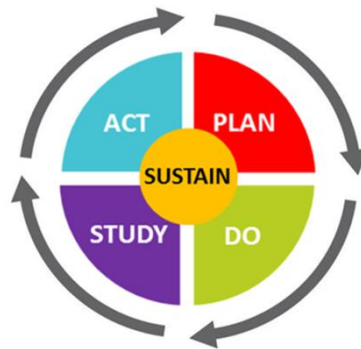# Improvement Update

February 2020

Improvement

- [Update from RCP Quality Improvement: Improving improvement through practice, learning and research](#) (Future Healthcare Journal, February 2020)
- [ICU admission decision support tool showed promise but was rarely used](#) (NIHR Signal, Feb 2020)
- [NHS health check attendance improves with changes to the invitation letter](#) (NIHR Signal, Feb 2020)
- [Leading with empathy: case study from East Lancashire Hospitals NHS Trust](#) (NHSE/I, Feb 2020)
- [Context, complexity and process in the implementation of evidence-based innovation: a realist informed review](#) (BMC Health Services Research, Feb 2020)
- [A systematic review exploring the content and outcomes of interventions to improve psychological safety, speaking up and voice behaviour](#) (BMC Health Services Research, Feb 2020)
- [Unpacking organizational readiness for change: an updated systematic review and content analysis of assessments](#) (BMC Health Services Research, Feb 2020)
- [Defining sustainability in practice: views from implementing real-world innovations in health care](#) (BMC Health Services Research, Feb 2020)
- [Innovating for improved healthcare](#) (RAND Corporation, Jan 2020)

Patient Experience & Engagement

- [What matters to people using A&E](#) (Healthwatch, Feb 2020)
- [Picture books on prescription](#) (The Guardian, Feb 2020)
- [Moving beyond project-specific patient and public involvement in research](#) (Journal of the Royal Society of Medicine, Jan 2020)
- [Anonymity, veracity and power in online patient feedback: A quantitative and qualitative analysis of staff responses to patient comments on the 'Care Opinion' platform in Scotland](#) (Digital Health, Jan 2020)
- [How to … a series of guides, toolkits and resources for patient and public involvement](#) (Wessex Voices, undated)

Efficiency & Planning

- [Finding the evidence: Coronavirus](#) (PHE Knowledge and Library Services Team, Feb 2020)
- [Infographics: Fair shares – A guide to NHS Allocations](#) (NHSE/I, Feb 2020)
- [Thinking differently about commissioning: learning from new approaches to local planning](#) (Kings Fund, Feb 2020)

- o [What are health inequalities?](#) (Kings Fund, Feb 2020)
- o [Government announces digital hospital-to-pharmacy referral service to cut hospital readmissions](#) (The Pharmaceutical Journal, Feb 2020)
- o [Rebuilding our NHS: why it's time to invest](#) (NHS Providers, Feb 2020)
- o ['Handing over to the patient': A FRAM analysis of transitional care](#) (Applied Ergonomics via Patient Experience Library, Jan 2020)
- o [NHS financial management and sustainability](#) (National Audit Office, Jan 2020)

Technology

- o [New tech allowing district nurses to digitally monitor wounds](#) (Nursing Times, Feb 2020)
- o [Skin cancer apps 'cannot be relied upon for accurate results', study](#) finds (Digital Health, Feb 2020)
- o [NHS launches temperature-triggered bus shelter ad campaign](#) (Marketing Communication News, Feb 2020)
- o [North Lincolnshire lung patients first in UK to be offered 'virtual rehab'](#) (Digital Health, Feb 2020)
- o [The Benefits of using Video in healthcare](#) (Health Tech Digital, Feb 2020)
- o [Text messaging support helps smokers quit, but apps not yet shown to work](#) (NIHR Signal, Feb 2020)
- o [Impact of online or app-based assessment for urgent health problems largely unclear](#) (NIHR Signal, Feb 2020)
- o [How-to guide: non face-to-face clinics](#) (UCL Partners, Jan 2020)

Events & Training

- o [Webinar: Scaling innovation: learning from asset-based approaches in social care](#) (Kings Fund, 2 Mar 2020)
- o [Webinar: Increasing staff morale and implementing Joy in Work](#), 13 Mar 2020 (Q Community)
- o [Event: Central London Community Healthcare Improvement Celebration Event](#), 19 Mar 2020, 9.00-17.00 (London, free)
- o [Webinar: Sketchnoting 101](#), 1 April 2020 (Q Community)
- o Q members are entitled to a [15% discount to the International Forum on Quality and Safety in Healthcare](#) in Copenhagen on 28-30 April 2020
- o [NHS ConfedExpo](#), 10-11 Jun 2020 (Manchester, free for NHS)
- o [Elective Care Community of Practice online platform](#) (free – join now!)

Awards & Funding Opportunities

- o [Catalyst Projects](#), application deadline 11 March 2020 (The Health Foundation)
- o [Healthcare Education and Training (HEAT) Awards](#), nomination deadline 27 March 2020 (Health Education England)
- o [Common Ambition programme](#), deadline for expressions of interest late March 2020 (The Health Foundation)

Contact:

To request assistance with your improvement project, visit the [library website](#) or [contact your library team](#).