

Improvement Update



July 2020

Our top 3 reads

- [BMJ Special Supplement on Quality Improvement](#) (BMJ, May 2020)
- [COVID-19: patient safety and quality improvement skills to deploy during the surge](#) (International Journal for Quality in Health Care, May 2020)
- [Evidence Summary: Delivering Training Remotely](#) (NHS Education for Scotland, May 2020)

Improvement

- [Quality improvement and healthcare: The Mayo Clinic Quality Academy experience](#) (Journal of clinical tuberculosis and other mycobacterial diseases, June 2020)
- [Examining innovation in hospital units: a complex adaptive systems approach](#) (BMC Health Services Research, June 2020)
- [Rapid learning and improvement during COVID-19: workshop #2 write-up](#) (Q Community, June 2020)
- ['Team capital' in quality improvement teams: findings from an ethnographic study of front-line quality improvement in the NHS](#) (BMJ Open Quality, May 2020)
- [COVID-19: patient safety and quality improvement skills to deploy during the surge](#) (International Journal for Quality in Health Care, May 2020)
- [BMJ Special Supplement on Quality Improvement](#) (BMJ, May 2020)

Delivering QI remotely

- [Connecting Improvers: A discussion on adapting QI training for virtual learning](#) (Q Community, June 2020)
- [Creating a Driver Diagram with people working remotely](#) (ELFT, June 2020)
- [QI Department 'Virtual Pocket QI Webinar Test' Cycle 3](#) (ELFT, June 2020)
- [Making a success of virtual meetings ... and 20 things to think about to make them even better!](#) (IHM, June 2020)
- [Online training tools: features comparison grid](#) (NHS Education for Scotland, May 2020)
- [Collaboration tools: features comparison grid](#) (NHS Education for Scotland, May 2020)
- [Remote facilitation: a rough guide](#) (NHS Education for Scotland, May 2020)
- [Evidence Summary: Delivering Training Remotely](#) (NHS Education for Scotland, May 2020)

COVID-19

- [Recovery position: What next for the NHS?](#) (NHS Providers, June 2020)
- [A Tool to Promote Psychological Safety During and After COVID-19](#) (IHI, June 2020)
- [Innovation and inspiration: examples of how providers are responding to coronavirus \(COVID-19\)](#) (Care Quality Commission, June 2020)
- [Leading through COVID-19: supporting health and care leaders in unprecedented times](#) (King's Fund, June 2020)
- [Emerging evidence on COVID-19's impact on mental health and health inequalities](#) (Health Foundation, June 2020)
- [Understanding excess deaths: variation in the impact of COVID-19 between countries, regions and localities](#) (The Health Foundation, June 2020)
- [Where are the patients? The factors affecting the use of emergency care during Covid-19](#) (Nuffield Trust, June 2020)
- [The Health Foundation COVID-19 Survey](#) (Health Foundation, June 2020)
- [Help Your Employees Manage Their Reentry Anxiety](#) (Harvard Business Review, June 2020)

Patient experience

- [Patient feedback to improve quality of patient-centred care in public hospitals: a systematic review of the evidence](#) (BMC Health Services Research, June 2020)
- [Whose data is it anyway? Patient experience and service improvement](#) (Journal of Health Services Research & Policy, June 2020)

Technology

- [Fostering Human Connection in the Covid-19 Virtual Health Care Realm](#) (NEJM Catalyst, May 2020)
- [Discover how telehealth and remote monitoring is transforming the NHS](#) (Health Europa, June 2020)

Events & Training

- [TEDx NHS Talks](#) from [2019](#), [2018](#), [2017](#) and [2016](#) (free for limited time, TEDxNHS)
- [Collaborative Working in a Remote Team](#) (free e-learning, University of Leeds)
- [The NHS Explained: How the Health System in England Really Works](#) (free e-learning, Kings Fund)
- [Improvement Fundamentals](#) (ongoing virtual courses, NHSE)
- [Funding opportunity - COVID-19 Research Programme](#) (Health Foundation, June 2020)
- [Using data and analytics to underpin better health and care](#), 21 July 2020, (free e-learning, Kings Fund)
- [HSJ Awards Application Deadline](#), 18 September 2020
- [Elective Care Community of Practice online platform](#) (free – join now!)
- [Fab Change Day 2020](#), 21 October 2020 (Academy of Fabulous Stuff)
- [THIS Space](#), 25 November 2020 (THIS.Institute, online event)

Contact:

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