Improvement Update

January 2020

Improvement

- [Impact of a national quality improvement programme for hospital wards is unclear](#) (NIHR Signal, Jan 2020)
- [Exploring the sustainability of quality improvement interventions in healthcare organisations: a multiple methods study of the 10-year impact of the 'Productive Ward: Releasing Time to Care' programme in English acute hospitals](#) (BMJ Quality & Safety, Jan 2020)
- [Combining patient, clinical and system perspectives in assessing performance in healthcare: an integrated measurement framework](#) (BMC Health Services Research, Jan 2020)
- [Can feedback approaches reduce unwarranted clinical variation? A systematic rapid evidence synthesis](#) (BMC Health Services Research, Jan 2020)
- [Innovating for improved healthcare: Policy and practice for a thriving NHS](#) (RAND Corporation, Jan 2020)
- [Accelerating transformation: How systems are funding and resourcing 'engine room' staff](#) (NHS Confederation, Dec 2019)

Patient Experience & Engagement

- [Practices to Foster Physician Presence and Connection With Patients in the Clinical Encounter](#) (Jan 2020)
- [Online patient feedback is mostly positive — but is not being used effectively](#) (NIHR Signal, Jan 2020)
- [Patients' and healthcare workers' recommendations for a surgical patient safety checklist – a qualitative study](#) (BMC Health Services Research, Jan 2020)
- [Shifting the mindset: a closer look at hospital complaints](#) (Healthwatch England, Jan 2020)
- [Improving care by using patient feedback](#) (NIHR, December 2019)
- [Fresh eyes approach: A walkthrough to improve people's experience of care in the last months of life in acute hospitals](#) (Hospice UK, Nov 2019)
- [Status Quo BINGO: Busting Myths About Partnering with Patients](#) (Patient Experience Library, undated)

Efficiency & Planning

o [Community-centred public health: Taking a whole system approach](#) (Public Health England, Jan 2020)
o [Threats to safe transitions from hospital to home: a consensus study in North West London primary care](#) (British Journal of General Practice, Jan 2020)
o [Do virtual renal clinics improve access to kidney care? A preliminary impact evaluation of a virtual clinic in East London](#) (BMC Nephrology, Jan 2020)
o [Why does the NHS struggle to adopt eHealth innovations? A review of macro, meso and micro factors](#) (BMC Health Services Research, Dec 2019)

Technology

o [Worcestershire Royal to give new mums iPads to help with bonding](#) (Digital Health, Jan 2020)
o [Just 1 in 10 outpatient appointments conducted via video, RCP survey finds](#) (Digital Health, Jan 2020)
o [Bradford Teaching Hospitals to deploy UK-first remote examination device](#) (Digital Health, Dec 2020)

Events & Training

o [Webinar: The NHS as an anchor](#), 31 Jan 2020, 12.30-13.30 (The Health Foundation, free webinar)
o [Webinar: Population Health Management with Jonny Pearson-Stuttard](#), 3 Feb 2020,17.00-18.00 (Institute of Healthcare Management, free webinar)
o [Webinar: New to Q](#), 6 Feb 2020, 12.00-12.45 (The Q Community, free webinar for Q members)
o [Webinar: Beyond Mindfulness for health: how Mindfulness can help us change our organisations – Karen Liebenguth](#), 7 Feb 2020, 13.00-14.00 (The Q Community, free webinar)
o [Webinar: 'The Quiet Revolution in QI: Safety-II and the Return of Practical Expertise' – Andrew Smaggus and Suzette Woodward](#), 11 Feb 2020, 13.00-14.00 (The Q Community, free webinar)
o [ActNow e-learning programme](#) (NHSE and HEE, free online training)
o [Webinar: 'Redesigning public services to put relationships at their heart' – with Katie Rose](#), 13 Feb 2020, 13.00-14.00 (The Q Community, free webinar)
o [Event: Central London Community Healthcare Improvement Celebration Event](#), 19 Mar 2020, 9.00-17.00 (London, Free)
o [Elective Care Community of Practice online platform](#) (free – join now!)
o Q members are entitled to a [15% discount to the International Forum on Quality and Safety in Healthcare](#) in Copenhagen on 28-30 April 2020.

Contact:

To request assistance with your improvement project, visit the [library website](#) or [contact your library team](#).