

FREEDOM OF INFORMATION

Disclosure Log – Quarter 3 (October-December 2014)

Reference	Date	Title of Request	Page
254/14	October	Clinical Coding Department Staff	4
255/14	October	Number of Dog Attack Injuries, Number of Patients Aged 65 or Over Treated for Sexually Transmitted Diseases and Use of Illegal Drugs	4
256/14	October	Diagnostic Imaging Equipment	6
257/14	October	Paperwork and Communications with Liaison Financial Services Ltd	8
258/14	October	Safety Lancets for Diabetes Testing	10
259/14	October	Prenatal Screening	11
260/14	October	Patients Currently Treated for Haemochromatosis	11
261/14	October	Maternity Policy re Partners staying overnight on postnatal wards	11
262/14	October	contact details for the procurement department and radiology department	12
263/14	October	Biologics Treatment	12
264/14	October	Business suppliers	13
265/14	October	Expenditure Invoices Over £25,000	15
266/14	October	Interpreters	15
267/14	October	Servers, Sites and Users	16
268/14	October	Viscosupplementation Injections	16
269/14	October	Patients Removed from the Elective Inpatient Waiting List	17
270/14	October	Patients Seen by Sexual Health Services	18
271/14	October	Agreements with Service Users or Clinicians Working Within the Trust not to Disclose Information	19
272/14	October	Physiotherapy Services	21
273/14	October	Contraceptive Implants	22
274/14	October	Policy on stocking Parkinson's Medications	23
275/14	October	Spider Bites	24
276/14	October	IT infrastructure	26
277/14	October	Financial Department Structure	26
278/14	October	Innovation, Health & Wealth	26
279/14	October	Structural Charts	30
280/14	October	Births Before Arrivals	31
281/14	October	Hospital Patient Transport	31
282/14	October	Vacancies	33
283/14	October	Self Funding Patients	34
284/14	October	Delays in transfer of care and Staff Complaints	34
285/14	October	Marginal Emergency Tariff and others	35
286/14	October	Data Quality	36
287/14	October	Aseptic Units	38
288/14	October	Transforming Cancer and End of Life Care Tender	39
289/14	October	Agency Spend, Agency Staffing Levels and Agency Rates	41
290/14	October	Patient Restraint	43
291/14	October	Agency Spend	44
292/14	October	Job Vacancies	44
293/14	October	Appendectomies	45
294/14	November	Section 1 Offenders	45

295/14	November	Resuscitation / Anaesthetics	46
296/14	November	Trauma & Orthopaedics	47
297/14	November	ECG Machines	48
298/14	November	Employed Staff & Recruitment	49
299/14	November	Orthotics Service Questionnaire	50
300/14	November	Procedures Undertaken and Not Normally Undertaken	51
301/14	November	Overseas Patients	52
302/14	November	Displayed Names of Clinicians & Nurses Above Patient Beds	53
303/14	November	Ambulance Arrival to Handover times	53
304/14	November	IT Server, Storage and Maintenance Support Contracts	55
305/14	November	Visits to A&E	56
306/14	November	Ophthalmology Performance	57
307/14	November	Financial Accounting Software	59
308/14	November	Recruitment of Nurses	60
309/14	November	LINAC Radiotherapy Machines	61
310/14	November	Radiotherapy	61
311/14	November	Music Licencing	62
312/14	November	Total Income and Actual Expenditure for Neonatal Services	62
313/14	November	Business Intelligence Platforms	63
314/14	November	Recruitment of Nurses and Midwives	65
315/14	November	Maternity Booking-in Appointments	65
316/14	November	Pest Controllers	66
317/14	November	Hospital Thefts	69
318/14	November	Pension auto-enrolment	74
319/14	November	Linear Accelerator Information	74
320/14	November	Agency spend	75
321/14	November	Testing for Lynch syndrome in bowel cancer patients under 50 at diagnosis	77
322/14	November	Surgical Procedures	78
323/14	November	Locum Agency Spend Data Apr '14-Sep '14	81
324/14	November	number of inpatients with pressure ulcers; and number of inpatients with grade 3/4 pressure ulcers	81
325/14	November	Sickness Absence	83
326/14	November	A&E Attendances	85
327/14	November	Trust Parking	86
328/14	November	Maternity Interpretation Services	86
329/14	November	KPIs set by Royal College of Pathologists	87
330/14	November	Critical Care Unit Tender	88
331/14	November	Recruitment of Nurses from Abroad	88
332/14	November	A&E Waits and Consultants	88
333/14	November	Car Parking Charges	89
334/14	November	Erectile Dysfunction Services and Patients Diagnosed with Prostate Cancer	90
335/14	November	Treatment Waiting Times	91
336/14	November	Employed Physician Assistants in Anaesthesia	92
337/14	November	Employment Dates Confirmation	92
338/14	November	Treatment for Veterans	92
339/14	November	NHS Computer Systems	93
340/14	November	Non clinical Staff who Received Remuneration of Excess of £100,000	95
341/14	November	Drug Misuse Treatment Services	96
342/14	November	Food & Alcohol Poisoning	97
343/14	November	Audited Accounts	97

344/14	November	Audited Accounts, Fees for circumcision operations, Consultant Urology Surgeons, Fees for Gastric Bands	97
345/14	November	Spend on Television Services	99
346/14	December	Translation and Interpretation of Information	100
347/14	December	Contact Details for Staff	101
348/14	December	ICT Contracts	101
349/14	December	Medicines and Medicines Reconciliation Policy, E-Prescribing and IT Strategy	104
350/14	December	Patients Treated with Biologics	105
351/14	December	Knee Operations	107
352/14	December	Children's Health Services	107
353/14	December	Hypertension	108
354/14	December	Viscosupplementation Injections	109
355/14	December	The Trust's Workforce	109
356/14	December	Agency Nurses	111
357/14	December	Parking Charges	112
358/14	December	Healthcare Assistants' Training	112
359/14	December	Weight Management Services	113
360/14	December	Delayed Transfers of Care	113
361/14	December	Waiting List Initiatives	115
362/14	December	Chief Executive Authorising Payments	115
363/14	December	Intoxicated Staff	115
364/14	December	Somatropin Prescribing	116
365/14	December	Ophthalmology Services	118
366/14	December	Haemorrhoid Surgeries	120
367/14	December	Type 2 Diabetes Education	120
368/14	December	Freedom of Information Requests	122
369/14	December	Payroll Issues	134
370/14	December	Multi-Disciplinary Teams and Advanced Basal Cell Carcinoma	135
371/14	December	Items Reported Stolen	135
372/14	December	Surgical Procedures	137
373/14	December	Public Relations/Communications	140
374/14	December	Interpreting and Translation Services Spending	141
375/14	December	Benchmarking Tools	142
376/14	December	Contact Details	144
377/14	December	List of Formulary	144
378/14	December	Compensation Claims and Improving Quality in Physiological Diagnostic Services	144
379/14	December	Structural Charts	147
380/14	December	Epilepsy Prescribing	147
381/14	December	iPads, iPhones and Android Devices	148
382/14	December	Reverse Osmosis Systems	149
383/14	December	Prompt Payment Reporting	149

254/14

Clinical Coding Department Staff

Could you please send me over a list of names within the clinical coding department identifying the split between permanent coders and contractors.

Answer: Unfortunately, we do not release staff names below Director level. This is withheld under section 40 (Personal Information). Ian Baines, Director of Finance is responsible operationally for this service.

We can confirm that we have 8.8 whole time equivalent permanently employed Coders within our Clinical Coding Department. This excludes the management team and support clerk.

Our Trust has no contracted/agency Coders working in the department at the moment.

255/14

Number of Dog Attack Injuries, Number of Patients Aged 65 or Over Treated for Sexually Transmitted Diseases and Use of Illegal Drugs

I am sending this request under the Freedom of Information Act to ask for the following information:

1. The number of dog attack injuries treated within your area for the years 2004 to present.

Answer: This information is also entered into separate spreadsheets as you request. Unfortunately, the figures in the table below do not cover people who have presented at our A&E Department. A&E do not record the source of the bite/injury on their systems so we are not able to identify those ones caused specifically by a dog.

The table below details all patients who were admitted as an inpatient at our hospital. The 2014 figures cover admissions up to the end of September 2014.

Calendar Year (Jan-Dec)	Number of Patients Admitted for treatment following Dog Bite(s)
2004	7
2005	5
2006	9
2007	6
2008	9
2009	16
2010	8

2011	10
2012	5
2013	12
2014	19

2. The number of people aged 65 or over that have been treated for sexually transmitted diseases in your area for the years 2004 to present.
Answer: Please see the table below. Unfortunately, data is unavailable prior to April 2005. The 2014 data covers up to the end of September 2014.

Financial Year (Apr-Mar)	Number of Patients Aged Over 65 Treated for Sexually Transmitted Disease(s)
2005-06	53
2006-07	69
2007-08	56
2008-09	66
2009-10	138
2010-11	145
2011-12	150
2012-13	159
2013-14	96
2014-15	35

3. The number of people aged 65 or over that have been treated due to the use of illegal drugs for the years 2004 to present. By illegal drugs I mean drugs that are class A,B or C in the United Kingdom In 2014
Answer: Please see the table below. The 2014 figures cover admissions up to the end of September 2014.

Calendar Year (Jan-Dec)	Number of Patients Aged Over 65 Treated for Illegal Drug Use
2004	8

2005	8
2006	10
2007	8
2008	10
2009	12
2010	13
2011	16
2012	14
2013	14
2014	4

Please provide the information in regards to questions 1, 2 and 3 in separate spreadsheets or documents

256/14

Diagnostic Imaging Equipment

For each question, please delete as appropriate within each [Y / N] box, before providing any requested additional details in the provided table.

1. Has any of the equipment in your diagnostics imaging department been sourced under a Managed Equipment Service (MES)? [Y / N] **Answer: No**
MES is broadly defined as the outsourcing of the long term asset lifecycle management of diagnostic imaging equipment, often for a fixed yearly fee. This includes the provision and installation of the equipment (on a leased basis), maintenance, upgrades and replacements during the life of the contract.

- a) If Yes, please complete the table below with the relevant details.

Answer: This Not Applicable to our organisation

	Imaging modality (E.g. CT / MRI)	Number of machines	Original Equipment Manufacturer	MES service provider	MES contract start date	MES contract length
1						
2						
3						
4						
5						
6						
7						
8						

- b) If Yes, what asset replacement agreement is included within the MES contract?

Answer: This Not Applicable to our organisation

Guaranteed "State of the art" upgrades as and when latest technology becomes available	[Y / N]
Defined replacement & upgrade dates throughout contract	[Y / N]
Other	<i>Please specify</i>

- c) If No, do you have plans to procure any imaging modalities through MES in the next 12-months? [Y / N] **Answer: No, our organisation has no definitive plans in the next 12 months, but is being considered as potential option for planned equipment replacement.**

- d) If Yes, are these for existing or new (additional) machines? [Existing / New / Both]

Answer: This Not Applicable to our organisation

2. Does the Trust currently provide any diagnostic imaging services in community settings? [Y / N] **Answer: No**

- a) If Yes, please fill in the table below with the requested details of these services.

Answer: This Not Applicable to our organisation

Service location	Provider Name (e.g. The Trust / 3 rd party / independent provider)	Modality (e.g. MRI / CT)	Service type (Static / mobile)	Number of scans processed in last 12 months

- b) If No, are you planning such a service in the next 12 months? [Y / N]

Answer: No

3. Please provide the number of inpatient, outpatient and GP direct access scans for MRI and CT in the last twelve months. Please use the table below.

Answer: The entries in the table below show activity figures for 2013-14.

Modality	MRI			CT		
	Inpatient	Outpatient	GP direct access	Inpatient	Outpatient	GP direct access
Number of scans	1494	7363	3768	6970	8057	669

257/14

Paperwork and Communications with Liaison Financial Services Ltd

I write to request the following recorded information pursuant to the FOIA relating to the period between 1 January 2009 and 24 September 2014 (the 'Relevant Period').

I would be grateful if you could provide me with the following information:

1. All marketing and promotional literature (and any notes of the same) provided to the Trust in the Relevant Period by:
 - a. Liaison Financial Services Ltd ('Liaison'); or
 - b. any other business marketing itself using the Liaison brand.(We understand that such material will have been supplied to the Trust's Finance Department).

2. Copies of the letter of engagement (or equivalent documents) showing the arrangement that has been entered into between Liaison and the Trust.
(We understand that such arrangements are likely to have been made by individuals in the Trust's Finance Department).

3. Copies of all emails, letters and any other written communications and copies of any notes recording oral communications between Liaison and the Trust in connection with the pursuit of Liaison's mandate.

(We understand that such contact between the Trust and Liaison is likely to have been by individuals in the Trust's Finance Department).

4. Copies of all supplier invoices, Trust financial information and any other Trust documents provided by the Trust to Liaison, or made available for inspection by Liaison, in relation to Liaison's mandate.

We can clarify that the information we requested in sections 1-4 of our FOI Request relates only to the work by Liaison under their general term 'Forensic Services', which includes their work relating to 'Duplicate Payments' and 'Overpayments'. For the avoidance of doubt, we make it clear that we are not looking for any information relating to 'VAT Advice' or 'Staff Flow'.

Answer: Please find attached copies of all electronic communications our Trust has had with Liaison Financial Services during this time period relating to Duplicate Payments or Overpayments. Unfortunately, any verbal communications that have taken place are not recorded so cannot be provided.

We have prepared an index of the electronic communications which is listed below.

Email Date	Email Name	Attachment Number & Details
23 May 2013	Email 1	N/A
25 June 2013	Email 2	2A-Letter dated 25 th June 2013 2B-Blank Letter of Authority
26 June 2013 at 13.33pm	Email 3	3A-Letter of Authority
26 June 2013 at 14.15pm	Email 4	4A-Letter dated 26 June 2013 4B-Appendix A
05 July 2013	Email 5	5A-Letter dated 05 July 2013
08 July 2013	Email 6	N/A
09 July 2013	Email 7	7A-Letter dated 09 July 2013
18 July 2013	Email 8	8A-Letter dated 18 July 2013 also enclosing another letter dated 12 July 2013
23 July 2013	Email 9	N/A
31 July 2013	Email 10	10A-Letter dated 31 July 2013
17 September 2013	Email 11	11A-Letter dated 31 July 2013
04 October 2013 at 16.20pm	Email 12	N/A
09 October 2013	Email 13	N/A
17 October 2013	Email 14	14A-NHS Terms and Conditions of Contract
27 January 2014	Email 15	N/A
17 February 2014	Email 16	N/A
11 September 2014	Email 17	17A-Letter dated 19 August 2014 also enclosing another letter dated 27 November 2012 and East Lancashire Hospitals NHS Trust Counter-Fraud Annual Report 2012-13 17B-Letter dated 02 September 2014

		17C-Letter dated 02 September 2014 17D-Letter dated 09 September 2014
16 September 2014	Email 18	18A-Letter dated 19 September 2014
19 September 2014	Email 19	19A-Letter dated 19 September 2014
30 September 2014	Email 20	20A-Letter dated 25 September 2014 20B-Response letter which is not dated
03 October 2014	Email 21	21A-Letter dated 30 September 2014
28 October 2014	Email 22	22A-Draft October 2014 letter 22B-Summary of Audit Observations October 2014 22C-Appendices

258/14

Safety Lancets for Diabetes Testing

1. Please can you confirm from where you currently order 'safety lancets for diabetes testing' for each hospital from (e.g. Unistick3, Safe-T-Pro)?

Answer: We currently order safety lancets through NHS Supply Chain.

2. Please can you confirm the details of the person to contact regarding an alternative supplier for each hospital?

Answer: Any enquiries regarding alternative suppliers can be directed to the following email address; walsall.procurement@walsallhealthcare.nhs.uk.

3. Please can you confirm the volume (in individual pieces) of safety lancets ordered in the last 12 months for each hospital?

Answer: During the financial year 2013-14, the following individual quantities of safety lancets were ordered by our Trust;

Individual Quantities of Safety Lancets Supplied
1,595
248
13
5
555
1
17
5
40
1

259/14

Prenatal Screening

1. How many women accepted prenatal screening for foetal anomaly in each of the last five years for which records are available;

Answer: Unfortunately, our Antenatal Clinic Department do not record statistics or data on women who have accepted or refused prenatal screening for foetal anomaly.

2. How many women refused prenatal screening for foetal anomaly in each of the last five years for which records are available.

Answer: Unfortunately, our Antenatal Clinic Department do not record statistics or data on women who have accepted or refused prenatal screening for foetal anomaly.

260/14

Patients Currently Treated for Haemochromatosis

I am requesting "under the Freedom of Information Act", the number of patients within your NHS Trust that are currently been treated with Haemochromatosis. These patients will receive treatment in the Gastroenterology or Haematology Departments. The number of patients in a 12 month period up to the end of your last financial year will suffice.

Answer: We can confirm that 27 patients received treatment with Haemochromatosis during the year 2013-14 based on data from our Clinical Coding System.

261/14

Maternity Policy re Partners staying overnight on postnatal wards

If possible, please could you advise if your Trust has a policy about or related to partners of women on postnatal wards staying overnight and we would be very grateful if you could you attach the policy to this email and respond.

Answer: Our Trust does not specifically hold a policy relating to this. However, following a “Patient satisfaction Survey” woman requested that they would like the option to have a birthing partner stay overnight. Due to the design of the building and with limited space available, a compromise was reached. Birth partners are actively encouraged to stay overnight with any patient in a sideroom, who wishes this. This service has been in operation for the past 4-5 years and unfortunately only reclining chairs are available. Please see attached leaflet regarding more information on this service – available upon request.

262/14

contact details for the procurement department and radiology department

Could you please let me know

1. the contact details of the head of your procurement department

Answer: Unfortunately, we do not release individual staff contact details below Director level. This is withheld under section 40 (Personal Information). Ian Baines, Director of Finance is responsible for this service. He is contactable on 01922 721172.

2. the contact details of the procurement officer who is in charge of medical monitor purchase,

Answer: Unfortunately, we do not release individual staff contact details below Director level. This is withheld under section 40 (Personal Information). Ian Baines, Director of Finance is responsible for this service. He is contactable on 01922 721172.

3. Is there any framework you are using for the purchase of monitors for radiology and endoscope and

Answer: Yes, we currently use the NHS Supply Chain for the purchase of these items.

4. The contact details of the head/manager of the radiology or imaging department for the hospital under your trust ?

Answer: Unfortunately, we do not release individual staff contact details below Director level. This is withheld under section 40 (Personal Information). Simon Hallion, is the Divisional Director responsible operationally for this service. He is contactable on 01922 721172.

263/14

Biologics Treatment

I have a Freedom of Information Request that I hope you can help me with:

1. How many NEW patients (de novo) were diagnosed in your Trust with Ulcerative Colitis or Crohn's disease in the last financial year 2013/14
Answer: Please see the table below. Unfortunately, these figures do not include A&E presentations or outpatient appointments as diagnoses are not coded on the data systems in place. The figures provided relate to inpatients who had not had a previous admission.
2. How many of those patients were treated with infliximab and/or another biologic?
Answer: The figures below relate to inpatients only.

Please use the table below if possible:

	Ulcerative Colitis and Crohn's Disease Patients
Total new patients 2013/14	67
New patients treated with Infliximab	17
New patients treated with other biologic	13

264/14

Business suppliers

Part A

1. Please state, which business directory the trust uses when searching for suppliers.
Answer: The Trust uses 'Intend', an online electronic tendering system. Suppliers can register their details on Intend and select supply categories they are interested in. Registered suppliers receive an alert when a tender opportunity matching their categorisation is published. The web address for Intend is included on emails and letters issued by the Procurement Department. Tenders exceeding Public Contract threshold values are advertised EU wide through the Official Journal of the European Union. A link to the 'Intend' tendering system is below.

<https://in-tendhost.co.uk/walsallhealthcare/hs.aspx/home>

2. Does a company need to have a listing in a particular business directory in order for the trust to consider the company as a potential supplier?
Answer: A Supplier will need to be registered on Intend in order to take part in the tender opportunity. This can be done beforehand or at the time of the tender opportunity.
3. What is the name of the online business directory used by the trust?
Answer: The Trust uses 'Intend'.
4. What is the procedure in setting up a business contract with the trust?
Answer: A supplier will sign a formal contract with the Trust if successful following a tender exercise.

Part B

1. Which funeral director does the trust use? What is the reasoning for using this particular funeral director?

Answer: The Trust uses Mid counties Co-operative Society following a tender exercise.

2. Is there a contract with this funeral director?

Answer: The Trust entered a formal 3 year contract on the 1st April 2014.

3. What is the name of the firm, company and/or individual used by the trust, in order to help find missing or unknown family members in order to arrange a funeral?

Answer: Our Trust does not use a company to help find missing/unknown family members in order to arrange a funeral.

4. Is there a contract with this firm, company and/or individual? What is the reasoning for using this particular firm, company and/or individual?

Answer: This is not applicable to our Trust.

5. If a funeral needs to take place and there are no family members or next of kin who can arrange the funeral, who is responsible for finding missing or unknown family members? Please provide contact name and details.

Answer: Our General Office Administration Lead is responsible for finding the missing/unknown family members. Unfortunately, we do not release individual staff details below Director level. This is withheld under section 40 (Personal Information).

6. Within the trust who refers information to the council, Duchy of Cornwall, Duchy of Lancaster, Ultimus Haeres, QLTR, Farrer & Co and/or Treasury Solicitor and/or Bona Vacantia, and/or ? Please provide name and contact details.

Answer: Since March we have never had an incident where we have been required to do this. Please note that our internal process for this is currently being reviewed.

7. Does the trust refer these deaths to the local council in which a public health funeral is necessary?

Answer: Since March we have never had an incident where we have been required to do this. If there are no known next of kin, our General Office arrange the funeral. The Council nor Public Health are involved with this process. Environmental Health arrange funerals for people who pass away within A&E or within the community. Our General Office will arrange funerals for patients who pass away whilst an Inpatient at our Hospital. Please note that our internal process for this is currently being reviewed.

8. What are the contact details of the person (within the trust) who refers these deaths to the council?

Answer: Our General Office do not arrange funerals involving the Council. If a patient passes away whilst an inpatient at our hospital, an advert is placed into the local newspaper. If there is no response within 10 days the Trust arrange the funeral.

9. Within the last 12 months, how many referrals has the trust made to either the council, Duchy of Cornwall, Duchy of Lancaster, Ultimus Haeres, QLTR, Farrer & Co and/or Treasury Solicitor (or Bona Vacantia)?

Answer: Unfortunately, this information was not recorded by the previous post holder so we are unable to provide this information for this time period.

10. Of the cases that have been referred (to the above mentioned bodies), please provide:

- Date of referral made to any of the above mentioned bodies
- Reason for not referring to the above mentioned bodies
- The name of the deceased

- Date of death
- Last known address
- Place of death
- Date of birth
- Have family members and/or next of kin been contacted?
- Who contacted their family members and/or next of kin? (name and contact details)

Answer: Unfortunately, this information was not recorded by the previous post holder so we are unable to provide this information for this time period.

10. Are these details published online? Please provide URL and name of website.

Answer: No

11. Are obituaries published for these funerals, in order for friends and/or family members (who are not aware of the death) to attend the funeral? What is the name of the website/publication in which these obituaries are placed?

Answer: Yes, within the local newspaper.

265/14

Expenditure Invoices Over £25,000

Since October 2010 NHS bodies have been obliged by the government to publish all expenditure invoices over £25,000.

I would like to see these publications from October 2013 to the present day please.

Answer: This information is available to download from our website so exemption 21 (information available by other means) has been applied to your request. Please use the link below to access this information on our website. Please note that we are still preparing September 2014 expenditure for publication. This will shortly be available on our website.

<https://www.walsallhealthcare.nhs.uk/expenditure.aspx>

266/14

Interpreters

1. In the 2013/14 financial year how much did your trust spend on interpreters so that patients who could not speak English were able to communicate with hospital medical staff?

Answer: Our Trust spent £111,168 during financial year 2013-14 for interpreters for patients. During 2013-14 our Trust also spent £42,833 on our internal Linkworkers' Service.

2. How many hospital appointments were booked for patients in the 2013/14 financial year where they needed to have an interpreter?

Answer: Unfortunately, prior to September 2013, this information was not recorded. We can confirm that between 1st September 2013 – 4th May 2014, 2904 interpreters were required for patients attending a hospital appointment.

3. How many hospital appointments were booked for patients in the 2013/14 financial year where they needed to have an interpreter but the patient failed to attend the appointment?

Answer: Unfortunately, our Trust does not record how many patients requiring an interpreter did not attend their appointment.

267/14

Servers, Sites and Users

Can you confirm how many servers there are in the Trust that you look after please – also how many sites and users you have?

Answer: We can confirm that there are 420 servers in the Trust 75% of which are virtual. These cover 70 different sites and approximately 4000 users.

268/14

Viscosupplementation Injections

Under the Freedom of Information Act, please can you answer the following questions:

1. Does your trust use/perform Viscosupplementation injections?

Answer: Yes

2. If so, how much does your trust spend each year on viscosupplementation?

Answer: We can confirm that in the last 12 months, our Trust has spent £32,185 on viscosupplementation. Unfortunately, previous yearly spend is not recorded on our Dispensing Computer System.

3. Which (brand) Viscosupplement do you use?

Answer: Our Trust uses Synvisc One.

To make your research easier, I have listed all commonly used viscosupplements that you can cross reference:

Arthrum H
Orthovisc
Crespine Gel
Durolane
Euflexxa
Fermathron
Ostenil
Ostenil Plus
RenehaVis
Suplasyn
Synocrom
Synocrom Mini
Synolis
Monovisc
Synopsis
Synvisc (Hylan G-F20)
Synvisc ONE (Hylan G-F20)

269/14

Patients Removed from the Elective Inpatient Waiting List

Under the Freedom of Information Act 2000, I would be grateful if you could provide me with the following information:

- The total number of patients removed from your elective inpatient waiting list, in each quarter of each of the last five years

Answer: Please see the table below.

Financial Year	Quarter	Number of Patients Removed (Other than Admissions)
2014-15	Apr-Jun14	1029
2013-14	Jan-Mar14	793
	Oct-Dec14	717
	Jul-Sept14	688
	Apr-Jun14	771
2012-13	Jan-Mar14	824
	Oct-Dec14	710
	Jul-Sept14	690
	Apr-Jun14	651
2011-12	Jan-Mar14	709
	Oct-Dec14	575
	Jul-Sept14	569
	Apr-Jun14	619
2010-11	Jan-Mar14	652
	Oct-Dec14	625
	Jul-Sept14	651
	Apr-Jun14	624

2009-10	Jan-Mar14	719
	Oct-Dec14	719
	Jul-Sept14	506
	Apr-Jun14	675

- The number of patients removed from your waiting list because the patient was admitted as an emergency for the same condition, in each quarter of each of the last five years

Answer: As there is no requirement for our Trust to report on removed patients from our waiting lists, this is not centrally recorded on a specific system in order to provide you with this information.

- The number of patients removed from your waiting list because the patient died whilst waiting, in each quarter of each of the last five years

Answer: As there is no requirement for our Trust to report on removed patients from our waiting lists, this is not centrally recorded on a specific system in order to provide you with this information.

270/14

Patients Seen by Sexual Health Services

I would like to find out how many people undertaking sexual health tests at clinics in Walsal have indicated on their registration questions/problem information that they have been paid for sex during their sexual history.

Could you please provide figures split into the years September 2012-September 2013 and then same period in 2013-2014?

Please split this showing how many instances this has occurred with each age?

Finally, could you show how many times a person who has been paid for sex has tested positive for either chlamydia, gonorrhoea, syphilis or HIV, within these periods (Sept 2012-2013 and Sept 2013-14).

Please split this into ages also.

Answer: Please see the tables below. During the period September 2012-2013, 26 people attended our Sexual Health Service in Walsall and indicated that they were paid for sex. The people attending within this period fell into the following age groups;

Age	Total	Age	Total
18	1	19	1
23	1	24	1
26	1	27	2
30	2	31	2
32	1	34	1
35	1	37	2

38	1	39	1
40	1	43	3
46	1	48	1
49	2		

Within this period of 2012-2013, there was one diagnosis of chlamydia with the individual aged 18 and one diagnosis of HIV with the individual aged 27.

During the period of September 2013-2014 there was a total of 21 attendances who indicated that they were paid for sex. These fell into the following age groups:

Age	Total	Age	Total
21	2	23	2
25	2	27	2
28	1	29	2
31	1	32	1
34	1	36	1
37	2	39	1
43	1	46	1
47	1		

Within this period of 2013-2014, there was one diagnosis of Chlamydia with the individual aged 29.

271/14

Agreements with Service Users or Clinicians Working Within the Trust not to Disclose Information

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please supply the following information:

1. In the period 01/01/2010 – 31/12/2010, did the Trust enter into any agreement with:
 - (a) a service user; or
 - (b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

2. In the period 01/01/2011 – 31/12/2011, did the Trust enter into any agreement with:
 - (a) a service user; or
 - (b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

3. In the period 01/01/2012 – 31/12/2012, did the Trust enter into any agreement with:
- (a) a service user; or
 - (b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.
4. In the period 01/01/2013 – 31/12/2013, did the Trust enter into any agreement with:
- (a) a service user; or
 - (c) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.
5. In the period 01/01/2014 – 30/9/2014, did the Trust enter into any agreement with:
- (a) a service user; or
 - (b) any individual who had submitted a complaint or concern about the Trust or a clinician working within the Trust, any part of which the agreement required that the individual was not to disclose a piece of information? If so, please state how many such agreements were reached.

Following your request for clarification of our Freedom of Information request, please see below the following points.

An agreement:

- would be a written agreement, formal or informal, reached at the conclusion of a complaint or grievance made to the Trust;
- would be a written agreement, formal or informal, reached at any point during the complaints process or a serious incident review, where confidentiality was agreed pending or following the outcome;
- would be a written agreement, formal or informal, reached following a grievance with the trust, following the failure of internal processes resulting in legal action.
- would cover other written agreements involving a financial settlement.

Answer: Our Trust is not aware of any arrangements/agreements in place with any service users or clinicians relating to complaints or concerns during the time periods above.

However, Mutually Agreed Resignation Scheme arrangements were made with staff in 2011, 2012, 2013 and 2014 which were unrelated to complaints and concerns.

272/14

Physiotherapy Services

1) How many patients are referred to physiotherapy for musculoskeletal (MSK) conditions each year in your area?

Answer: During the period 1st October 2013 to the 1st October 2014, 12,632 patients were referred to our Physiotherapy Service for MSK conditions.

2) What is the average waiting time to access MSK physiotherapy in your area?

Answer: The average waiting time is 6-9 weeks.

3) Please confirm/deny that patients can access MSK physiotherapy through each of the following pathways:

- By referring themselves directly to the physiotherapy service
- By seeing a GP and being given the details to book a physiotherapy appointment themselves
- By seeing a GP who arranges the referral to the physiotherapy service.
- Other

Answer: Patients can assess MSK physiotherapy via all of the pathways listed above.

4) If you answered 'other' to the question above, please provide details of how patients access MSK physiotherapy in your area.

Answer: This is not applicable.

5) Please confirm/deny that patients can access physiotherapy for their existing long-term condition through each of the following pathways:

- By referring themselves directly to the physiotherapy service
- By seeing a GP and being given the details to book a physiotherapy appointment themselves
- By seeing a GP who arranges the referral to the physiotherapy service.
- Other

Answer: Patients can assess MSK physiotherapy via all of the pathways listed above.

6) If you answered 'other' to the question above, please provide details of how patients access physiotherapy for their existing long-term condition in your area.

Answer: This is not applicable.

**273/14
Contraceptive Implants**

This is a Freedom of Information Act request. I would like to know the following information:

- How many children (under 18s) have been given the contraceptive implant for each of the last five years (2010, 2011, 2012, 2013, 2014 so far)?

Answer: Please see the table below.

- Please provide a breakdown by age of all children given the contraceptive implant for each of the last five years (2010, 2011, 2012, 2013, 2014 so far). Please consider all ages from the youngest person given the implant up to and including those given the implant aged 17. For the answer to this question, a table like this may help illustrate the information I am asking for:

Answer: Please see the table below. The 2014 figures cover the time period April 2014 – September 2014.

Financial Year	Age									TOTALS
	9	10	11	12	13	14	15	16	17	
2010-11	-	-	-	-	4	8	25	43	62	142
2011-12	-	-	-	-	3	9	21	45	38	116
2012-13	-	-	-	-	0	7	30	33	47	117
2013-14	-	-	-	-	0	12	21	38	33	104
2014-15 so far	-	-	-	-	2	7	13	24	19	65

274/14

Policy on stocking Parkinson's Medications

Please could you answer the questions below about your Trust's policy on stocking Parkinson's medications in your emergency drug cupboards (or equivalent).

1. Does your Trust stock Parkinson's medication in your emergency drug cupboards? Yes/No

Answer: Yes

2. If yes, what Parkinson's medication do you stock?

Answer: Bromocriptine 2.5mg tablets 1 x 30; Co-careldopa m/r 50/200 tablets 1 x 60; Co-careldopa 10/100 tablets 1 x 100; Entacapone 200mg tablets 1 x 100; Rasagiline 1mg tablets 1 x 28; Ropinirole 1mg tablets 1 x 84; Ropinirole m/r 2mg tablets 1 x 28; Rotigotine 4mg patch 1 x 28; Selegiline 5mg tablets 1 x 100 until recently but currently on long-term supply problem; Stalevo 150/37.5/200 and 75/18.75/200 and 125/31.25/200 tablets 1 x 30 of each strength

3. If no, are you planning to introduce Parkinson's medication into your emergency drug cupboards? Yes/No

Answer: Not applicable

4. Does your Trust have guidance on what medications to stock in your emergency drug cupboards? Yes/No

Answer: Yes

5. If yes, does this guidance include any Parkinson's medication?

Answer: Yes

6. Could you provide us with a copy of any guidance the Trust has on stocks of drugs to be held in the emergency drug cupboard?

Answer: Please find enclosed the Medicines Policy – available upon request. Please refer to section 4.3.5.5 regarding critical medicines and Appendix 7 which lists all the critical medicines including the Parkinson's medicines.

7. Please could you provide details of how stocks of Parkinson's medication in emergency drug cupboards are being monitored across all the hospitals in your Trust?

Answer: We only have one hospital within our Trust; Walsall Manor Hospital. The Pharmacy Department has a Medi-365 which is checked and restocked to set stock level on a daily basis (including weekend) by Pharmacy staff.

**275/14
Spider Bites**

I would like to request details of the number of cases of spider bites in 2013 and 2014.

More specifically, I would like to know:

1. How many patients were admitted to your trust and/or diagnosed with a spider bite in the calendar years 2013 and 2014 so far?

Answer: The figures detailed in the table below detail the number of patients admitted for treatment due to a spider bite. The 2014 figure covers admissions up to the end of September 2014.

Unfortunately, we are not able to identify people who have presented to our A&E Department who were not admitted. A&E do not record the source of the bite/injury on their systems so we are not able to identify those ones caused specifically by a spider.

Calendar Year	Number of Inpatients Treated for a Spider Bite
2013	8
2014	13

2. For each case, could you please provide a brief description of the treatment carried out on patients diagnosed with spider bites, along with the date?

Answer: Please see the table below. The 2014 figure cover admissions up to the end of September 2014. Please note that some patients did not require any treatment.

3. Could you also provide the age and gender of each patient.

Answer: Please see the table below. The 2014 figure cover admissions up to the end of September 2014.

Calendar	Age	Gender	Treatment 1	Date	Treatment 2	Date	Treatment 3	Date
2013	80	Female	-	-	-	-	-	-
	37	Male	Continuous intravenous infusion of therapeutic substance NEC	Sep-13	-	-	-	-
	54	Female	-	-	-	-	-	-
	49	Male	-	-	-	-	-	-
	38	Female	-	-	-	-	-	-
	50	Female	-	-	-	-	-	-
	16	Female	Opening of skin : Incision of lesion of skin NEC	Sep-13	Skin of other site : Skin of leg NEC	Sep-13	Laterality of operation : Left sided operation	Sep-13
	5	Female	-	-	-	-	-	-
2014	44	Male	-	-	-	-	-	-
	67	Female	-	-	-	-	-	-
	35	Male	-	-	-	-	-	-
	22	Male	-	-	-	-	-	-
	36	Male	Drainage of lesion of skin NEC	May-14	Skin of leg NEC	May-14	-	-
	46	Female	-	-	-	-	-	-
	51	Female	-	-	-	-	-	-
	56	Female	-	-	-	-	-	-
	63	Female	-	-	-	-	-	-
	9	Female	-	-	-	-	-	-
	25	Female	Drainage of lesion of skin NEC	Jul-14	Skin of leg NEC	Jul-14	Left sided operation	Jul-14
	68	Male	-	-	-	-	-	-
	41	Male	-	-	-	-	-	-

276/14

IT infrastructure

Under the Freedom of Information Act (2000), I'd like to submit a request for information around aspects of IT Infrastructure, including IT real estate and related software, the suppliers of some products and services as well as the financial spend and forecast information.

Please find attached a simple excel file that asks straight forward questions and allows for easy entry across a series of worksheets. We have provided sample responses alongside each form to help you better understand what kind of information is expected and how to enter the information into the file. There is an accompanying word document with the questions outlined for your aid.

Answer: Please find the excel file completed as requested – available upon request.

277/14

Financial Department Structure

Could you please provide me with a structure chart of the current Finance team, inclusive of member's names and their job titles? If a structure chart is not available, could you please provide me with a list of the current members of the Finance team complete with their job titles?

Answer: Unfortunately, we do not release individual staff names below Director level. This is withheld under section 40 (Personal Information).

This information is available to download from our website so exemption 21 (information available by other means) has been applied to your request. Please use the link below to access this information on our website.

<https://www.walsallhealthcare.nhs.uk/who-are-we-and-what-do-we-do.aspx>

278/14

Innovation, Health & Wealth

Under the Freedom of Information Act, please could you provide answers to the following questions.

Digital First

(a) Has the Trust identified the ten digital initiatives – identified in the report 'Digital First' – that apply the Trust?

- Minor ailments online assessment

Answer: We believe this relates to Primary Care and would recommend you contact Walsall Clinical Commissioning Group for this information. They can be contacted via email address; foi@walsall.nhs.uk

- Appointment booking online

Answer: Some of our services do offer an online booking facility to patients.

- Primary Care pre-assessment

Answer: We believe this relates to Primary Care and would recommend you contact Walsall Clinical Commissioning Group for this information. They can be contacted via email address; foi@walsall.nhs.uk

- Appointment reminders
Answer: Some of our services do use SMS for appointment reminders.
- Mobile working in community nursing
Answer: We are currently working towards this. Our IT Department are developing a strategy.
- Pre-operative screening online
Answer: We currently have no initiatives regarding this.
- Post-surgical remote follow up
Answer: We are working with our surgical colleagues regarding follow ups and will look to digital technology should this be appropriate.
- Remote follow up in Secondary Care
Answer: We believe this relates to Primary Care and would recommend you contact Walsall Clinical Commissioning Group for this information. They can be contacted via email address; foi@walsall.nhs.uk
- Remote delivery of test results
Answer: Our Trust is currently setting up a virtual clinic for our Community District Nursing Service.
- Secondary Care clinic letters
Answer: We are looking at providing GP clinic letters via an electronic solution.

(b) Has the Trust identified any other local initiatives aimed at reducing inappropriate face to face contact?

Answer: There are none Walsall wide in place for the implementation and monitoring of Telehealth. This has been discussed with the Commissioning Manager for Disabilities (Walsall Council) who confirmed that there is an intention to produce one.

(c) Has the Trust started to work with local commissioners to establish targets at reducing unnecessary face-to-face contact for 2014/15 and beyond? – if so please list

Answer: Please see the answer above.

(d) Has the Trust qualified for a CQUIN payment relating to this high impact innovation?
Answer: Pre qualification to CQUINS were a mandatory requirement within 2013/14 NHS contract (not in this year's) the Trust achieved the requirements for pre-qualifications. No payment was allocated to pre-qualification

How much would you estimate that this CQUIN payment is worth for the following years?
(i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: No payment was allocated to the pre qualification requirements in 2013/14. The Trust does not currently have a CQUIN scheme for any of these areas.

Intra-operative fluid management (IOFM)

(a) How many procedures have been carried out at the Trust using intra-operative fluid management technologies in the following time periods? (i) 2012/13 (ii) Since April 2013

Answer: Unfortunately, we do not keep a central record of patients who receive intraoperative fluid management technologies in order to answer this question.

(b) Please estimate the proportion of procedures that have been carried out at Trust using intra-operative fluid management technologies in the following time periods? (i) 2012/13 (ii) Since April 2013

Answer: Unfortunately, we do not keep a central record of patients who receive intraoperative fluid management technologies in order to answer this question.

(c) What proportion of procedures identified in appendix 3 of the NTAC guidance have been carried out at Trust using intra-operative fluid management technologies in the following time periods? (i) 2012/13 (ii) Since April 2013

Answer: Unfortunately, we do not keep a central record of patients who receive intraoperative fluid management technologies in order to answer this question.

(d) Please estimate the proportion procedures that will be carried out at the Trust using intra-operative fluid management technologies in the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: Unfortunately, we do not keep a central record of patients who receive intraoperative fluid management technologies in order to answer this question.

(e) Please estimate the proportion procedures identified in appendix 3 of the NTAC guidance have been carried out at Trust using intra-operative fluid management technologies in the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: Unfortunately, we do not keep a central record of patients who receive intraoperative fluid management technologies in order to answer this question.

(f) Has the Trust qualified for a CQUIN payment relating to this high impact innovation?

Answer: No payment was allocated to the pre qualification requirements in 2013/14

How much would you estimate that this CQUIN payment is worth for the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: No payment was allocated to the pre qualification requirements in 2013/14. The Trust does not currently have a CQUIN scheme for any of these areas.

3 Million Lives

(a) Has your Trust agreed new models of technology provision using the Whole System Demonstrator programme for the uptake of telehealth and/or telecare? If so, please give details

Answer: We are currently using telehealth and telemedicine both in the acute and community settings with over 200 pieces of equipment in use at any time. We have also included the development of this work in our Care Close to Home Programme. Our Commissioners are currently reviewing their commissioning intentions.

(b) Has this been done in the field of

The number of patients using the Telehealth system within the Trust by service is shown as follows:

- Diabetes Care
- Chronic Obstructive Pulmonary Disease
- Coronary Heart Disease
- Other – please give details

Answer: Please see the table below.

Service	Number of Patients using Telehealth at June 2014
Community Nursing	101
Heart Failure Community Cardiac Manor Heart Failure Team	36 19
Total	156

(c) Has the Trust qualified for a CQUIN payment relating to this high impact innovation?
Answer: Pre qualification to CQUINS were a mandatory requirement within 2013/14 NHS contract (not in this year's) the Trust achieved the requirements for pre-qualifications. No payment was allocated to pre-qualification.

How much would you estimate that this CQUIN payment is worth for the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: No payment was allocated to the pre qualification requirements in 2013/14. The Trust does not currently have a CQUIN scheme for any of these areas.

Child in a chair in a Day

(a) Has your Trust developed an action plan around the delivery of mobility services for children based on the best performing providers identified through innovation, health and wealth?

If so, please give details

Answer: No, our Trust has not developed an action plan around delivery of mobility services for children based on the best performing providers.

(b) What is the average waiting time for children requiring wheelchairs in the following time periods? (i) 2012/13 (ii) Since April 2013

Answer: We would be grateful if you could respond to our email to you dated 4th November. Please respond within 12 weeks from the date of the email. If we do not hear from you before this time, your request for this information will be closed.

(c) Has the Trust qualified for a CQUIN payment relating to this high impact innovation?

Answer: Pre qualification to CQUINS were a mandatory requirement within 2013/14 NHS contract (not in this year's) the Trust achieved the requirements for pre-qualifications. No payment was allocated to pre-qualification.

How much would you estimate that this CQUIN payment is worth for the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: No payment was allocated to the pre qualification requirements in 2013/14. The Trust does not currently have a CQUIN scheme for any of these areas.

Carers for People with Dementia

(a) Has the Trust put in place a strategy to ensure that for every person who is admitted to hospital where there is a diagnosis of dementia, their carer is sign-posted to relevant advice and receives relevant information to support them?

If so, please give details

Answer: Our Trust does have a Dementia Strategy and we have x3 Dementia Support Workers within the hospital to cover wards and A&E. They will support patients with dementia and their carers to ensure care is delivered to meet their needs. The older peoples Mental Health Liaison Team will also offer support in relation to care, treatment and discharge planning.

Wards will refer to the Dementia Support Workers who will then offer support / signposting to other services and an information pack.

A dementia café has also been established within the hospital for carers of patients currently in hospital. This provides an opportunity for carers to access support, be signposted to other services if needed and connect with other carers.

(b) What procedures are in place to follow up with carers to ensure that the advice and information was helpful?

Answer: A questionnaire is issued to all carers of patients who are known to the Dementia Support Workers. Community colleagues will also issue a questionnaire to new client carers if they have recently experienced acute care.

Dementia cafés within Walsall will also issue a questionnaire to any new attendees at the café. Wards also issue a questionnaire to carers to feedback on support offered and care delivery.

(c) Has the Trust qualified for a CQUIN payment relating to this high impact innovation?

Answer: Pre qualification to CQUINS were a mandatory requirement within 2013/14 NHS contract (not in this year's) the Trust achieved the requirements for pre-qualifications. No payment was allocated to pre-qualification.

How much would you estimate that this CQUIN payment is worth for the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: The Trust does not have a local Dementia CQUIN. The Trust does have a national Dementia & Delirium CQUIN.

International and Commercial Activity

(a) Has the Trust put in place a strategy to exploit the value of commercial intellectual property developed at the Trust?

Answer: No, however, our Trust will assess any opportunities as they arise.

(b) Has this been done independently by the Trust or in collaboration with an Academic Health Science Network?

Answer: This is not applicable to our Trust. Please see the answer above.

(c) Has the Trust qualified for a CQUIN payment relating to this high impact innovation?

Answer: Pre qualification to CQUINS were a mandatory requirement within 2013/14 NHS contract (not in this year's) the Trust achieved the requirements for pre-qualifications. No payment was allocated to pre-qualification.

How much would you estimate that this CQUIN payment is worth for the following years? (i) 2013/14 (ii) 2014/15 (iii) 2015/16

Answer: No payment was allocated to the pre qualification requirements in 2013/14. The Trust does not currently have a CQUIN scheme for any of these areas.

279/14

Structural Charts

I would like to FOI request structure charts for the following departments in the Walsall Healthcare NHS Trust:

- Communications
- Marketing
- Fund raising

Answer: This information is available to download from our website so exemption 21 (information available by other means) has been applied to your request. Please use the link below to access this information on our website.

<https://www.walsallhealthcare.nhs.uk/who-are-we-and-what-do-we-do.aspx>

Please note that we do not have a fundraising department but are currently recruiting for Fundraising Officer.

**280/14
Births Before Arrivals**

This is a request for information under the Freedom of Information Act.

Please detail the number of Births Before Arrival (BBAs) recorded at the Trust for each of the last five years from 2009/10 to 2013/14. Please break down the figures for each month within those years.

Please also, if possible, give the number of BBAs for each year where the mother had initially attended a birthing centre but had to be transferred to a consultant-led unit and gave birth en route.

Answer: Please see the table below. Unfortunately, we do not record location of the birth before arrival on our systems so we are not able to provide this information.

2009-10	BBAs	2010-11	BBAs	2011-12	BBAs	2012-13	BBAs	2013-14	BBAs
Apr09	2	Apr10	3	Apr11	2	Apr12	5	Apr13	3
May09	1	May10	2	May11	1	May12	3	May13	4
June09	2	June10	1	June11	0	June12	0	June13	1
July09	1	July10	1	July11	2	July12	5	July13	8
Aug09	3	Aug10	4	Aug11	2	Aug12	1	Aug13	2
Sept09	0	Sept10	1	Sept11	2	Sept12	7	Sept13	1
Oct09	3	Oct10	3	Oct11	3	Oct12	1	Oct13	3
Nov09	0	Nov10	5	Nov11	2	Nov12	1	Nov13	4
Dec09	3	Dec10	7	Dec11	3	Dec12	2	Dec13	0
Jan10	2	Jan11	1	Jan12	2	Jan13	2	Jan14	1
Feb10	3	Feb11	6	Feb12	2	Feb13	3	Feb14	1
Mar10	1	Mar11	5	Mar12	2	Mar13	4	Mar14	0
TOTAL	21	TOTAL	39	TOTAL	23	TOTAL	34	TOTAL	28

**281/14
Hospital Patient Transport**

Hospital Patient Transport (non Emergency)

The information required relates to the non-emergency transportation of patients to and from hospitals or medical treatment centres whether that is for admission or outpatient treatment.

1. Is this service provided “in-house” by the hospital/trust: by a regional NHS ambulance service or by an independent contractor?

Answer: By an independent contractor

2. If not by the hospital/trust then the name of the provider
Answer: West Midlands Ambulance Service
3. What is the total annual cost/contract value to the organisation?
Answer: This depends upon usage.
4. What is the renewal date of any agreement?
Answer: 1st March 2020
5. What was the contract spend in the last full financial year?
Answer: For 2013-14, the Trust spent £483,000.
6. What is the contracted/annual mileage by type of vehicle;
Ambulance,
Wheelchair Accessible Vehicle
Car?
Answer: Unfortunately, the supplier does not provide us with this information so we are unable to answer this question.
7. What is the contract activity by patient mobility code?
Answer: We would be grateful if you could confirm what time period you would like this information to cover. For example, to cover the last complete 3 months, last complete 6 months. Please respond within 12 weeks from the date of this letter. If we do hear from you before this time, your request for this information will be closed.
8. What are the service levels – timelines KIP definitions for inbound performance and reported achievement over the last 12 months?
Answer: Please find the attached Activity and Performance Summary for 2013-14 – available upon request.
9. What are the service levels – timelines KIP definitions for outbound performance and reported achievement over the last 12 months?
Answer: Please find the attached Activity and Performance Summary for 2013-14 – available upon request.
10. What is the number of aborted journeys per annum?
Answer: Unfortunately, we are collating the majority of journeys that took place this year. However, 1604 aborted journeys were recorded during the last financial year (Apr 2013-Mar 2014).
11. What is the number of complaints received per month, or per annum?
Answer: We can confirm that no complaints/concerns have been raised relating to patient transport in the past 12 months.
12. What is the total carbon footprint of the patient transport fleet over the last 12 month?
Answer: Unfortunately, the supplier does not provide us with this information so we are unable to answer this question.

282/14
Vacancies

Please may I make a Freedom of Information request to your Trust?

1) Name of a) your trust b) the hospitals in your trust.

Answer: Walsall Healthcare NHS Trust, Walsall Manor Hospital

Please provide your most recent available figures for:

2) Total number of directly employed a) Registered General Nurses b) Registered Midwives c) Registered nurses to work in A&E

Answer: As at 31 October 2014, the total number of employed Registered Nurses was 1126 headcount (1001.47 FTE). The total number of employed Midwives was 174 headcount (143.91 FTE). Our Trust employed 52 headcount (46.87 FTE) Registered Nurses who worked within our A&E Department.

3) Total number of vacancies for a) RGNs b) Registered Midwives c) Registered nurses to work in A&E

Answer: Please note that the table below includes answers for questions 3 and 4.

	Budget	Actual	Vacancy	%
Registered Nurses	1043.37	946.59	96.78	9.28%
Registered Midwives	125.49	124.39	1.1	0.88%
Registered Nurses A&E	54.61	43.25	11.36	20.80%

4) The vacancy rate as a percentage for a) RGNs b) Registered Midwives c) Registered nurses to work in A&E

Answer: Please see above table.

5) Total number of directly employed a) doctors b) A&E doctors c) A&E consultants

Answer: As at 31 October 2014, the total number of employed doctors was 487 headcount (381.43 FTE). 36 (27.53 FTE) of these doctors worked within A&E. We also employed 11 (11 FTE) A&E Consultants.

6) Total number of vacancies for doctors in the Trust, A&E doctors and A&E consultants

Answer:

a) doctors in the Trust – **16**

b) A&E doctors – **2**

c) A&E Consultants – **0**

7) The percentage vacancy rates within each group (eg what percentage of positions are currently vacant) for doctors in the Trust, A&E doctors and A&E consultants.

Answer:

a) doctors in the trust – **4.7%**

b) A&E doctors – **9.5%**

c) A&E Consultants – **0%**

283/14

Self Funding Patients

Please may I make a Freedom of Information request to your Trust?

1) Name of a) your trust b) the hospitals in your trust

Answer: Walsall Healthcare NHS Trust, Walsall Manor Hospital

2) Does your Trust provide self-funded services, or any other service financed in full or in part by the patient?

Answer: Yes

3) If yes, which services are currently offered on this basis?

Answer: All patient services.

4) How many self-funded patients were treated by the trust in

- | | |
|--|-------------------|
| a) the financial year 2010/11 | Answer: 52 |
| b) the financial year 2011/12 | Answer: 42 |
| c) the financial year 2012/13 | Answer: 33 |
| d) the financial year 2013/14 | Answer: 32 |
| e) the financial period April-September 2014 | Answer: 19 |

5) What was the total income from self-funded patients in

- | | |
|--|--------------------------|
| a) the financial year 2010/11 | Answer: £18,027 |
| b) the financial year 2011/12 | Answer: £11,095 |
| c) the financial year 2012/13 | Answer: £11,435 |
| d) the financial year 2013/14 | Answer: £7,316.70 |
| e) the financial period April-September 2014 | Answer: £5,023 |

6) What percentage of the Trust's total income was derived from self-funded patients in

- | | |
|--|----------------------|
| a) the financial year 2010/11 | Answer: 0.00% |
| b) the financial year 2011/12 | Answer: 0.00% |
| c) the financial year 2012/13 | Answer: 0.00% |
| d) the financial year 2013/14 | Answer: 0.00% |
| e) the financial period April-September 2014 | Answer: 0.00% |

Please note that the Trust's total income ranges from £180million to £237million and therefore, the percentage is miniscule as the maximum level of income received from self-funded patients during any given year peaks at just over £18K.

284/14

Delays in transfer of care and Staff Complaints

Please may I make a Freedom of Information request to your Trust?

1) Name of a) your trust b) the hospitals in your trust

Answer: Walsall Healthcare NHS Trust, Walsall Manor Hospital

2) Between April and September 2014, how many complaints/concerns were raised by Trust staff members regarding

- staffing levels/staffing shortages
- shifts being filled by underqualified staff/staff "acting up"/agency staff/locums
- staff overwork/unpaid overtime
- staff not being able to take breaks

Answer: We can confirm that no complaints have been raised by staff members with our Patient Relations & Complaints Department.

3) What is the longest time (in days) one patient has remained in a bed at your NHS Trust due to delays in transfer of care (DTC) from September 2013 to September 2014?

Answer: 52 days

4) What was the age of the patient (from question 3) and the reason for delay?

Answer: 82 years old. There can be multiple causes of delays. For this particular patient, please see the reasons that have been recorded as the cause for the delay;

Awaiting nursing home placement or availability

Awaiting patient or family choice – initial period of making a choice

Awaiting public funding

Awaiting completion of Independent Mental Capacity Advocate assessment

Dispute (Family not happy with Continuing Healthcare in the Community/Decision Support Tool result)

285/14

Marginal Emergency Tariff and others

Please may I make a Freedom of Information request to your Trust?

1) Name of a) your trust b) the hospitals in your trust

Answer: Walsall Healthcare NHS Trust, Walsall Manor Hospital

2) Does the hospital trust have a Major A&E Unit?

Answer: Yes

3) We would like to request the income retained by the commissioner (the CCG and their predecessors) as a result of funds withheld or 'defunded' from your Trust under the application of the 30% marginal emergency tariff in the following financial years.

IF POSSIBLE PLEASE SUPPLY THIS INFORMATION BROKEN DOWN BY QUARTER eg Apr-June, June-Sept, Sep-Dec, Jan-Mar

Answer: Unfortunately, we are not able to break this information down by quarter.

a) 2010/11	2,758,000	
b) 2011/12	2,559,000	£1,420k reinvested in Trust
c) 2012/13	4,549,000	£2,862 reinvested in Trust
d) 2013/14	2,287,000	nominal calculation – year end deal agreed
e) April-September 2014	850,000	

5) How much money has the Trust been fined or had withdrawn/withheld for not meeting the percentage target for referral to treatment time of 18 weeks for patients in the following financial years?

IF POSSIBLE PLEASE SUPPLY THIS INFORMATION BROKEN DOWN BY QUARTER eg Apr-June, June-Sept, Sep-Dec, Jan-Mar

Answer: Unfortunately, we are not able to break this information down by quarter.

a) 2010/11

0

b) 2011/12	0	
c) 2012/13	67,000	
d) 2013/14	144,000	
e) April- September 2014/15	1,811,000	current working assumption that much of this will be reinvested

6) How much money has the Trust been fined or had withdrawn/withheld for not meeting the percentage target for A&E waiting time (4 hours) in the following financial years?

IF POSSIBLE PLEASE SUPPLY THIS INFORMATION BROKEN DOWN BY QUARTER eg Apr-June, June-Sept, Sep-Dec, Jan-Mar

Answer: Unfortunately, we are not able to break this information down by quarter.

a) 2010/11	0
b) 2011/12	0
c) 2012/13	0
d) 2013/14	96,000
e) April-September 2014/15	324,000

7) How much money has the Trust been fined or had withdrawn/withheld for emergency readmissions of patients within 30 days of discharge in the following financial years?

IF POSSIBLE PLEASE SUPPLY THIS INFORMATION BROKEN DOWN BY QUARTER eg Apr-June, June-Sept, Sep-Dec, Jan-Mar

a) 2010/11	None – reinvested in Trust
b) 2011/12	311,000
c) 2012/13	None – reinvested in Trust
d) 2013/14	None – reinvested in Trust
e) April-September 2014/15	1,000,000 as calculated so far, current working assumption that much of this will be reinvested

286/14

Data Quality

I am making an information request under the (FOI) Act 2000.

Please can you provide me with information by answering the following questions and any additional information will be greatly appreciated in regards to Data Quality in your trust?

1. What has been the impact of poor Data Quality on the Trust?

This refers to both the negative impacts of poor data quality in the following examples areas: Here I am trying to understand issues that Trust has actually faced because of poor data quality.

Planning and delivery of services

Patient records

Patient care

Patient safety

An example is the following BBC article:

<http://www.bbc.co.uk/news/uk-england-leeds-29802038>

Answer: The implementation of the new PAS system has led to problems with our elective work, particularly the booking and screening of outpatient appointments. In addition we are presently unable to report Referral to Treatment times. Regular reports with regard to recovery of this position have been provided to the Trust Board.

2. Are you able to quantify the state of your Data Quality?

This refers to a quantitative description of your data quality situation – for example, please can you provide percentage values for the completeness, validity, consistency, timeliness, uniqueness (i.e. duplicates) and accuracy of your data?

In the following areas:

Patient /clinical data

Answer: Unfortunately, we are not able to quantify our data quality situation. We can confirm that during calendar year 2014, 775 incidents were reported around poor documentation/data quality.

In the current year with the implementation of the new PAS system we have had a number of data quality themes. These are being addressed as part of an Outpatient/Elective Reporting Improvement Programme.

3. Are you able to quantify any losses down to poor Data Quality and, if so, what has been the loss in the last 3 years including litigation, fines, and admin and overhead costs?

This covers only financial information for the last financial year but preferably for the last three years

This can also include for example e.g. financial challenges because of data quality, The overhead and cost to the Trust is the staff time taken to review and correct these challenges.

Answer: We can confirm that we have not been fined for poor data quality to date. Unfortunately, we are not able to identify specific losses due to poor data quality as we have no central system which records this information.

In 2014/15, our Trust began spending money specifically in relation to Data Quality by appointing a team of data checkers/correctors. We expect to spend over £300,000 in the current year and have plans to spend £240,000 in 2015/16.

4. How many CQUIN payments or other compliance payments have you missed because of poor data quality?

This refers to the last financial year but preferably the last three years.

Answer: During 2013-14, no CQUIN payments were missed purely because of poor data quality. However, the Trust lost income from four CQUIN payments where poor documentation was noted to be a contributory factor in each case but was not the primary cause for the missed payment.

5. What processes does the Trust have to manage data quality?

This refers to a description of the tools, processes and systems the Trust uses to manage data quality and the chain of responsibility for these procedures.

This also refers to information regarding the efficiency of these processes e.g. how many data quality issues are identified within a given period of time and how long it takes to fix a typical data quality issue.

Answer: The data that is extracted does depend on the system but for the majority of systems we have two sources, either flat file extracts or direct connections to the database of the system. Queries are run and published in a Reporting Hub. Some systems also have in built data quality reports for front end reports to be used.

The Data Quality team access the Reporting Hub and use front end reports with raw data extracts where necessary.

Staff within the Data Quality team use information systems to validate and investigate data i.e. our Patient Administration System (PAS), in-house Clinical portal, Summary Care Record. The team are managed by the Interim Data Quality Manager with an escalation route to the Operations Committee.

Currently under review are the Data Quality Strategy, Policy and Procedures with the development of Data Quality Standards/Principles and Toolkit to help the organisation understand and define its data quality more effectively and pro-actively. The Standards/Principles will lead the way to raise awareness of data quality and integration of data quality activities across the Trust.

Data Quality issues are often generic issues but can also be service specific or specific to a certain functionality in a system. The Trust has a User Correction Process and staff are identified, visited and monitored for data quality errors.

With a current change in the Trust's main PAS there are a higher level of data quality issues that are being identified at present. Determining the time to fix a data quality issue would have dependencies on the severity of affecting patient care or financials, the volume etc. However, if the issue was user identified and was directly affecting patient care, due to duplicate patient or no NHS number, these would be dealt with by IT Service Desk almost immediately for isolated incidents. The broader issues of Referral to Treatment times data and associated reporting are dealt with on a weekly basis as part of the Outpatient Improvement Project.

287/14

Aseptic Units

I would like to see the output from an FOI request submitted in **August 2013**, entitled '**Aseptic Units**'.

The FOI request encompassed the following questions:

"Please could you answer the following questions regarding aseptic drug compounding/preparation:

1. How much does you aseptic unit cost to run annually?

Answer: We would be grateful if you could confirm what you define as 'cost to run'. Do you require the staffing costs, building costs, equipment costs, stock costs, building costs ie. lighting/heating or prescribing costs. Please also indicate if you would like this these costs separate or combined.

Please respond within 12 weeks from the date of this letter. If you do not respond before this time, your request for this information will be closed.

2. How many aseptically prepared units do produce annually?

Answer: 6500 last year (please note this does not reflect the weighted items).

3. What types of aseptically prepared products does your aseptic unit produce?
E.g. parenteral nutrition, antibiotics, cancer chemotherapy.

Answer: Chemotherapy and MaBs

4. In the aseptic compounding process, how many consumable products do you use annually? E.g. the number of syringes or IV bags used.

Answer: Unfortunately, this information is not recorded on a specific system during the process in order to provide an accurate figure.

5. How many staff do you employ in your aseptic department?

Answer: This varies as a number of rotational staff are involved, core is 5 staff (not WTE).

6. How many full time equivalents are dedicated to aseptic compounding?

Answer: Less than 3.

7. How many clean rooms do you have in your aseptic department?

Answer: 2.

8. How many isolator cabinets do you have in your aseptic department? How often do they need maintenance?

Answer: 2 bi-annually.

9. Do you outsource or is all of your aseptic compounding carried out in-house? If so, by whom?

Answer: Our Trust make the majority although we do buy in dose banded products from Qualasept and Baxter where it is cheaper to do so than manufacture on site.

10. Do you aseptically compound for other customers? If so, who for and for how long have you been doing it?

Answer: No

11. How much does the aseptic department spend annually on drugs?

Answer: The drugs are costed to the relevant divisions not to Pharmacy. We would be grateful if you could confirm whether this question encompasses oral chemotherapy or just aseptically prepared drugs.

12. How long has the aseptic department been in existence?"

Answer: For many years, the last rebuild was completed in 2009.

As this is an historic FOI, I hope that you would be able to share the output with me quite quickly.

If you have not received this request in the past, could you please treat this as a new FOI request.

288/14

Transforming Cancer and End of Life Care Tender

Several of your hospital's departments are listed as having been consulted. Unfortunately, the listing does not indicate names. I have indicated below the nature of the consultation, as listed in the documentation provided, in case this is helpful to you. These are:

Walsall Hospital Executive Team (listed as consulted in a face to face meeting January 2014)
Walsall Hospital Palliative Care Manager (face to face meeting Jan 2014)
Walsall Manor Cancer Team (face to face July 2013)
Walsall Manor Hospital Cancer Department (face to face March 2013)
Walsall NHS Trust (invitations to: Cancer Event, February 2013, Provider Launch Event, June 2013, End of Life Care Event, July 2013)
Walsall Palliative Care Team (face to face October 2012)

I should like to ask the person/s who completed these consultations the following short questions:

Answer: Please be advised that some staff members who were originally consulted have now left the Trust so we are not able to ask them these questions. One staff member who was part of the Manor Hospital Cancer Team/Department cannot remember the meeting as it was over a year ago.

We can only provide the answers provided by a staff member from the Manor Hospital Cancer Team/Department and a staff member from the Palliative Care Team. These two staff members recall the consultation meetings. Please see their answers below.

Key **Blue=Response from the Staff member from the Manor Hospital Cancer Team/Department**

Green=Response from Staff member from the Palliative Care Team

Q1 - Were you consulted by the Transforming Cancer and End of Life Programme?

Answer: Yes.

Answer: Yes, the meeting in October 2012 was the first meeting with the Project Team to inform us of their project and a brief scoping exercise.

Q2 - How were you consulted by the Transforming Cancer and End of Life Programme?

Answer: Informed by email initially and then met face to face with two female representatives who were leading the project

Answer: Both email consultation and verbal face to face meeting.

Q3 - Where you invited to the consultation events?

Answer: I was not invited but I believe my Manager attended. Unfortunately, she has now left the Trust so I cannot check with her.

Answer: Yes.

Q4 - Did you attend?

Answer: As mentioned above, I did not attend.

Answer: I did not personally attend but a number of my staff from Specialist Palliative Care attended the consultation events.

Q5 - Were you given any additional ways to contribute to the consultation or was there only one opportunity?

Answer: An electronic questionnaire was also completed about our services.

Answer: No, however a number of meetings took place which included a meeting with the Executive Team to discuss progress with the project and the next steps.

Q6 - How did you submit your feedback?

Answer: I was not asked to provide any feedback but I believe my Manager was approached. Unfortunately, she has now left the Trust so I cannot check with her.

Answer: Verbally.

Q7 - Was your feedback acknowledged?

Answer: This is not applicable to me.

Answer: Yes.

Q8 - Did the contract proposal change as a result of your feedback?

Answer: This is not applicable to me.

Answer: I was not party to this information.

289/14

Agency Spend, Agency Staffing Levels and Agency Rates

Agency spending:

Please provide:

1. Total nursing costs to the Trust (inclusive of salaries, tax, benefits, pensions and agency spend) broken down by individual financial quarters in the financial years 2012/13 and 2013/14.

Answer: Please see the table below.

Period	Total Spend on Nursing (Incl Agency) (£)
2012-13 Q1	11,525,274
2012-13 Q2	11,262,888
2012-13 Q3	11,681,367
2012-13 Q4	12,656,247
2013-14 Q1	12,686,893
2013-14 Q2	13,224,710
2013-14 Q3	12,604,190
2013-14 Q4	12,599,587

2. Total nursing costs to the Trust (inclusive of salaries, tax, benefits, pensions and agency spend) broken down by individual months to date in the current financial year 2014/15. Please provide data up to the last available month possible.

Answer: Please see the table below.

Period	Total Spend on Nursing (Incl Agency) (£)
April 2014	4,265,017
May 2014	4,346,600

June 2014	4,489,268
July 2014	4,273,191
Aug 2014	4,313,071
Sept 2014	4,390,856

3. Total spend on nursing agency staff (excluding bank staff and inclusive of all roles and grades) broken down by financial quarters in the financial years 2012/13 and 2013/14.

Answer: Please see the table below.

Period	Nursing Agency Spend (£)
2012-13 Q1	296,601
2012-13 Q2	69,594
2012-13 Q3	298,255
2012-13 Q4	767,757
2013-14 Q1	648,904
2013-14 Q2	1,370,467

4. Total spend on nursing agency staff (excluding bank staff and inclusive of all roles and grades) broken down by month to date in the current financial year 2014/15. Please provide data up to the last available month possible.

Answer: Please see the table below.

Period	Nursing Agency Spend £
April 2014	192,989
May 2014	142,065
June 2014	359,810
July 2014	266,905
Aug 2014	229,316
Sept 2014	306,374

Agency staffing levels:

Please provide:

5. Total number of nursing shifts (inclusive of all roles and grades for registered nurses only, bands 5 to 9) for the months April, May and June 2014;

Answer: The total number of shifts booked for Registered Nurses only is;

April 2014 1358
May 2014 1480
June 2014 1346

6. Total number of nursing shifts filled by nursing agency staff (excluding bank staff and inclusive of all roles and grades for registered nurses only, bands 5 to 9) for the months April, May and June 2014.

Answer: The total number of shifts booked for Registered Nurses which have been filled by agency staff is;

April 2014 627
May 2014 681

7. Total number of nursing staff, both headcount and full-time equivalent, (inclusive of all roles and grades for registered nurses only, bands 5 to 9) employed by the Trust for the months broken down by the months April, May, and June 2014.

8. Total number of agency nursing staff, both headcount and full-time equivalent, (inclusive of all roles and grades for registered nurses only, bands 5 to 9) employed by the Trust broken down by the months April, May, and June 2014.

Answer: Our Trust does not employ agency staff, we only make bookings when required on an ad-hoc basis so unfortunately, we cannot provide this information. Please note that an Agency may arrange for different staff to complete shifts as it may not just be one person.

Individual rates – agency nurses:

9. What was the highest rate paid from 1st to 30th June 2014 for the following:

- Band 5 level nursing agency nurse
Answer: The highest hourly rate paid for a Band 5 agency Nurse was £64.45 per hour.
- Band 6 level nursing agency nurse
Answer: We can confirm that no Band 6 agency Nurses were booked during the month of June 2014.
- Band 7 level nursing agency nurse
Answer: We can confirm that no Band 7 agency Nurses were booked during the month of June 2014.
- Band 8 level nursing agency nurse
Answer: We can confirm that no Band 8 agency Nurses were booked during the month of June 2014.

290/14

Patient Restraint

I'm requesting the following information from the Trust under the Freedom of Information Act. Where possible, please provide figures for the following for 2013/14 and 2012/13:

1. How many times have security been called to restrain a patient at the Trust's hospitals?
Answer: During 2013-14, our Trust recorded 24 incidents requiring the restraint of a patient. Unfortunately, data prior to April 2013 does not detail whether patient restraint was required so we are not able to provide this information.
2. Can you provide a breakdown of these incidents of restraint by condition of the patient, including: the number of patients restrained due to alcohol or drug influenced-behaviour, mental health problems, dementia/Alzheimer's and other reasons?

Answer: Unfortunately, we are not able to breakdown these incidents by patient condition.

3. The number of times injuries to patients have been recorded as a result of a restraint by security over these two years?

Answer: x1 injury to a patient was recorded as a result of restraint by security.

4. The cost of the Trust's security contract and the additional cost incurred by the Trust per incident of restraint of a patient.

Answer: The total cost of the Trust's security contract is £245,000.

Unfortunately, we are not able to breakdown costs by incident type in order to provide the costs of restraining patients.

291/14

Agency Spend

Can I kindly request the following information under the freedom of information act;

- The total spend on agency medical locums for the past 12 months, including a breakdown of agencies which supplied and the value per agency .

Answer: Please see the attached document which covers the period 1st October 2013 to 30th September 2014 – available upon request.

- The total spend on agency Nursing for the past 12 months, including a breakdown of agencies which supplied and the value per agency.

Answer: Please see the attached document which covers the period 1st October 2013 to 30th September 2014 – available upon request.

- The total spend on agency allied healthcare professionals and healthcare scientific services for the past 12 months, including a breakdown of agencies which supplied and the value per agency.

Answer: Please see the attached document which covers the period 1st October 2013 to 30th September 2014 – available upon request.

292/14

Job Vacancies

1. Since April 2013 how many job vacancies has your Trust advertised outside of England, Wales and northern Ireland?

Answer: There have been no advertisements placed outside of the UK or any campaigns recruiting from overseas, however, all jobs are posted on the NHS Careers website which can be accessed worldwide. Some Medics are known to apply from outside the UK.

2. Where were the adverts placed - were they placed in one of the following:

- i) Recruitment agencies based outside of the UK

Answer: This is not applicable to our Trust. Please see the answer above.

- ii) Agencies specialising in recruiting applicants in job markets outside of the United Kingdom

Answer: This is not applicable to our Trust. Please see the answer above.

iii) Adverts placed in print or online periodicals or trade publications whose primary audience is outside of the UK

Answer: This is not applicable to our Trust. Please see the answer above.

iv) Adverts strategically targeting applicants abroad

Answer: This is not applicable to our Trust. Please see the answer above.

If none of the above and known please state where else.

Answer: This is not applicable to our Trust. Please see the answer above.

Also were each vacancy advertised also advertised within the UK?

Answer: Each vacancy is advertised on the NHS Careers website which can be accessed worldwide.

293/14

Appendectomies

1. How many appendectomies do you carry out annually?

Answer: We can confirm that our Trust performed 269 appendectomies during the 2013-14 financial year (Apr-Mar).

2. Which type of appendix ligation devices do the Trust currently use and from which manufacturer? (eg. Ethicon Endoloop, Stapler)

Answer: Our Trust uses Polysorb Surgitie Loops from Covidien.

3. How many appendix ligation devices do the Trust use annually?

Answer: We can confirm that our Trust purchased 75 packs of 6 during the 2013-14 financial year. This consisted of different sizes.

4. What price is the Trust currently paying for your appendix ligation devices?

Answer: We can confirm that the total spend for Appendix ligation devices for 2013-14 was £5311.73

5. Are the appendix ligation systems on contract(s) and if so when do they end?

Answer: These are purchases through the NHS Supply Chain Framework which expires 30/09/2016.

294/14

Section 1 Offenders

How many Section 1 offenders is the Trust aware have visited Maternity Wards within your control in the following years:

2014

2013
2012

How many Section 1 offenders is the Trust aware have visited Paediatric Wards within your control in the following years:

2014
2013
2012

What procedures do you have in place to monitor these visits?

I recently submitted an FOI. For clarification Section One referred to in the FOI (I have cut and pasted again below) refers to the Sexual Offences Act 2003

Answer: Unfortunately, we do not record this information centrally to order to provide you with total numbers. Social Care Services and the Police inform our Trust if any offenders are related to any of our patients. We do not allow offenders onto the wards unless the order states that they can be 'supervised' whilst visiting. Supervision is then organised by Social Care Services with our Trust.

295/14

Resuscitation / Anaesthetics

1 - Does your trust stock "Difficult airway/can't intubate, can't ventilate" equipment (ie: tracheotomy and cricothyrotomy equipment) within your resuscitation department/have the equipment available to A&E?

Answer: Yes, we do stock Difficult Airway kits within A&E.

2 - Does your trust stock fiberoptic intubation equipment that is available in an emergency airway situation within A&E?

Answer: No, we do not stock fibre-optic intubation kits within our Emergency Department.

3 - Does your trust stock video laryngoscopes within your resuscitation department/have the equipment readily available to A&E?

Answer: No, we do not have video-guided laryngoscopies within our Emergency Department.

4 - What level (if any) of training is provided by your trust to Anaesthetics trainees with regard to "Can't intubate/Can't ventilate" (CICV) situations, including practical training in performing CICV rescue procedures?

Answer: Anaesthetic trainees have regular teaching in CICV scenarios incorporating practical training.

5 - At what level (if any) of training does your trust require Anaesthetics trainees (including registrars) to be competent in CICV practical rescue procedures as a requirement of their job role (or are such matters left in the hands of the Deanaries)?

Answer: Anaesthetic trainees are taught practically for CICV scenarios and have one formal assessment within the Trust and ongoing training provided.

6 - What level (if any) of training is provided in your trust to nursing staff with A&E regarding

airway management and CICV situations?

Answer: Nursing staff with A&E are trained to a minimum of Immediate Life Support standard which includes airway management. Training is provided to encourage escalation of care with difficult airway patients.

7 - What level (if any) of training is provided in your trust to nursing staff with A&E regarding "Human Factors" (including if possible - with regard to emergency situations)?

Answer: Human factor training to A&E Nursing staff is provided as part of the Advanced Life Support and Immediate Life Support course. Regular simulations are also held within A&E.

296/14

Trauma & Orthopaedics

I would be grateful if you would provide a response by email to the questions below in line with the Freedom of Information act.

If there are several hospitals within your trust, could answers be provided for each site unless the same doctors work at both sites.

1. How many senior clinical fellows were employed in you hospital within the trauma and orthopaedic department on the dates below?

(A clinical fellow is a non-standard NHS grade and I am referring to fellows employed as post-CCT fellows and usually on short term contracts of 6 months to one year duration. I am not referring to junior clinical fellows (i.e. senior house officer or junior registrar grade) or associate specialists).

- a) 1st of March 2014
- b) 1st of March 2011
- c) 1st of March 2008
- c) 1st of March 2004

Answer: We do not employ any doctors as Clinical Fellows in Trauma and Orthopaedics (T&O).

2. How many fulltime equivalent trauma and orthopaedic consultants did you have working in your hospital on the dates below?

- | | |
|----------------------------------|------------------|
| a) 1st of March 2014 | Answer: 9 |
| b) 1st of March 2011 | Answer: 8 |
| c) 1 st of March 2008 | Answer: 8 |
| d) 1st of March 2004 | Answer: 6 |

3. What is the annual salary of a fulltime clinical fellow as of 1st March 2014 at your hospital?

Answer: We do not employ any doctors as Clinical Fellows within T&O. However, please advise us if this question relates to Clinical Fellows within other areas to which we can then respond.

4. Could you provide a breakdown of the subspecialty area of orthopaedics or trauma that each of your senior clinical fellows work in:

- a) Spinal fellow
- b) Trauma fellow

- c) Foot and ankle fellow
- e) Arthroplasty fellow
- e) Upper limb fellow
- f) Hip fellow
- g) Knee fellow

Answer: We do not employ any doctors as Clinical Fellows within (T&O).

297/14

ECG Machines

Please find below questions I would like response to under the Freedom of Information Act

1. How many ECG machines in total do you currently have in?

a. A&E

Answer: 7

b. Cardiology

Answer: 3

c. The Theatres and Anaesthetics

Answer: 0

d. Hyper Acute / Critical Care / ICU

Answer: 2

e. Geriatric Medicine

Answer: 3

f. Community Clinics where operated by the Trust

Answer: The ECG Machines used in Community Clinics would come under Walsall Clinical Commission Group. We recommend you contact their Freedom of Information Office directly for this information (email address: foi@walsall.nhs.uk or postal address: Jubilee House, Bloxwich Lane, Walsall, WS2 7JL).

g. Across all remaining wards

Answer: 11

2. Who is the manufacturer of the 12 lead ECG machines you currently use?

Answer: GE Healthcare

3. What is the average age of ECG machines when they are replaced?

Answer: 12 years

4. How many ECG machines have you purchased in the last 5 years?

Answer: 6

5. How many replacement ECG leads do you purchase a year?

Answer: 8 sets

6. How much do you spend on replacement ECG leads in the last 5 years?

Answer: We can confirm that our Trust has spent approximately £15,000 on replacement ECG leads in the last 5 years. The average is approximately £4,754 each year.

7. Are the ECG machines purchased through a framework agreement (NHS Supply Chain, NHS Shared Business Services etc.) or direct from the manufacturer?

Answer: Direct from the manufacturer.

8. Are the ECG leads purchased through a framework agreement (NHS Supply Chain, NHS Shared Business Services etc.) or direct from the manufacturer?

Answer: Direct from the manufacturer.

298/14

Employed Staff & Recruitment

- Has the trust actively recruited a) nurses and b) doctors from the EU/EEA (not including the UK)?

Answer: We can confirm that our Trust has not 'actively recruited' Nurses or Doctors from the EU/EEA. Please note; as our vacancies are advertised on the NHS Careers website which is accessed worldwide, we may have appointed staff from EU/EEA and non-EU countries via our normal recruitment process.

- Has the trust actively recruited a) nurses and b) doctors from foreign countries outside the EU/EEA (ie who have been registered through the Overseas Nurses Programme)? Please give a total figure if this split is not calculable.

Answer: We have recruited x3 International Training doctors as part of Medical Training initiatives; x1 in Anaesthetics, x1 in Obstetrics and Gynaecology and x1 in Paediatrics.

- Has the trust sent recruiting teams abroad for this purpose?

Answer: Our organisation is not sending staff overseas to recruit Nurses or medical and dental professionals.

- What is the trust's total number of employed a) nurses and b) doctors?

Answer: The Trust currently employs 1295 substantive Nurses and 400 medical and dental professionals.

- What is the number from abroad/who hold foreign nationality who are employed by the trust as a) nurses and b) doctors?

Answer: The Trust currently employs 116 substantive Nurses and 139 medical and dental professionals who hold foreign nationality.

299/14

Orthotics Service Questionnaire

Please see attached a freedom of information questionnaire.

About You

Name of Hospital	Walsall Manor Hospital
Name of person completing questionnaire	Withheld under section 40 (Personal Information)
Position within the Hospital	Orthotic Practitioner/Manager
Address	Walsall Healthcare NHS Trust Manor Hospital Moat Road Walsall WS2 9PS

Service

Is your Orthotic service contracted to an outside organisation?	Yes
If Yes, how much are your session fees?	Unfortunately, we are not provided a breakdown of fees by the Contractor in order to provide an accurate figure.
Who is your contract with?	Trulife
Do you have in-house Orthotists?	No
If Yes, how many Orthotists do you have?	Not applicable

Stocks

What stock items do you keep in the department?	Heel pads, wrist braces, collars and compression hosiery
Do you provide any other departments / wards with orthoses?	No
If Yes, which departments / wards	Not applicable
Do you supply post-op orthoses to theatres / wards	No

If Yes, what post-op orthoses do you supply?	Not applicable
Do you cross charge for these orthoses?	Yes

Paediatric Footwear

Do you provide paediatric footwear?	Yes
If Yes, which supplier do you use?	Various suppliers are used. For an example of some; Gilbert & Mellish, Truelife, Fitz Kids, Kenhall
If Yes, what is the minimum age you would supply footwear to?	12 months
What conditions do you supply footwear for?	Supplied as supportive footwear for a variety for conditions
What style of footwear do you supply? E.g. Stability boots/AFO boots/sandals /shoes	Various styles of Boots

Insoles

Do you supply stock simple insoles? E.g. Formthotic insoles	No
Have you ever advised patients to purchase their own simple insoles via the High Street?	No
If Yes, Do you hold a stock of insoles which the patients can purchase instead of buying via the High Street?	Not applicable

300/14

Procedures Undertaken and Not Normally Undertaken

1. Since May 2010, which, if any, procedures have moved from the Interventions Not Normally Undertaken/Funded list to being available. Please indicate the year in which the change was made.

Answer: We assume this relates to what are known as Procedures of Limited Clinical Value which are only reimbursed if certain criteria are met.

There have been no significant changes since May 2010

2. During the same time period, which, if any, procedures have moved to the Interventions Not Normally Undertaken/Funded list from being available. Please indicate the year in which the change was made.

Answer: We assume this relates to what are known as Procedures of Limited Clinical Value which are only reimbursed if certain criteria are met.

There have been no significant changes since May 2010

3. Please provide a current list of procedures for which there is no routine exemption criteria and/or where a request for exemption is required in all cases.

Answer: Please see attached two documents; Procedures of Limited Clinical Priority Guideline and Commissioning Policy and Aesthetic Procedures Guideline and Commissioning Policy which detail these procedures – available upon request. These documents are owned by the Clinical Commissioning Group and are already in the public domain. They can be accessed by Walsall Clinical Commissioning Group's website.

301/14

Overseas Patients

At Manor Hospital:

1. In 2009/10, how much money was owed to the hospital from overseas patients after being treated at the hospital?

Answer: £10,679.94

- And of that amount, how much has been written off and how much still outstanding? (can you separate both these figures please)

Answer: £4,563 has been written off with nil outstanding.

2. In 2010/11, how much money was owed to the hospital from overseas patients after being treated at the hospital?

Answer: £3,982

- And of that amount, how much has been written off and how much still outstanding? (can you separate both these figures please)

Answer: £3,620 has been written off with nil outstanding.

3. In 2011/12, how much money was owed to the hospital from overseas patients after being treated at the hospital?

Answer: £12,786.81

- And of that amount, how much has been written off and how much still outstanding? (can you separate both these figures please)

Answer: £8,429.81 has been written off with nil outstanding.

4. 4. In 2012/13, how much money was owed to the hospital from overseas patients after being treated at the hospital?

Answer: £16,617

- And of that amount, how much has been written off and how much still outstanding? (can you separate both these figures please)

Answer: £9,369 has been written off with £1,537 outstanding.

5. In 2013/14, how much money was owed to the hospital from overseas patients after being treated at the hospital?

Answer: £11,394.16

- And of that amount, how much has been written off and how much still outstanding? (can you separate both these figures please)

Answer: £0 has been written off with £3,573.43 outstanding.

302/14

Displayed Names of Clinicians & Nurses Above Patient Beds

Could you please answer the following question:

How many of your hospitals and clinics display the name of the clinician and nurse responsible for each patient's care above their bed?

Answer: There are a total of 28 Wards at our hospital. All patients do have the name of the Consultant displayed above their bed.

The Named Nurse for each patient is not routinely recorded however, the name of the Nurse in charge of the ward is displayed outside every ward. Some wards display the name of the Nurse in Charge outside each bay.

We do not have any patient beds in clinic areas.

303/14

Ambulance Arrival to Handover times

I wish to know the following, under the Freedom of Information Act.

For Manor Hospital:

In 2014/15 so far, how much has the hospital been fined by the Government for breaching the ambulance arrival to handover times of over 30 minutes?

Answer: Based on April 2014 to October 2014 only, the Trust has been fined £134,400

In this year, can you give me the five longest times an ambulance has waited for outside the hospital?

Answer: Please see the table below which details the five longest times an ambulance has waited outside our hospital.

2014/15 (April – October)
87mins

80mins
76mins
73mins
73mins

In 2013/14, how much has the hospital been fined by the Government for breaching the ambulance arrival to handover times of over 30 minutes?

Answer: We were measured against the handover times for 2013/14 but, an agreement was reached with Walsall CCG that no fines would be applied to our Trust for this year.

In this year, can you give me the five longest times an ambulance has waited for outside the hospital?

Answer: Please see the table below which details the five longest times an ambulance has waited outside our hospital.

2013/14
95mins
95mins
86mins
81mins
81mins

In 2012/13, how much has the hospital been fined by the Government for breaching the ambulance arrival to handover times of over 30 minutes?

Answer: Unfortunately, this measure was not recorded prior to 2013/14 so we are not able to provide this information.

In this year, can you give me the five longest times an ambulance has waited for outside the hospital?

Answer: Unfortunately, this measure was not recorded prior to 2013/14 so we are not able to provide this information.

In 2011/12, how much has the hospital been fined by the Government for breaching the ambulance arrival to handover times of over 30 minutes?

Answer: Unfortunately, this measure was not recorded prior to 2013/14 so we are not able to provide this information.

In this year, can you give me the five longest times an ambulance has waited for outside the hospital?

Answer: Unfortunately, this measure was not recorded prior to 2013/14 so we are not able to provide this information.

In 2010/11, how much has the hospital been fined by the Government for breaching the ambulance arrival to handover times of over 30 minutes?

Answer: Unfortunately, this measure was not recorded prior to 2013/14 so we are not able to provide this information.

In this year, can you give me the five longest times an ambulance has waited for outside the hospital?

Answer: Unfortunately, this measure was not recorded prior to 2013/14 so we are not able to provide this information.

304/14

IT Server, Storage and Maintenance Support Contracts

I am writing to request information under the Freedom of Information Act 2000. I am outlining my query as specifically as possible.

I would like to request information concerning any IT server, storage and maintenance support contracts (including any care packs) which you may hold, and request details of the following components of these contracts:

- Existing supplier - if there are various suppliers please split up into individual contracts

**Answer: Dell
ProAct NetApp Storage Area Network (SAN)**

- Hardware/vendors brand

**Answer: Dell M600, M610, M620
NetApp FAS 3250 x 2
NetApp FAS 3140 x 1**

- Contract description

**Answer: Dell warranty provided with purchase.
NetApp warranty supplied with purchase
NetApp annual maintenance £75k**

- Total value of the contract - please state if you have provided an annual figure

**Answer: Not all servers are covered, once out of warranty servers
are covered on a case by case basis
Server supplied with 3 years warranty.
Break fix contract to cover multiple servers approx. £10k
NetApp annual maintenance approx. £75k**

- Duration of the contract - please provide me with a particular month as well as the year and details of whether there are any extension periods or break clauses within the contracts

**Answer: 3 years from date of supply disparate, ranges from
February 2014 – February 2016
Server Break fix contract expires Jun 2015
NetApp contract expires Mar 2015**

- Expiry date of the contract - please provide me with a particular month as well as the year

Answer: See above

- Contract review date - please provide me with a particular month as well as the year.

Answer: See above

- Internal contact responsible for reviewing and renewing contracts - please provide me with their full name, job title, direct contact number and direct email address.

Answer: Unfortunately, we do not release individual staff details below director level. The director responsible for this service is Steve Darkes. He is contactable on email address; steve.darkes@walsallhealthcare.nhs.uk and telephone 01922 721172.

305/14

Visits to A&E

I would like to request the following information under Freedom of Information laws.

For a) the calendar year 2013, and b) the calendar year 2014 so far,

- a) the total number of visits to each A&E in your trust area, broken down by hospital (i.e. "HOSPITAL A: xxx visits, HOSPITAL B: yyy visits")

Answer: During 2013 at Walsall Manor Hospital, 98839 visits were recorded at A&E. In 2014 up to 31st October, 78652 visits were recorded at A&E.

- b) for each hospital and for each of the years, a list of the 10 people who have made the MOST visits in that year. I would like the following information about those people: whether they were male or female, their age at the time of their last visit. I do not want to know their name.

Answer: Please see the table below.

2013

Age	Gender
63	Male
47	Male
66	Male
62	Male
45	Male
43	Male
88	Female
46	Male
29	Male
45	Male

2014 (Ending 31/10/2014)

Age	Gender
63	Male
74	Female
33	Male
55	Male
36	Female
50	Male
64	Male
31	Female
45	Male
21	Female

I would prefer the information as a machine readable spreadsheet, such as an xls or ods file.

Answer: This information is also attached as an excel spreadsheet as requested.

306/14

Ophthalmology Performance

Trust: Walsall Healthcare NHS Trust
 Address: Moat Road, Walsall, WS2 9PS
 City: Walsall
 Email: foi@walsallhealthcare.nhs.uk
 Phone: 01922 721172
 FOI Contact: Compliance & Risk Team

Sl. No	KPI	Target	Actual 2013	Actual 2012	Actual 2011	Actual 2010	Actual 2009
1	Ophthalmology related GP Referrals		6607	4207	3957	4039	5097
2	% of false positive referrals		Unfortunately, this is not recorded centrally on our systems in order to provide this information for this service.				
3	% of referrals seen by a consultant		78.46	89.04	93.75	92.10	91.23
4	Avg Waiting time for first consultation appointment		3.8	4.6	3.7	3.2	3.0
5	Avg Waiting time for diagnostic test appointment		Unfortunately, this is not recorded centrally on our systems in order to provide this information for this service.				
6	Avg Waiting time to see a doctor at specialist clinic		Unfortunately, our system does not record the job role of the person who sees/treats patients at clinic appointments.				

7	Avg Waiting time for treatment		As treatments are dependent upon the patient's condition there are various waiting times for different treatments. Please confirm which treatment(s) you would like to know the average waiting times for.				
8	% of patients waiting 6 weeks or more for appointments		Unfortunately, this is not recorded centrally in order to provide this information.				

	COAG						
9	% of patients waiting 6 weeks or more for appointments ARMD		Unfortunately, this is not recorded centrally in order to provide this information.				
10	% of patients waiting 6 weeks or more for a diagnostic test COAG		Unfortunately, this is not recorded centrally in order to provide this information.				
11	% of patients waiting 6 weeks or more for a diagnostic test ARMD		Unfortunately, this is not recorded centrally in order to provide this information.				
12	Waiting time for cataract surgery		66.21	68.66	52.01	52.83	
13	Ratio of New Appointments to Follow-up appointments		1.88	1.191	1.202	1.198	1.225
14	Uptake of Diabetic Retinopathy Screening		Unfortunately, this is not recorded centrally in order to provide this information.				
15	Waiting times for first WET ARMD treatment		Unfortunately, this is not recorded centrally in order to provide this information.				
16	Percentage of Out-patients seen by Specialist in specialist clinic per Month		Unfortunately, our system does not record the job role of the person who sees/treats patients at clinic appointments.				

17	Average Frequency of Mortality / Morbidity Review being Conducted in Ophthalmology Department Monthly		Unfortunately, this is not recorded centrally in order to provide this information.				
----	---	--	--	--	--	--	--

18	Number of CVI		Unfortunately, this is not recorded centrally in order to provide this information				
19	Avg No Show rate		289	264	262	270	307
20	Avg cancellation rate		663	680	640	629	701
21	Avg No. of Patients seen in specialist clinic		208	204	156	128	134
22	Avg patients on waiting lists		463	430	472	393	530
23	% of patients seen by a doctor		Unfortunately, our system does not record the job role of the person who sees/treats patients at clinic appointments.				
24	% of Glaucoma patients in community		Unfortunately, this is not recorded centrally in order to provide this information				
25	% increase in AMD patients in community		Unfortunately, this is not recorded centrally in order to provide this information				
26	% increase in DR patients in community		Unfortunately, this is not recorded centrally in order to provide this information				
27	% increase in cataract patients in community		Unfortunately, this is not recorded centrally in order to provide this information				
28	% increase in patients in community with common eye disorders		Unfortunately, this is not recorded centrally in order to provide this information				

**307/14
Financial Accounting Software**

Please can you provide me with the following information regarding your financial accounting software:

- Name of financial accounting software system in use at your organisation?

Answer: Integra

- Name of the vendor who supplies your financial accounting software system?

Answer: Capita IB Solutions

- Original date of purchase or contract start date?

Answer: September 2006

- If relevant the contract renewal or expiry date?

Answer: The contract expiry date is September 2016

- Cost of annual support and maintenance or annual service cost (last financial year)?

Answer: The contract value is £52,918 plus VAT

- Other annual spend relating to the financial accounting software system, outside the support and maintenance/service costs?

Answer: Other spend during the last financial year was £5,868.35 including VAT.

- Number of members of staff involved in the internal support of the financial accounting software system for users and IT?

Answer: x1 Systems Manager and x1 eProc Support Officer

308/14

Recruitment of Nurses

I would like to request some information about recruitment of nurses at your trust via the Freedom of Information Act.

Note to FOI officer: For the purposes of this FOI request, the term 'actively recruit' refers to when the Trust has intentionally recruited nurses from abroad after taking part in activities such as recruitment fairs or marketing campaigns. It does not mean when the Trust employs a nurse from outside of the UK following an independent application by that nurse.

- 1) How many nurses has your Trust actively recruited from outside of the UK in the past year? (from September 2013 to September 2014)?

Answer: 0

- 2) Of those recruited from question 1, please list which countries those nurses came from and how many nurses came from each country

Answer: This is not applicable to our organisation.

- 3) Of those recruited from question 1, how many still work for your Trust?

Answer: This is not applicable to our organisation.

- 4) How many nurses did your Trust actively recruit from outside of the UK between September 2012 and September 2013?

Answer: 0

- 5) Of those recruited from question 4, please list which countries those nurses came from and how many nurses came from each country

Answer: This is not applicable to our organisation.

- 6) Of those recruited from question 4, how many still work for your Trust?
Answer: This is not applicable to our organisation.
- 7) Do you intend to actively recruit nurses from outside of the UK in the next 12 months?
Answer: Our Trust has no plans to actively recruit Nurses from outside the UK in the next 12 months.
- 8) If your answer to question 7 is 'yes', which countries do you intend to target for this recruitment?
Answer: This is not applicable to our organisation.

309/14

LINAC Radiotherapy Machines

Under the Freedom of Information Act 2000, I would be grateful if you could provide me with the following information:

1. How many linear accelerator (LINAC) radiotherapy machines does the Trust have and how many have the following capability:
 - IMRT (Intensity-Modulated Radiation Therapy)
 - CT based IGRT (Image Guided Radiation Therapy)
 - Stereotactic Radiotherapy
2. How many LINACS are 8 years old or over, and 10 years old and over respectively?
3. Does the Trust have an adequate replacement plan to ensure each LINAC is in operation for a maximum of 10 years and that the replacements are planned in a timely manner?
4. What tumour sites are each of the machines being used for and what proportion of patients with each tumour type receive these techniques?

Answer: We do not offer radiotherapy at our Trust.

310/14

Radiotherapy

Under the Freedom of Information Act 2000, I would be grateful if you could provide me with the following information:

1. How many patients at your Trust received radiotherapy in each of the last five years?
2. How many patients at your Trust have received IMRT, IGRT and Stereotactic Radiotherapy, respectively, in each of the last five years?
3. What proportion of all cancer patients treated at your Trust received radiotherapy in each of the last five years?
4. What proportion of all radiotherapy patients received IMRT, IGRT and Stereotactic Radiotherapy, respectively, in each of the last five years?

For reference each of the last five years refers to 2013/14, 2012/13, 2011/12, 2010/11, 2009/10.

Answer: We do not offer radiotherapy at our Trust.

311/14

Music Licencing

By law, if you are playing recorded music at your business, in most instances you need to obtain the permission (licence) to do so from the copyright holder. PPL offers licensing solutions for playing recorded music in public – whether via CDs, radio/TV broadcasts, background music systems or other sources – by acting on behalf of copyright holders and giving businesses the licence they legally need to play the music they want.

Information Required:

- Details of the business owner, including full address details of all sites if applicable
- The audible area for where the recorded music is used (i.e. Staff Room, Kitchen Area, Waiting Rooms/Receptions, Offices, Music on Hold, Patient Bedrooms, Treatment Areas etc.)
- Type of recorded music used at your business (i.e. TV Broadcasts, Radio, iPods, telephone on hold music etc.)
- The date in which the means to play recorded music were installed

If you do not contact us to confirm the recorded music usage at your business premises, we may escalate this case for further action.

Answer: Copy of response available upon request.

312/14

Total Income and Actual Expenditure for Neonatal Services

Question1

- a) What was the total price charged for within contracts neonatal services?

Answer: £2,521,655

- b) What was the total sum of additional monies received for services delivered above/beyond your standard contract?

Answer: £188,983

- c) What was the total amount of money / expenditure spent directly on delivery of neonatal services within your Trust?

Answer: £3,796,559 as per reference costs

- d) What was the total of additional / central Trust overheads incurred (eg backroom function / medical staffing / HR etc). Do not include contributions to saving plans / cost reduction etc. only actual costs of central / Trust overheads.

Answer: Overhead:

Buildings Cost	£ 127,332
Corporate Depts	£ 288,401
Capital Charges	£ 149,439
	£ 565,173

Question2

How many days of each level of care were delivered during 2013-14?

Answer: Our data for 2013/14 does not exactly match these categories:

	Bed days
a) Intensive Care	502
b) High Dependency	1,001
c) Special Care	3,307 (without external carer)
d) Special Care	360 (with external carer)
e) Transitional Care	228 (normal care)

Question3

How many cots of each type?

- a) Intensive Care
- b) High Dependency
- c) Special Care
- d) Transitional Care

Answer: We do not have designated cots

Question4

What is your local tariff for each level of care – 2013-14 prices?

- a) Intensive Care
- b) High Dependency
- c) Special Care
- d) Transitional Care

Answer: Our prices are as follows:

	£
Intensive Care	981.42
High Dependency	726.53
Special Care without external carer	398.12
Special Care with external carer	361.91

Question5

How many deliveries in your hospital during the year 2013-14?

Answer: 4,602

313/14

Business Intelligence Platforms

Please fill in the form below, selecting all business intelligence platforms that you currently use, also stating which is predominantly used. In addition, please also select how much you spent on the selected platforms.

1. Please mark an 'X' against each of the business intelligence platform(s) you currently use in your Trust. If the business intelligence platform you currently use is not listed, please write the platform name in the 'Other' box.

Business Intelligence Platform	Please mark an 'X' for all platforms currently in use
Actuate	
Alteryx	
Arcplan	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Microsoft	X
MicroStrategy	
Oracle	
Panorama Software	
Pentaho	
Prognos	
Pyramid Analytics	
Qlik	X
Salient Management Company	
SAP	
SAS	
Tableau	
Targit	
Tibco Software	
Yellowfin	
Other	

2. Please state which business intelligence platform is predominantly used in your Trust:

Microsoft

3. Please mark an 'X' for the amount you currently spend on your business intelligence platform.

Spend (£)	Please mark an 'X' for the current spend on business intelligence platforms
£25,000-£50,000	X
£50,000-£75,000	
£75,000-£100,000	
£100,000-£125,000	
£125,000-£150,000	
£150,000-£175,000	
£175,000-£200,000	
£200,000+	

314/14

Recruitment of Nurses and Midwives

I would like to request the following information under the Freedom of Information Act.

1. Have any of your staff travelled outside the UK to recruit nursing and midwifery staff in 2011-12, 2012-13, or 2013-14? Please give dates and destination/s of each trip.
2. For each trip please give a. the number and grade of staff who travelled abroad (eg director of nursing, matron, etc) b. the total cost of the trip to your organisation (please ignore the cost of your staff's time but include all other relevant costs such as travel/accommodation/meals/room hire for interviews etc) c. for trips in 2013-14 ONLY please give details of accommodation used for your staff (eg hotel name and city) and cost, cost of food/drink for your staff, and class of rail and plane travel used and cost.
3. Did you pay any other organisation in relation to the recruitment of these overseas staff eg nursing agency, recruitment agency, overseas fixer? If so, how much for each trip?
4. For each of these trips, how many nursing and midwifery staff did you recruit as a result of the visit?
5. How many of the staff recruited through these trips were still working in your trust on 1 November 2014?

Answer: We can confirm that none of our staff have travelled outside the UK to recruit nursing and midwifery staff during these time periods.

315/14

Maternity Booking-in Appointments

This is a request under the Freedom of Information Act.

Please confirm:

(i) the number of pregnant women attending an 8-week (or thereabouts) 'booking in' appointment at the Trust during each of the last five years from 2010/11 to 2014/15 inclusive;
Answer: Unfortunately, our electronic systems did not record this information prior to April 2013.

For 2013-14, 5530 mothers were recorded to have attended a booking appointment.

For 2014-15 (April to the end of November), 3509 mothers were recorded to have attended a booking appointment.

(ii) the number of pregnant women attending an 8-week 'booking in' appointment during each of the last five years who were categorised as obese at that appointment;

Answer: Unfortunately, our electronic systems did not record this information prior to April 2013.

For 2013-14, 1125 mothers were recorded to have a BMI of 30 or above at their booking appointment.

For 2014-15 (April to the end of November), 778 mothers were recorded to have a BMI of 30 or above at their booking appointment.

(iii) please explain the Trust's definition of 'obese' in this instance.

Answer: Any mothers with a BMI (Body Mass Index) of 30 or above. A BMI of 30 is classified as obese.

316/14

Pest Controllers

Under the Freedom of Information Act 2000 I request the following information:

A list of the number of times pest controllers were called out to hospitals in your NHS Trust for the following periods:

2009/2010

2010/2011

2011/2012

2012/2013

2013/2014

Could the list show the location to which the controllers were called out, the reason they were called and the date?

Answer: Please see the table below.

Date called out	Reason for call out	Area
04/2009	Rodents	External/Grounds ducting
04/2009	Silverfish	Ward
06/2009	C roach	Refuse room

06/2009	Flying ants	Education & training centre
06/2009	Flying ants	Ward
07/2009	Ants	Neonatal
07/2009	Wasp nest	East wing
07/2009	Bed bugs	Accomodation
09/2009	Flys	Mortuary
09/2009	Pigeon chicks	East wing
12/2009	Mouse	Ward 12
02/2010	Bites	Ward 15

Date called out	Reason for call out	Area
04/2010	Rat	Grounds
05/2010	Ants	Path lab
05/2010	Ants	A&E
06/2010	Ants	delivery/neonatal
06/2010	Ants	Neonatal
07/2010	Flying ants	Neonatal
07/2010	Ants	delivery suite
07/2010	Ants	delivery suite
09/2010	flys	Wards
09/2010	flys	wards
09/2010	flys	Ward 5
09/2010	Pigeon nest	Grounds
02/2011	Rats	External grounds
03/2011	Bites	office
07/2011	Nesting pigeons	External
07/2011	Mouse	Ward 11
07/2011	Rats	External Grounds
08/2011	Bites	Ward 15
08/2012	Fruit fly's	Imaging rest room
09/2011	Rats	External Grounds
11/2011	Rats	External Grounds
11/2011	Silver fish	Ward 17
12/2011	Rats	External Grounds
02/2012	Bites	Health records

Date called out	Reason for call out	Area
04/2012	Rats	External Grounds
07/2012	Mouse	Pharmacy
07/2012	Bites	HR & performance

07/2012	Bites	A&E reception
07/2012	Rats	External Grounds
07/2012	Bites	Ward 10
08/2012	Bites	Discharge team
08/2012	Bites	Ward 9
08/2012	Rats	External Grounds
08/2012	Mouse	Hospital street
08/2012	Mouse	Fracture clinic
09/2012	Nesting pigeons	External
10/2012	Rats	External Grounds
12/2012	Silverfish	Ward 16
01/2013	Rat	Grounds
02/2013	Rats	Grounds
02/2013	C roach	ITU
03/2013	Ants	Ward 10

Date called out	Reason for call out	Area
04/2013	Ants	Ward 15
05/2013	Earwigs	Ward 1
07/2013	Ants	Neonatal
08/2013	Wasp nest	Ward 6
08/2013	Wasps	Ward 16
09/2013	Flys	shower room
09/2013	Rats	Boiler room
10/2013	Mouse	Staff room Theatres
10/2013	Mouse	Staff room Theatres
12/2013	Mouse	Staff room theatres
01/2014	Flies	Ward 7
03/2014	Mouse	HDU

Date called out	Reason for call out	Area
04/2014	Mice	External Grounds
06/2014	Spider mites	Ward 9
07/2014	Silverfish	Ward 12
08/2014	Bites	Sexual health Clinic
10/2014	Wasp Nest	EBME
10/2014	Bites	Offices
11/2014	Silverfish	Ward 12

**317/14
Hospital Thefts**

Under the Freedom of Information Act 2000 I seek the following information:

1. How many reports of thefts of personal effects from hospitals your organisation has received in the last three years?

Answer: During April 2012-March 2013, 7 reports of thefts were recorded. During April 2013-14, 14 reports of thefts were recorded. During April 2014-June 2014, 5 reports of thefts were recorded.

2. If the information is not available for the last three years, then please send the information for the last two years, if this is not possible then please send the information for the last year.

3. Please outline if the allegations were made against members of staff and what actions were taken against the staff.

Answer: Please find a list below of all reported incidents of thefts at our Trust by patients and staff for the past two financial years and financial year 2014 up to June. The tables are also attached with this letter as an excel spreadsheet as requested. Unfortunately, details of the alleged offender are not recorded on our system in order to provide you with this information. However, it is known that for one incident (which is highlighted in the table) a staff member was found to be the offender.

4. Whether the trust's investigation found the theft had occurred and whether it was a member of staff that made the theft.

Answer: Unfortunately, investigation outcomes are not currently recorded on our Incident system in order to provide this information for each incident. However, it is known that for one incident (which is highlighted in the table) a staff member was found to be the offender.

5. Please outline what months the alleged thefts are said to have taken place and what the personal effects were, and if possible their estimated value.

Answer: Please see the table below. Unfortunately, the personal effects experienced by the victim are not recorded on our system in order to provide this information.

6. Which hospital the thefts were said to have taken place and if possible the site in the hospital the thefts were alleged to take place.

Answer: Please see the table below.

Financial Year April 2012 – March 2013					
Victim: Patient/Staff?	Month	Location	Item Stolen	Value	Outcome Following Investigation
Staff	June	Ward Manor Hospital	£5 note, cigarettes loose change	£5 and change	Not Known
Staff	July	Ward Manor Hospital	Money from purse	£10	Not Known
Staff	July	Ward Manor Hospital	Purse, Money Bank Cards	£15	Not Known
Staff	August	Ward Manor Hospital	Purse containing £10 note and change	£10 and change	Not Known
Staff	August	Haematology Manor Hospital	Trousers, Chocolates, Books	Not Stated	Not Known
Staff	Sept	Haematology Manor Hospital	Work Shoes	Not Stated	Not Known
Staff	Sept	Ward Manor Hospital	Purse, Mobile Phone	Not Stated	Not Known

Financial Year April 2013 – March 2014

Victim Patient / Staff?	Month	Location	Item Stolen	Value	Outcome Following Investigation
Patient	June	Ward Manor Hospital	Money	£100	Investigation took place, staff member admitted taking the money and was dismissed.
Staff	June	Ward Manor Hospital	Money	£20	Not Known
Staff	July	Ward Manor Hospital	Purse, Money	£150.00	Not Known
Staff	July	Ward Manor Hospital	Money	£225.00	Not Known
Staff	August	Pathology Manor Hospital	Prescription Reading Glasses	Not Stated	Not Known
Staff	Nov	Imaging Manor Hospital	Mobile Phone	Not Stated	Not Known
Patient	Nov	Midwifery Led Unit, Community	Baby Clothes	Not Stated	Not Known
Staff	Dec	Admin Office Manor Hospital	Charity Money	£16 - £20	Not Known
Staff	January	Gynaecology Manor Hospital	Money & Me to you cup	Not Stated	Not Known
Staff	January	Ward Manor Hospital	Money	£55.00	Not Known
Patient	February	Accident & Emergencies Manor Hospital	Handbag, Purse, Money	£10 - £15 cash	Not Known

Staff	February	Paediatrics Manor Hospital	Personal IPAD	Not Stated	Not Known
Staff	March	Physiotherapy, Manor Hosp	Purse & Cards	£7,500.00 withdrawn from account	Not Known
Staff	March	Midwifery, Manor Hospital	Cash & Vouchers	£30 Cash and approx £70 in Vouchers	Not Known

Financial Year April 2014 – June 2014

Patient / Staff	Month	Location	Item Stolen	Value	Outcome Following Investigation
Staff	April	Admin Office, Manor Hospital	Purse	Not Stated	Not Known
Staff	May	Cardiology, Manor Hospital	Lottery Syndicate	£350.00	Not Known
Staff	June	Ward, Manor Hospital	Handbag & Contents	Not Stated	Not Known
Staff	June	Learning & Development, Manor Hospital	Money from Purse	£10	Not Known
Staff	June	Learning & Development, Manor Hospital	Money from Purse	£20	Not Known

7. Whether any reports led to charges and convictions.

Answer: The Police provide feedback directly to the victim on whether there were any charges or criminal convictions against the offender who was arrested for the theft. Unfortunately, these outcomes are not currently recorded on our Incident system in order to provide information on how many times this has occurred.

8. Please outline if the allegations were made by the relatives of the deceased.

Answer: We presume that the word 'deceased' should actually be 'reporter'. On this basis, unfortunately, we do not record who has made the allegations just whether the victim was a staff member or a patient. However, our Human Resources Department does recall one incident which was investigated by their department where a relative of a patient raised the complaint.

I would prefer to receive this information electronically, preferably as a data set, eg. in Excel, NOT as a PDF.

318/14

Pension auto-enrolment

In relation to pension auto-enrolment at Walsall Healthcare NHS Trust, please could you confirm the following questions by staff group in the below table?

1. When was pensions auto-enrolment implemented at your Trust?

Answer: 1st May 2013.

2. How many people have been auto-enrolled at your Trust since this was implemented and how many have opted out?
3. How much more is this costing the Trust in employer's pension contributions on an annualised basis?

Staff group	Number of people who have joined the Trust since pensions auto-enrolment was implemented	Number of people who have auto-enrolled in the NHS pension scheme	Number of people who have auto-enrolled in non-NHS pension scheme	Number of people who have opted out	Additional (annualised) employer's pension cost to the Trust (£)
Doctor	231	6	9	6	22240
Registered Nurse	268	79	21	48	121608
Healthcare Assistant	353	83	9	42	50032
Allied Health Professional	139	36	1	23	39100
Other	285	156	9	84	547808

319/14

Linear Accelerator Information

I would like to see the output from an FOI request submitted in **July 2014**, entitled **Linear Accelerator**.

The FOI request encompassed the following questions:

"I would be grateful if you could respond to the following questions under the Freedom of Information (FOI) Act 2000

Q1 How many Linear accelerators do you have for NHS patients?

Q2 What is the make and model of your Linear Accelerators which are used for NHS patients?

Q3 Please describe special features/properties of your Linacs? i.e. IMRT, IGRT, OBI, CT

Q4 When did you install the Linacs?

Q5 Was/Were the Linacs an addition or an upgrade/replacement to an existing Scanner?

Q6 If this was an upgrade/replacement, can you please give the make and model of the previous Linacs?

Q7 Please comment on the level of utilisation of your Linacs for NHS patients (hours per day)? “

Our response to this request is detailed below;

Answer: We can confirm that our organisation does not offer radiotherapy at Walsall Manor Hospital.

320/14

Agency spend

Please accept this request under the freedom of information.

Please can you provide me with the following information.

1. What is your agency spend per month on RMN's , Camhs practitioners , CPN's , Qualified Social Workers in separate form for the past 3 years including current year to date.

Answer: Please see the table below.

Financial Year (Apr-Mar)	Spend on RMNs, CAMHS Practitioners, CPNs and Qualified Social Workers (£)
Apr-12	1,694
May-12	985
Jun-12	1,827
Jul-12	1,131
Aug-12	508
Oct-12	1,682
Feb-13	12,457
Mar-13	5,506
Apr-13	14,311
May-13	21,142
Jul-13	19,063
Jun-13	3,452
Aug-13	610
Oct-13	3,315
Sep-13	4,209
Nov-13	8,649
Jan-14	9,682
Dec-13	1,050
Feb-14	13,308
Jun-14	57,677
Mar-14	18,852
May-14	28,448
Sep-14	3,938
Aug-14	16,731
Apr-14	7,189
Jul-14	46,884
Oct-14	11,311

2. Provide me with name of the person who is in charge of your recruitment of agency staff in Camhs, Nursing and Qualified Social Workers for the individual departments.

Answer: With regards to Nursing, this is booked by the Trust's Temporary Staffing Service. We do not release staff names below Director level. This is withheld under Section 40 (Personal Information). The Director responsible for this service is Sue Wakeman, Director of Human Resources.

3. Provide me a with a list of locations that the above practitioners would attend work with the full address and telephone number.

Answer: Please see the list below.

**Manor Hospital, Pleck Road, Walsall, WS2 9PS Tel: 01922 7271172
Various Community Bases within Walsall (unfortunately,
CAMHS workers and Social Workers are not booked through agencies.**

4. Provide a breakdown of agency spend per month for the past 3 years including current year to date including agency name and spend.

In order to provide you with the correct information, we would be grateful if you could clarify the query below;

- ***With regard to question 4, would you like the breakdown of agency spend for just RMNs, CAMHS Practitioners, CPNs and qualified Social Workers?***

Yes please I you can breakdown by discipline that would be great

Answer: Unfortunately, a manual review of invoices would be required in order to identify this information.

5. Provide me with the details of the maximum and minimum hourly charge rate for A) RMNs B) CPNs C) Camhs practitioners D) Qualified Social Workers

Answer: Please see the information below as requested.

Minimum hourly rate for a Registered Mental Health Nurse is £23.50

Maximum hourly rate for a Registered Mental Health Nurse is £46.46

CPN's, CAMHS practitioners and Social Workers are not currently booked via agencies at the moment.

6. Provide me with information regarding whether applicable a A) PSL for agency B) A framework agreement C) Master vendor / Neutral vendor D) Tiering system

Answer: A framework agreement and Tiering system applies.

7. A list of management names and teams that each individual manages with location for all Nursing , Social Work and CAMHS teams.

Answer: With regards to Nursing, this is booked by the Trust's Temporary Staffing Service. We do not release staff names below Director level. This is withheld under Section 40 (Personal Information). The Director responsible for this service is Sue Wakeman, Director of Human Resources. Her address is Walsall Healthcare NHS Trust, Manor Hospital, Moat Road, Walsall, WS2 9PS.

8. If available a detailed list of pay and charge rates for agencies currently on Psl / framework / or spot purchases.

Answer: Unfortunately, agencies do not provide us with a detailed breakdown of their charges so we are not available to provide this.

321/14

Testing for Lynch syndrome in bowel cancer patients under 50 at diagnosis

We would be grateful if you could answer the following questions on the implementation of Lynch syndrome testing:

1. Are all patients diagnosed with bowel cancer under 50 years of age tested for Lynch Syndrome at diagnosis within your Trust?

Answer: We refer any patients with a cancer diagnosis under the age of 50 to Birmingham Women's Hospital Genetic Service. They conduct the necessary investigations and send us a report on their findings.

2. Is Lynch syndrome testing carried out using MMR immunohistochemistry? If not, which method is being used to test for Lynch syndrome?

Answer: We do not carry out this testing within our organisation.

3. If testing for Lynch syndrome is not carried out, are you intending to implement the recommendation for Lynch syndrome testing? If so, by when?

Answer: We are not planning to implement testing here as we have a fantastic centralised genetic service at Birmingham Women's Hospital.

4. If no, please could you tell us why you will not be implementing the guidelines?

Answer: As a centralised genetic service is available at Birmingham Women's Hospital.

**322/14
Surgical Procedures**

Within the time period 1st January 2013 to 31st December 2013

For each of the products listed below:

How many surgical procedures have been performed with each product?

How many patients have been treated with each product?

Classification	Product Name	Manufacturer	Total number of surgical procedures where product used	Total number of patients treated with product
Synthetic Bone Graft	Total No. of Synthetic Bone Graft products used	n/a		
	NanoBone	Artoss		
	Actifuse	Baxter		
	Inductigraft	Baxter		
	geneX Putty	Biocomposites		
	In'Oss	Biomatlante		
	Stimul'Os	Biomatlante		
	Endobon	Biomet		
	VENADO	K2M		
	chronOS	Kensey Nash/DSM		
	NANOSTIM	Medtronic		
	NovaBone	NovaBone		
	Attrax	NuVasive		
	nanOss Bioactive	RTI		
	BoneSave	Stryker		
	OSTEOSET	Wright		
Norian SRS	Kensey Nash/DSM			
Bone Morphogenetic Protein	Total No. of Bone Morphogenetic Protein products used	n/a		
	Osigraft	Olympus		
Allograft	Total No. of Allograft products used	n/a		

	DBX	DePuy Synthes		
	OPTIUM	DePuy Synthes		
	Accell/OsteoSurge	Integra		
	DynaGraft II/OsteoSparx	Integra		
	OrthoBlast II/OsteoSparx C	Integra		
	Grafton	Medtronic		
Biologic Bone Graft	Total No. of Biologic Bone Graft products used	n/a		
	i-Factor	Cerapedics		
Collagen	Total No. of Collagen products used	n/a		
	INDUCTOS (INFUSE) -Spine	Medtronic		
	MASTERGRAFT	Medtronic		
	Vitoss Bioactive	Stryker		
	CopiOs	Zimmer		
Composite	Total No. of Composite products used	n/a		
	Pro-Osteon	Biomet		
Haemostats and Sealants	Total No. of Haemostats and Sealants products used	n/a		
	Coseal	Baxter		
	Floseal	Baxter		
	Hemopatch	Baxter		
	Tisseel	Baxter		
	Duraseal	Covidien		
	Veriset	Covidien		
	Bioglue	Cryolife		
	BioFoam	Cryolife		
	Haemostase	Cryolife		
	Adherus	Hyperbranch		
	Evicel	J&J		
	Evvarrest	J&J		
	Fibrillar	J&J		
	Nu-knit	J&J		
Snow	J&J			

	Surgicel	J&J		
	Surgiflo	J&J		
	Tachosil	Takeda		
	Traumastem / Celstat	Traumastem		

Answer: Unfortunately, we do not record product usage on an electronic system in order to provide this information. The products used during surgical procedures to treat patients would be handwritten in patient notes and is not recorded electronically. As the majority of these products are brought in multiple numbers and we keep a supply of stock, we are not able to accurately confirm how many have been used to treat patients.

323/14

Locum Agency Spend Data Apr '14-Sep '14

Please can you provide the Trust spend data for agency locum AHP and HSS staff in the following disciplines for the period of time April 2014 – Sep 2014.

Occupational Therapy
Physiotherapy
Speech & Language Therapy
Pharmacy (inc Technicians & Pharmacists)
Radiography (inc CT, MRI, Nuclear medicine & Diagnostic)
Sonography
Radiotherapy
Biomedical Sciences

Answer: Please see the table below. Unfortunately, we are not able to split agency spend for Imaging Services by area.

Service	Agency Spend (Jan - Sep 14)
Occupational Therapy	£87,390
Physiotherapy	£175,729
Speech & Language Therapy	£0
Pharmacy	£27,039
Imaging (Includes Radiography / Sonography / Radiotherapy)	£112,625
Biomedical Sciences	£170,211

324/14

number of inpatients with pressure ulcers; and number of inpatient with grade 3/4 pressure ulcers

This is a freedom of information (FoI) request, in reference to your NHS Trust; as such can you please provide the following pieces of information:

- Total number of inpatients for the twelve months between 1 April 2012 to 31 March 2013.

Answer: In terms of inpatients (excluding wellbabies) please see the figure below.

2012-13 58747

- Total number of inpatients for the twelve months between 1 April 2013 to 31 March 2014.

Answer: In terms of inpatients (excluding wellbabies) please see the figure below.

2013-14 64510

- Number of inpatients who developed bed sores, pressure sores or pressure ulcers for the twelve months between 1 April 2012 to 31 March 2013.

Answer: Please note the details in the table below cover both avoidable and unavoidable pressure sores.

	2012-13
Pressure Ulcers Grades - 2,3,4 (Hospital Areas)	177
Pressure Ulcers Grades - 2,3,4 (Community Areas)	286

- Number of inpatients who developed bed sores, pressure sores or pressure ulcers for the twelve months between 1 April 2013 to 31 March 2014.

Answer: Please note the details in the table below cover both avoidable and unavoidable pressure sores.

	2013-14
Pressure Ulcers Grades - 2,3,4 (Hospital Areas)	136
Pressure Ulcers Grades - 2,3,4 (Community Areas)	157

- Number of inpatients who developed grades three or four bed sores, pressure sores or pressure ulcers for the twelve months between 1 April 2012 to 31 March 2013.

Answer: Please note the details in the table below cover both avoidable and unavoidable pressure sores.

	2012-13
Hospital Areas	
Grade 3	13
Grade 4	1

	2012-13
Community Areas	
Grade 3	52
Grade 4	4

- Number of inpatients who developed grades three or four bed sores, pressure sores or pressure ulcers for the twelve months between 1 April 2013 to 31 March 2014.

Answer: Please note the details in the table below cover both avoidable and unavoidable pressure sores.

Hospital Areas	2013-14
Grade 3	12
Grade 4	1

Community Areas	2013-14
Grade 3	33
Grade 4	10

325/14

Sickness Absence

I am writing to obtain information about the number of staff and the levels of sickness absence, plus sickness absence due to Musculoskeletal Disorders (MSDs) within the organisation.

Could you please supply me with:

1. The number of staff (headcount) on the payroll in the financial years 2011/12, 2012/13 and 2013/14

Answer: Please see the table below.

Financial Year End (As at 31 March)	Headcount
2011/12	4021
2012/13	4103
2013/14	4243

2. From the total figure given as answers to question 1, the number of staff taking sickness absence per financial year

Answer: Please see the table below.

Financial Year	Number of staff taking sickness absence
2011/12	1874
2012/13	2179
2013/14	2360

3. From the total figure given as answers to question 1, the number of staff taking sickness absence due to musculoskeletal disorders per financial year

Answer: Please see the table below.

Financial Year	Number of staff taking sickness absence due to musculoskeletal disorders
2011/12	269
2012/13	367
2013/14	445

4. The total number of days of sickness absence taken per financial year

Answer: Please see the table below.

Financial Year	Total number of calendar days of sickness absence	Total number of FTE days of sickness absence
2011/12	36023	29308.23
2012/13	43198	35927.51
2013/14	51236	43250.54

5. The total number of days of sickness absence due to musculoskeletal disorders taken per financial year

Answer: Please see the table below.

Financial Year	Total number of calendar days of sickness absence due to musculoskeletal disorders	Total number of FTE days of sickness absence due to musculoskeletal disorders
2011/12	5493	4601.24
2012/13	7784	6485.01
2013/14	11358	9316.13

**326/14
A&E Attendances**

How many people attended the Manor Hospital A and E dept. 2013 - 2014 from the Borough of Walsall. Could these figures please be broken down in to numbers by day and night please. Also any other relevant information based on A and E figures that you have at hand would be truly appreciated.

Additional request from requester: could we also have the same data but for 2012-2013 and any information you may have for the year we are currently in.

Answer: Please see the tables below.

Financial year 2012 2013

Time Band	Number of Patients Attending A&E
Between 6am - Noon	15586
Between 6pm - Midnight	19416
Between Midnight - 6am	6330
Between Noon - 6pm	24378
Total (Walsall pts)	65710
Total (All Area pts)	81660
Percentage of Walsall Pts	80.47%

Financial year 2013 2014

Time Band	Number of Patients Attending A&E
Between 6am - Noon	17842
Between 6pm - Midnight	23424
Between Midnight - 6am	6697
Between Noon - 6pm	28111
Total (Walsall pts)	76074
Total (All Area pts)	95325
Percentage of Walsall Pts	79.80%

Financial year 2014 2015 (Apr 1st to Oct 31st)

Time Band	Number of Patients Attending A&E
Between 6am - Noon	10347
Between 6pm - Midnight	13953
Between Midnight - 6am	4050
Between Noon - 6pm	14499
Total (Walsall pts)	42849
Total (All Area pts)	54817
Percentage of Walsall Pts	78.17%

327/14

Trust Parking

Please provide me, under the Freedom of information Act, with the following information relating to parking arrangements at your hospital trust.

1. Please provide information detailing the car parking management firms you use to manage parking at the hospitals in your Trust. Please identify the names of these companies, the dates when they were contracted and when these contracts expire.
2. Please provide details of the basis on which these companies are currently contracted. In particular, please explain whether the contract is let on a basis where the parking management company receives income from parking charge notices only and/or whether it receives a fee from the Trust for managing the car parking? Please identify the beneficiary of additional charges for any non-compliant motorists?
3. Please provide a breakdown/summary of VAT invoices from private parking contractors relating to sites controlled by the Trust
 - a) For the period September 1, 2011- August 30 2014
 - b) For the period September 1, 2014 - October 31, 2014

Answer: We can confirm that our Trust does not use a Car Parking Management Firm to manage our hospital parking. This is carried out by an in-house team so these questions are not applicable to our Trust.

328/14

Maternity Interpretation Services

I am writing to make a request under the freedom of information act. If your trust does not provide maternity services, please ignore this request with my apologies.

I would like to know how much the trust has spent on foreign language interpretation services in maternity care in:

1. The financial year 2013/14
2. The financial year 2012/13
3. The financial year 2011/12
4. The financial year 2010/11
5. The financial year 2009/10

Please also tell me the most common foreign language for which interpretation was required in each of those years.

Please include both consultant-led and midwife-led maternity units.

Answer: Unfortunately, interpreter/translation data is not recorded for specific Departments in order to provide you only with information relating to Maternity care.

We can provide the total spend on interpreters/translation services and the most common language interpretation was required for, but this would cover the Trust as a whole, and cover all Departments. If you would like this information, please let us know.

329/14

KPIs set by Royal College of Pathologists

For the attention of Histology Laboratory Managers

Would you please supply the percentage of histology cases meeting the RCPATH KPIs (2013) from Nov 2013 to Oct 2014 inclusive.

I enclose the relevant extract from the RCPATH key performance indicators (July 2013) and a template to complete. I would be grateful if you could complete this electronically for each laboratory and return it to me by email within 20 days of receiving this letter.

KPI6.4 Cellular pathology reporting turnaround times

The proportion of all final reports on diagnostic cytology and histopathology cases that are reported, confirmed and authorised within seven and ten calendar days of the procedure. Cases requiring prolonged decalcification (not bone marrow trephines) are excluded, as are cases requiring molecular tests.

Turnaround time relates to the **final** local report. This would exclude cases sent for external opinion.

Answer: Unfortunately, it is not practical for our Histology Department to exclude decalcified specimens or cases sent for external opinion.

Histology

	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014
7 day (%)	33	26	33	29	20	20	34	45	55	24	28	38
10 day (%)	61	42	49	37	30	33	54	74	78	44	59	61
Cases per month	1148	948	1136	1111	1089	995	1012	1019	1196	982	1071	1227

Diagnostic Cytology

	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014
7 day (%)	74	76	76	62	60	43	81	66	65	73	63	74
10 day (%)	94	87	79	76	80	62	97	81	78	87	82	84
Cases per month	111	122	126	143	143	137	136	117	172	111	122	126

CPA accreditation number:	0683
ISO 15189 accreditation number	This is not applicable to our Trust
Department	Histology Department
Name of Trust:	Walsall Healthcare NHS Trust

330/14

Critical Care Unit Tender

I am trying to ascertain whether or not the contract for the extension to provide a new CCU (Critical Care Unit), including a new entrance lobby and ancillary offices at Manor Hospital, Moat Road, Walsall tendered 1 April 2013 has been awarded and if so, are you able to tell me who to?

Answer: We can confirm that a formal award for the ICCU has not yet been made. Perhaps you would like to contact us again in a month's time.

331/14

Recruitment of Nurses from Abroad

Under the Freedom of Information Act I would like to request the following information:

1 - Has the Trust recruited nurses from outside the UK (ie residing outside the UK, not foreign nurses residing inside the UK) in each of the following years: a) 2011-12 b) 2012-13 c) 2013-14 ?

Answer: We can confirm that our Trust has not recruited any Nurses who resided outside the UK during these time periods.

2 - If yes, please tell me from which countries the nurses were recruited and the year in which they were recruited.

Answer: This is not applicable to our Trust.

3. Has the Trust held nurses recruitment fairs abroad in any of past three years?

Answer: We can confirm that our Trust has not conducted any recruitment campaigns for Nurses abroad during this time period.

4. If yes, please tell me in which country the fairs were held and how many nurses were recruited.

Answer: This is not applicable to our Trust.

5. Please tell me how much you spent recruiting nurses from abroad for each of the past three years either on recruitment fairs or other recruitment campaigns.

Answer: We can confirm that our Trust has not conducted any recruitment campaigns for Nurses abroad during this time period.

6. Please explain very clearly how you tested the English of the nurses before they were recruited. Was this through interview or written test and did staff from the hospital carry this out or was it left to an agency?

Answer: We gain an understanding of the English of Nurses at interview and Nurses will also conduct a literacy test which is facilitated by staff at the Trust.

332/14

A&E Waits and Consultants

1 - How many patients have had to wait more than a) 12 hours and b) 24 hours in A&E before being discharged/moved to another department in the financial year 2013/14 ?

Answer: 277 patients waited more than 12 hours in A&E before being discharged/moved to another department in 2013-14. No patients waited more than 24 hours in A&E before being discharged/moved to another department in 2013-14.

Please note that none of these patients waited more than 12 hours for a bed once the decision to admit them to one had been made.

2 -

a) What is the longest time a patient had to wait in A&E before being discharged/moved to another department in the financial year 2013/14 ?

Answer: The longest time a patient had to wait in A&E before being discharged/moved to another department in 2013-14 was 1080 minutes.

b) Please explain why the patient had to wait this long (eg excessive demand, very high attendance, staff shortages)

Answer: We can confirm that an interpreter was required in the early hours of the morning which delayed the patient's examination. A delay for an available bed was also recorded but this did not exceed 12 hours.

3 - In that 2013/14 financial year have you had to place patients in non-clinical areas within the A&E department such as office space/x-ray rooms/cupboards? If yes please state how many times and the location of the non-clinical area.

Answer: We can confirm that our Trust has never placed patients in non-clinical areas within the A&E Department at any time.

4 - How many consultant posts do you have in the A&E unit?

Answer: We currently have 6 substantial ED Consultant posts and 2 Locum Consultant posts until March 2015.

5 - How many of these are currently vacant?

Answer: We have two vacancies but Locum Consultants are currently in post covering these vacancies.

333/14

Car Parking Charges

I am writing to make a request for information under the Freedom of Information Act. Please provide me with the following information relating to car parking charges at your hospital trust.

1. Please supply the latest available information relating to the income that you have received from car parking, including money levied in tickets and any additional charges, for the period 01/11/2011 to 31/10/2014. If this is not available, please provide the most up to date figures for the most recent three years.

Answer: The total income received by our Trust from Car Parking charges during 1st November 2011 to 31st October 2014 was;

£3,514,941.86

334/14

Erectile Dysfunction Services and Patients Diagnosed with Prostate Cancer

I am writing to request information under the Freedom of Information Act 2000. I am outlining my query as specifically as possible.

I would be grateful if you could answer the following questions for me, at your earliest convenience: Within the locality of your trust, please can you tell me:

1. The number of new cases of prostate cancer that are diagnosed within the trust in 2013.

Answer: In the calendar year 2013, there were 29 inpatients admitted with a diagnosis of prostate cancer. Please note that patients referred to the Trust by their GP for a diagnosis prostate cancer will be seen in a General Urology clinic. Unfortunately, clinics are not coded to a diagnosis so these patients unfortunately, cannot be identified.

2. The details of any NHS specialist erectile dysfunction services available in your area to men who experience erectile dysfunction as a result of prostate cancer treatment, specifically:

a) The details of any NHS erectile dysfunction clinics.

Answer: Unfortunately, our organisation does not have a dedicated erectile dysfunction (ED) clinic specifically for patients with prostate cancer. We do provide a Nurse led benign clinic every Thursday to which ED patients are seen. We also have a specialist vacuum clinic on the first Thursday of any month. We are currently in the process of developing a dedicated erectile dysfunction clinic. ED is currently offered for diabetic patients within Sexual Health clinics. It is also offered for non diabetic patients and post radical surgery in General Urology clinics.

b) The details of any NHS psychosexual clinics.

Answer: Unfortunately, there are no NHS psychosexual clinics in Walsall that our organisation is aware of. However, RELATE carry out these clinics and a fee may be charged for attendance. If patients are on a low income or unemployed, they would be able to access this service free of charge. Urologists are able to refer patients appropriately if required.

c) The details of any NHS counselling services and sex therapy services that treat men who have had a prostate cancer diagnosis.

Answer: Unfortunately, Our Urology Services do not provide a psychosexual clinic. However, Urologists do refer appropriately if required.

3. The details of any NHS specialist continence clinics, specifically targeting men who experience incontinence problems as a result of treatment.

Answer: Our Urology Services provide (and recently introduced) a pre prostatectomy continence advice clinic. We also see post-surgery patients on contact. Radiotherapy patients can also contact our Urology Services during their treatment or at the end of their treatment if required.

4. And if figures are available:

a) The number of prostate cancer men accessing the services detailed in questions one and two.

Answer: Unfortunately, as we do not have dedicated ED, psychosexual or counselling clinics, we do not record this information in order to answer this question.

b) The total number of all patients who accessed each of the above services between October 2013 and October 2014.

Answer: Please see the answer above.

c) The length of the waiting list in weeks (if applicable) for each of the above services.

Answer: The current waiting time for our Nurse led benign clinic and specialist Vacuum clinic is 2-4 weeks.

5. The details of any specialist support available to the partners of men who have undergone prostate cancer treatment.

Answer: Specialist support is offered to all patients and a wholistic information package is offered at the time of cancer diagnosis by the 'Key Worker' who is the Specialist Nurse. ED is one of the services that is available and offered to patients. This is often taken up by patients once the cancer is controlled.

Partners are able to discuss issues with the urology Clinical Nurse Specialist who is the patient's Key Worker.

6. The details of any NHS specialist clinics, providing tailored support to gay, bisexual and trans women who have undergone treatment for prostate cancer.

Answer: Unfortunately, we do not have dedicated psychosexual clinics. However, Urologists are able to refer patients appropriately if required.

7. Can you please tell me the number of vacant, frozen or otherwise un-appointed posts within the urology team please:

Answer: We can confirm that at the time your request was received, there was one vacancy within the Urology Team.

a. Breaking those down into their discipline.

Answer: The vacancy mentioned above was for a Speciality Doctor.

b. Identify numbers who are Prostate Cancer Specialist Nurse posts.

Answer: There are no Nursing post vacancies within the Urology Team at the moment.

335/14

Treatment Waiting Times

Under the Freedom of Information Act I would like to request the following information:

1. How many patients waited longer than a year for consultant-led treatment in a) 2013-14 b) 2012-13 c) 2011-12 ?

Answer: Section 21 exemption has been applied to this question as this information is accessible on the NHS England website. Please use the link below to access this information;

<http://www.england.nhs.uk/statistics/statistical-work-areas/rtt-waiting-times/>

2 - What was the longest period of time a patient waited for consultant-led treatment in a) 2013-14 b) 2012-13 c) 2011-12 ?

Answer: Unfortunately, this information is not recorded on our systems in order to answer this question.

3 - What was the reason for the wait for Question 2 a) b) and c) and what was the treatment the patient was waiting for?

Answer: Unfortunately, this information is not recorded on our systems in order to answer this question.

4 - What was the sex and approximate age of the patient for Questions 2 and 3?

Answer: Unfortunately, this information is not recorded on our systems in order to answer this question.

336/14

Physicians Assistants in Anaesthesia Employment

I would like to put in a request regarding the use of Physicians Assistants in anaesthesia within your Trust please? I would like to know the following;

1. Do you employ Physicians Assistant in anaesthesia?

Answer: We did employ one Anaesthetic Practitioner recently but they are no longer conducting this role.

2. If so, how many and what banding are they paid at?

Answer: One Anaesthetic Practitioner who was a Band 7.

3. Would it be possible to see their job descriptions please?

Answer: Unfortunately, we only have a Person Specification available in our files. A copy is attached as requested – available upon request.

4. Do you train Physicians Assistants in anaesthesia and if so what banding are they trained on?

Answer: Our Trust does not train Anaesthetic Practitioners.

337/14

Employment Dates Confirmation

Please may you confirm that a Doctor worked at the trust and the dates that he worked please?

Answer: We can confirm that the Doctor in question did work at our Trust from 05/08/13 to 05/08/14.

338/14

Treatment for Veterans

I am sending this request under the Freedom of Information Act to ask for the following information:

1. Please give figures for the number of veterans that are currently being treated by your NHS Trust

Answer: Checking our systems, we cannot find any record of veterans currently being treated by our Trust.

2. Please give figures for the number of veterans who have received treatment through your NHS Trust in each financial year from 1st April 2001 – 31st March 2014. Please provide a breakdown by financial year.

Answer: Checking our systems, we cannot find any record of treating any veterans during this time period.

3. Please provide all information you hold on how veterans who are no longer members of the armed forces are identified and tracked through your NHS Trust.

Answer: There is a facility to record this information on Lorenzo (our patient administration system) using additional Demographics and Associated Status Screens. However, our Trust would not routinely be aware of this information unless the referrer, patient, carer or relative informs us.

4. Please provide electronic copies of all policies, guidance and advice issued to your NHS Trust about the prioritisation of treatment for veterans.

Answer: Please find attached a letter from the Department of Health and a guidance document relating to referrals – available upon request.

5. Please provide electronic copies of all policies, guidance and advice issued to veterans about how they can access prioritised treatment within your NHS Trust.

Answer: We do not have a specific policy for treating veterans. However, our Patient Access Policy does detail a section on ‘Priority Treatment for War Pensioners’ (item 6.5) – available upon request. Please note that this policy is currently being reviewed. No specific guidance or advice documents are provided to veterans which are solely about how they can access prioritised treatment within our Trust.

Please provide the information for Qs 1 and 2 in an excel spreadsheet or another machine readable format. Please provide the information for Qs 3, 4 and 5 as electronic documents.

**339/14
NHS Computer Systems**

NHS Hospitals Electronic Records Survey:

Details:

Name of Hospital	Walsall Manor Hospital
IT Department Contact Details	Walsall Healthcare NHS Trust IT Department Moat Road Walsall WS2 9PS Tel: 01922 721172

Please detail the IT systems currently in use at your hospital including the company that supplies the hardware/software. None or N/A can be entered if no system is currently in use. Take as much or as little space as needed. Typed or handwritten.

	System	Company
Electronic Records	Lorenzo	CSC
Appointments	Lorenzo	CSC
Observation charts	Not applicable to our organisation	Not applicable to our organisation
Laboratory results	Winpath	Clinisys
Radiology imaging	CRIS	HSS
Pathology reports	Winpath	Clinisys
Pharmacy and Prescribing	Ascribe	Ascribe
Theatres	Ormis	CSC
Maternity	Badgernet	Clevermed
Clinical Coding	Lorenzo	CSC
Other	Please see below	

System Description	System Type/ Name	Supplier
Pathology order comms system	Anglia ICE	Sunquest Information Systems (Europe), Ltd
Pharmacy System	Ascribe	Ascribe Ltd
continence system	Attends	Attends Healthcare Limited
Nurse Bank	AVA	AVA (Added Value Solutions)
Nurse Bank	AVA Bank Staff Management System	Ava Ltd
Nurse Bank	AVA Nurse Database	Ava Ltd
Neonatal Information System	Badgernet	Clevermed Limited
	BCSCore_Lilie	
Blood Tracking Management System	Blood Tracking Management System	Haemonetics
Chemotherapy System	Bookwise	BookWise Solutions Limited
Nurse Bank Information System	BSMS	Allocate Software
Pathology LIMS	BTS	CliniSys Group Limited
	CardiacRehab	
Child Health	CarePlus	Mckesson
ICU System	Centricity Critical Care	GE Healthcare
Chlamydia Screening Database	Chlamydia Screening Database	Quality Education Systems Ltd (Qes Ltd)

Pathology Reporting System	Clinisys	Clinisys
Specialist Nurses System	CNS	Walsall Informatics Service
Monitors collection and coding of notes	Coding Tracker	3M Healthcare Ltd
Occupational Health System	Cohort	Tempus Computers Ltd
Whiteboard Patient Tracking	Concerto	Orion Health c/o MWB 4th floor
Radiology system	CRIS	CfH - CSCA & GE
Rostering system	CRMS	Not Known
Cytology – Screening System	Cyrus	Dell
Diet Planning	DietPlan	Forestfield Software Limited
Orthodontics Specialist System	Dolphin	Dolphin Imaging
Healthcare Decision Support	Dr Foster	Dr Foster Ltd
Clinical system for endoscopy	Endosoft	Endosoft Limited
Electronic Staff Record (HR/Payroll System)	ESR	Mckesson
Tissue Viability System	E-Trace	Huntleigh Healthcare
Fusion Electronic Patient Record Portal	Fusion / Concerto	Orion Systems New Zealand Ltd
Long Term Conditions Reporting Solution	Health Intelligence CDR Intell	Specialist Computer Centres PLC
Unlimited User Licence Health Manager Programme	Health Manager (Fit for Life)	GetFit Wellness Ltd, (An Ultrasis Plc Company)
Bed Management system	Horizon Enterprise Visibility	System C
Infection Control System	ICNet	ICNet International Ltd

340/14

Non clinical Staff who Received Remuneration of Excess of £100,000

I am writing to obtain information further details about the number of your employees who received remuneration of more than £100,000 in 2013-14.

Please note, that you will have received a previous email from us regarding staff remuneration. This is not a duplicate. It is a separate request and requires new data.

As before, remuneration includes, but is not limited to: salary, fees, allowances, bonuses, benefits in kind, compensation for loss of office and employers' pension contributions.

Please note that whilst some of the information may be in the public domain in accounts and on your website, the information requested is not fully available from your annual reports, websites etc.

Many public sector organisations publish senior management salaries online or a produce a table showing employees in remuneration bands of £5,000 in their annual accounts.

It is not possible to answer the questions below with that information alone. Employer pension contributions are excluded from these bands and there can be employees who are not senior managers who received more than £100,000.

Please make it clear if you are responding on behalf of more than one organisation.

To outline my query as clearly as possible, I am requesting:

1. The total number of non clinical staff who received remuneration equal to, or in excess of £100,000 in 2013-14.
Answer: We can confirm that two non-clinical staff members received remuneration of above £100,000 in 2013-14.

2. For those non clinical staff who received remuneration in excess of £150,000:
 - i. The employee's name
 - ii. The employee's job title
 - iii. The remuneration received by the employee
 - iv. An itemised list of expenses claims made by the employee. If an itemised list is not available, please provide the amount the employee claimed in expenses in 2013-14

2013-14			
Name	Job Title	Total Remuneration Received	Expenses Received
Mr Richard Kirby	Chief Executive	£151,500.00	£657.05

Unfortunately, an itemised list of expense claims is not recorded on our system in order to provide the information for question 2 iv.

**341/14
Drug Misuse Treatment Services**

I would like a list of the names, addresses and telephone numbers of:

- Drug misuse treatment services provided by, or commissioned by, Walsall Healthcare NHS Trust

Please also provide the name of a clinical lead at each service if you have this information.

Answer: Walsall drug misuse treatment services are provided by NHS Dudley & Walsall Mental Health Trust. We recommend you contact them directly for this information. Their Freedom of Information Office can be contacted via email address; foi@dwmh.nhs.uk or postal address; NHS Dudley & Walsall Mental Health Trust, Freedom of Information Office, 47-49 Kings Street, Dudley, West Midlands, DY2 8PS.

342/14

Food & Alcohol Poisoning (email to requester on 28/11/14)

I'd like to submit a freedom of information request for data on how many patients were treated for food poisoning, by the Trust, during the month of December, from 2009 to 2013 please.

I would also like to request information for the number of patients treated for alcohol poisoning during the same period.

As the classification of this can vary if you wish to include any notes regarding the clinical categorisation that would also be helpful, although I understand that this may not be necessary.

Email to Requester: In order to provide you with the correct information please confirm whether you would like just the December data for the years 2009 – 2013. Alternatively, would you prefer the yearly totals during December to December for the years 2009 2013?

Just the data for the month of December in each year, not the yearly totals please

Answer: We can only provide information for patients who were admitted to our hospital and treated for food poisoning and alcohol poisoning.

We can confirm that only 1 patient was admitted and treated for food poisoning during the time period requested. This was in December 2012.

The list below details the numbers of patients admitted and treated for alcohol poisoning.

December 2009	84 patients
December 2010	68 patients
December 2011	84 patients
December 2012	87 patients
December 2013	89 patients

343/14

Audited Accounts

Please send me copies of your audited accounts for year end 2013-14 and for year end 2014-15.

Answer: Please find attached a copy of our Annual Accounts report for 2013-14 as requested – available upon request.

As we are currently in financial year 2014-15, the Annual Accounts Report will not be available until July 2015. We recommend you contact us again after this date.

344/14

Audited Accounts, Fees for circumcision operations, Consultant Urology Surgeons, Fees for Gastric Bands

Please send me copies of your audited accounts for year end 2013-14 and for year end 2014-15.

Answer: We attached a copy of our Annual Accounts report for 2013-14 in our letter to you for FOI request reference 343/14.

As we are currently in financial year 2014-15, the Annual Accounts Report will not be available until July 2015. We recommend you contact us again after this date.

Please send me the names of auditors and fees to do such hospital accounts.

Answer: As mentioned in our previous letter to you dated 4th February 2014, Grant Thornton UK LLP are the auditors of our accounts. Their audit fees for 2013-14 were £100,000.

Please send me the hospital fixed price fees for a male circumcision operation and stay of 1 night in hospital. Please send me names of the Consultant Urology Surgeons and their outpatients fees before the operation.

Answer: Please note that we provided you with this information in our letter to you dated 19th June 2014.

Our organisation's chargeable fee to private patients is £200 if the operation is performed under local anaesthetic and £500 if performed under general anaesthetic. A cost per night will not apply in this case.

The following surgeons are currently employed by our organisation.

**Mr S Chandrasekharan, Consultant Urologist
Mr S Ganta, Consultant Urologist
Mr S R Koneru, Consultant Urologist**

The Trust is not involved in transactions between Surgeons and their private patients. The fees charged by Surgeons for private outpatient consultants are a matter for the surgeon and his patient.

Please confirm the hospital fixed price fee for a gastric band operation and the names of the Consultants who do such operation and their outpatient fees before the operation.

Answer: Please note that we provided you with this information in our letter to you dated 19th June 2014.

Our organisation does not have a fixed price for gastric band operations. We actually treat very few private inpatients as most Surgeons undertake their private work elsewhere. If we did undertake the operation privately, the total cost would consist of the cost of the gastric band itself, the length of stay and time in theatre. These costs are broken down below.

The cost for the gastric band itself is £1,800

The cost of an inpatient stay on a ward is £345 per day.

Theatre costs depend on the length of the operation. Please see the table below.

Time of Operation	Cost £
Operations lasting up to 30 minutes	629
Operations lasting over 30 and up to 60 minutes	1181
Operations lasting over 60 and up to 120 minutes	2186
Operations lasting longer than 120 minutes	2990

The following surgeons currently undertake gastric band operations at our organisation.

Mr Amir Khan, Medical Director
Mr Mirza, Bariatric General Surgeon

The Trust is not involved in transactions between Surgeons and their private patients. The fees charged by Surgeons for private outpatient consultants are a matter for the surgeon and his patient.

What is the fee for an abdominal CT scan.

Answer: The table below details the fee for private patients.

Diagnostic Test	Price (£)
CT Abdomen	71
CT Abdomen with contrast	127

Please send me the names of Consultant Psychiatrists who can treat depression and their outpatient fees.

Answer: We do not employ any Consultant Psychiatrists within our organisation. We would recommend that you redirect your request to Dudley & Walsall Mental Health Trust, Freedom of Information Office, 47-49 Kings Street, Dudley, West Midlands, DY2 8PS or email foi@dwmh.nhs.uk

What is the fee for an MRI of the brain.

Answer: MRI scans for private patients are conducted directly by the firm used by the Trust to provide its MRI Services. The firm then charges the patient directly. Our Trust is not involved with the firm's charging process.

345/14

Spend on Television Services

Under a freedom of information request could I ask how much money is spent annually on provision of television services in hospitals in your area over the years of 2012,2013 & 2014 to date?

Additionally to the above how much is commission/revenue is received annually from any external company who provides services on your behalf over the same periods as detailed above.

In order to provide you with the correct information, we would be grateful if you could confirm what you mean by 'television services'. Are you referring to the provision of bedside television facilities for patients, the purchase and installation of TVs/aerials/licensing or something else.

Yes

Just to confirm you would like the spend to cover the provision of all bedside television facilities for patients and the purchase/installation of TVs/aerials/licensing. Would you like the spend broken down into these areas as well?

Yes

Under a freedom of information request could I ask how much money is spent annually on provision of television services in hospitals in your area over the years of 2012,2013 & 2014 to date?

Answer: Please note that our hospital does not provide bedside television services for patients at our hospital. However, televisions are visible to patients in certain areas of the hospital.

Unfortunately, our Finance Department do not record purchases of televisions nor television services on a particular budget code in order to identify this information. However, we can confirm any charitable funds used for televisions within the hospital. This information is recorded by financial year (April-March). Spend on this basis is below.

2011-12	£30,959.48 (Spend breakdown - television and wall mount costs £10,705, aerial installation costs £20,254.48)
2012-13	£0
2013-14	£21,693.36 (aerial installation costs - £21,693.36)

The above expenditure includes the costs incurred in relation to the purchase, aerial installation and mounting of televisions across numerous wards. However, it should be noted that the second aerial installation costs in 2013-14 is likely to relate to the initial televisions that were purchased during 2011-12, and may therefore be a timing issues with regard to the receipt and payment of the invoices.

The above costs reflect the actual payment of invoices received as opposed to when the televisions were delivered and fitted.

Additionally to the above how much is commission/revenue is received annually from any external company who provides services on your behalf over the same periods as detailed above.

Answer: There are no external companies providing television services on our behalf at our Trust.

346/14

Translation and Interpretation of Information

1. Into how many languages does the Trust translate patient information, as of 1 November 2014?

Answer: We can confirm that our in-house Interpreters speak seven different languages. They work with our patients to ensure they receive information in the format they desire and can understand. Clinicians can request the support of an Interpreter for a patient.

For the translation or interpretation of any other languages (which our in-house Interpreters cannot help with) our Trust arranges agency Interpreters.

We also have the facility on our website to translate any information on the site into a language of the user's choice. The user is able to do this themselves by pressing the 'select language' button. There is a comprehensive list of different languages available. Upon counting this list, there are 90 different languages available.

2. During the last financial year (i.e. April 2013 - March 2014) how much did the Trust spend on the following:

A. Translation of written information published or printed for the benefit for patients / carers (e.g. of leaflets or online information)

Answer: Unfortunately, we are not able to breakdown this category of spend by type in order to answer this question.

B. Translation / interpretation services for patients/ carers (i.e. To assist patients / carers with limited English during consultations, meetings and phone calls etc)

Answer: Unfortunately, we are not able to breakdown this category of spend by type in order to answer this question.

If the Trust has difficulty in splitting up its costs into these different elements, please provide me with a 'global' figure for the amount spent on translation / interpretation for the financial year 2013/14.

Answer: We can confirm that the total spend during 2013-14 on translation / interpretation of information and services for patients/carers was £111,168.

347/14

Contact Details for Staff (email to requester 01/12/14)

Please could you provide me with the name, email address and telephone number of the individuals at your Trust that, if applicable, hold the job title or responsibility for the following: Cost Improvement Programme Director, Head of the Project Management Office and Turnaround Director or equivalent function.

In order to provide you with the correct information, we would be grateful if you could confirm whether you refer to the role of Cost Improvement Programme sitting within Finance or Strategy? Also whether you refer to the Project Management Office within Informatics (ICT), Strategy or Transformation?

Please could you provide the names and titles of the managers of the Cost Improvement Programme sitting within both the Finance and Strategy functions, and of the PMO within both Strategy and Transformation

Answer: The Director of Transformation (Mr Mark Fletcher) is responsible for the Trust's cost improvement programme. His email address is; mark.fletcher@walsallhealthcare.nhs.uk and he is contactable on 01922 721172.

The Director of Finance & Performance (Ian Baines) is the overall Trust Board lead for the cost improvement programme. His email address is; ian.baines@walsallhealthcare.nhs.uk and he is contactable on 01922 721172.

The Trust does not operate a Cost Improvement PMO.

348/14

ICT Contracts

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)

- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of server ICT contracts above can you please send me the following data types:

1. Contract Title:

Answer:

Server Maintenance - servers are maintained in contract for approx 4yrs, after manufacturer warranty expires

SAN Maintenance – maintenance contract renewed annually

Network Maintenance – renewed annually

VMware Licensing - renewed annually

2. Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, VirtualisationMaintenance/Support, Storage Area Network Maintenance

Answer:

Server Maintenance

SAN Maintenance

Network Maintenance

VMWare Licensing

3. Existing/Current Supplier:

Answer:

Server Maintenance - Windows

SAN Maintenance - NetApp

Network Maintenance - HP

VMware Licensing - VWware

4. Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc

Answer:

Server Maintenance - Dell

SAN Maintenance - NetApp

Network Maintenance - HP

VMware Licensing - VWware

5. Number of Users: Number users for m

Answer: Approximately 5000 users access systems/services.

6. Operating System / Software(Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract.

Answer:

Server Maintenance - Windows

SAN Maintenance - NetApp

Network Maintenance - HP

VMware Licensing - VWware

7. Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)

Answer:

Server Maintenance - £12,000 inc VAT per annum

SAN Maintenance - £90,000 inc VAT per annum

Network Maintenance - £30,000 inc VAT per annum

VMware Licensing - £31,000 inc VAT per annum

8. Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)

Answer:

Server Maintenance – 12 months
SAN Maintenance - 12 months
Network Maintenance - 12 months
VMware Licensing - 12 months

9. Contract Expiry Date:

Answer:

Server Maintenance – Mar 2015
SAN Maintenance – Mar 2015
Network Maintenance – Jun 2015
VMware Licensing – June 2015

10. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

Answer:

Server Maintenance – Jan 2015
SAN Maintenance - Jan 2015
Network Maintenance – Apr 2015
VMware Licensing – Apr 2015

11. Brief Contract Description: I require a brief description of the service provided under this contract.

Answer:

Server Maintenance - Hardware cover for Dell servers that are out of manufacture 3yr warranty
SAN Maintenance - Hardware and support cover
Network Maintenance - Hardware and firmware support
VMware Licensing - Licensing upgrade and support

12. Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Answer: We do not release staff details below director level. This is withheld under Section 40 (Personal Information). Steve Darkes is the Director responsible for this service. His email address is; steve.darkes@walsallhealthcare.nhs.uk and telephone number is 01922 721172.

If there is more than one supplier for these contract can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.
If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.

349/14

Medicines and Medicines Reconciliation Policy, E-Prescribing and IT Strategy

I wonder if I could have the following information:

1. Could I have a copy of your current medicines policy?
Answer: Please find attached the policy as requested – available upon request.
2. Could I have copies of the two previous medicines policies?
Answer: Please find attached the archived Medicines Policies for Nov 2011 and Dec 2010 – available upon request.
3. Could I have a copy of the medicines reconciliation policy?
Answer: Please find attached the policy as requested – available upon request.
4. Could I have copies of the two previous medicines reconciliation policies?
Answer: Unfortunately, we are not able to locate copies of any of these archived policies.
5. If you have an e-prescribing system, what is the name of the system and how long have you had it?
Answer: Our Trust does not have a e-prescribing system.
6. Could I have a copy of your IT strategy in relation to e-prescribing and electronic health records?
Answer: Please find attached the strategy as requested – available upon request.
7. If you have an e-prescribing system, could I have a copy of your downtime procedures (i.e. if the system fails, what are your procedures)?
Answer: This is not applicable to our Trust.

350/14

Patients Treated with Biologics

In your Trust please supply the number of patients currently being treated with biologics;

- Rheumatoid Arthritis
- Ankylosing Spondylitis
- Psoriatic Arthritis
- Psoriasis
- Crohn's disease
- Ulcerative Colitis

If you can not supply the patients by disease, please supply the total numbers

If possible, please supply the data using the following table;

Number of patients currently being treated	TOTAL	Abatacept	Adalimumab	Anakinra	Certolizumab	Etanercept	Golimumab	Infliximab	Rituximab	Secukinumab	Tocilizumab	Tofacitinib	Ustekinumab	Vedolizumab	Others
TOTAL	385	21	129	0	20	73	44	46	18	0	32	0	2	0	-
Total Rheumatology	385	21	129	0	20	73	44	46	18	0	32	0	2	0	-
Rheumatoid Arthritis	216	19	58	0	17	51	15	7	18	0	31	0	0	0	-
Ankylosing Spondylitis	37	0	12	0	2	7	16	0	0	0	0	0	0	0	-

Psoriatic Arthritis	41	2	16	0	1	8	12	1	0	0	1	0	0	0	-
Psoriasis	16	0	6	0	0	7	0	1	0	0	0	0	2	0	-
Crohn's disease	54	0	30	0	0	0	1	23	0	0	0	0	0	0	-
Ulcerative Colitis	21	0	7	0	0	0	0	14	0	0	0	0	0	0	-

Answer: The figures in the table above are based on patients who were seen during June – November 2014.

Unfortunately, our Finance Department are not able to search for other biologics which may have been used to treat patients as our records are by drug treatment. If you have a list of other possible drug treatments which could be used, we would be happy to conduct another search on our data. Please let us know if this is something you require.

351/14

Knee Operations

1. How many patients waited for over 12 months for a knee operation at WHNHST so far this year?

Answer: Three patients have waited for over 12 months for a knee operation at our Trust since April 2014.

2. How many patients are waiting over 12 months for a knee operation at the current moment in time?

Answer: Two patients have currently been waiting for a knee operation for over 12 months at our Trust.

352/14

Children's Health Services

Does the trust issue nutritional information to parents whose babies have feeding problems – ie problems eating lumpy foods – and/or whose babies struggle to gain weight?

Answer: We have presumed that your request relates to babies under 1 year old.

Our Trust's Breastfeeding Support Service issue the National, Standard Guidance from the NHS/Department of Health called 'Introducing Solid Foods'. We order this from the Department of Health Prolog system. Copy is attached for your information – available upon request.

This is the only publication the breastfeeding service issues to families. We have not produced any other internal Trust materials or resources related to the topic of introducing solid foods/weaning/slow weight gain.

Any specialised feeding plans regarding breastfed infants would be under clinical pathways with the Specialist Infant Feeding Midwife or Specialist Infant feeding Health Visitor.

Our Dietetics Department occasionally provide the 'Bliss-Weaning Your Premature Baby' leaflet to parents/carers.

What is this information?

Answer: Please find attached a copy of the 'Introducing Solid Foods' booklet and the 'Bliss-Weaning Your Premature Baby' leaflet – available upon request.

Does the trust advise different foods in lists described as "bite and dissolve", "bite and squash/suck" and "easy chew food suggestions"?

Answer: The Trust does not have a list of such foods/information for parents for babies under 1 year old. Our Breastfeeding Team nor Dietetic Department produce or distribute anything of this nature.

What foods appear on these lists?

Answer: The Trust does not have a list of such foods/information for parents/carers for babies under 1 year old.

353/14

Hypertension

Please release the following information relating to children with hypertension.

Specifically, for the year 2014 to date, please could you provide me with the following:

1. The number of children treated by your Trust for hypertension between the ages of:
 - a. 11 and 16
 - b. 6 and 10
 - c. 0 and 5

By "treated" I mean children that have received an outpatient referral for secondary care including, but not limited to those referred to a specialist hypertension centre.

2. The number of those children identified in question 1 that were also categorised as being overweight or obese broken down by the same age groups:
 - a. 11 and 16
 - b. 6 and 10
 - c. 0 and 5
3. The number of those children identified in question 1 that were also found to have a high salt intake (identified through a 24hour sodium excretion test) broken down by the same age groups:
 - a. 11 and 16
 - b. 6 and 10
 - c. 0 and 5
4. Please can you also tell me the age of the youngest child treated by your Trust for hypertension and if possible,
 - a. The gender of that child
 - b. If that child was also found to be overweight or obese
 - c. If that child was also found to have a high salt intake
5. Please can you also provide the same information in questions 1, 2, 3 and 4 above for the following years:
 - a. 2013
 - b. 2012
 - c. 2004

Answer: Unfortunately, we do not have a dedicated Hypertension Clinic or Centre in order to identify this data. As hypertension can be treated in different ways, not all treatments are recorded on our electronic systems as this information is handwritten in patient records.

We could perhaps provide you with the number of patients who have received a specific drug treatment for hypertension. If you would like this information, please confirm with the name(s) of the drug treatment(s) you would this information for.

354/14**Viscosupplementation Injections**

Under the Freedom of Information Act, please can you answer the following questions:

1a. Does your Trust use/perform Viscosupplementation injections on Temporomandibular Joints (TMJ)?

Answer: Yes

1b. If yes, what was the Trust's spend during the 2013/14 year on Viscosupplementation of the TMJ?

Answer: We can confirm that in the last 12 months, our Trust has spent £32,185 on viscosupplementation. Unfortunately, previous yearly spend is not recorded on our Dispensing Computer System.

1c. Which (brand) Viscosupplement do you use for injection in the TMJ?

Answer: Our Trust uses Synvisc One.

2a. Does your Trust use/perform corticosteroid (steroid) injections on TMJ's?

Answer: Yes

2b. If yes, what was the Trust's spend during the 2013/14 year on corticosteroid (steroid) injections of the TMJ?

Answer: We can confirm that the Trust spent £3,371.07 during 2013/14 on corticosteroid

2c. Which (brand) of corticosteroid (steroid) injection do you use for injection in the TMJ?

Answer: Depomedrone with Marcaine

355/14**The Trust's Workforce**

Under the Freedom of Information Act may I please request the following information?

1. Please advise the size of the trust workforce in total for each of the following staff groups– please provide data in WTE (Whole Time Equivalent):

Data	2011-12	2012-13	2013-14
Healthcare assistants	359.19	363.67	408.76
Nurses Band 5 - 7	854	884.6	951.7
Midwives	128.9	139	145.4
FY1 doctor	35.6	35	31
FY2 doctor	34.8	38.6	39.71
Staff Grade Practitioner	4	7	5
Associate Specialist Registrar	7.8	4.3	4.3
Specialist Registrar	-	-	-
Consultant (all specialties)	114.9	123.57	137.5

2. Please advise the average time (in days), from permission to recruit to start date for the following substantive staff groups:

Data	Days/ 2013-14
Nurses	70 days on average
Midwives	70 days on average
Consultant doctors (all specialties)	130 days
Mid-grade doctors medical	84 days
Mid-grade doctors surgical	Not recruited to for 3 years

3. Please advise the numbers of current vacant substantive posts across the following:

Answer: Vacancies listed as per General Ledger as at 30.11.14

Data	WTE Vacancies
Nurses – bands 5-7	40.19
Midwives	-12.15 (Over-establishment)
Consultant doctors (all specialties)	16.26
Mid-grade doctors medical	8
Mid-grade doctors surgical	5.9

4. Please advise the average sickness absence rates in percentages for the following substantive staff groups:

Data	2011-12	2012-13	2013-14
Nurses	4.05%	4.55%	4.51%
Medics	1.65%	1.38%	1.66%
Whole organisation average	3.88%	4.41%	4.28%

5. Please advise the average total Bank and Agency spend for the following staff groups:

Data	2011-12 (£)	2012-13 (£)	2013-14 (£)
Healthcare assistants/care support workers - Agency	159,161	191,602	1,317,269
Healthcare assistants/care support workers - Bank	1,613,346	2,091,502	3,169,781
Nurses all grades - Agency	595,948	1,432,207	3,324,605
Nurses all grades - Bank	2,564,773	2,621,127	2,882,094
Mid-grade medics all specialties Agency	698,850	812,395	1,230,185
Mid-grade medics all specialties - Bank	1,026,858	881,787	1,149,185
Consultants all specialties - Agency	520,921	508,079	758,585
Consultants all specialties – Agency - Bank	1,813,289	1,721,378	1,897,644

6. If you source temporary staffing from external suppliers please advise how many suppliers you source the following staff groups from:

Data	Suppliers
Nurses	20
Medics	Tier 1: 19 Tier 2: 4 Tier 3: 14
Healthcare Asst./care support workers	20

356/14

Agency Nurses

I am seeking information about the number of agency nurses that you employ.

Please could you provide a list of:

1) The number of agency nurses you employ.

Answer: Our Trust does not employ any agency workers, instead we book and use agency workers on an ad-hoc basis, as and when required. We are then invoiced for each shift booked with the external agency.

2) How many hours agency nurses have worked and how much they are paid per hour over the past 3 years.

Answer: Unfortunately, we are not able to answer this question without set locations (ie.Acute Hospital) and job roles of the agency Nurses you require. We also only book and are invoiced by number of shifts so could provide details on how many shifts we have booked or been invoiced. Please let us know if you require this information.

3) How much agency nurses are paid for overtime shifts or in enhanced pay.

Answer: We have different charge rates for agency workers from different agencies. These are set rates for weekdays, week nights, Saturdays, Sundays and Bank holidays worked. Unfortunately, we are not informed if agency workers are working 'overtime shifts'.

The current agency charge rate for our Acute Hospital Band 5 agency workers for enhanced times range from £27.54 to £118.04 per hour. If you require this for different agency workers or a specific type of Nursing role, please let us know these roles if you require this information.

4) How many of the agency nurses come from other EU countries.

Answer: Unfortunately, this information is not centrally recorded by our Trust so we are unable to provide this.

I would like this information broken down annually for the past three calendar years up to the time that this request is answered.

I would also like to find out the same information with regards to staff nurses.

Reviewing your original email, you asked for the same information with regards to Staff Nurses. Our response has been written to cover all agency nursing staff. Unfortunately, you did not confirm whether you are referring to agency Staff Nurses or employed Staff Nurses.

We would be grateful if you could confirm this and we will try to obtain this information for you. We can then email you the information as soon as possible.

Thank you for getting in touch. Sorry for any confusion. However, for the second part of the request I would like to know the same information for band 5 nurses that are directly employed by the trust.

1) The number of band 5 nurses you employ.

As at end of November	Headcount	FTE
2014	636	561.92
2013	602	529.66
2012	575	507.89

2) How many hours band 5 nurses work and how much they are paid per hour over the past 3 years.

As at end of November	Average Contracted Hours	Average Hourly Rate of Pay
2014	33	£13.00
2013	33	£13.10
2012	33	£13.05

3) How much band 5 nurses are paid for overtime shifts or in enhanced pay.

4) How many of the band 5 nurses come from other EU countries.

As at end of November	Headcount	FTE
2014	503	437.74
2013	484	418.58
2012	454	393.34

357/14

Parking Charges

I was wondering whether you have any figures available of how much revenue the Trust had taken in the last year from car parking charges?

Answer: During the 1st April 2013 – 31st March 2014, the Trust received £1,143,506.70 as income from car parking charges.

Unfortunately, the number of concessionary passes purchased is not recorded electronically. We have however been able to review paper records from 15th April 2013 to 31st March 2013 and have identified an additional income of £6464.

The overall total is £1,149,970.70

358/14

Healthcare Assistants' Training

I would like to request details under the Freedom of Information Act, of how Healthcare Assistants at your Hospital Trust are trained.

More specifically, I would like to know:

1.How many hours training must your HCAs have completed before they start their first shift?

Answer: Clinical Healthcare Support Workers within the Trust undertake a 5 day induction which totals 37.5 hours.

2.Are your HCAs required to have any formal training before starting their first shift?

Answer: Yes, Clinical Healthcare Support Workers undertake the mandatory training requirements for the role during their 5 day induction. This includes CPR, Manual Handling, Information Governance, Equality & Diversity, Safe Enough to Care and Infection Control.

3.What type of training are HCAs required to have had before starting their role?

Answer: The list of mandatory training required is detailed in the answer above.

4.a)Are your HCAs expected to have any formal training beyond being mentored on the ward, or being given supernumerary status?

Answer: Undertaking of a level 2 qualification in health, if this has not been previously achieved, is encouraged.

b.) If not, how long are the HCAs mentored for?

Answer: Mentoring within the clinical environment is subject to the individual environment.

359/14

Weight Management Services

I was hoping that you may be able to provide the following information for me;

The number of children accessing MIC / F4L in 2013 / 2014 who were;

o *Boys*

Answer: 306

o *Girls*

Answer: 280

o *Children (sex not known)*

Answer: Nil

360/14

Delayed Transfers of Care

Could you please attempt to provide the following information, as electronic documents, under the Freedom of Information Act?

If you have any queries about this request or require clarification please feel free to contact me via email or call me on 0161 335 7561.

1. What's the longest number of days a current patient's transfer of care has been delayed by?

Answer: Currently 13 days

2. What is the estimated cost of delayed transfers of care to your trust each year for the past 5 calendar years* (before any reimbursement from local authorities)?

Answer: Unfortunately, our records go back to 2011. Please see the table below.

Financial Year	Cost (£)
2011/12	277,992
2012/13	136,230
2013/14	200,460
2014/15	114,048

3. How many patients experienced delayed transfers of care in each of the past 5 calendar years*?

Answer: Unfortunately, delayed transfers of care are not recorded by patient on our systems. However, we can provide the number of days a patient's transfer of care was delayed within a year. This information unfortunately, is recorded in financial years rather than calendar years for reporting purposes. Please see the table below. 2014/15 data covers April – November only.

Financial Year	Total Number of Days Patients Experienced Delayed Transfers of Care
2011/12	1404
2012/13	717
2013/14	1028
2014/15	594

4. What is the mean average number of patients experiencing delayed discharge each day within your trust?

Answer: Unfortunately, delayed transfers of care are not recorded by patient on our systems. However, we can provide mean average of the figures provided for question 3 above. This calculation would be an average of the number of days a patient's transfer of care was delayed throughout a year. Please see the table below. 2014/15 data covers April – November only. Please note that the averages are only an approximate for the year as some days delays were not experienced.

Financial Year	Total Number of Days Patients Experienced Delays in Transfers of Care	Average Number of Days Patients Experienced Delays in Transfers of Care
2011/12	1404	3.84
2012/13	717	1.96
2013/14	1028	2.82
2014/15	594	2.43

5. Has the trust ever taken legal action to remove a patient whose transfer of care was delayed? If so please provide details of when and the reason for delay in transfer of care.

Answer: Our Trust cannot recall ever taking legal action to remove a patient whose transfer of care was delayed.

6. Does the trust plan to consider legal action to remove a patient if necessary in the future? If so please tell me when this was discussed in meetings or became policy.

Answer: No, at this moment in time the Trust is not considering taking legal action to remove patients.

*Including 2014. As the 20 working days takes us into January 2015, please provide entire 2014 calendar year figures.

361/14

Waiting List Initiatives

Please can you tell me the hourly rate for waiting list initiative work the trust has paid to consultants between June and December this year?

Answer: Our Trust does not pay WLI work at an hourly rate. We pay a sessional rate that ranges between £450 and £550 to Consultants for this work.

Please could you also tell me the hourly rate for waiting list initiative work paid to locum consultants between the same time period?

Answer: Our Trust does not pay WLI work at an hourly rate. We pay a sessional rate that ranges between £450 and £550 to locum Consultants for this work.

362/14

Chief Executive Authorising Payments

Please can you tell me whether, at any point over the last five years, the trust's chief executive has authorised a payment either to the trust's chairman or a non-executive director, without the amount being determined by the secretary of state?

Answer: We can confirm that no such payment has been made.

363/14

Intoxicated Staff

I would like to submit a request for information under the Freedom of Information Act. Please could you tell me

1. How many staff have been sent home for turning up to work intoxicated in the last year, and last three years?

Answer: Please see the information below.

2012 2 members of staff were sent home for turning up to work intoxicated

2013 **no members of staff were sent home**
2014 **2 members of staff were sent home for turning up to work**
intoxicated

2. Of these staff, what job role/specialty did they work in?

Answer: All staff mentioned in question 1 were non-clinical.

3. Of the staff both last year and in the last three years, how many were dismissed?

Answer: Please see the information below.

2012 **1 staff member was dismissed**
2013 **not applicable**
2014 **1 staff member was dismissed**

4. And how many were referred to the appropriate regulatory body?

Answer: Not applicable

364/14

Somatropin Prescribing

Please can you supply the following information for your organisation:

The numbers of patients with Growth Hormone Deficiency (including those on patient registries, if and where possible) treated in the last 6 months with:

- Genotropin
- Humatrope
- Norditropin
- NutropinAq
- Omnitrope
- Saizen
- Valtropin
- Zomacton

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock this product.

We can confirm that 5 patients were admitted between 1st June 2014 and 30th November 2014 who had a diagnosis of this condition.

The numbers of patients with Prader-Willi Syndrome (including those on patient registries, if and where possible) treated in the last 6 months with:

- Genotropin
- Omnitrope

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock this product.

We can confirm that no patients were admitted between 1st June 2014 and 30th November 2014 who had a diagnosis of this condition.

The numbers of patients with Turner's Syndrome (ICD10 Q96), (including those on patient registries, if and where possible) treated in the last 6 months with:

- Genotropin
- Humatrope
- Norditropin

- NutropinAq
- Omnitrope
- Saizen
- Valtropin
- Zomacton

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock this product.

We can confirm that 9 patients were admitted between 1st June 2014 and 30th November 2014 who had a diagnosis of this condition.

The numbers of patients with Short Gestational Age (including those on patient registries, if and where possible) treated in the last 6 months with:

- Genotropin
- Humatrope
- Norditropin
- Omnitrope
- Saizen

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock this product.

We can confirm that 245 patients were admitted between 1st June 2014 and 30th November 2014 who had a diagnosis of this condition.

The numbers of patients with Chronic Renal Insufficiency, (including those on patient registries, if and where possible) treated in the last 6 months with:

- Genotropin
- Humatrope
- Norditropin
- NutropinAq
- Omnitrope
- Saizen
- Valtropin

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock this product.

We can confirm that 1302 patients were admitted between 1st June 2014 and 30th November 2014 who had a diagnosis of this condition.

The numbers of patients with Short Stature Homeobox-containing gene (ICD10 E343, Q771, Q871) (including those on patient registries, if and where possible) treated in the last 6 months with:

- Humatrope

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock this product.

We can confirm that no patients were admitted between 1st June 2014 and 30th November 2014 who had a diagnosis of this condition.

Finally, if unable to split by condition, please supply total number of patients regardless of indication treated in the last 6 months with the following drugs:

- Genotropin
- Humatrope

- Norditropin
- NutropinAq
- Omnitrope
- Saizen
- Valtropin
- Zomacton

Answer: Our Trust does not provide any growth hormone product treatments to patients. We also do not stock these products.

**365/14
Ophthalmology Services**

1) In the last three years, how many patients underwent cataract surgery at Walsall Healthcare NHS Trust?

Year	Number of cataract patients
2011	992
2012	901
2013	951

2) In the 12 months to December 2014 (or to the most recent month available), what was the average waiting time (in terms of referral to treatment time) for patients awaiting cataract surgery through Walsall Healthcare NHS Trust?

Answer: Please see the table below. Since implementation of a new patient administration system in March 2014, our Trust is aware of a marked increase in waiting times. We feel that this may be due to a recording issue with the system which we are working through to resolve. The figures below have been pulled from this system so please bear in mind that we currently have an issue with how patient waits are able to be recorded rather than an actual change in their real waiting time.

Period	Average waiting time (in days)
<i>12 Months to December 2014</i>	63.14
December 2014	67.45
November 2014	106.27
October 2014	116.22
September 2014	115.66
August 2014	106.80
July 2014	135.35
June 2014	156.49
May 2014	158.03
April 2014	166.16
March 2014	150.50
February 2014	63.14
January 2014	67.45

3a) Are Toric Lenses available for patients with astigmatism undergoing cataract surgery at Walsall Healthcare NHS Trust?

Answer: No

3b) If yes to 3a, please list the conditions under which they are available to patients.

Answer: This is not applicable to our Trust.

3c) If yes to 3a, how many patients have been fitted with Toric lenses in the last 12 months for which data is available?

Answer: This is not applicable to our Trust.

Number of patients fitted with Toric lenses
This is not applicable to our Trust.

4a) Does Walsall Healthcare NHS Trust offer patients the option of paying for ophthalmic procedures or treatments privately?

Answer: Yes

4b) If yes to 4a, which procedures are available privately? (please list)

Answer: The current price list only includes a private patient charge for an Orthoptic test. The Trust has a service level agreement with another NHS provider for ophthalmology services and therefore it is highly unlikely that a patient would be seen privately at Walsall Healthcare NHS Trust.

4c) If yes to 4a, of these, how many procedures were carried out in the last 12 months for which data is available?

Answer: We can confirm that no private ophthalmic procedures have been performed within our Trust in the last 12 months.

Treatment area/procedure	Number of patients receiving this treatment/procedure privately
<i>e.g. cataract removal</i>	

5) In August 2014, the Secretary of State for Health announced an additional £250m of funding to reduce patient waiting times. Of this £250m,

a. How much has Walsall Healthcare NHS Trust received?

Answer: The Trust is expected to receive £1.4m

b. How much has gone towards ophthalmology at Walsall Healthcare NHS Trust?

Answer: Utilisation of this funding will be based on patient flow. Although, it is possible that some may be used towards Ophthalmology patients it is not possible at this stage to identify how much this will be.

c. How much has gone towards cataract surgery at Walsall Healthcare NHS Trust?

Answer: Please see the answer to question 5b above.

366/14

Haemorrhoid Surgeries

I would like to request the following data.

1. Number of inpatient episodes of haemorrhoid surgeries done within the trust (broken down by hospital if there is more than one site) in the time period 1st January 2014 – 12th December 2014. In particular the following:

- Number of Haemorrhoidectomies (OPCS Code H51.1)

Answer: We can confirm that 57 inpatients underwent this procedure during this time period.

- Number of Stapled Haemorrhoidectomies (OPCS Code H51.3)

Answer: We can confirm that no inpatients underwent this procedure during this time period.

- Number of Rubber Band Ligation of Haemorrhoid (OPCS H52.4)

Answer: We can confirm that 152 inpatients underwent this procedure during this period.

- Number of Haemorrhoidal Artery Ligations (OPCS Code L70.3) *these may be identified by having the L70.3 code plus additional coding of Y53.2 and H53.8*

Answer: We can confirm that 2 inpatients underwent this procedure during this time period.

2. Number of Outpatient Episodes for Rubber Band Ligation of Haemorrhoid (OPCS H524)

Answer: We can confirm that 136 outpatients underwent this procedural during this time period.

367/14

Type 2 Diabetes Education

Would it be possible to send me some information relating to:

When is DESMOND offered?

Answer: Patients are referred by their GP to DESMOND within 12 months of diagnosis.

What is the average waiting time for DESNOND?

Answer: The current waiting time for DESMOND is 4-8 weeks.

How many people in Walsall were offered DESMOND 2011-2012 and 2012 2013 and what was the take-up of places for the course?

Answer: Please see the table below.

Financial Year (Apr-Mar)	Number of Patients Referred	Number of Patients Attended
2011-12	592	163
2012-13	518	180

I also believe that the patient booklet is currently being rewritten and updated, when did the existing booklet become unavailable, and when do you anticipate it becoming available for circulation again?

Answer: The existing booklet is still available electronically and some GP Practices still have and are using their supplies. The new booklet will be printed by the end of this financial year.

368/14

Freedom of Information Requests

I wish to request, under the Freedom of Information Act, a compilation of all freedom of information requests that were responded to between 01/07/14 and 30/11/14. I am interested in the requests, the responses, the dates of request and response, and if possible who was requesting the information.

I would also be interested in the cost estimates of complying with those requests – if those have been recorded – as well as a cost estimate of complying with this request.

Answer: The table below details the date the request was received and the release date of our response. The details of the person who requested the information is withheld under Section 40 (Personal Information). We can however, provide the category recorded of where the requests have come from which is also detailed in the table below.

With regard to a copy of the responses released during 1st July to 30th September, this information is already available in our Quarter 2 Disclosure Log. This can be accessed via our Trust website so exemption 21 (Information available by other means) has been applied. Please use the following link for access to our Disclosure Logs.

<https://www.walsallhealthcare.nhs.uk/freedom-of-information.aspx>

With regard to a copy of the responses released during 1st October to 30th November, this information will be published in January 2015 in our Quarter 3 Disclosure Log. Once finalised, the Disclosure Log will be accessible via our Trust website so exemption 22 (Information intended for future publication) has been applied. In January, the Disclosure Log will be accessible using the link below;

<https://www.walsallhealthcare.nhs.uk/freedom-of-information.aspx>

Unfortunately, it is not possible to quantify the costs of staff resources that have been required to complete requests.

Ref.	Date Received	Sector	Subject	Response completed & sent
120/14	02/07/2014	Private Individual	Emergency Admissions related to mephedrone	22/07/2014
121/14	02/07/2014	Commercial	ENT	24/07/2014

122/14	02/07/2014	Private Individual	Structures	29/08/2014
123/14	02/07/2014	Private Individual	Exotic animals	23/07/2014
124/14	03/07/2014	Private Individual	Clinical Coding Department	23/07/2014
125/14	03/07/2014	Media/Parliamentary	Travel Expenses Policy	23/07/2014
126/14	03/07/2014	Private Individual	Infrastructure Services	23/07/2014
127/14	04/07/2014	Private Individual	Operations/Procedures	23/07/2014
128/14	04/07/2014	Media/Parliamentary	Board Member Details	24/07/2014
129/14	07/07/2014	Private Individual	Dog Bites	24/07/2014
130/14	07/07/2014	Private Individual	Elective Patients	24/07/2014
131/14	07/07/2014	Private Individual	Midwifery	24/07/2014
132/14	08/07/2014	Other	Rheumatology	16/07/2014
133/14	08/07/2014	Private Individual	Formal Complaint	30/07/2014
134/14	08/07/2014	Media/Parliamentary	Serious untoward incidents	05/08/2014
135/14	11/07/2014	Other	Multiple Sclerosis	28/07/2014
136/14	11/07/2014	Other	Agency Spend	01/08/2014
137/14	11/07/2014	Private Individual	Contact Details for OT and AHP	01/08/2014
138/14	11/07/2014	Media/Parliamentary	Bed Capacity	29/07/2014
139/14	11/07/2014	Media/Parliamentary	Medication / Drugs	06/08/2014
140/14	11/07/2014	Media/Parliamentary	patients discharged from hospital	23/07/2014
141/14	11/07/2014	Media/Parliamentary	Tenders for NHS Services	08/08/2014
142/14	11/07/2014	Media/Parliamentary	Nasogastric Feeding Tubes	23/07/2014
143/14	11/07/2014	Commercial	Patient Information Leaflets	25/07/2014
144/14	14/07/2014	Private Individual	Windows XP Migration	16/07/2014
145/14	14/07/2014	Private Individual	Print and Scan Enviroment	25/07/2014
146/14	14/07/2014	Media/Parliamentary	Phasing out of the Liverpool Care Pathway	25/07/2014
147/14	14/07/2014	Media/Parliamentary	FGM	23/07/2014
148/14	15/07/2014	Other	Mitrofanoff Procedures	05/08/2014
149/14	15/07/2014	Media/Parliamentary	Children Admitted to A&E due to Self Harm	29/07/2014
150/14	15/07/2014	Other	Consent to Organ Donations	25/07/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
151/14	16/07/2014	Private Individual	Technologies in Place to Reduce Paper Processes	25/07/2014
152/14	08/07/2014	Private Individual	2013-14 and 2014-15 Annual Account Reports and UK Hospital Addresses	25/07/2014
153/14	16/07/2014	Commercial	Diagnostic Test Costs	25/07/2014
154/14	16/07/2014	Media/Parliamentary	Medical Treatment of Foreign Nationals	29/07/2014
155/14	17/07/2014	Private Individual	ICT Configuration	28/07/2014
156/14	18/07/2014	Other	Learning Disability Nurses	15/08/2014
157/14	18/07/2014	Other	FOI Requests	12/08/2014
158/14	18/07/2014	Media/Parliamentary	Cost of a Hip Arthroplasty	29/07/2014
159/14	18/07/2014	Media/Parliamentary	Numbers of Staff Physically and/or Verbally Abused by the Public	30/07/2014
160/14	18/07/2014	Commercial	Product Volumes for Last Financial Year	15/08/2014
161/14	22/07/2014	Commercial	Metastatic Melanoma and NSCLC	05/08/2014
162/14	24/07/2014	Media/Parliamentary	ICU Beds / Early Warning Scores	01/08/2014
163/14	24/07/2014	Commercial	Parenteral Iron in the Treatment of Iron Deficiency	15/08/2014
164/14	24/07/2014	Media/Parliamentary	Agency Staff	12/08/2014
165/14	24/07/2014	Commercial	HP Hardware Support	30/07/2014
166/14	24/07/2014	Media/Parliamentary	Recruited Nurses & Doctors	18/08/2014
167/14	25/07/2014	Commercial	Hidradenitis Suppurativa	08/08/2014
168/14	25/07/2014	Media/Parliamentary	Births at our Hospital	21/08/2014
169/14	28/07/2014	Private Individual	CT Scanner Information	29/07/2014
170/14	28/07/2014	Private Individual	MRI Scanner Information	01/08/2014
171/14	28/07/2014	Commercial	Finance and Planning/Budgeting	12/08/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
172/14	29/07/2014	Private Individual	Linear Accelerator Information	30/07/2014
173/14	29/07/2014	Media/Parliamentary	Re-Admissions	26/09/2014
174/14	29/07/2014	Private Individual	Maternity Appointments	27/08/2014
175/14	30/07/2014	Other	Powered Wheelchair Provision	18/08/2014
176/14	30/07/2014	Other	Anti-coagulation Treatments	26/08/2014
177/14	31/07/2014	Other	HSJ Awards Attendance and Expenditure	13/08/2014
178/14	31/07/2014	Media/Parliamentary	Trust Parking	12/08/2014
179/14	31/07/2014	Other	Neurological Patients	18/08/2014
180/14	01/08/2014	Media/Parliamentary	Spend on Patient Transport	26/08/2014
181/14	04/08/2014	Other	Patient Experience Surveys	06/08/2014
182/14	04/08/2014	Private Individual	Agency Spend on Occupational Therapy	13/08/2014
183/14	04/08/2014	Other	3D Printers	12/08/2014
184/14	05/08/2014	Private Individual	Ward Closures	14/08/2014
185/14	04/08/2014	Media/Parliamentary	WAN contract	21/08/2014
186/14	05/08/2014	Other	Air Conditioning Assessments	18/08/2014
187/14	06/08/2014	Media/Parliamentary	Mulnutrition	13/08/2014
188/14	06/08/2014	Private Individual	Funded Disease Modification Therapy	04/09/2014
189/14	11/08/2014	Media/Parliamentary	Organisation Chart	05/09/2014
190/14	11/08/2014	Media/Parliamentary	Pornographic materials for men providing sperm samples.	13/08/2014
191/14	11/08/2014	Private Individual	Patient Reminder Service	Req Closed
192/14	11/08/2014	Other	Full Annual Accounts for year end March 2014	21/08/2014
193/14	11/08/2014	Other	Number of Claims Related to Warfarin	09/09/2014
194/14	12/08/2014	Other	FGM	21/08/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
195/14	13/08/2014	Other	Survey on IT Strategy	18/08/2014
196/14	14/08/2014	Commercial	IT software suppliers/service providers	12/09/2014
197/14	15/08/2014	Commercial	Names of our Chief Medical Officer, Head of Prescribing and the Chief Informatics Officer	18/08/2014
198/14	18/08/2014	Other	Numbers of Positive Blood Cultures for Viridans Streptococcus	15/09/2014
199/14	18/08/2014	Commercial	Email Addresses for Heads of Services	18/08/2014
200/14	18/08/2014	Private Individual	Body Bags	26/08/2014
201/14	18/08/2014	Media/Parliamentary	Our A&E Department	26/08/2014
202/14	18/08/2014	Media/Parliamentary	Venous Thromboembolism Prevention Policies	17/09/2014
203/14	18/08/2014	Media/Parliamentary	Tattoo Removals	26/08/2014
204/14	19/08/2014	Media/Parliamentary	Incident Reporting System	21/08/2014
205/14	20/08/2014	Media/Parliamentary	Surgical Procedures	27/08/2014
206/14	21/08/2014	Private Individual	EPR program / Strategy	15/09/2014
207/14	21/08/2014	Media/Parliamentary	Operations Performed Due to Ketamine Abuse	26/08/2014
208/14	26/08/2014	Media/Parliamentary	Weight Loss Surgery	11/09/2014
209/14	26/08/2014	Media/Parliamentary	Breast Augmentation	23/09/2014
210/14	26/08/2014	Private Individual	IT Strategy and Laptop Spend	15/09/2014
211/14	26/08/2014	Media/Parliamentary	Staff Healthy Eating and Weight Loss	09/09/2014
212/14	27/08/2014	Other	CBI Contributions	23/09/2014
213/14	28/08/2014	Media/Parliamentary	Consultant Contracts	23/09/2014
214/14	01/09/2014	Media/Parliamentary	Bidding Costs	11/09/2014
215/14	02/09/2014	Commercial	Parkinson's Disease	26/09/2014
216/14	02/09/2014	Media/Parliamentary	Car Parking charges	23/09/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
217/14	02/09/2014	Commercial	ophthalmology	24/09/2014
218/14	02/09/2014	Commercial	Bariatric Equipment	30/09/2014
219/14	03/09/2014	Commercial	Staffing	26/09/2014
220/14	04/09/2014	Commercial	Decontamination and Sterilisation	15/09/2014
221/14	05/09/2014	Media/Parliamentary	Elective Patient Backlog	26/09/2014
222/14	05/09/2014	Private Individual	Delayed Transfers of Care	26/09/2014
223/14	08/09/2014	Other	Complaints Process	26/09/2014
224/14	08/09/2014	Commercial	Compulsory Purchase Orders	10/09/2014
225/14	09/09/2014	Media/Parliamentary	Anaesthesia Procedures	01/10/2014
226/14	09/09/2014	Media/Parliamentary	Children Treated for Diabetes	01/10/2014
227/14	09/09/2014	Private Individual	Patient Pre-operative Skin Preparation Products	01/10/2014
228/14	10/09/2014	Media/Parliamentary	Never Events	01/10/2014
229/14	11/09/2014	Private Individual	Annual Spend on Electrical Materials	01/10/2014
230/14	11/09/2014	Private Individual	Annual Report 2002-03	24/09/2014
231/14	12/09/2014	Other	Number of Employees who Received Remuneration	10/10/2014
232/14	15/09/2014	Other	Spend on Consultancy Fees, Local Medical Staff and Number of Inpatient Beds	08/10/2014
233/14	15/09/2014	Other	Imaging Services	24/09/2014
234/14	16/09/2014	Media/Parliamentary	Registered Nurses and Healthcare Assistants	13/10/2014
235/14	17/09/2014	Other	Meeting Papers From Remuneration Committees and Audit Committees	Req Closed
236/14	17/09/2014	Other	Orthotics Service Survey Questionnaire	15/10/2014
237/14	17/09/2014	Media/Parliamentary	Incidents of Theft	01/10/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
238/14	17/09/2014	Media/Parliamentary	Payments to Companies	10/10/2014
239/14	19/09/2014	Private Individual	List of Transactions for all Private Finance Initiative Contracts	17/10/2014
240/14	19/09/2014	Other	Audiology Services Survey	15/10/2014
241/14	19/09/2014	Private Individual	Information Governance	01/10/2014
242/14	22/09/2014	Media/Parliamentary	Pain Medication	01/10/2014
243/14	22/09/2014	Media/Parliamentary	Bariatric Surgery	10/10/2014
244/14	22/09/2014	Media/Parliamentary	Drug Misuse	03/10/2014
245/14	24/09/2014	Other	Agency Allied Health Professionals	21/10/2014
246/14	24/09/2014	Other	Wheelchair Services	17/10/2014
247/14	25/09/2014	Media/Parliamentary	Private Patients	21/10/2014
248/14	29/09/2014	Private Individual	Maternity Services	24/10/2014
249/14	29/09/2014	Media/Parliamentary	Dog Bites	23/10/2014
250/14	29/09/2014	Media/Parliamentary	Nursing staff on Inpatient Wards	28/10/2014
251/14	29/09/2014	Commercial	Botulinum Toxin A	20/10/2014
252/14	29/09/2014	Media/Parliamentary	Mothers Giving Birth Whilst Suffering with an Addiction	20/10/2014
253/14	29/09/2014	Private Individual	Medical Staffing in A&E	20/10/2014
254/14	01/10/2014	Other	Clinical Coding Department Staff	20/10/2014
255/14	01/10/2014	Media/Parliamentary	Number of Dog Attack Injuries, Number of Patients Aged 65 or Over Treated for Sexually Transmitted Diseases and Use of Illegal Drugs	21/10/2014
256/14	01/10/2014	Commercial	Diagnostic Imaging Equipment	07/10/2014
257/14	02/10/2014	Commercial	Paperwork and Communications with Liaison Financial Services Ltd	24/11/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
258/14	02/10/2014	Commercial	Safety Lancets for Diabetes Testing	07/10/2014
259/14	02/10/2014	Other	Prenatal Screening	10/10/2014
260/14	02/10/2014	Other	Patients Currently Treated for Haemochromatosis	21/10/2014
261/14	03/10/2014	Commercial	Maternity Policy re Partners staying overnight on postnatal wards	13/10/2014
262/14	03/10/2014	Other	contact details for the procurement department and radiology department	10/10/2014
263/14	06/10/2014	Commercial	Biologics Treatment	24/10/2014
264/14	06/10/2014	Private Individual	Business suppliers	30/10/2014
265/14	06/10/2014	Media/Parliamentary	Expenditure Invoices Over £25,000	08/10/2014
266/14	06/10/2014	Media/Parliamentary	Interpreters	23/10/2014
267/14	07/10/2014	Commercial	Servers, Sites and Users	13/10/2014
268/14	08/10/2014	Commercial	Viscosupplementation Injections	23/10/2014
269/14	10/10/2014	Media/Parliamentary	Patients Removed from the Elective Inpatient Waiting List	21/10/2014
270/14	10/10/2014	Media/Parliamentary	Patients Seen by Sexual Health Services	21/10/2014
271/14	13/10/2014	Other	Agreements with Service Users or Clinicians Working Within the Trust not to Disclose Information	07/11/2014
272/14	13/10/2014	Other	Physiotherapy Services	23/10/2014
273/14	15/10/2014	Media/Parliamentary	Contraceptive Implants	28/10/2014
274/14	17/10/2014	Media/Parliamentary	Policy on stocking Parkinson's Medications	29/10/2014
275/14	17/10/2014	Private Individual	Spider Bites	23/10/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
276/14	20/10/2014	Private Individual	IT infrastructure	03/11/2014
277/14	20/10/2014	Other	Financial Department Structure	23/10/2014
278/14	21/10/2014	Private Individual	Innovation, Health & Wealth	16/12/2014
279/14	23/10/2014	Other	Structural Charts	24/10/2014
280/14	23/10/2014	Media/Parliamentary	Births Before Arrivals	03/11/2014
281/14	24/10/2014	Commercial	Hospital Patient Transport	14/11/2014
282/14	24/10/2014	Media/Parliamentary	Vacancies	19/11/2014
283/14	24/10/2014	Media/Parliamentary	Self Funding Patients	12/11/2014
284/14	24/10/2014	Media/Parliamentary	Delays in transfer of care and Staff Complaints	14/11/2014
285/14	24/10/2014	Media/Parliamentary	Marginal Emergency Tariff and others	07/11/2014
286/14	27/10/2014	Private Individual	Data Quality (clarification to requester)	Time Period not yet Expired
287/14	27/10/2014	Private Individual	Aseptic Units	14/11/2014
288/14	27/10/2014	Other	Transforming Cancer and End of Life Care Tender	07/11/2014
289/14	28/10/2014	Other	Agency Spend, Agency Staffing Levels and Agency Rates	19/11/2014
290/14	29/10/2014	Media/Parliamentary	Patient Restraint	14/11/2014
291/14	29/10/2014	Other	Agency Spend	25/11/2014
292/14	30/10/2014	Media/Parliamentary	Job Vacancies	07/11/2014
293/14	30/10/2014	Private Individual	Appendectomies	07/11/2014
294/14	03/11/2014	Media/Parliamentary	Section 1 Offenders	07/11/2014
295/14	03/11/2014	Other	Resuscitation / Anaesthetics	14/11/2014
296/14	03/11/2014	Private Individual	Trauma & Orthopaedics	14/11/2014
297/14	03/11/2014	Other	ECG Machines	25/11/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
298/14	03/11/2014	Media/Parliamentary	Employed Staff & Recruitment	19/11/2014
299/14	04/11/2014	Other	Orthotics Service Questionnaire	26/11/2014
300/14	04/11/2014	Media/Parliamentary	Procedures Undertaken and Not Normally Undertaken	01/12/2014
301/14	04/11/2014	Media/Parliamentary	Overseas Patients	01/12/2014
302/14	06/11/2014	Media/Parliamentary	Displayed Names of Clinicians & Nurses Above Patient Beds	05/12/2014
303/14	06/11/2014	Media/Parliamentary	Ambulance Arrival to Handover times	26/11/2014
304/14	07/11/2014	Private Individual	IT Server, Storage and Maintenance Support Contracts	03/12/2014
305/14	07/11/2014	Media/Parliamentary	Visits to A&E	14/11/2014
306/14	11/11/2014	Other	Ophthalmology Performance	05/12/2014
307/14	11/11/2014	Commercial	Financial Accounting Software	26/11/2014
308/14	12/11/2014	Media/Parliamentary	Recruitment of Nurses	13/11/2014
309/14	12/11/2014	Media/Parliamentary	LINAC Radiotherapy Machines	25/11/2014
310/14	12/11/2014	Media/Parliamentary	Radiotherapy	14/11/2014
311/14	12/11/2014	Other	Music Licencing	Response to be finalised
312/14	12/11/2014	Private Individual	Total Income and Actual Expenditure for Neonatal Services	26/11/2014
313/14	13/11/2014	Commercial	Business Intelligence Platforms	26/11/2014
314/14	13/11/2014	Media/Parliamentary	Recruitment of Nurses and Midwives	27/11/2014
315/14	13/11/2014	Media/Parliamentary	Maternity Booking-in Appointments	11/12/2014
316/14	17/11/2014	Media/Parliamentary	Pest Controllers	26/11/2014
317/14	17/11/2014	Media/Parliamentary	Hospital Thefts	05/12/2014
318/14	18/11/2014	Commercial	Pension auto-enrolment	05/12/2014
319/14	19/11/2014	Commercial	Linear Accelerator Information	26/11/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
320/14	19/11/2014	Media/Parliamentary	Agency spend	Response to be finalised
321/14	19/11/2014	Other	Testing for Lynch syndrome in bowel cancer patients under 50 at diagnosis	11/12/2014
322/14	19/11/2014	Commercial	Surgical Procedures	16/12/2014
323/14	19/11/2014	Commercial	Locum Agency Spend Data Apr '14-Sep '14	15/12/2014
324/14	20/11/2014	Commercial	number of inpatients with pressure ulcers; and number of inpatient with grade 3/4 pressure ulcers	16/12/2014
325/14	20/11/2014	Other	Sickness Absence	16/12/2014
326/14	20/11/2014	Media/Parliamentary	A&E Attendances	11/12/2014
327/14	21/11/2014	Media/Parliamentary	Trust Parking	Response to be finalised
328/14	21/11/2014	Media/Parliamentary	Maternity Interpretation Services	11/12/2014
329/14	21/11/2014	Other	KPIs set by Royal College of Pathologists	11/12/2014
330/14	24/11/2014	Other	Critical Care Unit Tender	25/11/2014
331/14	24/11/2014	Media/Parliamentary	Recruitment of Nurses from Abroad	26/11/2014
332/14	24/11/2014	Media/Parliamentary	A&E Waits and Consultants	15/12/2014
333/14	24/11/2014	Media/Parliamentary	Car Parking Charges	09/12/2014
334/14	24/11/2014	Other	Erectile Dysfunction Services and Patients Diagnosed with Prostate Cancer	15/12/2014
335/14	13/01/1900	Media/Parliamentary	Treatment Waiting Times	11/12/2014
336/14	25/11/2014	Other	Physicians Assistants in Anaesthesia Employment	16/12/2014
337/14	25/11/2014	Commercial	Employment Dates Confirmation	26/11/2014
338/14	25/11/2014	Media/Parliamentary	Treatment for Veterans	Response to be finalised
339/14	25/11/2014	Other	NHS Computer Systems	05/12/2014

Ref.	Date Received	Sector	Subject	Response completed & sent
340/14	26/11/2014	Other	Non clinical Staff who Received Remuneration of Excess of £100,000	12/12/2014
341/14	26/11/2014	Other	Drug Misuse Treatment Services	01/12/2014
342/14	27/11/2014	Media/Parliamentary	Food & Alcohol Poisoning	09/12/2014
343/14	27/11/2014	Private Individual	Audited Accounts	01/12/2014
344/14	27/11/2014	Private Individual	Audited Accounts, Fees for circumcision operations, Consultant Urology Surgeons, Fees for Gastric Bands	09/12/2014
345/14	28/11/2014	Commercial	Spend on Television Services	Response to be finalised

369/14

Payroll Issues

Please answer the following payroll questions specifically for Doctor in Training (DiTs);

1. When calculating the percentages of occasions that a monitored rota is compliant with the banding requirements for natural breaks, do your standard systems or processes undertake such calculations solely with reference to returned diary cards, or are there instances where they use substituted data?

1a. If there are such circumstances in which substituted data is used please provide a description of those circumstances?

2. When calculating the percentages of worked periods of duty for which monitoring returns have been provided in order to determine the validity of a monitoring exercise, do your standard systems or processes undertake such calculations solely with reference to worked periods of duty, or are there instances where they include unworked shifts?

2a. If there are such circumstances in which unworked shifts is used please provide a description of those circumstances?

3. Do your standard systems or processes facilitate a DiT who has worked a 10 hour shift, but who has not received any natural breaks, to report more than one instance of failure to provide natural breaks?

3a. If the answer is yes, please can you confirm how your system achieves this, providing a copy of screenshot(s) or other documentation that demonstrates this functionality in operation?

4. Do your standard systems or processes facilitate a DiT who has worked a half-day (eg. 4 hour) shift, for whom no natural break entitlement has arisen, to report a null value instead of having to report an instance of compliance or non-compliance?

4a. If the answer is yes, please can you confirm how your system achieves this, providing a copy of screenshot(s) or other documentation that demonstrates this functionality in operation?

5. Do your standard systems or processes provide that a rota be awarded a Band 3 payment when, on less than 75% of occasions on which a DiT is working an on-call pattern, the DiT does not receive both rest equivalent to at least one half of the out-of-hours duty period and a minimum of 5 hours continuous rest between 10pm and 8am on the same occasion?

5a. If the answer is yes, please can you confirm how your system achieves this, providing documentation that substantiates your answer?

Answer: Walsall Healthcare NHS Trust use Allocate Software who has produced a statement in response to your queries. A copy of this response is enclosed with this letter which provides the responses to your questions. We believe it explains the basis of the software package used and how it applies.

370/14

Multi-Disciplinary Teams and Advanced Basal Cell Carcinoma

We would like to request the following information from: Walsall Healthcare NHS Trust

1. Does the Trust have any of the following Multi-disciplinary teams (MDTs)?

MDT Name	Yes/No	If Yes please provide Members names and/or roles	
		Name	Role
Head and Neck MDT	No		
Local Skin Cancer MDT	Yes	This information is withheld under Section 40 (Personal Information)	x1 Consultant Dermatologist /Skin Cancer Lead, x2 Consultant Dermatologists, x1 Skin Cancer Nurse Specialist, x2 Consultant Plastic Surgeons, x1 Consultant Pathologist
Specialist Skin Cancer MDT	No		
Oculoplastics MDT	No		
Skull Base MDT	No		

We would like to understand how the Trust deals with the treatment of Advanced Basal Cell Carcinoma, and therefore we would like to request any documents that are used to cover this treatment area e.g. Referral Pathways / Care Pathways / Prescribing Guidelines.

Answer: All patients diagnosed with advanced basal cell carcinoma are referred to University Hospital Birmingham for management and treatment. As we do not provide treatment for this at our Trust, prescribing guidelines, policies or guidance are not required so we have nothing of this nature to provide you.

371/14

Items Reported Stolen

I would like to know how many items were reported stolen at the Trust's hospital(s) in 2014 to date (1/1/14 - 1/12/14) and what the item was, ie, mobile phone / projector / hospital bed / ambulance sat nav.

This information can be provided in a simple list of items. I don't need dates of when they went missing or specific locations.

Answer: The table below details all patient and staff personal property and Trust property thefts that were reported during 1st January 2014 to 1st December 2014.

Year	Item(s) Stolen	Value
2014	Purse	Not Stated
2014	Lottery Money	£350.00
2014	Handbag & Contents	Not Stated
2014	Money from Handbag	Not Sated
2014	Money	£20.00
2014	Purse	£20.00
2014	Mountain Bike	Not Stated
2014	Money	£40.00
2014	Money	£10.00
2014	Money	£30.00
2014	Number Plates off Car	Not Stated
2014	Dictaphone x 5	Not Stated
2014	Money	£10.00
2014	Money	£5.00
2014	Christmas Savings	£300.00
2014	Money	Not Stated
2014	Purse, Money	£150.00
2014	Lap Tops x 2, Chargers x 2 and Laptop Bags x 2	Not Stated
2014	Money	£225.00
2014	Prescription Reading Glasses	Not Stated
2014	Mobile Phone	Not Stated
2014	Baby Clothes	Not Stated
2014	Mobile Phone, Brief Case and Sat Nav	Not Stated
2014	Charity Money	£16 - £20
2014	Money & Me to you cup	Not Stated
2014	Money	£55.00
2014	Weighing Scales, Measuring Mat, Head Circumference Measuring Tool, Pencil Case	Not Stated
2014	Handbag, Purse, Money, Mobile Phone	£10 - £15 cash
2014	Personal IPAD	Not Stated
2014	Van from outside patients home, Mobile Phone and Sat Nav inside	Not Stated
2014	X-Box from Ward	Not Stated
2014	Sat Nav	Not Stated
2014	Purse & Cards	£7,500.00 withdrawn from bank account. Bank reimbursed the money.
2014	Cash & Vouchers	£30 Cash Approx. £70 in Vouchers

372/14

Surgical Procedures (linked to 322/14)

Instead of the originally request information would you instead please be able to provide information on the number of each of the listed products ordered? This should hopefully be information which is easily available.

Answer: As the product description recorded may be different to the product name listed below, we have not been able to match the majority of these products on our system. Perhaps if you provide the product codes, we may be able to identify more matches when conducting searches for you. If you would like this information, please let us know.

Classification	Product Name	Manufacturer	Quantities Purchased (between 1 st January 2013 – 31 st December 2013)
Synthetic Bone Graft	Total No. of Synthetic Bone Graft products used	n/a	0
	NanoBone	Artoss	0
	Actifuse	Baxter	0
	Inductigraft	Baxter	0
	geneX Putty	Biocomposites	0
	In'Oss	Biomatlante	0
	Stimul'Os	Biomatlante	0
	Endobon	Biomet	0
	VENADO	K2M	0
	chronOS	Kensey Nash/DSM	0
	NANOSTIM	Medtronic	0
	NovaBone	NovaBone	0
	Attrax	NuVasive	0
	nanOss Bioactive	RTI	0
	BoneSave	Stryker	0
OSTEOSET	Wright	0	
Norian SRS	Kensey Nash/DSM	0	
Bone Morphogenetic Protein	Total No. of Bone Morphogenetic Protein products used	n/a	0
	Osigraft	Olympus	0

Allograft	Total No. of Allograft products used	n/a	0
	DBX	DePuy Synthes	0
	OPTIUM	DePuy Synthes	0
	Accell/OsteoSurge	Integra	0
	DynaGraft II/OsteoSparx	Integra	0
	OrthoBlast II/OsteoSparx C	Integra	0
	Grafton	Medtronic	0
Biologic Bone Graft	Total No. of Biologic Bone Graft products used	n/a	0
	i-Factor	Cerapedics	0
Collagen	Total No. of Collagen products used	n/a	0
	INDUCTOS (INFUSE) -Spine	Medtronic	0
	MASTERGRAFT	Medtronic	0
	Vitoss Bioactive	Stryker	0
	CopiOs	Zimmer	0
Composite	Total No. of Composite products used	n/a	0
	Pro-Osteon	Biomet	0
Haemostats and Sealants	Total No. of Haemostats and Sealants products used	n/a	0
	Coseal	Baxter	0
	Floseal	Baxter	Product Code – 1501510 Qty=9
	Hemopatch	Baxter	0
	Tisseel	Baxter	Product Code – 1501765 Qty=19
	Duraseal	Covidien	0
	Veriset	Covidien	0
	Bioglue	Cryolife	0
	BioFoam	Cryolife	0
	Haemostase	Cryolife	0
	Adherus	Hyperbranch	0
	Evicel	J&J	0
	Evvarrest	J&J	0

Fibrillar	J&J	Product Code – 411961 Qty=11 boxes of 10
Nu-knit	J&J	0
Snow	J&J	0
Surgicel	J&J	Product Code – 1902GB Qty=29 boxes of 12 Product Code – 1903GB Qty=13 packs of 12
Surgiflo	J&J	0
Tachosil	Takeda	0
Traumastem / Celstat	Traumastem	0

373/14

Public Relations/Communications

I would like to request the following information under the Freedom of Information Act 2000:

1)The total spend by your Trust on public relations/media/press/communication staff for the calendar years of a) 2012 b) 2013 c) 2014.

Answer: Please see the information below.

2012 £172,887
2013 £168,408
2014 £178,617

2) The number of staff employed by your Trust in the public relations/media/press/communication department in your Trust in each of the above years.

Answer: Please see the information below.

2012 5 staff employed
2013 6 staff employed (During 2013, please note that two people were employed in the same post due to Maternity leave)
2014 5 staff employed

3)The salary of the highest individual earner in the public relations/media/press/communication department in your Trust and his or her job title in each of the above years.

Answer: Please see the information below.

2012 Head of Communications, Marketing & Engagement
Salary Range: £45,254 - £55,945

2013 Head of Communications, Marketing & Engagement
Salary Range: £45,707 - £56,504

2014 Head of Communications, Marketing & Engagement
Salary Range: £45,707 - £56,504

4)The amount spent by your Trust in each of the above years on external public relations/media/press/communication agencies.

Answer: Please see the table below which details total spend on Consultancy Services.

	Spend on Consultancy Services
2014	£10,068
2013	£29,073
2012	£19,463

5)How many spin-doctors are on the Trust's executive board?

Answer: All Executives have experience of media training. The Director of Governance has delegated responsibility for the external PR/media/press and communications portfolio. The Director of Governance is a non-voting Director of the Trust Board.

6)How much was spent by the Trust on spin-doctors in the years of a) 2012 b) 2013 c) 2014.

Answer: We have presumed that you are referring to PR Consultants as we do not employ any staff in this role. Please see the answers above for questions 1 and 2 which includes any spend on PR Consultants. Unfortunately, we are not able to break down the spend to identify what was spent only on PR Consultants.

374/14

Interpreting and Translation Services Spending

Under FOI legislation, could you please provide me with financial information relating to the following services:

• costs of face to face interpreting services • costs of telephone interpreting services • costs of written translation services

I would appreciate it if you could provide us with the above information for the last 2 financial years, the current year and budget for next year?

Answer: We can confirm that total spend during 2012-13 on translation/interpretation of information and services for patients/carers was £140,844. During 2013-14, total spend was £154,001. 2014-15 spend up to November 2014 was £106,101

This spend includes our internal Linkworkers' Service.

Unfortunately, budget information for 2015-16 is still being discussed and set Trustwide so we are not able to provide this at the moment.

I would also appreciate if you could please provide me with the following information:

1. The annual cost for each of the services

Answer: Please see the answer above.

2. Whether interpreting hourly fee is inclusive of travel or plus costs?

Answer: This is inclusive of travel.

3. How much is the cost per hour?

Answer: The hourly cost is £25.00 plus VAT.

4. Breakdown of the top 30 most popular languages used over these periods

Answer: Please see the list below of the 30 most popular languages used during this period;

Bengali, Urdu, Mirpuri, Punjabi, Gujarati, Pushto, Farsi, Dari, Polish, Slovak, Czech, Mandarin, Cantonese, Amharic, Hungarian, Italian, Spanish, Albanian, Bulgarian, Romanian, Vietnamese, Thai, French, Arabic, Khurdish, Somalian, Tamil, Russian, Portugese and Lithuanian.

5. Details of your current provider(s) (company name, date contract was awarded)

Answer: Global Translation Services, 470 Witton Road, Birmingham, B6 6SN. Contract awarded in July 2014.

BID Services, The Deaf Cultural Centre, Ladywood Road, Birmingham, B16 8SZ. Contract awarded in April 2010.

6. Spend per language service provider (LSP)

Answer: Please see the spend for the two current providers below.

Global Translation Services		
2012-13	2013-14	2014-15 (up to Nov14)
£22,320	£23,792	£29,585

BID Services, The Deaf Cultural Centre		
2012-13	2013-14	2014-15 (up to Nov14)
£21,890	£28,152	£14,967

7. When are your current language service contracts with your LSPs due to end?

Answer: The contracts are ongoing as long as the company is part of the NHS Framework.

8. Where do you advertise your face to face interpreting and translation contracts?

Answer: Our Trust does not currently advertise these contracts as we are using the HealthTrust Europe Framework. For contracts not linked to the Framework, they are advertised through the Official Journal of the European Union (OJEU) and our In-tend Tendering System. The OJEU website can be accessed using the following link; <http://www.ojec.com/> . The Trusts electronic tendering system can be accessed using the following link; <https://in-tendhost.co.uk/walsallhealthcarenhs/asp/home>

9. Name, addresses and contact point(s) for your Procurement Department responsible for awarding Interpreting and Translation contracts.

Answer: Unfortunately, we do not release staff contact details below Director level. This is exemption under Section 40 (Personal Information). The Director responsible for this service is Ian Baines, Director of Finance & Performance. His address is Walsall Healthcare NHS Trust, Manor Hospital, Moat Road, Walsall, WS2 9PS and is contactable on 01922 721172.

375/14

Benchmarking Tools

I would like to raise a FOI request with regard to Benchmarking Tools that you are currently using and the approximate spend on this.

Please fill in the form below, selecting all benchmarking tools you currently pay for and have access to, how much is spent for all of these solutions and further questions below.

1. Please mark an 'X' against each of the Benchmarking Tools you currently pay for in your trust. If the Benchmarking Tools you currently pay for is not listed, please write the Benchmarking Tool name in the 'Other' box.

Benchmarking Tool	Please mark an 'X' for all tools currently paid for
Dr Foster	X
CHKS	
HED	X

NHS Benchmarking	
Albatross	
Other	

2. Please mark an 'X' for the total amount you spend each year on the Benchmarking Tools you have access to.

Spend (£)	Please mark an 'X' for the amount spent each year
£20,000 - £30,000	
£30,000 - £60,000	
£60,000 - £80,000	
£80,000 - £100,000	
£100,000 +	X

3. How many Benchmarking Tools you have access to (either free or paid)? Please state the total.

Answer: 3 (includes Reference Cost Database)

4. Does a benchmarking report go to each board? Please delete as appropriate.

Answer: No

5. What function / department within the organisation is responsible for managing benchmarking suppliers? Please state.

Answer: Finance/Information/Medical Director

6. Please mark an 'X' against the number of years the Trust has signed up to the Benchmarking Tools outlined in question 1.

Years signed up to the Benchmarking Tools	Please mark an 'X' for the total number of years signed up to the Benchmarking Tools
1 year	
2 years	
3 years	
3 years or more	X

376/14

Contact Details

I would be grateful if you could supply me with the following contact details for staff for Walsall Healthcare NHS Trust:

- * Name and email address of the Chief Executive
Answer: Mr Richard Kirby, richard.kirby@walsallhealthcare.nhs.uk
- * Name and email address of the Medical Director
Answer: Mr Amir Khan, amir.khan@walsallhealthcare.nhs.uk
- * Name and email address of the Director of Nursing
Answer: Kathryn Halford, kathryn.halford@walsallhealthcare.nhs.uk
- * Name, email address and designation of the person with responsibility for Infection Prevention and Control
Answer: Mr Amir Khan, amir.khan@walsallhealthcare.nhs.uk

377/14

List of Formulary

May I kindly ask you to send me list of the most up to date approved medicinal product approved list (as per BNF chapters). Especially chapter 9 and 6.

Answer: We have presumed that you are referring to the medication which is on the Trust formulary from chapters 6 and 9 of the BNF. Exemption 21 (Information available by other means) has been applied to your request.

May we refer you to the Walsall Clinical Commissioning Group website which details the Joint Walsall Formulary. On the website, you may click on the BNF chapter you wish to access. Please see a link to the webpage below.

<http://walsallccg.nhs.uk/publications/formulary>

378/14

Compensation Claims and Improving Quality in Physiological Diagnostic Services

Compensation claims: audiology services

- 1) Between 2010 and 2014, *how many children aged 0-18 years have received compensation* as the result of receiving inadequate audiology services in your trust? (This could include compensation due to incorrect diagnosis of deafness, delays in correct diagnosis, incorrectly programmed hearing aids, inaccurate hearing tests, faulty equipment or other inadequate audiology service):
- 2) What is the *total value* of all the compensation claims cited above? Please breakdown by year.

Year	No of claims	Value
2010	0	0
2011	0	0
2012	0	0
2013	0	0
2014	0	0

- 3) *How many of the claims* cited in answer to question 1
Answer: This is not applicable to our Trust.

- a. were settled by a court:
- b. were settled before going to court:
- c. have not yet been settled:

- 4) What is the *total value of claims* cited in answer to question 1 that:
Answer: This is not applicable to our Trust.

- a. were settled by a court:
- b. were settled before going to court:
- c. have not yet been settled:

Compensation claims: screening services

If you carry out newborn hearing screening within your Trust, *how many children aged 0-18 years have received compensation* between 2010 and 2014 as the result of not being screened for deafness or experiencing delays in being screened for deafness while in the care of your Trust?

- 5) What is the *total value* of the compensation claims cited above? Please breakdown by year for the last five years.
Answer: This is not applicable to our Trust.

Year	No of claims	Value
2010	0	0
2011	0	0
2012	0	0
2013	0	0
2014	0	0

- 6) *How many of the claims* cited in answer to question 5
Answer: This is not applicable to our Trust.

- a. were settled by a court:

b. were settled before going to court:

c. have not yet been settled:

7) What is the *total value of claims* cited in answer to question 5 that:

Answer: This is not applicable to our Trust.

a. were settled by a court:

b. were settled before going to court:

c. have not yet been settled:

Improving Quality in Physiological diagnostic Services (IQIPS)

8) Which paediatric audiology services in your area have *registered for IQIPS* and are using the self-assessment and improvement (SAIT) process? Please list all sites:

Answer: Our Trust only registered IQIPS for Adult Services.

Not applicable to our Trust.

9) Which paediatric audiology services in your area *have applied for IQIPS* accreditation? Please list all sites:

Not applicable to our Trust.

10) Which paediatric audiology services in your area have *achieved IQIPS accreditation*? Please list all sites:

Not applicable to our Trust.

**379/14
Structural Charts**

Could you please send me the departmental structure charts for the following departments:

- Informatics and Performance
- IT
- Clinical Coding
- Data warehousing
- Operational and Information Governance

Answer: Section 21 (Information available by other means) exemption has been applied to this request. Structural charts are available to view on our Trust website. The link below will take you to the relevant webpage which details this information.

<https://www.walsallhealthcare.nhs.uk/who-are-we-and-what-do-we-do.aspx>

**380/14
Epilepsy Prescribing**

Under the Freedom of Information Act 2000, I would like to request information regarding the price and supply of products prescribed by Department/Speciality. Please provide

- The Quantity of each product by pack dispensed by month from Jan 2011 till Dec 2014 by month
- The cost of each product by pack dispensed by month from Jan 2011 till Dec 2014 by month

For the avoidance of doubt, we do not require any information that may identify individual patients or pharmacists or that may otherwise be categorised as personal data.

We would prefer to receive the information request electronically and I enclose a spread sheet format for you information. The spreadsheet contains the complete list of packs that we are interested in, and a template for completion.

Answer: Please find attached the completed spreadsheet as requested – available upon request. This details the total number of products prescribed broken down by Consultant/Speciality.

Unfortunately, the cost of each product is exempt under Section 43 (Commercial Interests). Also we make no guarantees of the use of the medications for Epilepsy as many of the listed medications have indications for use in other conditions distinct from their use as anti-epileptic drugs.

Since the Trust does not have an electronic prescribing system, the data is based primarily on supply. Whilst we have linked this to consultant/specialty, given the medical model and patient profiles reliance purely on consultant/specialty, this may be misleading because epilepsy may not be the reason for admission.

381/14

iPads, iPhones and Android Devices

1. The number of iPads purchased since 01 April 2012

Answer: 76

2. The total cost of iPads over the same period

Answer: £34,314

3. The number of iPhones purchased since 01 April 2012

Answer: 0

4. The total cost of iPhones over the same period

Answer: £0

5. The number of Android devices purchased

Answer: 2

6. The total cost of Android devices over the same period

Answer: £854.04

7. The cost of servers, server licensing for central management and control and data protection

Answer: £5961

8. The number of clinical applications available for the iPads, iPhones and android devices, broken

down by device type

Answer: iPad – 1, iPhone – 0, Android – 0

9. The number of these devices, broken down into iPad, iPhone and android that are in use by staff whose primary role is clinical

Answer: iPad – 22, iPhone – 0, Android – 0

10. The number of these devices, broken down to iPad, iPhone and android that are in use by staff who are management/administrative

Answer: iPad – 54, iPhone – 0, Android – 0

11. The number of these devices that are currently on order or held in storage.

Answer: iPad – 0, iPhone – 0, Android – 0

382/14

Reverse Osmosis Systems

Whether you have any reverse osmosis systems and if so how many.

Answer: The Trust has 4 reverse osmosis systems

The Manufacturer(s) of each of the reverse osmosis systems you have in use

Answer: Purite and Lubron

The age of each of the reverse osmosis systems you have in use

Answer: 4 Years and over 10 Years

The location of each of the systems in use

Answer: The systems are used in Endoscopy, Pathology and HSDU

Whether and if so when would you consider replacing the systems in use

Answer: The systems are not currently planned for replacement.

383/14

Prompt Payment Reporting

I would ask that you treat this communication as a Freedom of Information request and provide the following information with regards the Trust's Prompt Payment of suppliers invoices:

- 1) Total bills paid in the period
- 2) Bills paid within 10 working days
- 3) % Bills paid within 10 working days
- 4) Total bills paid within 30 days of receipt of an undisputed invoice
- 5) % bills paid within 30 days

This information should be provided for the for the period from 1st April 2014 to 31st October 2014.

Answer: Please see the table below which details this information.

2014	Total Bills Paid	Paid in 10 days	% in 10 days	Paid in 30 days	% in 30 days
April	6032	597	9.90%	5113	84.76%
May	5299	614	11.59%	4715	88.98%
June	2527	236	9.34%	2297	90.90%
July	4989	156	3.13%	3758	75.33%
August	7772	1021	13.14%	5432	69.89%
September	5508	354	6.43%	4246	77.09%
October	5661	274	4.84%	4007	70.78%