Standard Firewall (Network) – **80K Security Fabric**

Anti-virus Software Application – **included as part of the 80K Security Fabric**

Microsoft Enterprise Agreement – **N/A**

3. What is the description of the services provided for each contract? Please do not just state firewall.

Standard Firewall (Network) – **Security Fabric**

Anti-virus Software Application – **Security Fabric**
Microsoft Enterprise Agreement – **N/A**

4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)

Standard Firewall (Network) – **Fortinet**
Anti-virus Software Application – **Fortinet**
Microsoft Enterprise Agreement – **N/A**

5. What is the expiry date of each contract?

Standard Firewall (Network) – **March 2022**
Anti-virus Software Application – **March 2022**
Microsoft Enterprise Agreement – **N/A**

6. What is the start date of each contract?

Standard Firewall (Network) – **April 2019**
Anti-virus Software Application – **April 2019**
Microsoft Enterprise Agreement – **N/A**

7. What is the contract duration of contract?

Standard Firewall (Network) – **3 Years**
Anti-virus Software Application – **3 Years**
Microsoft Enterprise Agreement – **N/A**

8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Executive Director of Integration, email address; daren.fradgley@walsallhealthcare.nhs.uk

9. Number of Licenses (ONLY APPLIES TO CONTRACT 3) – **N/A**

608.19

Ophthalmic surgery

Dear FOI officer,

We are contacting you with a Freedom of Information Act 2000 (FOI) request in regards to ophthalmic surgery within your trust.

Please note: We have answered what we can currently. Your request for information is missing some elements due to urgent operational responses to dealing with Public Health priorities. If you still require the information please resend your request in the future. We have nearly 2 years of FoI responses in our Disclosure log. Please use the link below to see if this helps.

<https://www.walsallhealthcare.nhs.uk/about-us/foi/disclosure-log/#gsc.tab=0>

Intraocular Lenses

- When is your current contract up for renewal? **Answer: 31/07/2020**
- Who is your current provider? **Answer: Bausch & Lomb**
- What is the value of your current contract? **Answer: Depends on usage**
- What is the cost of your most used IOL? **Answer: N/A**
- Who is your current Toric IOL provider? **Answer: Do not use**
- Do you have a Toric pathway? **Answer: No**
- What is the cost of your Toric IOLs? **N/A**

Cataract and VR Equipment

	Phaco Machine	Phaco Packs	VR Machine	VR Packs
When does your current contract end?	1			
What is the contract length?	Rolling 12 months			
How many machines do you have?	1	N/A		N/A
Who is your current provider?	Baush and Lomb			
What is the contract value?	£3000			
How many Phaco hand -pieces do you have?		N/A	N/A	N/A

- What products are in your standard cataract Custom Packs?
- What products are in your standard VR Custom Packs?

Areas of Treatment

How many procedures did you record for the following?

	Cataract/Phaco	VR Procedures	AMD (IVT injections)
2017-2018	<u>803</u>	<u>0</u>	<u>0</u>
2018-2019	<u>601</u>	<u>0</u>	<u>0</u>
2019-2020	<u>637</u>	<u>0</u>	<u>0</u>

Ophthalmology Laser Equipment

	Combined YAG/SLT	SLT	YAG	Laser Iridotomy	Photo-coagulation / Retinal	Other (Floater treatments etc)
How many lasers do you have and which model?	0	0	1	0	1	0
When were these devices installed?	N/A	N/A	2015	N/A	2003	N/A
How many laser procedures are performed annually?	N/A	N/A		N/A		N/A
Are these lasers under a service contract? When does it run out?	N/A	N/A	yes	N/A	yes	N/A

Other

- Are you currently using an Argon laser? **Answer: yes**
- How many procedures a year do you perform with this? Answer: **Not recorded**

Ophthalmic Ultrasound

- Are these used for retinal – yes/no, anterior - yes/no, A-Scan – yes/**no**

General Questions:

- Are all ophthalmic diagnostic devices networked?

Answer:

- How are images from each device stored (locally per device or centrally in a database/ PACS solution)?

Answer:

- What software/ PACS (picture archiving and communication storage) are you using?

Answer:

- Who is the lead contact within procurement that manages ophthalmology equipment (diagnostic)?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Russell Caldicott, Director of Performance and Finance, email address; russell.caldicott@walsallhealthcare.nhs.uk

Ophthalmology Diagnostic Equipment

	OCT	Ophthalmic Ultrasound	Slit Lamps	Paediatric Retinal Imaging	Corneal Tomography (eg Pentacam)
How many devices do you have and which model?	1 top con	0	5	0	0
When were these devices installed?	2015	N/A	2011	N/A	N/A
When are these due to be replaced?		N/A		N/A	N/A
Is there a replacement budget allocated?	No	N/A	No	N/A	N/A
How many patients per year are imaged with this/ these device/s?	N/A	N/A	N/A	N/A	N/A

Do you have a service contract? When does it expire?	No	N/A	No	N/A	N/A
--	----	-----	----	-----	-----

609.19 Never Events

Under the Freedom of Information Act 2000, I would like to request the following information relating to 'never events' at your trust:

'Never events' are patient safety incidents that are considered preventable when national guidance or safety recommendations that provide strong systemic protective barriers are implemented by healthcare providers

[https://improvement.nhs.uk/documents/3213/Learning_from_surgical_Never_Events_FINAL.pdf]

Examples of 'never events' include foreign objects not being removed following surgery and patients being treated with the incorrect procedure.

Please could you tell me:

1. How many 'never events' have occurred at your trust over the past ten years? (please break this down by year and speciality department, and if possible also include information collected for 2020)
2. Details for each of these 'never events'. What happened? Were there any contributing factors?
3. How the issue was resolved for each? (i.e was there any compensation involved and if so what was the total amount paid in compensation for these 'never events' by year and over the past 10 years?)
4. Has NHS England (or another body) issued guidance or any other form of support to prevent the occurrence of 'never events' in the future?

Answer: Please see attached spreadsheet. Available upon request.

610.19 Security Seals

Good afternoon Sir/Madam,

I would like some answers to the following questions:

1. What does the Trust use to seal and to provide an audit trail for clinical waste?
Answer: Taliloc BT200 Yellow Clinical Waste Seals printed with Hospital name, ward then mark the tags with their information i.e. ward 29 or PAU or ED
2. What purposes does the Trust currently use security seals for?

Answer: To seal Clinical waste bags

3. What is your annual usage of security seals? e.g. Jan 1st 2019 to December 31st 2019

Answer: Annual usage 37 boxes of 5000

4. How/where does the Trust procure these items?

Answer: Talisman Plastics Limited.

5. The contact details of the person responsible for procurement of these items

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Russell Caldicott, Director of Performance & Finance, email address; russell.caldicott@walsallhealthcare.nhs.uk

611.19 Obesity Service mapping

To whom it may concern,

Would your trust be able to provide information, under the Freedom of Information Act, on the attached sheet concerning childhood obesity services?

This is a fillable word document for ease of use.

Please forward the completed attached form to this e-mail address.

[\(obesity-mapping-project@bristol.ac.uk\)](mailto:obesity-mapping-project@bristol.ac.uk)

Answer: Please below:

Under the provisions of the Freedom of Information Act 2000, we request the following information:

What is the name of your acute trust? Walsall HealthCare trust

- (1) Does your trust provide a weight management service for children living with obesity?

Yes ☐ No ☒

If No, you need not answer further.

If yes, what is the name of the service and where delivered: [Click or tap here to enter text.](#)

Who leads this service? [Click or tap here to enter text.](#)

It is a hospital ☐ or community-based ☐ clinic

(2) What if any are the criteria for eligibility to attend (for instance BMI >98th percentile)?

None ☐

Eligible if: [Click or tap here to enter text.](#)

(3) Through what mechanism is the service funded?

CCG ☐

NHS England ☐

Research ☐

Charity ☐

Trust Self-Funding ☐

Other ☐

Please specify [Click or tap here to enter text.](#)

(4) Who are the key personnel providing service? Please tick all who apply:

a. Paediatricians ☐

b. Dieticians ☐

c. Psychologists ☐

d. Trained volunteers ☐

e. Hospital or Community based Nursing staff ☐

f. Exercise specialists ☐

g. Social workers ☐

h. CAHMS ☐

i. Youth workers ☐

(5) How many new cases are seen each year? [Click or tap here to enter text.](#)

(6) Over how many weeks is the clinic intervention delivered? [Click or tap here to enter text.](#)

(7) What is the usual follow up period (entry to discharge?) [Click or tap here to enter text.](#)

(8) What final outcomes are collected: Examples: change in BMI, BMI SDS, Self Esteem, Waist Circumference, recruitment, retention.

Please list all. [Click or tap here to enter text.](#)

Many thanks for the information you provide.

612.19

Hymen repair surgery

Dear NHS trusts,

I would like to request the following information under the Freedom Information Act 2000. I would like to request the following:

1. How many people have had hymenoplasty since 2015?

Answer: The trust does not carry out at this procedure.

2. How many people have requested to have hymenoplasty since 2015?

Answer: Exemption 12 is applied. Cost of compliance would exceed the appropriate limit. Request information would entail a manual trawl of paper records.

613.19

Persons who have died with no known next of kin

FOI REQUEST

NB: THIS INFORMATION IS OFTEN HELD BY BEREAVEMENT SERVICES

Please could you kindly send me any information you may hold relating persons who have died with no known next of kin* (*defined as blood relatives, this would include patients who have listed next of kin but where such persons are friends or non-blood relatives) since 1/2/20 to the day of your reply, or as close as possible to this date. Please include:

1. full names of deceased persons,
2. dates of death,
3. marital status,
4. maiden surnames of married or widowed females,
5. dates of birth or ages at death,
6. last known addresses,
7. estimated value of estates, if known.

If you hold this information on your website, please confirm whether or not your website information is up to date and send the link. If it is not please provide full details of any unpublished cases, as per the questions above.

Answer: Walsall Health Care Trust considers this information regarding deceased persons, is exempt under section 21: information reasonably accessible by other means. This is because the information is available via the following link: Bona Vacantia
https://www.bonavacantialist.co.uk/?qclid=EAlaIqObChMlUVHQiOGF6AIVS7TtCh3GMwJqEAAYA SAAEgKmd_D_BwE

In addition to the above exemption the Trust is applying the following exemptions: section 31(1)(a) and section 41(1)(a)(b)

I can neither confirm nor deny whether the information you have requested is held by the Trust. This is because the information requested is exempt under section 31(1)(a) the prevention or detection of a crime. The Trust determines that to disclose of deceased persons personal information could prejudice prevention or detection of crime for identity fraud, theft of physical assets from a deceased's estate and criminal trespass.

Section 41(1)(a)(b) information provided in confidence. This information was provided to the Trust whilst the patient was alive and had an expectation of confidentiality, therefore the Trust retains the duty of confidentiality after death.

614.19

Car parking

Dear Sir/Madam

Subject to the Freedom of Information Act 2000, I would like to request the following information in relation to the Trust and associated hospital/s.

- Can the trust confirm the amount of parking spaces you offer to patients, visitors and staff members on a site by site basis?

Answer: 1885

- Do you currently manage your car parking inhouse or do you contract to a third party?

Answer: 3rd party

- If you do employ a parking operator to manage you're parking services, who is your current parking provider?

Answer: APCOA Parking

- What is the exact date your current contract/s terminate?

Answer: September 2021

- Does the Trust receive the income generated from the hospital parking and notice charges or does the income go to a third party?

Answer: All revenue goes back to the trust – they get paid flat fee of £60k per annum

What are the key challenges that the Trust face with regards to the parking provision?

Answer: Lack of space.

- Can you confirm the expenditure on maintenance for the car park equipment?

Answer: In warranty at present until September 20

- Overall what was the profit generated by the trust after the cost of maintaining and staffing the car park?

Answer: The Trust does not make a profit as all revenue goes back to the bottom financial line.

615.19

Bank & Agency recruitment

To whom this may concern,

I would like to get a more detailed split of recruitment across NHS Trusts for the Bank and Agency channel. In your latest 'Performance of the NHS provider sector for the quarter ended 31 December 2018', on page 22 you have highlight year forecast figures for the Bank at £3.3bn and Agency channel at £2.4bn. Furthermore on page 24 you highlight the Agency YTD split of spending across medical, nursing and other employees. I would like the same split also for the Bank.

I would like to request the following information at NHS UK trusts level:

1. Please quantify Agency recruitment splits (total spending and total WTE numbers) for medical, nursing and other employees (Forecasts 2019/20 and 2018/2019, and actuals 2018/19, 2017/2018, and 2016/2017)
2. Please quantify Bank recruitment splits (total spending and total WTE numbers) for medical, nursing and other employees (Forecasts 2019/20 and 2018/2019, and actuals 2018/19, 2017/2018, and 2016/2017)

Please insert your answer in the attached Excel sheet.

Answer: Please see attached Excel sheet. Available upon request. Please note the WTE figures are unavailable.

616.19

Clinical Medical Students

To whom it may concern,

We are currently undertaking research to evaluate the role of medical students in the emergency planning of major incidents. We would be grateful if you could answer the following questions:

- Do medical students feature in your trust's major incident plan?

Answer: We currently have NO plans to use Medical Students to provide clinical care for patients at this stage

- If yes, is this limited to clinical medical students (students that have had exposure to the clinical environment), pre-clinical medical students (students that have NOT had exposure to the clinical environment), or both?

Answer: N/A

- With regard to clinical students, is this just limited to students on placement at your trust at the time of the incident?

Answer: N/A

- Is there a designated meeting point for medical students in the event of a major incident?

Answer: No

- Do medical students have a defined role detailed in your trust's major incident plan?

Answer: No

- Do medical students receive any formal training in order to fulfil this role?

Answer: No

- Given the current climate, have medical students been included in any contingency plans for Covid-19 within your trust, and if so, what role do they play?

Answer: No

617.19 Medicinal Use

Good afternoon,

Under the terms of the Freedom of Information Act 2000 please provide me with the following information:

1. Since 1 November 2018, how many applications regarding unlicensed Cannabis-Based Products for Medicinal Use (CBPMs) have been received by your Drug and Therapeutic Committee, or a similar clinical governance body? Please exclude Sativex and Epidiolex.
 - a. Please provide the therapeutic indication for the applications received e.g. chronic pain
 - b. Please detail from which department the request originated?

Answer: Zero

2. Of the total number of applications to your Drug and Therapeutic Committee, or a similar clinical governance body, how many applications for unlicensed CBPMs has the Trust declined since 1 November 2018? Please provide any details as to the reason/s behind declining the applications.

Answer: N/A

3. Of the total number of applications to your Drug and Therapeutic Committee, or a similar clinical governance body, how many applications for unlicensed CBPMs has the Trust accepted since 1 November 2018? Please provide any details of the application accepted where possible, including the cost of reimbursement and the product/s prescribed.
 - a. Please provide the therapeutic indication for the applications received e.g. chronic pain
 - b. Please detail from which department the request originated?

Answer: N/A

4. For applications to your Drug and Therapeutic Committee, or a similar clinical governance body, that have been accepted, please advise what the subsequent stage was (if there was one)? E.g. an Individual Funding Request being submitted or new entries being added to the Trust Formulary.

Answer; N/A

5. Please clarify whether funding for unlicensed Cannabis-Based Products for Medicinal Use is at CCG or Trust level?

Answer: Not Known as the Trust does not prescribe?

6. Please clarify whether your Trust operates a policy with a capped number of prescriptions or duration of prescriptions for unlicensed Cannabis-Based Products for Medicinal Use?

Answer: No

618.19
Migraine

Dear Walsall Hospitals NHS Trust,

I have a Freedom of Information request for prescribing in **Migraine**.

Please could you supply the following information?

1. Does the hospital/hospitals treat chronic migraine?

Answer: No

2. Total number of unique patients treated in the last 12 months for migraine

Answer: N/A

3. Total number of unique chronic migraine patients treated in the last 12 months

Answer: N/A

4. Does the trust actively inject chronic migraine patients (as opposed to sending to another hospital for injections)?

Answer: No

5. Total number of chronic migraine patients treated in the last 12 months with the following:
 - a. Botulinum Toxin (i.e. Botox, Dysport, Xeomin)
 - b. Ajoovy (Fremanezumab)
 - c. Aimovig (Erenumab)
 - d. Emgality (Galcanezumab)

Answer: N/A

619.19
General and specialist surgical operating tables

Dear Sir/Madam

I would like to request a list of general and specialist surgical operating tables currently in use within your trust.

Specifically:

- Hospital Name/Site
- Department
- Table Manufacturer and Model

- Table serial number
- Date purchased/installed

Answer:

Description	Serial No.	Placement	Installed	Lifetime	Model	Manufacturer
OPERATING TABLE	T2AC-6B-2641	FHD THEATRES TH12	23/03/2006	10	T20-A	ESCHMANN
OPERATING TABLE	T2AC612718	FHD THEATRES TH14	10/01/2007	15	T20 - A	ESCHMANN
OPERATING TABLE	T3MB-2C-1209	DELIVERY SUITE	02/05/2012	15	T30-M+	ESCHMANN
OPERATING TABLE	T2AB-SC-2446	MATERNITY THEATRES	20/05/2005	10	T20	ESCHMANN
OPERATING TABLE	T2MBOC1508	DTC THEATRES	19/04/2010	10	T20	ESCHMANN
OPERATING TABLE	T2MB-OC-1521	WEST WING THEATRES	19/05/2010	10	T-20M+	ESCHMANN
OPERATING TABLE	T2MB-OC-1522	DTC THEATRES	19/05/2010	10	T20-M	ESCHMANN
OPERATING TABLE	T2AC-6F-2693	DTC THEATRES	04/12/2010	10	T20	ESCHMANN
OPERATING TABLE	T2SA-3K-2115	WEST WING THEATRES	08/01/2004	10	T20	ESCHMANN
OPERATING TABLE	T2AC-6A-2693	WEST WING THEATRES	29/03/2006	10	T20-A	ESCHMANN
OPERATING TABLE	T2AC-6A-2614	WEST WING THEATRES	29/03/2006	10	T20-A	ESCHMANN
OPERATING TABLE	T2MBOC1523	WEST WING THEATRES	19/04/2010	10	T20	ESCHMANN
OPERATING TABLE	T3MBX-1C1005	WEST WING THEATRES	01/04/2011	15	T30-M	ESCHMANN
OPERATING TABLE	T3MBX-1C1006	WEST WING THEATRES	01/04/2011	15	T30-M	ESCHMANN
OPERATING TABLE	TZMB3B1899	WEST WING THEATRES	03/04/2013	10	T20-M*	ESCHMAN
OPERATING TABLE	T2SA3J2106	WEST WING THEATRES TH5	27/05/2008	10	T20S	ESCHMANN

620.19

Medical Repatriation Services

Good afternoon,

I would like to make an FOI request in order to find out the following information:

- Does the Trust currently have an agreement with any Medical Repatriation companies for repatriating patient to and from the UK?

Answer: No

- If so, is there a contract in place and what is the expiry date or opportunity to tender date?

Answer: N/A

- If not, what would be the relevant department to speak to and could you provide the contact details?

Answer: N/A

621.19

Trac Systems e-recruitment software system

Dear Sir/Madam,

I would like to make a freedom of information request for the following contract:

Trac Systems e-recruitment software system (used by the Trust)

I'd like to understand the following detail:

The contract term and expiry date (when this will be re tendered for)

Answer: Tendered in March 2017. Implemented in April 2017 on a 12 month contract which is renewed year on year.

The contract value

Answer: £1000 per calendar month

622.19

Electronic systems

Dear FOI Team,

We have some questions we would like to submit under the Freedom of Information Act.

1. Do you have an electronic system for your pre-operative department?

Answer: Yes

2. If yes, what is the name of the system?

Answer: Fusion, Lorenzo & Ormis

3. Do you have any virtual fracture clinics running currently in the Trust?

Answer: No

4. If yes, are they paper based or electronically driven?

Answer: N/A

5. If they are supported by software, what is the name of the software?

Answer: N/A

**623.19
Accounts**

1. Audited accounts 2018/19

Answer: See enclosed

2. Audited accounts 2019/20

Answer: Not available. Still in working year

3. Names of auditors & fees for accounts

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Russell Caldicott, Director of Performance & Finance, email address; russell.caldicott@walsallhealthcare.nhs.uk and telephone number is 01922 721172. Accounts completed internally. Therefore no fees

4. Addresses of all Hospitals in East Midlands

Answer; Exception 21 applied: Available by other means, Library etc.

**624.19
Overseas Maternity Invoicing**

1) In each of the last three years, broken down by year, how many women classed as "overseas visitors" have been invoiced for maternity care at the Trust?

Answer:

2017-18 0

2018-19 6

2019-20 7

2) In each of the last three years, broken down by year, how many women have been invoiced for maternity care at the Trust?

Answer:

2017-18 0

2018-19 6

2019-20 7

3) In each of the last three years, broken down by year, how many women classed as "overseas visitors" have been notified to the Home Office during or after receiving maternity care at the Trust?

Answer:

2017-18 0

2018-19 0

2019-20 0

4) In each of the last three years, broken down by year, how many women classed as "overseas visitors" have been referred to debt collection agencies in connection with maternity care at the Trust?

Answer:

2017-18 0

2018-19 0

2019-20 0

5) In each of the last three years, broken down by year, how many women classed as "overseas visitors" have been checked by Experian or other credit-rating agencies in connection with maternity care at the Trust?

Answer:

2017-18 0

2018-19 0

2019-20 0

6) In each of the last three years, broken down by year, how many women classed as "overseas visitors" have failed to attend antenatal appointments to which they were invited?

Answer; Information not recorded on our systems

7) In each of the last three years, broken down by year, how many women classed as "overseas visitors" attending antenatal appointments have been sent letters warning they may become non-eligible for free NHS care? (As reported [here](#) for your reference)

Answer: Information not recorded on our systems

8) How has the Trust considered the [following statement](#) of the Academy of Medical Royal Colleges: "As the coordinating body for the UK and Ireland's 24 medical Royal Colleges and Faculties, the Academy of Medical Royal Colleges supports the suspension of the NHS charging regulations pending a full and independent review of the impact on both individual and public health.

Answer: No information recorded

9) How much does the Trust ordinarily charge each migrant woman ineligible for free NHS care who has received maternity care, which may include antenatal, delivery and postnatal care? For your reference, the British Medical Journal has [reported](#) that migrants pay 150% of the costs of their care.

Answer: 150% (as is standard guidance for all Trusts)

10) In each of the last three years, broken down by year, how many women classed as "overseas visitors" have been charged in excess of the ordinary fees after experiencing complicated deliveries including stillbirth?

Answer: No information at present

625.19

Telephony System

Under the Freedom of Information Act, could you kindly provide me with the following information please?

Telephony System

1. What is your current telephony system?

Answer: SpliceCom

2. How many users of the telephony system?

Answer; Approx 4500

3. When is the contract up for renewal?

Answer: January 2022

4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?

Answer: N/A

5. The email address of the primary contact for this contract?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Intergration, email address; daren.fradgley@walsallhealthcare.nhs.uk

626.19

Screening and Treatment of Iron Deficiency anemia

Dear Walsall Healthcare NHS Trust,

I would like to request information regarding the screening and treatment of iron deficiency anaemia in patients listed for major elective blood loss surgery.

1. In the last 12 months available data, how many patients listed for major elective blood loss surgery were screened 6 weeks prior to the procedure for iron deficiency anaemia? How many patients were not?

Answer: See below

2. Of the patients who were screened and anaemia was present had serum ferritin levels tested?

Answer: See below

3. Of those patients diagnosed with iron-deficiency anaemia, how many were offered appropriate iron treatment?

Answer: Not recorded on our systems

Below are the OPCS codes to be considered when reviewing major elective blood loss surgery:

K453 W373 M022
K262 W383 L294
K255 W384 L601
H072 W374 L593
H333 Q074 L194
H071 Q075 L295
H336 W403 W371
H073 W402 W381
H074 M025 W941
M341 M021 W401
M343 M039

4. If at all possible, could you provide a break down for each answer by what CCG the patients came from?

Answer: N/A

627.19
Ovarian Cancer

Good Morning,

I have a Freedom of Information request that I hope that you'll be able to help me with, its in regards to the treatment of Ovarian Cancer within your Organisation.

Question 1

How many patients have been diagnosed over the last 6 months with epithelial ovarian, fallopian tube or primary peritoneal cancer?

Answer:

Diagnosis	Primary
C56X - Malignant neoplasm of ovary	20
C570 - Malignant neoplasm of fallopian tube	3
TOTAL	23

If none, do you refer ovarian cancer patients to another trust, if so which one? City

Question 2

Of the ovarian patients, how many have been tested for BRCA mutation? Unknown

If unknown please state unknown and move to Question 4

Answer: Unknown

Question 3

Of the ovarian patient BRCA mutation tests how many tested positive? Unknown

Question 4

Of the ovarian patients diagnosed over the last 6 months, how many have been treated with the below:

Paclitaxel in combination with a platinum-based compound - **13**

Platinum-based therapy alone (cisplatin or carboplatin) - **5**

Bevacizumab in combination with paclitaxel and carboplatin - **0**

Olaparib - **0**

Niraparib - **3**

Rucaparib - **1**

Pegylated liposomal doxorubicin hydrochloride (PLDH) as monotherapy or in combination with a platinum-based compound - **4**

Question 5

Of those who were positive for a BRCA mutation, how many received Olaparib for 1st line maintenance?

Answer: 0

Question 6

Of those who were positive for a BRCA mutation, how many received Bevacizumab in combination with paclitaxel and carboplatin for 1st line maintenance?

Answer: 0

628.19

IT

1. Does the trust outsource and use 3rd party suppliers for IT Hardware, IT Software or/and IT Services?

Answer: Yes

2. If so who are the suppliers/resellers used and what has the spend been with them in the last 6 months?

**Answer: Insight – 1359K
Stone Computers – 307K**

3. Who are the contacts/procurement in the trust to speak with in order to get added as an IT supplier to the trust?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Intergration, email address; daren.fradgley@walsallhealthcare.nhs.uk

4. Who are the IT managers in the trust in place and there contact details?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Intergration, email address; daren.fradgley@walsallhealthcare.nhs.uk

629.19

Ventilators

If it should NOT be possible to provide this information as a spreadsheet, I would request that you answer the following questions:

- 1 How many hospitals are covered by your trust?

Answer: 1

- 2 What are their names?

Answer: Walsall Manor Hospital

3 How many critical care ventilators (not including paediatric ventilators) does your trust currently have?

Answer: 26

4 How many of these critical care ventilators were purchased in the following financial years: a) 2019-20 (current), b) 2018-19, and c) 2017-18?

Answer: None

5 What are the product names of these critical care ventilators? Ideally: how many do you have of each product name?

Answer: Servo I x 10, OxyLog 3000 plus x 8 , V60 x 8.

6 How many neonatal/paediatric ventilators does your trust currently have (ie in addition to those mentioned in 3)

Answer:4

7 How many of these neonatal/paediatric ventilators were purchased in the following financial years:
a) 2019-20 (current), b) 2018-19, and c) 2017-18?

Answer: None

8 What are the product names of these paediatric ventilators? Ideally: how many do you have of each product name?

Answer: SLE 5000

9 Do you have other types of ventilator (not including disposable resuscitators) if your trust? If so what types are they and how many do you have?

Answer: No

630.19

Obstructive Sleep Apnea patients with CPAP

Dear FOI team.

1. Does this Trust treat Obstructive Sleep Apnea patients with CPAP when appropriate.

Answer: Yes

2. What is the approximate number of patients currently treated with CPAP within this trust. If current number not available, please provide most recent estimate available.

Answer: Approximately 1500

631.19

Mobile Healthcare Facilities

I would like to inquire regarding the information attached in the excel of this email. Please respond within the document and return the amended document in a response email as soon as possible.

Answer: Please see attached. Available upon request.

632.19

Software solutions

Good Morning,

Under the Freedom of Information Act, please could you answer the following questions:

1. What is the name of the Trust's current Electronic Patient Record (EPR) solution?

Answer: Our planned solution is Medway, supplied by System C, as our current PAS will not facilitate the delivery of EPR.

- Are you planning to replace this solution, and if so, when?

Answer: The Trust intends to implement the Medway solution at the beginning of May 2020.

- Will this be via a formal procurement, and if so, which framework?

Answer: The formal procurement was completed in February 2019.

- Is there budget currently allocated for this project?

Answer: Yes

- Who would be the point of contact for this project?

Answer: Staff details below Director level are withheld under Section 40 (Personal Information). We can confirm that the Director responsible for this department is Daren Fradgley, Director of Integration, email address; daren.fradgley@walsallhealthcare.nhs.uk

2. What is the name of the Trust's current Patient Administration System (PAS)?

Answer: Lorenzo, supplied by DXC

- Are you planning to replace this solution, and if so, when?

Answer: Yes – at the beginning of May 2020

- Will this be via a formal procurement, and if so, which framework?

Answer: See question 1 above

- Is there budget currently allocated for this project?

Answer: As above

- Who would be the point of contact for this project?

Answer: As above

3. What is the name of the Trust's current Electronic Prescribing and Medicines Management (ePMA) solution?

- Are you planning to replace this solution, and if so, when?
- Will this be via a formal procurement, and if so, which framework?
- Is there budget currently allocated for this project?
- Who would be the point of contact for this project?

Answer: Please see response above

4. What is the name of the Trust's current bed management / patient flow solution?

- Are you planning to replace this solution, and if so, when?
- Will this be via a formal procurement, and if so, which framework?
- Is there budget currently allocated for this project?
- Who would be the point of contact for this project?

Answer: Please see answers above

633.19

Musculoskeletal (MSK) steroid injections

Case withdrawn due to Co-vid19

634.19

Digital Health

Dear FOI Team

These are the questions:

What is the name of your PAS supplier?

Answer: DXC

How much per does this cost per annum?

Answer: Contract is held by NHS Digital

What is the length of your contract for this service?

Answer: Contract currently on temporary extension to allow for our planned change of PAS on 1st May 2020

What is the total cost of your contract?

Answer: Contract is held by NHS Digital

When does this contract expire?

Answer: 1st May 2020

What is the name of your EPR supplier? (If you do not have an EPR simply state "None").

Answer: None

How much per does this cost per annum?

Answer: N/A

What is the length of your contract for this service?

Answer: N/A

What is the total cost of your contract?

Answer: N/A

When does this contract expire?

Answer: N/A

Does your trust run community services? (e.g.: District Nursing) (If no, simply state "No").

Answer: Yes

If so, what is the name of your PAS/EPR supplier?

Answer: System C

How much per does this cost per annum?

Answer: Exemption 43 applied. Information is commercial in confidence

What is the length of your contract for this service?

Answer: As above

What is the total cost of your contract?

Answer: As above

When does this contract expire?

Answer: As above

**635.19
Bank Spend.**

1. The total internal bank spend broken down by Dr, Nurses and AHP for period Jan 19 – Dec 20

Answer: The Trust is unable to break the figures down at this time,

Jan 19 £365,074

Feb 19 £383,789

Mar 19 £395,465

April 19 £286,681

May 19 £281,006

June 19 £290,518

July 19 £283,815

Aug 19 £307,259

Sept 19 £300,808

Oct 19 £330,419

Nov 19 £334,286

Dec 19 £361,398

Total £3,920,517

2. Is this contracted to a third party or ran by the Trust (eg. NHSP, Bank Partners etc)

Answer:

Bank is run by the Trust

- a. If contracted to a third party the expiry date of the agreement

Answer:
Bank is run by the Trust

636.19
Audiology department

Could you please provide by return email, all information pertaining to:

- The number of agency staff used in the Audiology department
- The number of hours filled by agency staff in the Audiology department.
- The number of hours filled by bank staff in the Audiology department.
- The Trusts total spend on agency workers in the audiology department
- The Trusts total spend on bank workers in the audiology department

I would like the above information for the 2019 calendar year (Jan-Dec) if possible.

Answer: The Trust does not use Agency or bank staff on Audiology

637.19
Zero Hours Contracts.

Could you please provide by return email, all information pertaining to:

1. What is your policy on zero hours contracts?

Answer: The Trust does not have zero hours contracts

2. How many workers are currently employed by Walsall Healthcare NHS Trust on zero hours contracts? What is the breakdown of these figure according to (a) occupation, (b) sex, (c) race and (d) age?

Answer: As above

3. How many workers are currently employed on zero hours contracts via agencies, contractors or sub-contractors that provide workers to Walsall Healthcare NHS Trust? If this data is not available, please provide the names of the agencies, contractors or sub-contractors that you use to employ workers indirectly.

Answer: Information not available. Please see list below:

Tier 1 – Cap Compliant

- Acton Banks
- Day Webster
- Evergood
- Firstpoint
- ID Medical
- Medacs
- Medbank
- Medics pro
- Medsol
- Meridian
- MSI
- Nursing Personnel
- Pulse Nursing
- Team Support

Tier 2 – Non-Cap Compliant

- Last Minute Healthcare
- VIP Nursing
- Mayday
- Team 24
- Plan B Healthcare
- Yourworld
- **Non-Cap and also off-Framework**
- Greenstaff Medical
- **Thornbury**

4. How many workers are currently employed on minimum hours contracts directly by Walsall Healthcare NHS Trust or via agencies, contractors or sub-contractors that provide workers to Walsall Healthcare NHS Trust?

Answer: Information not available at this time

5. How many workers in total does Walsall Healthcare NHS Trust currently employ? What is the breakdown of these figure according to (a) occupation, (b) sex, (c) race and (d) age

Answer 4248 5(a) occupation

Row Labels	Count of Staff Group
Add Prof Scientific and Technic	141
Additional Clinical Services	730

Administrative and Clerical	939
Allied Health Professionals	261
Estates and Ancillary	388
Healthcare Scientists	53
Medical and Dental	385
Nursing and Midwifery Registered	1343
Students	8
Grand Total	4248

(b) sex

Row Labels	Count of Gender
Female	3468
Male	780
Grand Total	4248

(c) race

Row Labels	Count of Ethnic Origin
A White - British	2958
B White - Irish	19
C White - Any other White background	60
C2 White Northern Irish	1

CA White English	8
CF White Greek	2
CH White Turkish	1
CK White Italian	1
CP White Polish	3
CS White Albanian	1
CX White Mixed	4
CY White Other European	2
D Mixed - White & Black Caribbean	51
E Mixed - White & Black African	9
F Mixed - White & Asian	59
G Mixed - Any other mixed background	14
GB Mixed - Black & Chinese	1
GC Mixed - Black & White	1
GD Mixed - Chinese & White	1
H Asian or Asian British - Indian	437
J Asian or Asian British - Pakistani	172
K Asian or Asian British - Bangladeshi	36
L Asian or Asian British - Any other Asian background	60
LB Asian Punjabi	6
LE Asian Sri Lankan	2
LH Asian British	8
M Black or Black British - Caribbean	139
N Black or Black British - African	84
P Black or Black British - Any other Black background	10
PB Black Mixed	2

PC Black Nigerian	2
PD Black British	10
R Chinese	12
S Any Other Ethnic Group	24
SC Filipino	24
SD Malaysian	2
SE Other Specified	6
Z Not Stated	8
Blank	8
Grand Total	4248

(d) age

Under 16	Count of Age
16-25	355
26-35	989
36 - 45	989
46 - 55	1124
56 - 65	699
65+	92
Grand Total	4248

For clarification:

- By zero hours contract, I mean a contract where no work is guaranteed and the employee/worker has the right to turn down work

By minimum hours contract, I mean a contract where the employer guarantees a set number of hours work, less than the usual full time number of hours

638.19

Nutrition and Dietetic Policies.

Please can you provide me with a copy of the following Dietetic Department policies:

Enteral Nutrition Policy

Answer: Please see attached. Available upon request.

Renal Disease Nutrition Policy

Answer: No Policy held

Liver Disease Nutrition Policy

Answer: No Policy held

Pancreatic Disease Nutrition Policy

Answer: No Policy held

COPD Nutrition Policy

Answer: No Policy held

Refeeding Policy

Answer: Held within Enteral Policy

639.19

Language Services.

I am writing to request the following information under the FOI act. I would be grateful if you can provide the following information:

- What types of language services are currently used by the Trust? spoken interpreting, non-spoken interpreting (BSL), document translation, telephone interpreting, video interpreting?

Answer: Spoken, Telephone.

- How many appointments require a face to face interpreter annually?

Answer: 4453

How many instances of a telephone interpreter being used are there annually?

Answer: 520

- Are you currently engaged in a contract with a language service agency/multiple agencies?

Answer: Yes

- What date does the contract end on?

Answer: August 2022

- What is the trust's total spend annually on language services?

Answer: £173,860

640.19

Organisational Structure Chart

Please provide me with an up to date Organisational Structure chart showing Team Managers and Service Managers and their email addresses for General Nursing, Primary Care, Mental Health, Learning Disabilities and Psychological Therapies across your trust

Answer: Exemption 21 is applied. Information available by other means. Please see link to our website below. The Trust does provide email addresses of staff below director level.

<https://www.walsallhealthcare.nhs.uk/about-us/how-we-are-run/reports-and-publications/>

Sourced Staffing Arrangements:

1a. Do you have a master vendor or neutral vendor arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

1b. Please state the name of the appointed supplier for the above arrangement

1c. Please state the start date of the contract with this supplier (month/year)

1d. Please state the end date of the contract with this supplier (month/year)

1e. Annual cost of your supplier in 19/20 financial year?

Direct Engagement:

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (i.e. Liaison, NHSP, PlusUs, 247 Time)

2b. Please state the name of the Direct Engagement/Outsourced Employment supplier

2c. Please state all staffing groups that are managed via your direct engagement provider; for example; Medical, Admin, Scientific staff

2d. Please state the start date of the contract with the DE supplier (month/year)

2e. Please state the end date of the contract with the DE supplier (month/year)

2f. What was the annual cost to the organisation for the provision of the direct engagement service in 19/20?

2g. Did the organisation procure these services via a framework? If so, please provide the full name of the framework

Bank Supplier:

3a. Please state the name of the technology provider used to manage the supply of your medical bank staff and nursing bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc., please state if in-house)

3b. Please state the start date of the contract with your medical bank provider (month/year)

3c. Please state the end date of the contract with your medical bank provider (month/year)

3d. What was the annual cost to the organisations for the provision of bank provider services/software in 19/20?

3e. Did the organisation procure these services via a framework? If so, please provide the full name of the framework

Agency Spend:

4a. What was the 2019/20 financial year agency spend for Medical locums?

4b. What was the 2019/20 financial year agency spend for Allied Health Professionals (including Scientific, Therapeutic and Technical)?

4c. What was the 2019/20 financial year agency spend for Nursing and Midwifery staff?

4d. What is the forecasted 2020/21 financial agency spend for the staff groups listed in 4a, 4b and 4c.

Note:

Where full financial year accounts aren't yet produced for the 2019/20 financial year, a year to date (YTD) figure is to be shared and specify the timescale of this data.

I.e. April 2019 – February 2020

Answer; Case withdrawn due to Co-vid19

642.19
Asthma

Dear Walsall Hospitals NHS Trust,

I have Freedom of Information request regarding Asthma.

Could you kindly provide the answers to the questions mentioned below for Asthma and number of patients treated for the last 3 months with mentioned drugs.

1. How many patients have been treated in the last 3 months regardless of disease, with:

Benralizumab **0**

Omalizumab **3**

Reslizumab **0**

Mepolizumab **0**

Upadacitinib **0**

2. How many adult patients have been in the hospital for their severe asthma, in the last three months?

Answer: 1

3. How many children with severe asthma have been seen in the hospital for severe asthma in the last three months?

Answer: 2

643.19
Access to Annual report and accounts.

I am writing to request the following information under the FOI act. I would be grateful if you can provide the following information:

Annual report and accounts for 2014/15

Unfortunately, I cannot access these documents on the Trust's website.

Answer: The Trust does not have a copy of the requested reports.

644.19
Patient's treated with drugs

I am writing to request the following information under the FOI act. I would be grateful if you can provide the following information:

1 - In the past 3 months, how many over 50s females have you treated with a drug [eg biphosphonate, denosumab, raloxifene or teriparatide] for osteoporosis?

2 - In the past 3 months how many patients were treated with:

Forsteo [teriparatide]

Movymia [teriparatide]

Terrosa [teriparatide]

3 - If possible; of these patients how many were new to the treatment, ie had not previously been treated with teriparatide?

Forsteo [teriparatide]

Movymia [teriparatide]

Terrosa [teriparatide]

Answer: As the usual setting is in Outpatients, unfortunately there is no coding available to establish patient numbers

**645.19
Paybands.**

I am writing to request the following information under the FOI act. I would be grateful if you can provide the following information:

1. The number by pay band of NMC-registered midwives employed by the Trust as a whole, irrespective of location, at AfC bands 7, 8a, 8b, 8c, 8d and 9;

Answer:

Headcount of Registered Midwifery Colleagues as @ 31/03/2020	Grand Total
Nursing and Midwifery Registered	44
Review Body Band 7	34

Review Body Band 8 - Range A	9
Review Body Band 8 - Range B	0
Review Body Band 8 - Range C	1
Review Body Band 8 - Range D	0
Review Body Band 9	0

2. What percentage of the Trust's midwifery staff at each of those pay bands work less than full-time (37.5) hours per week

Answer:

Headcount of Registered Midwifery Colleagues as @ 31/03/2020	Full Time	Part Time	Grand Total	Percentage of staff less than 37.5 hours
	27	17	44	62.96%
Review Body Band 7	19	15	34	78.95%
Review Body Band 8 - Range A	7	2	9	28.57%
Review Body Band 8 - Range B	0	0	0	0.00%
Review Body Band 8 - Range C	1	0	1	0.00%
Review Body Band 8 - Range D	0	0	0	0.00%
Review Body Band 9	0	0	0	0.00%

3. Whether the Trust has a policy of not appointing to positions at each of those pay bands staff who wish or need to work less than full-time hours.

Answer: The Trust does not refuse anybody who would wish or need to work less than full-time hours on these pay bandings.

646.19

Ventilators/PPE equipment.

I am writing to request the following information under the FOI act. I would be grateful if you can provide the following information:

Please provide me with copies of all correspondence signed by any member of your executive board (or sent from their e-mail account) to either the DHSC, PHE or NHS England where there is a mention of either (i) ventilators and (ii) PPE equipment in relation to how your Trust will cope with the influx of Coronavirus patients and/or how a lack of (i) ventilators and (ii) PPE equipment is endangering the lives of your patients or staff.

Answer:

I can confirm that the Trust holds information regarding ventilators but feel this information is exempt under sections 38 (1)(a)(b) Health and safety: places patients at potential harm whilst key personnel are responding to FOIs that will divert staff from COVID-19 response and therefore potential risk to patients. In addition section 36(b) of the FOI Act: prejudice the effective conduct of public affairs; The Trust has determined whether disclosure of would have a detrimental effect, as defined by the section 36 and 38 exemptions and has refused this request on the grounds explained above.

647.19

Nursing Agency Fees

I am writing to request the following information under the FOI act. I would be grateful if you can provide the following information:

1)The highest price charged by a nursing agency for a hospital nurse since March 1st and the onset of the coronavirus pandemic up until the time this request is responded to.

Please provide: the name of the provider, the known fee received by the agency themselves (if known as separate from the nurses' pay), the staff rank, the highest hourly or daily pay paid to nurses and the department the nurse(s) were paid to work in (e.g. ICU/ A&E).

Answer:

Thornbury Specialist RN for ITU, HDU, CCU, A&E	Mon to Fri 8am to 2pm - £65.45	Mon to Thurs 2pm to 8pm - £81.45	Fri 2pm to Mon 8am - £87.45
---	--------------------------------------	--	-----------------------------------

2) If known, please also provided the highest price quoted by a company but not actually paid. Please only provide this information if it is readily available.

Answer: N/A

3)The highest price charged for a locum consultant doctor in ICU or A&E since March 1st and the onset of the coronavirus pandemic up until the time this request is responded to.

Answer: Most paid for ICU/A&E for shifts starting between 01/03/2020 until 07/04/2020 was £100 for a bank consultant and £75 for an agency consultant. The information is based on booking data from TempRE, this does not include NI, commission or VAT.

Please provide the highest hourly or daily pay paid to the doctor, their rank e.g. consultant, the department the nurses were paid to work in (e.g. ICU/ A&E).

Answer: As above