Improvement Update

August 2020

Our top 3 reads

- How to move beyond quality improvement projects (BMJ, July 2020)
- How a culture of improvement powered health systems' response to covid-19 (HSJ - sponsored, July 2020)
- Person-centred data collection methods to embed the authentic voice of people who experience health challenges (BMJ Open Quality, July 2020)

Improvement

- Managing high-acuity outpatient services during the COVID-19 pandemic: lessons from the acute diabetes foot service (Future Healthcare Journal, August 2020)
- Enacting quality improvement in ten European hospitals: a dualities approach (BMC Health Services Research, July 2020)
- Professionalism Revealed: Rethinking Quality Improvement in the Wake of a Pandemic (NEJM Catalyst, July 2020)
- How a culture of improvement powered health systems' response to covid-19 (HSJ - sponsored, July 2020)
- How to move beyond quality improvement projects (BMJ, July 2020)
- Keep calm and carry on learning: using Microsoft Teams to deliver a medical education programme during the COVID-19 pandemic (Future Healthcare Journal, July 2020)
- Communication in the time of COVID (Future Healthcare Journal, July 2020)
- Rapid learning & improvement during COVID-19: workshop #4 write-up (Q Community, July 2020)
- Person-centred data collection methods to embed the authentic voice of people who experience health challenges (BMJ Open Quality, July 2020)
- Being a Patient (The Patients Association, July 2020)

COVID-19

- NHS Reset: Mental health services and COVID-19: preparing for the rising tide (NHS Confederation, August 2020)
- Quarterly monitoring report 29: how is the NHS performing? (The Kings Fund, August 2020)
- How might COVID-19 affect the number of GPs available to see patients in England? (Health Foundation, August 2020)
- Resuming health services during the Covid-19 pandemic. What can the NHS learn from other countries? (Nuffield Trust, July 2020)
- Managing uncertainty in the covid-19 era (BMJ, July 2020)
- The road to renewal: five priorities for health and care (The Kings Fund, July 2020)
- The NHS after COVID-19: The views of provider trust chief executives (NHS Confederation, July 2020)
- Capturing beneficial change from the COVID-19 pandemic (British Geriatrics Society, July 2020)
- The hidden impact of COVID-19 on patient care in the NHS in England (BMA, July 2020)
- Rebuilding the NHS - Resetting outpatient services for the 21st century in the context of COVID-19 (Royal College of Physicians, July 2020)
- Reimagining the future of health and social care. How to learn the lessons from the Covid-19 crisis for a next generation health and care system (RSA, July 2020)

- o [Resilient health and care: Learning the lessons of Covid-19 in the English NHS](#) (Institute for Public Policy Research, July 2020)
- o [The impact of the Covid-19 epidemic on all-cause attendances to emergency departments in two large London hospitals: an observational study](#) (Imperial College, July 2020)
- o [The long haul: How leaders can shift mindsets and behaviors to reopen safely](#) (McKinsey, July 2020)

Technology

- o [4 Examples Of Merging Gaming & Digital Health](#) (The Medical Futurist, August 2020)
- o [Technology and innovation for long-term health conditions](#) (The Kings Fund, August 2020)
- o [NHS clinicians given free access to online health and care video library](#) (Digital Health, July 2020)
- o [A new era of digital leadership](#) (NHS Providers, July 2020)
- o [The Doctor Will Zoom You Now: getting the most out of the virtual health and care experience](#) (National Voices, July 2020)
- o [Royal Wolverhampton predicts needs for PPE using Teletracking](#) (July 2020)
- o [Telehealth in the Context of COVID-19: Changing Perspectives in Australia, the United Kingdom, and the United States](#) (Journal of Medical Internet Research, June 2020)
- o [Is technology a distraction or a salvation for the NHS during COVID-19?](#) (Health Europa, June 2020)
- o [The innovation lottery: Upgrading the spread of innovation in the NHS](#) (IPPR, June 2020)

Working remotely

- o [How to embed flexible working for nurses](#) (NHS Employers, August 2020)
- o [Thinking about working from home long-term? 3 ways it could be good or bad for your health](#) (The Conversation, July 2020)
- o [The Wandering Mind At Work: How To Go From Distraction To Deep Work](#) (Forbes, July 2020)

Events & Training

- o [TEDx NHS Talks](#) from [2019](#), [2018](#), [2017](#) and [2016](#) (free for limited time, TEDxNHS)
- o [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
- o [The NHS Explained: How the Health System in England Really Works](#) (free e-learning, Kings Fund)
- o [Improvement Fundamentals](#) (ongoing virtual courses, NHSE)
- o [Integrating care: how to develop evidence-based solutions to improve patient journeys](#), 26 August 2020 (free online event, The Kings Fund)
- o [NHS Parliamentary Awards,](#) deadline 1 September 2020 (NHSE)
- o [Vision: Reimagining the future of health and care - The ALLIANCE Annual Conference](#), 7-11 September 2020 (free online event, Health and Social Care Alliance Scotland)
- o [Quality improvement and patient empowerment](#), 9 September 2020 (free online event, The Kings Fund)
- o [HSJ Awards Application Deadline](#), 18 September 2020
- o [Q Exchange 2020 deadline for submitting ideas](#), 22 September 2020
- o [QI South West Conference](#), 26 September 2020 (free online event)
- o [Hybrid Working Webinar](#), 30 September 2020 (free online event, Future Focussed Finance)
- o [Fab Change Day 2020](#), 21 October 2020 (Academy of Fabulous Stuff)
- o [THIS Space](#), 25 November 2020 (free online event, THIS.Institute)

Contact:

To request assistance with your improvement project, visit the [library website](#) or [contact your library team](#).

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