

**FREEDOM OF INFORMATION
DISCLOSURE LOG – Quarter 1 April-June 2012**

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001/12

Rarer Cancers Foundation: Cancer Drugs Fund

1. Please confirm or deny whether your trust has submitted applications for cancer drugs using the Cancer Drugs Fund between April 2011 and February 2012 inclusive.
2. Please supply the number of applications that your trust has submitted for cancer drugs using the Cancer Drugs Fund between April 2011 and February 2012 inclusive, broken down by cancer treatment and indication.
3. 3. Please confirm or deny whether your trust has submitted applications for cancer drugs to be used outside of their licensed indication (off-label) using the Cancer Drugs Fund between April 2011 and February 2012 inclusive.

Please could you refer to the link below:

<http://www.westmidlands.nhs.uk/WhatWeDo/WestMidlandsCancerDrugFund.aspx>

002/12

Operating Theatres at the Hospital

How many operating theatres are there in the hospital?

There are 11 operating theatres in the hospital

Which theatres carry out prone surgery?

1, 2, 3, (surgery) 6 & 7 (Orthopaedics)

Is prone surgery carried out at different sites? If yes, at which sites?

Walsall Manor Hospital

Which equipment is used to support the patient's face during prone surgery?

Pressure relieving head support

Which equipment is used to support the patient's chest during prone surgery?

Wilson frame in Orthopaedics – prone support for surgical patients

Which equipment is used to support the patient's legs during prone surgery?

Pillows

Is a Wilson Frame used or available for use during prone surgery?

Yes

Who is the names lead clinician for prone positioning?

Mr Alo (Trauma & Orthopaedics) & Mr Odogwu (surgery)

Who is the clinical educator/tutor for theatres and Intensive Care/Therapy Unit(s)?

Theatres – Practice Development Nurse

ITU – Practice Development Nurse

Who is/are the Theatre Manager(s) for the theatres that carry out prone surgery?

Theatre Matron

Who is the clinical director?

Mr Alo Trauma & Orthopaedic and Mr Odogwu (Surgery)

003/12

Criminal damage, vandalism and Arson

Description of information sought:

- In the last two financial years, how many times has equipment been stolen from the trust? What equipment was stolen on which dates, at which sites and how much was it worth? Has that equipment since been replaced?

Please see below

Date	Location	Theft Incident - Trust Property Details	Cost (approximated)	What the equipment replaced
2010 / 2011				
13/04/2010	Biochemistry	Computer monitor	£ 100.00	Unknown
07/06/2010	Antenatal	Printer	£ 60.00	Unknown
07/08/2010	Learning & Development	Trust laptop computer	£ 600.00	Unknown
23/07/2010	West Wing Theatres	Hard drive	£ 10,000.00	Unknown
13/09/2010	Cardiac Unit	Computer scanner	£ 50.00	Unknown
08/06/2011	Ward	Laptop	£ 600.00	Unknown
2011 / 2012				
05/12/2011	West Wing	6 digital dictation handsets, 2 docking stations and a radio.	£ 150.00 each docking station £ 291.00 per dictation handsets (including base unit)	Unknown
		Laptop	£ 600.00	
06/12/2011	Theatres	Laptop	£ 600.00	Unknown

- In the last two financial years, how many times have vandals struck at the trust? What criminal damage was caused on which dates, at which sites and how much did the damage cost to fix?
- **There has been no recorded incidents**
- In the last two financial years, how many times have suspected metal thieves struck at the trust? What was stolen on which dates, at which sites, and how much was it worth?

Reported Metal Theft Incidents that have happened in the financial year 2011/2012

Date	Location	Theft Incident Details	Cost
05/12/2011	Distribution Area	Attempt to steal scrap items from the skip	Unknown
06/12/2011	Refuge Compound	Scrap stolen from the skip	Unknown

- In the last two financial years, how many times have suspected arsonists struck at the trust? What damage was caused on which dates, at which sites, and how much did it cost to fix?

There has been no reported incidents in 2010 / 2011 and 2011 / 2012.

004/12

Pharmacy budgets

- Please confirm total Pharmacy budget for each hospital within the trust 2011 £000,000,000
- Please indicate amount of Pharmacy budget spend on product direct from manufacturers £000,000,000 per hospital
- Please indicate amount of Pharmacy budget spend on wholesale product per hospital £000,000,000
- Please indicate £000,000,000 spend with each wholesaler you use and wholesalers name
- Please indicate the Pharmacy Cost improvement Target for 2012 in % and £s
- Please provide a copy of the Cost improvement plan, set of actions of QIPP related actions for 11/12 and 12/13 for Pharmacy.
- Please provide the name and contact details for the Finance Director and Chief Pharmacist
- Please detail which pharmacy system including version number you currently use

Please note that I do not want you to include the spend on consumables or gasses in the total pharmacy spend.

Request withdrawn

005/12

Major Incident Planning

Does the Trust have a Major Incident Plan?

Yes

If the Trust does not currently have a Major Incident Plan in place can you please explain why this is the case?

If so please provide details of the technology and services used to execute the plan?

We do not have technology to execute the plan, much of contingency and mitigation is in relation to staff and resource deployment.

Please provide contract details of the technology/services used including –

Company name

Contract length

Cost of contract to date

Implementation costs

Contract review date

Please provide details of when the service was implemented?

Can you provide the details of the member(s) of staff responsible for incident planning, their role within the Trust and who they report to?

Jayne Tunstall Chief Operating Officer.

Please provide details of the processes followed to procure the services used for the Major Incident Planning?

n/a

Please provide details of the channels used to publish the notification of procurement, for Major Incident Planning services or technology?

006/12

Complaints and Compliments

- 1) The number of external formal and informal complaints received by Walsall Healthcare NHS Trust in the following years:
 - a. January 1st to December 31st 2008
 - b. January 1st to December 31st 2009
 - c. January 1st to December 31st 2010
 - d. January 1st to December 31st 2011

Walsall Healthcare NHS Trust came into existence in April 2012, prior to this it was known as Walsall Hospitals NHS Trust.

Year	Number of Formal Complaints received	Number of Concerns / Informal Complaints received
2007-2008	262	427
2008-2009	305	511

2009-2010	293	590
2010-2011	327	460

Please note that the above figures relate to Walsall Hospitals NHS Trust and are for the financial years.

- 2) The number of external formal and informal compliments received by Walsall Healthcare NHS Trust in the following years:
- January 1st to December 31st 2008
 - January 1st to December 31st 2009
 - January 1st to December 31st 2010
 - January 1st to December 31st 2011

Year	Number of Formal and informal Compliments received
2007-2008	Information not available
April 2009 – March 2010	1,529
March 2010 – March 2011	2,000

Please note that the above figures relate to Walsall Hospitals NHS Trust and are for the financial years.

- 3) Please can you send me the minutes to any meetings in which improvements to Walsall Healthcare NHS Trust as a direct result of patient feedback were discussed?

We do hold information falling within the terms of your request however we need more time to consider your request.

007/12

Department Complaints/Compliments

- 1) Which departments in Walsall Healthcare NHS Trust received the highest number of formal complaints in the following years:
- January 1st to December 31st 2008
 - January 1st to December 31st 2009
 - January 1st to December 31st 2010
 - January 1st to December 31st 2011

Year	Directorate	Number of Formal Complaints
2008	General Medicine	65
	Accident & Emergency	55

	General Surgery	47
2009	General Surgery	52
	Trauma & Orthopaedics	40
	General Medicine	28
2010	General Surgery	82
	Accident & Emergency	48
	Trauma & Orthopaedics	38
2011	General Surgery	68
	Accident & Emergency	53
	Trauma & Orthopaedics	32

- 2) Which department in your hospital received the highest number of formal compliments in the following years:
- January 1st to December 31st 2008
 - January 1st to December 31st 2009
 - January 1st to December 31st 2010
 - January 1st to December 31st 2011

Year	Number of Formal and informal Compliments received
2007-2008	Information not available
April 2009 – March 2010	1,529
March 2010 – March 2011	2,000

Please note that the above information is only available as an overall figure for each year.

- 3) Please can you send me the performance records of the surgeons in the departments given as answers to questions 1 a-d and 2 a-d?
Please note that this information is not available.

008/12

Patients treated at Walsall Healthcare NHS Trust

- 1) How many patients (both inpatients and outpatients) were treated by Walsall Healthcare NHS Trust in the following years:
- January 1st to December 31st 2008
 - January 1st to December 31st 2009
 - January 1st to December 31st 2010
 - January 1st to December 31st 2011

Below are the figures of Inpatient spells completing in the period and Outpatient appointments.

Year Financial	Spells	Appointments
Year 2008/09	61062	249690
Year 2009/10	56386	255664
Year 2010/11	57590	263120
Year 2011/12	58723	256900

2) What your policy is for dealing with formal and informal complaints or compliments from patients?

Please see attached process for dealing with formal and informal complaints, currently the policy is under review.

3) What your budget is for investment in capturing patient experience over the next 12 months?

The Trust has a budget bid for £27k for capturing patient feedback through patient experience surveys in 2012/13.

009/12

Delivery of Soft and Hard FM services

Questionnaire

Soft FM / Hotel Services

1. What Services are outsourced?

Domestic Services & Housekeeping No

Catering Services Yes

Patient Catering No

Retail Catering Yes

Portering Services No

Security and Car Parking No – joint with external team planned to start within next few months.

Helpdesk Services Y/N – joint with PFI Partner

Non-Patient Transport Yes – ISS service

Reception Services No

2. Are these services currently advertised as single contracts or multi-service contracts?

Single

3. The official expiry date of the current contract?

Security and Car Parking April 2017 with option to extend for a further 24 months

4. When do you anticipate the OJEU Notice will be advertised?

N/A

Hard FM Services

1. What services are currently outsourced?

Estates Maintenance	Yes PFI Partnership
Energy, Utilities, Rates and Sustainability Management	Yes PFI Partnership
Grounds and Gardens	Yes PFI Partnership
CAFM Helpdesk	Yes PFI
Pest Control	Yes

2. Are these services currently advertised as single contracts or multi-service contracts?

Single

3. The official expiry date of the current contract?

Pest Control 31/12/12 further optional 12 month's extension period

4. When do you anticipate the date the OJEU Notice will be advertised?

Pest control contract is a low value does not require EU advert

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect of the following framework agreement(s)/contract(s):

010/12

General Dental Services

- Suppliers who applied for inclusion on each framework/contract below and were successful & not successful at the PQQ & ITT stages.*
- Contract values of each framework/contract (& any sub lots), year to date
- Start date & duration of framework
- Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
- Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?

*For clarity, the details of the successful and unsuccessful suppliers are kept in the strictest confidence by 7House. These details are used only to contact and support suppliers regarding their bidding activity for the contracts listed below.

The Trust does not have any contracted dental services.

011/12

Clinical Paper Forms usage

This is a formal Freedom of Information Request relating to the use of Paper Forms at your hospital.

Can you please tell me:

- 1) Approximately how many different types of clinical forms are in use at your hospital(s)?
- 2) How many of these clinical forms are still paper based?
- 3) How many are available in electronic format, if any?
- 4) Approximately how many pages of paper are used for paper forms at your hospital(s)?
- 5) How many portable clinical tablet PCs or slates are used by clinicians and nursing staff at your hospital(s)?
- 6) Have you any plans to switch to paperless clinical documentation in the next 12 months?

Clarification required

012/12 Soft Facility Service

If any of your services are delivered in house would you consider outsourcing? **No**
 If so which services?

If your soft facility services are outsourced please state the main benefits of partnership working with the contractor.

Service	Current Provider	Contract finish date
Domestic	In House	
Patient Catering	In House	
Retail catering	Gentian via Walsall Project Company	Gentian contract is held with Walsall Project Co and not the Trust direct.
Coffee shop	Gentian via Walsall Project Company	Gentian contract is held with Walsall Project Co and not the Trust direct.
Portering	In House	
Reception	In House	
Housekeeping	In House	
Switchboard	In House	
Helpdesk	Walsall Healthcare NHS Trust/Skanska Facility Services	Skanska Facilities Services contract is held with Walsall Project Co not the Trust direct.
Security	In House	
Car parking	In House	
Retail outlet	Gentian via Walsall Project Company	Gentian contract is held with Walsall Project Co and not the Trust direct.
Other		

013/12

Total spent on Consultancy Firms

Description of information sought: The total spent on consultancy firms in 2009/10, 2010/11 and 2011/12

Following a review please find below figures for 2009/10:

2009/10 - £1,244,912

Please give a breakdown of the project and the cost.

09-10

£328,079	westhill - health coding
£113,625	provex - business case work
£46,495	privacy & dignity consultancy work
£106,127	independent paed review
£113,878	ext consulting
£60,865	pwc service review
£90,827	c4h consulting
£859,897	

10-11

Total	
£21,807	Antenatal Haemoglobinopathy Service
£36,927	Developing Clinical Strategy
£47,312	Health Coding Consultants
£50,000	IT Consultancy
£68,656	Various Consultants
£97,193	Sedgewick Igoe Consultants
£115,953	KPMG Due Diligence Work
£288,738	Independent Paeds Review
£726,585	

11-12

£102,241	Various Consulting
£98,454	FT Application Costs
£88,390	For One And All Patients Surveys
£49,830	Associate Director Of Nursing
£48,055	Business Case Work
£39,235	Interim Chief Exec
£29,246	Training Courses
£26,431	Sickle Cell and Thalassaem Support Project
£18,271	Consultant
£13,781	R&D Consultancy
£12,561	Consultant
£11,215	External HR Consultants
£10,000	Bluefish Consulting

014/12

Lost and Found Register

Description of information sought: A copy of the lost and found register for the past 12 months.

Please note that Walsall Healthcare NHS Trust only has a found register please see attached. Available upon request.

015/12

Clinical Homecare Contracts

1. Which organisations do you hold Clinical Homecare Contracts with?
2. Who at your organisation is responsible for the co-ordination of these contracts?

Contenance Products and Home Delivery Service with Abena UK Ltd - co-ordinated by Contracts Manager

Enteral Feeds with Nutricia – co-ordinated by Contracts Manager

016/12

IT Informatics Strategy

- The Trust's current IT / Healthcare Informatics Strategy

Please note that the strategy is currently under review.

- The Trust's spending on IT / Healthcare Informatics as a percentage of the Trust's total budget for the last 10 years.

Please note that the information below only goes back to the last three years for this request as the ledger system we work from only keeps that last three years worth of information.

The figures are:

11/12 – 1.6%

10/11 – 1.1%

09/10 – 1.2%

This is for the % cost of running the IT dept as a % of the total divisional spends each year.

It excludes the Capital Programme & individual IT spends within individual departments.

017/12

EPR/EHR/EMR Systems

1. Does your Trust use EPR/EHR/EMR systems, and if so from which vendor? Is this on a departmental basis or trust wide?
2. Does you trust currently use dictation technology? Is it analogue or digital dictation? Is this on a departmental basis or trust wide?
3. Does you trust currently use speech recognition? Is this on a departmental basis or trust wide?
4. Do your computer systems use Windows 7, and if not do you plan to upgrade to Windows 7?
5. If applicable, do you have any plans to implement any of the above on a trust wide or departmental basis?

Please can you send me the following information under the Freedom of Information Act:	Walsall Healthcare NHS Trust Response
Does your Trust use EPR/EHR/EMR systems?	Yes
If so from which vendor	Orion
Is this on a departmental basis or trust wide?	Trustwide
Does you trust currently use dictation technology?	Yes
Is it analogue or digital dictation?	NUAUCE
Is this on a departmental basis or trust wide?	Pilot only
Does you trust currently use speech recognition?	No
Is this on a departmental basis or trust wide?	
Do your computer systems use Windows 7	Yes, but the majority are XP
if not do you plan to upgrade to Windows 7?	Yes
<i>If applicable, do you have any plans to implement any of the above on a trust wide or departmental basis?</i>	
Out to tender for Digital Dictation Solution	

018/12

Building Work or Refurbishment

1) Has there been building works or refurbishment of a unit and/or ward completed in the time period 1 May 2010 to 23 April 2012 inclusive in any or all of the hospitals under your management:

New Hospital Building

2) Has the refurbishment or newly built unit and/or ward opened for use?

The New Hospital was opened in three phases May, July and September 2010.

3) If no to question 2, please provide details, such as minutes of meetings, dates of meetings and number of meetings (excluding personal and/or confidential data) to ascertain why this decision was taken.

N/A

4) What was the cost of the completed building work?

Circa £170 million

019/12

Waste Management and Procurement

I would like to request information on waste management, sterilisation, and the purchase of a selected number of single-use medical devices by the Walsall Healthcare NHS trust under the freedom of information act.

Infectious waste:

How do you dispose of this waste?

- On-site Incineration

Off-site Incineration (external contractor)

- Other high heat treatment (pyrolysis, etc) – please specify

Low heat treatment (autoclave, microwave, etc – please specify)

- Chemical treatment (which chemicals are used if known)

I would like to request information on waste management, sterilisation, and the purchase of a selected number of single-use medical devices by the Walsall Healthcare NHS trust under the freedom of information act.

For the last two options please give as many details as possible. For example, is the waste shredded, where does it go after treatment, does all infectious waste get treated this way or are there some types (eg anatomical waste) which are treated separately

- **Low heat treatment (autoclave, microwave, etc – please specify)**

All pathology laboratory waste is autoclaved before leaving the site. If for any reason, this is not possible, i.e. breakdown of autoclaves, then CL2 laboratory waste is transferred off-site in secure plastic bins, which are transferred for immediate incineration.

How much do you pay for disposal (by weight or other metric used)?

Commercial sensitive information

Which waste company do you use?

SRCL for offsite incineration

If known, why does the hospital use this disposal option?

Not known

Municipal solid waste (black bag):

How do you dispose of this waste?

- Incineration or other high heat treatment (please be as specific as possible)

Landfill

- Other – please specify (eg material recovery facility)

How much do you pay for disposal (by weight or other metric used)?

Commercially sensitive information

Which waste company do you use?

WEIR Waste

If known, why does the hospital use this disposal option?

Outcome of winning Tender

Do you segregate recyclables in clinical areas? If so, which materials are recycled (eg plastic, metal, paper)?

Yes – Domestic Waste only

Offensive waste:

Do you segregate 'offensive waste'?

NO – not at present, currently under review

If so, how is this treated?

How much do you pay for disposal (by weight or other metric used)?

Which waste company do you use?

Sterilisation:

For re-usable instruments, do you have in-house sterilisation or is the equipment sent off-site to a sterilisation centre?

In House

If items are processed off-site, which centre are they sent to?

N/A

Procurement:

For the following single-use items, please provide the number purchased over a one year period. If you purchase re-usable alternatives for any of these items, please do not include these if possible. Please advise me if any of these items require further clarification or if the list or time scale needs to be reduced to meet the time and cost constraints on FoI requests. I will accept this information in the most convenient form for you (a spreadsheet with lines for each purchase over the year rather than a total for each device would be fine if this is easier).

Syringe

Central venous catheter

IV bag

Urine bag

Blood bag

Suction canister

Suction tubing/catheter

Foley/urine catheter
 Administration set
 Endotracheal tube
 Ventilator breathing circuit
 Manual resuscitator (BMV/ Ambu bag)
 Face mask (for medical gases, not personal protection masks)
 Warming blanket (Bair hugger)
 Anaesthetic drug tray
 Laryngeal mask
 Laryngoscope handle
 Laryngoscope blade
 Scalpel handle
 Forceps
 Medical scissors
 Speculum
 Clamp
 ECG cables
 Disposable pulse oximeter probes
 Disposable temperature sensors
 Electrosurgical cutting and coagulation accessories (eg ESU pencils, bipolar forceps)
 Any single-use endoscopy instruments (eg endoscopes, endoscopic vessel sealing instrument, endoscopic suture and staple devices)

Information available upon request

020/12

Treatment for Anorexia Nervosa

1) Please tell me how many children (under-18) were admitted to hospitals/specialist units run by your trust for treatment for anorexia nervosa in the five-year period 2007-2011 (calendar years).

2) Please provide me with a breakdown of patients, detailing a) their sex, b) their age and c) whether they died

3) If your records go back that far, please also tell me how many children (under-18) were admitted to hospitals/specialist units run by your trust for treatment for anorexia nervosa in the five-year period 2002-2006 (calendar years).

4) Please provide me with a breakdown of patients, detailing a) their sex, b) their age and c) whether they died

Please provide your response in the following format:

In the five-year period 2007-11 three children were admitted to hospital. The breakdown is as follows:

	Sex	Age	Did they die?
Patient 1	Male	10	Yes
Patient 2	Female	14	No

Patient 3 Female 15 No

In the five-year period 2002-6 two children were admitted to hospital. The breakdown is as follows:

	Sex	Age	Did they die?
Patient 1	Female	12	No
Patient 2	Male	13	No

In the five-year period 2007-11 ten children were admitted to hospital. The breakdown is as follows:			
	<i>Gender</i>	<i>Age</i>	<i>Did they die?</i>
Patient 1	Female	15	No
Patient 2	Female	17	No
Patient 3	Female	17	No
Patient 4	Female	14	No
Patient 5	Female	15	No
Patient 6	Female	15	No
Patient 7	Female	16	No
Patient 8	Female	17	No
Patient 9	Female	12	No
Patient 10	Female	15	No

In the five-year period 2002- 6 two children were admitted to hospital. The breakdown is as follows:			
	<i>Gender</i>	<i>Age</i>	<i>Did they die?</i>
Patient 1	Male	14	No
Patient 2	Female	14	No

021/12

Remuneration packages

Please provide information on any and all remuneration packages which include payments for private healthcare insurance (whether for employees or self-employed contractors with the authority). Please provide the grade of staff who receive payments for healthcare insurance, and the amounts paid. Please provide the information for the last two fiscal years.

The Trust does not provide payments for staff to undertake private healthcare or offer an insurance provision.

022/12

Promoting of Personal Injury Legal Services in NHS Premises

A letter was sent to your trust dated 21.2.12 from Sir David Nicholson titled 'Promoting of Personal Injury Legal Services in NHS Premises'. Please state if your Trust allows any form of promotion of legal services including posters or leaflets on your premises.

If so, please provide me with a copy of the literature, or a copy of the image. Also please state the name/s of the firms who advertise in this way and specific details of the contract in place between the trust and the firm. (Please provide, length of contract, annual income to the Trust, how the firm advertises).

Walsall Healthcare NHS Trust has no contract in place with a Third party regarding Promoting of Personal Injury Legal Services in NHS Premises.

**023/12
Operations**

For each hospital in your trust I wish to know the following:

- The total number of patients who have been operated on incorrectly – i.e. have had surgery in the wrong place in the body or have had a body part removed in error

The Trust did not have any reported incidents of surgery on the wrong body or body part removed in error for the last 5 years from the acute side.

- The amount of financial compensation paid out.

N/A

I wish to have all the above information for this for the last five years (since Jan 1 2007 – Dec 31 2011) and broken down year by year.

**024/12
List of Services**

We would also like to know if your trust is now part of a PFI?

YES

Service Provision	Contractor*	Contract Start date	Contract End Date	Annual Expenditure (£)
Patient catering	Self Operated			£1.175M
Staff Catering	Need to contact Walsall Hospitals, Project Company direct as PFI partners holding contract			
Visitor Catering (Retail)	Need to contact Walsall Hospitals, Project Company direct as PFI partners holding contract			
Cleaning	Self Operated			£4.2M
Portering	Self Operated			£1.3m
Waste Management	Self Operated			£360K
Laundry / Linen	Contracted			£800K
Patient Transport	Ambuline	Long standing		Circa £850,000

	Ablewell Taxis	contracts over 5 years		£84,000
Security	Part/Part			£450K
Sterile Services	Self Operated			£958K
EBME / Medical Physics	Self Operated			£1.2M
Ground Maintenance	Need to contact Walsall Hospitals, Project Company direct as PFI partners holding contract			
Courier Services	Self Operated			Included in Porterage costs – not separated
*If the service is not operated by a contractor, please input 'Self Operated'				

025/12

Amenity rooms in Maternity

Would the Trust be able to tell me how much it charges for single “amenity rooms” on the maternity ward?

I understand that they are free if someone has a medical need. Can the Trust say what medical needs warrant a single room?

If someone has paid for one then has to be moved out because someone comes with a medical need, what happens to their fee? Do they get it all back?

Can the Trust provide any information on how many people have paid for amenity rooms over the past year?

How does charging for an amenity room fit in with the NHS being free at the point of use?

We do not have amenity beds on the Maternity Unit.

026/12

Speech and Language Therapy budget for deaf / hearing impaired children

What funding was allocated to speech and language therapy services for deaf/hearing impaired children in 2011/12 and what funding has been allocated for 2012/13?

	2011/12	2012/13
Net budget (£)	£27,700	£27,700
Gross budget (£)	£27,700	£27,700

The Deaf / Hearing Impaired service within Speech & Language therapy is provided by 2 members of staff, as only part of their role.

The costs are based on 0.4 WTE Band 7 senior speech therapist and a 0.2 WTE Band 5 speech therapist. This service does not generate any income which would need to be netted off gross expenditure.

027/12

Epilepsy Action

Please see [this PDF document](#) which includes all the questions we ask, to help you research your answers.

These questions are part of a mapping exercise of epilepsy services in England. We are surveying all clinical commissioning groups, acute trusts, local authorities, as well as people with epilepsy.

The results of the survey will be made available to individual health trusts to help inform them about any gaps in service provision. The results of this survey will also allow Epilepsy Action to evaluate epilepsy services available in different parts of the country.

Available upon request.

028/12

Post Op Instructions

Regarding post-operative instructions for day surgery patients:

1. Do you have a leaflet with instructions for patients? If yes could you please send by email?
2. When can patients return to work after inguinal hernia surgery?
3. When can patients return to driving after inguinal hernia surgery?
4. When can patients return to work after varicose vein surgery?
5. When can patients return to driving after varicose vein surgery?
6. When can patients return to work after haemorrhoidectomy surgery?
7. When can patients return to driving after haemorrhoidectomy surgery?

Available upon request

029/12

Structure Charts

Please can you send me the full updated 2012 Structure Charts for Human Resources and Finance departments of your NHS Organisation. I am about to embark on a scholastic project for University and require this information as soon as possible please. **Available upon request**

030/12**Information Communication Technology**

Please provide the expenditure figure for the last financial year for each of the Information Communication Technology sub-categories listed below;

- Telecommunication Services (UNSPSC 81161700)
- Project Management (UNSPSC 80101600)
- Internet Services (UNSPSC 81112100)
- Fixed Phones (UNSPSC 43191504)

Please provide the current planned budget figure for each of the same categories.

Please provide a list of the suppliers who received payments under these categories in the last financial year.

Please provide the names of your incumbent suppliers for the provision and maintenance of fibre communications networks and communications network infrastructure.

Please provide the expiration date for any contracts for these services.

	Telecommunication Services (UNSPSC 81161700)	Internet Services (UNSPSC 81112100)	Fixed Phones (UNSPSC 43191504)
Please provide the current planned budget figure for each of the same categories.	Skanska	Zero	Skanska
Please provide a list of the suppliers who received payments under these categories in the last financial year.	Skanska	N/A	Skanska
Please provide the names of your incumbent suppliers for the provision and maintenance of fibre communications networks and communications network infrastructure.	Skanska	N/A	Skanska
Please provide the expiration date for any contracts for these services.	Skanska	N/A	Skanska

031/12**Data Protection Subject Access Requests**

1. What are the annual number of SARs you have processed in last three financial years (2009/10, 2010/11, 2011/12)?
 - 2009/2010 – 812
 - 2010/2011 – 589
 - 2011/2012 – 1602

2. What are the annual totals (number of SARs) processed that were responded to beyond the 40 calendar day deadline?

0

3. In the last financial year (2011/12), what is the average number of days you have taken to prepare your response to an SAR (within the 40 calendar day deadline)?

7 to 14 days

4. In the last financial year (2011/12), what is the average number of days you have taken to complete the SAR response cycle e.g. from receipt of first SAR to conclusion of the enquiry?

7 to 14 days

5. In the last financial year (2011/12), what was the duration of the longest response to a single SAR (within the 40 calendar day deadline)?

21 days

6. In the last financial year (2011/12), what was the duration of the longest completion time for a single SAR e.g. from receipt of first SAR to conclusion of the enquiry?

21 days

7. What is the total number of current SARs you are processing?

51

8. Of the total number currently being processed, what is the number that is outside the 40 calendar day deadline?

0

9. How many full-time equivalent staff are processing SAR requests?

2.2

10. On average what is the nature of the requests?

Requests from solicitors

032/12

Private Sector

How many jobs previously held by your Trust employees were transferred to the private sector in:

- a) 2012 / 2011 and
- b) 2011 / 2012

Using the financial years of 2010/11 and 2011/12

- a) 2010 / 2011 = 0
- b) 2011 / 2012 = 0

033/12

Single Sex Accommodation

1. On how many wards at the Trust is single sex accommodation provided as single sex bays within a mixed sex ward? By bay I mean anything less than a room with four solid walls.

Please provide this as a number

16 wards – including day case facilities

2. Do all of the bays have three solid walls?

Yes

3. If no to question 2, are curtains used to divide bays? If so, on how many wards are curtains used?

N/A

4. If no to question 2 are partitions used? If so please state what material they are made of and how many wards they are used.

N/A

5. On how many wards at the trust do patients have to walk through other wards or areas accommodating patients of the opposite sex to access the bathrooms?

Please provide this as a number

None

6. On how many wards do patients have to use toilets and washing facilities which are shared by both sexes?

None they are designated as being female or male

034/12

Glide Sheets

1. Whether your organisation has purchased glide sheets at any time since 2009.

We have purchased pat slides since 2009

2. If so please confirm the volumes purchase by your Trust broken down into the following financial years:

2009-2010

2010-2011

2011-2012

We have purchased:

2009-2010 qty of 4

2010-2011 qty of 3

2011-2012 qty of 3

3. The price paid by the Trust per unit for each disposable glide sheet in the afore mentioned years
We are unable to release the prices under Section 43 of the Freedom of Information Act 2000.
Exemption 43 states: As disclosure would prejudice the commercial interests of the Trust.
4. The suppliers from whom such purchases were made.
We purchase the pat slides from a company called Daniels Healthcare.

036/12

Person died with no known next of kin

My request is for information regarding persons who have died with no known next of kin and/or any referred for public / welfare funerals since 1/1/12 to the present day.

Also to include any 'pending' cases that may shortly pass to the Treasury Solicitor and any cases where the Deceased died before the above date, but were not included in your last response to me for whatever reason.

Therefore, I would appreciate it if you could send me:
the Deceased's date of death

1. the Deceased's surname
2. the date the matter was passed (or simply if you believe the case will be passed) to the Treasury Solicitor (or Duchy of Lancaster or Cornwall or Q<R in Scotland)
3. the area of the Deceased's last known home address at death expressed as a postcode area

The Trust is not aware of any claims for patients that have died intestate since the 1 June 2012 that will be passed or are waiting to be passed to the Treasury Solicitor.

037/12

Pharmacy Applications

Under the freedom of information act could you please tell me if you received any Pharmacy applications in or around the vicinity of Gillity avenue, Walsall within the past 3 years, and if so what was the outcome of those applications

Please note that the request below is a PCT request as we do not manage the pharmacy contract for local pharmacies.

The direct email for PCT:
foi@walsall.nhs.uk

038/12**Patients over 75 treated by the Trust**

How many acute patients treated by your Trust and aged 75 or over, were delayed in their discharge from hospital for each quarter of the past 5 years or for as many quarters as possible up to 5 years.

Year End Financial	Quarter Financial	Count
31-Mar-08	2007/08 Quarter 1	35
31-Mar-08	2007/08 Quarter 2	39
31-Mar-08	2007/08 Quarter 3	56
31-Mar-08	2007/08 Quarter 4	55
31-Mar-09	2008/09 Quarter 1	45
31-Mar-09	2008/09 Quarter 2	43
31-Mar-09	2008/09 Quarter 3	38
31-Mar-09	2008/09 Quarter 4	40
31-Mar-10	2009/10 Quarter 1	41
31-Mar-10	2009/10 Quarter 2	17
31-Mar-10	2009/10 Quarter 3	35
31-Mar-10	2009/10 Quarter 4	58
31-Mar-11	2010/11 Quarter 1	61
31-Mar-11	2010/11 Quarter 2	35
31-Mar-11	2010/11 Quarter 3	18
31-Mar-11	2010/11 Quarter 4	10
31-Mar-12	2011/12 Quarter 1	12
31-Mar-12	2011/12 Quarter 2	13
31-Mar-12	2011/12 Quarter 3	23
31-Mar-12	2011/12 Quarter 4	31

039/12**Charitable donations received by the Trust**

1. How many charitable donations have been received by your organisation, and what was the total amount of these donations, in each financial year since 1997-98.

Please note that for 1997-2003 we did not record the number of donations received.

YEAR ENDED	VALUE OF DONATIONS / LEGACIES	NUMBER OF DONATIONS / LEGACIES
31/03/1997	£ 198,000.00	
31/03/1998	£ 359,000.00	
31/03/1999	£ 259,000.00	
31/03/2000	£ 295,000.00	
31/03/2001	£ 724,000.00	

31/03/2002	£	256,000.00	
31/03/2003	£	324,000.00	
31/03/2004	£	288,000.00	991
31/03/2005	£	211,000.00	962
31/03/2006	£	371,000.00	860
31/03/2007	£	294,000.00	724
31/03/2008	£	285,000.00	584
31/03/2009	£	274,000.00	585
31/03/2010	£	263,000.00	497
31/03/2011	£	178,000.00	429

2. How much money has your trust received for advertising from personal injury specialists in each of the last five years.

The Trust is unaware of receiving money for advertising from personal injury specialists in the last five years.

040/12

Disciplinary procedures/Fraud

How many disciplinary procedures have been undertaken against NHS staff in your organisation in the last three financial years for:

(1) Accessing inappropriate websites at work (please break down how many of these were for website with indecent images)

17 cases for accessing inappropriate websites at work of these 1-5 were for viewing indecent images.

(2) Employee fraud (please give details of the total cost of this fraud)

1-5 cases of employee fraud

Total cost of £750.41

b) Please provide the names of all full-time union officials employed by your organisation in the last three financial years, their pay band, and the unions they represent.

0

c) How many documents intended for use by NHS employees have been printed in languages other than English in your trust in each of the last three financial years; what other languages these documents have been printed in; and what the total cost has been for the reprints.

0

041/12

Private Patients

- List of health services offered to private patients;

We do not provide a list of health services provided to private patients on the basis that all services provided within the Trust can be offered to private patients and can be calculated and charged on an individual basis as appropriate.

- Number of beds in private patient ward(s);

There is not a designated private patient ward(s) facility within the Trust and therefore no dedicated beds.

- Annual turnover (for latest financial year available) of the Trust;

The annual turnover for the year ending 31st March 2012 was £227million.

- Annual turnover from Private Patients;

The annual turnover for the year ending 31st March 2012 was £14,000.

- Annual revenue from Private Patients that received radiotherapy;

The Trust does not provide radiotherapy services privately or otherwise.

- Number of patients that received radiotherapy;
- Number of private patients that received radiotherapy;
- Number of foreign citizens that received radiotherapy;
- Number of cancer patients that had their radiotherapy treatment covered by Private Medical Insurance;
- Number of cancer patients that self-funded their radiotherapy treatment;
- Average waiting times (days) to receive radiotherapy treatment;
- Annual expenditure for promoting private health services.

The Trust has not incurred any expenditure for promoting private health services as the Trust does not actively seek to provide healthcare privately to the detriment of NHS patients.

042/12

Devices / Servers

1. The number of employees you have
2. The number of different physical locations from which you operate
3. The number of devices that you have that connect to your network.
4. The number of physical servers in operation
5. The number of virtual servers in operation
6. The main manufacturer of your telephone system (PBX)
7. The main manufacturer of your LAN network
8. The main manufacturer of your physical Servers

Question	Answer
The number of employees you have	Headcount = 3992 which equates to 3382.45 FTE

The number of different physical locations from which you operate	56 (as a shared service across <i>Walsall Health Economy</i>). The remaining responses relate only to Walsall Healthcare and not a shared ownership response.
The number of devices that you have that connect to your network	6000
The number of physical servers in operation	127
The number of virtual servers in operation	156
The main manufacturer of your telephone system (PBX)	Nortel
The main manufacturer of your LAN network	CISCO
The main manufacturer of your physical Servers	Dell

043/12

Current healthcare IT systems and suppliers

What are your current healthcare IT systems and from which suppliers?

What are your planned and ongoing healthcare IT systems implementation projects over the next two years (e.g. EPR/PAS/CRS)?

Please could you send me your IM&T organisational chart?

FOI	Our Response
What are your current healthcare IT systems and from which suppliers?	See attached
What are your planned and ongoing healthcare IT systems implementation projects over the next two years (e.g. EPR/PAS/CRS)?	DIGITAL SOLUTION REPLACEMENT FEP MOBILITY ESAP HEALTH MIS P2 PAS BIS PAC/RIS
Please could you send me your IM&T organisational chart?	See attached

044/12

Temporary Non Clinical Staff

1. How much did the trust spend hiring temporary, non-clinical staff in 2010/11? – **See below**
2. How much did the trust spend hiring temporary, non-clinical staff in 2009/10? – **See below**

	Agency		Agency	Agency
Year	Admin & Clerical		Senior Managers	Totals
2010/11	£216,720		£89,294	£306,014
2009/10	£275,105		£153,977	£429,082

	Bank		Bank	Bank
Year	Admin & Clerical		Senior Managers	Totals
2010/11	£654,314			£654,314
2009/10	£330,739			£330,739

3. In relation to question 1, what was the highest salary received by a temporary, non-clinical member of staff in 2010/11 and what was this person's job title? (Please provide figures as either a daily rate or annual rate, whichever is more appropriate. If it is an annual rate please state if the individual did not work full time)
4. In relation to question 2, what was the highest salary received by a temporary, non-clinical member of staff in 2009/10 and what was this person's job title? (Please provide figures as either a daily rate or annual rate, whichever is more appropriate. If it is an annual rate please state if the individual did not work full time)

Highest Values Paid To Bank Or Agency For A&C And Managerial Roles

	Year	Company	Item	Terms	Value
Q3	2010/11	Timothy James Consulting	Provision Of Acting Assurance Manager	May - Aug 2010	£54,794
Q4				@ £599 Per Day	
	2009/10	Timothy James Consulting	Provision Of Acting Assurance Manager	Nov 09 - Feb 2010 @ £581 Per Day	£58,881

045/12

Organisational Structure

I am writing to request the organisational structure chart of your Trust under the Freedom of Information Act. I would like to place particular emphasis on the structures of any IT, Information, Finance, Performance and Operations (Clinical and non) departments and management staff.

Please see attached structures and note that the clinical areas are currently going through a restructure.

Available on request.

046/12

Hernia Repair

1a. How many **Inguinal Hernia Repair** procedures were performed in the period 1st January 2011 to 31st December 2011 at Walsall Manor Hospital? (or the most recent 12 month period you have available recorded data)

Total: 315

1b. Of the total procedures (referred to in **1a**) how many were performed laparoscopically? **Total: 22**

1c. Of the total procedures (referred to in **1a**) how many were performed by a conventional open surgical procedure?

Total: 293

2a. How many **Ventral / Incisional Hernia Repair** procedures were performed in the period 1st January 2011 to 31st December 2011 at Walsall Manor Hospital?(or the most recent 12 month period you have available recorded data)

Total: 81

2b. Of the total procedures (referred to in **2a**) how many were performed laparoscopically? **Total: 26**

2c. Of the total procedures (referred to in **2a**) how many were performed by a conventional open surgical procedure

Total: 55

3a. How many **Umbilical Hernia Repair** procedures were performed in the period 1st January 2011 to 31st December 2011 at Walsall Manor Hospital? (or the most recent 12 month period you have available recorded data)

Total: 147

3b. Of the total procedures (referred to in **3a**) how many were performed laparoscopically? **Total: 28**

3c. Of the total procedures (referred to in **3a**) how many were performed by a conventional open surgical procedure?

Total: 119

047/12

Accident & Emergency

1) The number of reported Accident and Emergency Closures* in a) 2009/10 b) 2010/11 c) 2011/12

	Type 1 Departments Major A&E	Type 2 Departments Single Specialty	Type 3 Departments Other A&E/Minor Injury Unit
2009/10			
2010/11			
2011/12			

(*Where an Accident and Emergency was closed, unplanned, (type 1, 2 or 3) to admissions without consultation and agreement with neighbouring trusts, ambulance trust and SHA (where applicable))

2) The reported number of Accident and Emergency diversions** in a) 2009/10 b) 2010/11 c) 2011/12

(**The number of occasions when there was an agreed temporary divert of patients to other A&E department to provide temporary respite)

3) The number of Trolley waits*** in a) 2009/10 b) 2010/11 c) 2011/12 where a patient waited i) over 4 hours ii) over 8 hours iii) over 12 hours

	i) Over 4 hours	ii) Over 8 hours	iii) over 12 hours
2009/10			
2010/11			
2011/12			

(***According to the definition of a 'Lodged Patient' used by the NHS Data Dictionary)

http://www.datadictionary.nhs.uk/data_dictionary/classes//lodged_patient_de.asp?shownav=1)

4) The number of Ambulance Queues (the number of handover delays of longer than 30 minutes – from Ambulance to Accident and Emergency) in a) 2009/10 b) 2010/11 c) 2011/12

Information to be processed

048/12

Patients treated with Biologics

In your Trust please supply the number of patients currently being treated with biologics for the following conditions, split by named biologic;

- **Rheumatoid Arthritis**
- **Ankylosing Spondylitis** [if split by individual Arthropathy is not possible, please state total for Spondylarthropathies]
- **Psoriatic Arthritis**
- **Psoriasis**
- **Crohn's disease**

- **Ulcerative Colitis**

Total Patients and where possible split by Biologic:

- Abatacept [Orencia]
- Adalimumab [Humira]
- Anakinra [Kineret]
- Certolizumab [Cimzia]
- Etanercept [Enbrel]
- Golimumab [Simponi]
- Infliximab [Remicade]
- Rituximab [Mabthera]
- Tocilizumab [Ro Actemra]
- Ustekinumab [Stelara]
- Others

The figures below are based on patients that attended in May with the listed indications, and what drugs they have been treated with during the last six months.

Number of patients currently being treated	TOTAL	Abatacept	Adalimumab	Anakinra	Certolizumab	Etanercept	Golimumab	Infliximab	Rituximab	Tocilizumab	Ustekinumab	Others
TOTAL	86	1	25	0	9	12	13	11	5	6	0	4
Rheumatoid Arthritis	53	1	11	0	9	10	4	3	5	6	0	4
Ankylosing Spondylitis	5	0	3	0	0	0	2	0	0	0	0	0
Psoriatic Arthritis	6	0	2	0	0	1	3	0	0	0	0	0
Psoriasis	7	0	3	0	0	1	3	0	0	0	0	0
Crohn's disease	14	0	6	0	0	0	1	7	0	0	0	0
Ulcerative Colitis	1	0	0	0	0	0	0	1	0	0	0	0

**049/12
Locum Spend**

Please could you furnish me with the spend information for [agency](#) locums for January – March 2012 for the following staff:

Radiographers (Diagnostic inc CT/MRI etc)
 Sonographers
 Radiotherapists (if applicable)
 OT's
 Physiotherapists
 SLT's
 Pharmacists
 Dieticians
 Podiatrists
 Cardiac Technicians (Echo/Physiologists)

Please can you indicate the split between acute and community services if applicable.

**Agency Locum Spend
11/12**

	Family Health & Diagnostics	Planned Care	Unplanned Care	Community (Unplanned Care)	Total
Staff Grouping	£	£	£		£
Radiographers	7,045				7,045
Sonographers	0				0
Radiotherapists	0				0
OT's	0	0	0	24,674	24,674
Physiotherapists		5,187	3,128	36,343	44,658
SLT's (Speech & Lang Therapists)	0				0
Pharmacists	125,685				125,685
Dieticians	12,336				12,336
Podiatrists		0	0		0
Cardiac Technicians					0
	145066	5187	3128	61017	214398

050/12

Translation and Interpreting Service (request relating to PCT

In relation to the **Contract for the Provision of Translation and Interpreting Service to the PCT**

Tender Reference: WHPC00222 contract awarded in 2012, please send me:

1. the name and total price quoted by the winning bidder
2. a copy of the winning tender for the above contract
3. a list of all companies who tendered for this contract

Request forwarded to PCT

051/12

Mobile Phone Contract Update

Please can you send me the information for Walsall Healthcare NHS Trust:

1. Existing Supplier(s) - If there is more than one supplier please split the contract up

Orange

2. Total contract value- If there isn't a total contract value please can you provide me with the latest annual spend on mobile phone.

Circa £600k

3. Number of Users- Number of connections with network provider

Circa 1030

4. Duration of the contract- please state if the contract also include contract extensions

3 year period

5. Contract Start Date- please provide me with the month and year and day if possible

June 2011

6. Contract Expiry Date- please provide me with the month and year and day if possible

Ongoing

7. Contract Review Date- please provide me with the month and year and day if possible

N/A

8. The person responsible for this particular contract. Can you send me the full contact details
Contact Name, Job Title, Contact Number and direct email address.

Head of Procurement

Procurement Department

Walsall Healthcare NHS Trust

052/12

Trust Expenditure

Please kindly provide me with the following information for the period April 2011 – March 2012:

1. The total spend on bank Registered General Nurses sorted directorate/department/team

2. The total spend on bank Theatre Nurses sorted directorate/department/team

3. The total spend on Agency Registered General Nurses sorted by supplying agency and by directorate/department/team

e.g.

Agency A £50,000

Agency B £10,000

Agency C £7,000

4. The total spend on Agency Theatre Nurses sorted by supplying agency and by directorate/department/team

e.g.

Agency A £50,000

Agency B £10,000

Agency C £7,000

5. The total number of agency Registered General Nurses used sorted by supplying agency and by directorate/department/team

e.g.

Agency A 5

Agency B 10

Agency C 7

6. Please outline details of any current framework or preferred supplier list in place for the supply of agency/locum nursing staff to your trust along with details on any renewal dates or plans to re-procure the agreements.

The Trust should be obtaining its Agency Nurses via suppliers on the former OGC (Now GPS) Framework agreements which are valid until 30/09/12. Procurement will be considering all supply routes available for this service to the Trust including the use of Frameworks agreements etc, with any tender opportunities being advertised on our eprocurement portal if applicable.

Answers for questions 1- 5

1	Total Registered Bank Nurses by Directorate	Bank costs
	Planned Care	£833,733
	Unplanned Care	£1,312,133
	Family Health & Diagnostics	£395,643
	Corporate& Estates (Infection Control)	£18,872
	Total	£2,560,381
2	Theatre Bank Nurses - Planned Care	Bank costs
	Nurse	£154,807
	HCA	£9,203
	Total	£164,010
3	Total Cost of Agency Nurses By Supplier	Total Cost Per Agency
	Advantage Healthcare Group	£509
	Apex Health and Social Care	£480
	British Nursing Association (BNA)	£8,793
	Kare Plus Nursing Agency	£2,177
	Medacs	£198,789
	Meridian Health	£10,444
	Nursing Personnel	£76,394
	Orion Locums	£3,294
	PK Care	£30,859
	Primera Healthcare (Routes)	£39,231
	Routes Healthcare West Midlands	£174,916
	Servoca Nursing	£8,170
	Team 24	£7,416
	The Flame Lily	£1,557
	Thornbury nursing agency	£170,656
	Total	£733,686
4	Agency Theatre Nurses - Planned Care	£15,990
5	Total Number of Shifts By Supplier	No of Shifts
	Advantage Healthcare Group	1-5
	Apex Health and Social Care	1-5
	British Nursing Association (BNA)	54
	Kare Plus Nursing Agency	1-5
	Medacs	909
	Meridian Health	53
	Nursing Personnel	301
	Orion Locums	21
	PK Care	219
	Primera Healthcare (Routes)	

Routes Healthcare West Midlands	854
Servoca Nursing	21
Team 24	25
The Flame Lily	1-5
Thornbury nursing agency	271
	2743

053/12

Delayed Transfer of Care

1. How many bed days were lost due to delayed transfer of care in the 2011/2012 financial year?

National returns available at:

http://www.dh.gov.uk/en/Publicationsandstatistics/Statistics/Perfomancedataandstatistics/Acutean dNon-AcuteDelayedTransfersofCare/DH_130659

2. What is the longest continual stretch of days that have been lost to delayed discharge by one patient (where the patient is either still a resident at your hospital or was discharged sometime after 1/4/2009) with the start date and final date of that episode?

94 days, the start date is 05/02/2010 and the end date is 10/05/2010.

054/12

Hotel Rooms

I would like to request details about hotels booked for patients and their carers in the last financial year (2011-12).

As I understand it, these are occasionally booked for patients if there are a lack of beds at the hospital or if a patient has to travel a long way to have an operation. If you could outline in a few words what your policy is, that would be helpful.

Can you state:

- 1) Which hotels were used in the last financial year
- 2) How many times each hotel was booked. Eg Travelodge, High street – 17 times for 14 patients
- 3) Please state how much the Trust spent on hotel rooms for patients in total.

Information to be processed

055/12

Agency Spend

I am writing regarding the trust's expenditure on Qualified Nursing Staff.

Please kindly provide me with the following information for the period April 2011 – March 2012:

1. The total spend on bank **District Nurses** sorted directorate/department/team

2. The total spend on Agency District Nurses sorted by supplying agency and by directorate/department/team

e.g.

Agency A £50,000

Agency B £10,000

Agency C £7,000

3. The total number of agency District Nurses used sorted by supplying agency and by directorate/department/team

e.g.

Agency A 5

Agency B 10

Agency C 7

6. Please outline details of any current framework or preferred supplier list in place for the supply of agency/locum Nursing staff to your trust along with details on any renewal dates or plans to re-procure the agreements.

Information to be processed

056/12

Agency Spend

1. How much did the trust spent hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles in 2011/12?
2. How much did the trust spent hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles in 2010/11?
3. How much did the trust spent hiring agency/bank/other temporary staff to fill admin, clerical or any other managerial roles in 2011/12?
4. For question 1, relating to 2011/12, what was the highest amount paid to a temporary member of staff (including bank or agency)? Please provide figures as either a daily or annual rate, or state for which period the salary covered.
5. Again for question 2, relating to 2010/11, what was the highest amount paid to a temporary member of staff (including bank or agency)? Please provide figures as either a daily or annual rate, or state for which period the salary covered.
6. For question 3, relating to 2009/10 what was the highest amount paid to a temporary member of staff (including bank or agency)? Please provide figures as either a daily or annual rate, or state for which period the salary covered.

For questions 4 to 6 I understand you may only have figures for the amount paid to the agency rather than the individual member of staff. If that is the case please provide these figures.

Please see below answers for all questions.

Bank / Agency Spend On A&C + Managerial Roles

	Agency	Agency	Agency
Year	Admin & Clerical	Senior Managers	Totals
2011/12	£311,327	£145,361	£456,688
2010/11	£216,720	£89,294	£306,014
2009/10	£275,105	£153,977	£429,082

	Bank	Bank	Bank
Year	Admin & Clerical	Senior Managers	Totals
2011/12	£1,159,291		£1,159,291
2010/11	£654,314		£654,314
2009/10	£330,739		£330,739

Highest Values Paid To Bank Or Agency For A&C And Managerial Roles

Year	Company	Terms	Value
2011/12	Skills For Health Timothy James	Apr - Aug 2011	£52,199
2010/11	Consulting Timothy James	May - Aug 2010 @ £599 Per Day Nov 09 - Feb 2010 @ £581 Per	£54,794
2009/10	Consulting	Day	£58,881

**057/12
Maternity**

I would like to request data under the Freedom of Information Act regarding the number of occasions that maternity units in your Trust were closed to new admissions because they had reached full capacity, or for any other reason, each calendar year since 2009.

Please could you provide the requested information separately for each of the following calendar years (i.e. from 1st January to 31st December) – 2009, 2010, 2011, and 2012 year-to-date (please state the date to which the 2012 data is correct).

The information I am requesting is:

For each maternity unit within your Trust, please state the (a) date; (b) number of hours for which the unit was closed to new admissions; (c) the reason for the closure if available; and (d) how many women had to be sent elsewhere to give birth and which other units they were sent to (if this information is available) for each such closure in each of the above-listed calendar years.

Information to be processed

058/12

Medical Agency Spend

Please can you provide me with further information on the supply of agency Staff to your trust/authority.

Please could you advise on the agency/locum spend for the following categories/ Services during the following time periods and where possible could you please indicate the Grade of the Doctors used in the Trust during the following time periods and their respective cost to the service.

Categories (Division Required):

Medical Agency Locums

Services Utilised:

Accident & Emergency
General Surgery
Colorectal Surgery
Ophthalmology (**More detail in this service if possible**)
Trauma & orthopedics
Urology
Oral & Maxillofacial
ENT
NeuroSurgery
Breast Surgery
Vascular Surgery
Plastic Surgery
Cardiothoracic Surgery

Grades (How many used in service during specified period and respective cost):

Consultant
Associate Specialist
Staff Grade
SpR
Fellow
SHO

Time periods:

2009 (1st Jan-31st Dec)
2010 (Q1 – 1st Jan – 31st March)
2010 (Q2 – 1st April – 30th June)
2010 (Q3 – 1st July – 30th September)
2010 (Q4 – 1st October – 31st December)
2011 (Q1 – 1st Jan – 31st March)
2011 (Q2 – 1st April – 30th June)
2011 (Q3 – 1st July – 30th September)
2011 (Q4 – 1st October – 31st December)
2012 (Q1 – 1st Jan – 31st March)

059/12**Contact Names for Services**

Please can you provide me with the contact names, internal contact numbers and email addresses of the people in your trust that hold the following or similar titles (but not restricted to), covering the following services listed below.

Titles:

- Clinical leads/Lead consultant (Consultant doctors)
- Clinical directors / Head of Service
- Service manager and/or general managers and/or business unit managers and/or assistant clinical director and/or assistant directorate manager

Services Utilised:

Accident & Emergency doctors
General Surgery
Colorectal Surgery
Ophthalmology (**More detail if available**)
Trauma & orthopedics
Urology
Oral & Maxillofacial
ENT
NeuroSurgery
Breast Surgery
Vascular Surgery
Plastic Surgery
Cardiothoracic Surgery

Information to be processed**060/12****Maternity**

For all questions, please provide answers for the period October 2011-December 2011, or the most recent quarter for which you have data (please specify).

1) What training do clinical staff in your early pregnancy units, antenatal wards, A&E, postnatal wards, and antenatal scanning facilities receive specifically about how to sensitively approach women who are miscarrying or have undergone miscarriage? (If you have a relevant policy document, please send a copy.)

2) Are follow-up appointments offered (as standard) to women who have miscarried? (If you have a relevant policy document, please send a copy.)

3) Is information about counselling services made available (as standard) to women who have miscarried? (If so, please release this information.)

Information to be processed

061/12

Miscarriage Code of Care

For all questions, please provide answers for the period October 2011-December 2011, or the most recent quarter for which you have data (please specify).

1) The Mumsnet Miscarriage Code of Care [www.mumsnet.com/campaigns/miscarriage-code-of-care] recommends easy access to scanning for women who may be miscarrying. Are Early Pregnancy Assessment Units (EPAUs) open seven days a week? If not, is portable ultrasound equipment available in A&E and gynaecological units, along with staff trained to use it, seven days a week? (If you have a relevant policy document, please send a copy.)

2) Are women who have miscarried at home and have experienced severe symptoms routinely offered a scan to check that there are no ongoing complications? (If you have a relevant policy document, please send a copy.)

4) Are women who present to the hospital undergoing miscarriage or suspected miscarriage separated from women having routine antenatal and postnatal care, and from women terminating an unwanted pregnancy? If not, how many miscarrying women were treated alongside women receiving ante-natal/postnatal care or undergoing terminations? (If you have a relevant policy document, please send a copy.)

Information to be processed

062/12

Miscarriage

For all questions, please provide answers for the period October 2011-December 2011, or the most recent quarter for which you have data (please specify).

1) Where miscarrying women require surgery, is any part of their waiting or treatment time spent in an antenatal or labour ward setting? If yes, how many miscarrying women were treated in these settings during the time period specified? (If you have a relevant policy document, please send a copy.)

2) Please state the average waiting time between diagnosis and surgery for miscarrying women who required ERPC procedures during the specified time period. Please indicate if the trust/hospital does not collect data on waiting times. (If you have a relevant policy document, please send a copy.)

3) Do you provide a relevant, localised information leaflet for women who are miscarrying? (If yes, please release.)

4) What pain relief is offered to women who miscarry at home? (If you have a relevant policy document, please send a copy.)

Information to be processed

063/12

Repair/Maintenance of Hoists, Mattresses and Beds

In regards to the contract for the Supply, Service, Repair/Maintenance of Hoists, Mattresses and Beds within your organisation, Medserve (RPP) Limited would like to request the following under the right to request information held by public sector organizations under the Freedom of Information Act 2000, which came into force in January 2005:

The Supply, Service, Repair/Maintenance of Hoists, Mattresses and Beds

1. Contract Renewal Date
2. Contract Term
3. Contract Value for Full Contract Term

Information to be processed

064/12

PFI Deals

Please tell me whether your trust bought contractor services (e.g. cleaning and portering) as part of your Private Finance Initiative deal. If so, please list the contractors and for each one tell me the services they provide, the cost to the trust and the year the contract will end.

Information to be processed

065/12

Trust Parking Charges Notices

Description of information sought:

- How many parking charges notices have been issued at hospitals within the trust within the past three financial years? Please say how many PCNs were issued at each site, in each financial year.

- How much did the trust receive in payments for PCNs over that three year period?
- During the same three-year-period, did the trust pay any third party contractor to enforce PCNs across its sites? If so, which contractor, how much was it paid and does that contractor receive a contribution from the PCN payments made? If there was a contribution to the contractor from PCN payments, how much was it, in each financial year?

Information to be processed

066/12

Trusts Appointment Reminder Services / Patient Letter Printing Services

- Please provide details of the Trust's current appointment reminder service supplier/system including the reminder methods used i.e. SMS, emails, automated calls or live agents.
- Please provide when the service was implemented and the specialties included?
- If the Trust does not currently have a reminder service in operation please explain why this is the case?
- Please provide monthly values for the numbers of patients contacted/reminded?
- Please provide specific details of any aims/targets set of the reminder service and whether these have been achieved?
- Please provide details of the member(s) of staff responsible for the implementation and continued running of the service and their role within the Trust?
- Please provide details of:
 - *Supplier*
 - *Expected contract length*
 - *Contract review date*
 - *Cost of contract to date*
- Please provide details of the implementation costs and on-going/support costs?
- Please provide details of the processes followed to procure an appointment reminder service?
- Please provide details of the channels used to publish the notification of procurement, for an appointment reminder service?

Information to be processed

067/12

Clostridium difficile infections

I am currently investigating incidences and targets set for *Clostridium difficile* infections by acute trusts and PCOs.

Under the Freedom Of Information Act 2000 please can you provide me with the below information;

- The *Clostridium difficile* infection Targets for your trust or centre set for FY10-11 (April2010-March2011), FY11-12 (April2011-March 2012) and FY12-13 (April 2012-March2013)
- What are the implications for your trust if this target is not met? Is there a specific fine or structure of penalty?

Information to be processed