

What To Do Following A Death In Walsall



On behalf of all the staff at Walsall Healthcare we would like to offer our sympathy and sincere condolences to you and your family at this sad time.

The days and weeks after a bereavement can be a very difficult time with a number of practical matters to be sorted out. This booklet aims to provide some help and advice in the first days of your bereavement.

Walsall Healthcare NHS Trust

This booklet has been written by
Walsall Healthcare NHS Trust
employees, patients, relatives and carers. 2013

Updated in 2016

The information in this booklet was accurate when printed.
It may be subject to change.

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First 24 Hours – Community Or At Home

When the death occurs at home, in a care home or elsewhere in the community, the GP who was caring for the person who died will be contacted. Following verification, a Medical Certificate of Death will be issued and you will be advised whether to collect it from the care home or GP practice.

Once the Medical Certificate of Cause of Death has been issued, you must register the death with the Registrar of Births and Deaths within five days (see When and How to Register a Death).

For many people who wish to view the deceased, contact with the relevant Funeral Director will be needed to arrange this for you.

First 24 Hours – Hospital

May I see my relative/friend?

- When a death has occurred within the hospital you can either view the person who has died at the hospital or you may wish to wait until they are transferred to the Funeral Director.
- Viewing of the deceased is by appointment only.
To make an appointment contact the Mortuary directly on 01922 656238.
- Use of Religious washing facilities is available Monday – Friday by appointment during normal working hours. This facility is not available over the weekend.
Appointments are normally:

Monday – Friday: 8.30am – 12.30pm and 1.30pm – 4.00pm

Saturday: 8.30am – 11.30am

When a death occurs in the A&E department

The law requires a referral to be made to the Coroner by the doctor in charge of the care at the time. This is because the person had been in hospital for less than 24 hours. From this point onwards it is the Coroner's decision if a post mortem is required. This could result in a delay with arranging any funeral arrangements.

Tissue Donation

Tissue donation can dramatically improve the quality of life for some individuals who are desperately in need. Most people can donate some tissue for transplant. Age and medical condition are not necessarily a barrier to donation.

Tissue donation is possible if your relative or friend has died within the last 24 hours. Our aim is to support the individual's wishes to be a tissue donor following death. They may have expressed a wish during their lifetime by joining the Organ Donor Register, carrying a donor card or have stated a desire to help others following their death.

There is a national number available 24 hours a day for advice:
0300 123 23 23

Do I contact the Funeral Director now?

You can begin to make funeral arrangements as soon as you feel ready to do so. You do not have to wait until you have the Medical Certificate of Cause of Death issued by a doctor, or registered the death.

Practical Arrangements

If the death occurs in hospital

The Medical Certificate of Cause of Death, sometimes known as the Death Certificate, will be available at the General Office.

Contact General Office to arrange collection of the certificate by telephoning: **01922 656837 (after 10.00am)** The General Office is open Monday - Friday until 5.00pm (except bank holidays).

When collecting a Medical Certificate of Cause of Death from the General Office, the envelope must remain sealed. It is then opened by an officer at the Register Office.

If the death occurs at home

If the death is expected and the person who has died has been seen by a GP in the last 14 days:

- A suitably qualified nurse or doctor can verify their death and you can then contact your preferred Funeral Director and they will come and collect the deceased
- If a nurse has verified the death he or she will inform the GP or the out of hours service
- The GP will then make arrangements to complete the Medical Certificate of Cause of Death. You can collect this from the surgery on the next working day but ring first to confirm it has been done

If the death is unexpected and a doctor has not seen the deceased within the last 14 days: in this instance a nurse cannot verify the death.

- The GP or out of hours service must be contacted.

Other considerations:

You may wish to remove any personal property or valuables before the Funeral Directors arrive.

Any medical equipment will be removed by the visiting nurses. Collection of larger items or equipment will be arranged by the nurse.

Alternatively, they will give you a telephone number for you to arrange this yourself when it is convenient.

Inform the nurse or doctor if you are aware that the deceased has a pacemaker, defibrillator, artificial joints or radioactive implants as the Funeral Director will need to know this.

Information Regarding The Viewing And Release Of Deceased From The Mortuary

Mortuary opening hours and contact details

The Mortuary is able to accommodate requests from families to view the deceased. Viewings are limited to 30 minutes. It is at the discretion of the family as to whether children participate in the visit.

The viewing of the deceased can take place between 8.30am - 12.30pm and 1.30pm - 4.00pm on weekdays and 8.30am - 12 noon on Saturdays. Viewing is by appointment only.

Please contact the mortuary on Tel: 01922 656238

We are located at the rear of Walsall Manor Hospital, Moat Road, Walsall, West Midlands, WS2 9PS. Access is via the Ida Road entrance. Follow signs to the Coroners court or follow route 240 from within the hospital.

Formal identification

This takes place when requested by the police with officers present.

Note: Viewing of the deceased is subject to medico-legal and duty of care constraints and Health and Safety directives.

Next of kin can limit viewing access by contacting the Mortuary if required.

Walsall Manor Hospital site map

Mortuary Main Entrance

Pedestrian route from car park D

A&E, Modular wards and ward 29 Patient and Visitor Car Park D

WARD 29

A&E

INPATIENT CENTRE (WEST WING)

OUTPATIENT AND DAY CASE CENTRE

FAMILY HEALTH AND DIAGNOSTICS CENTRE

MATERNITY

MOAT ROAD

INTERURBAN ROAD

PLECK ROAD

IDA ROAD

Drop off zone (10 minutes only)

Maternity emergency entrance and drop off zone

Main Patient and Visitor Car Park B

Visitor and Staff Car Park L

WALSALL CENTRE FOR SEXUAL HEALTH AND OCCUPATIONAL HEALTH

Postcode for Satellite navigation systems WS2 9PS

Once on Hospital grounds follow signs for Coroner's Court.

- Main entrance (Pleck Road)
- Inpatient Centre entrance
- Patient and visitor parking
- Disabled parking
- Toilets
- Disabled Toilets
- Information centre
- League of Friends Cafe/Shop
- Costa Coffee
- Taste Cafe
- Spar shop
- Restaurants
- Bus stop 549/350/335/336
- Bus stop 335/336 only
- Drop off zone (10 minutes only)
- Pedestrian crossing

- Accident and Emergency
- Family Health and Diagnostics Centre
- Inpatient Centre (West Wing)
- Modular ward block
- Outpatient and Day Case Centre
- Walsall Centre for Sexual Health and Occupational Health

Release Of Bodies For Burial Or Cremation

Release of bodies can only be carried out if all the necessary documentation is completed.

Release of deceased is by appointment only between 9.00am - 12.30pm and 2.00pm - 4.00pm Monday to Friday.

Mortuary staff will be responsible for the release of the deceased to a Funeral Director or family member when one of the following documents have been produced at the time of collection:

- Certificate for burial or cremation, part b (Green form)
- A Certified Death Certificate
(Both of these are issued by Registrar of Births and Deaths)
- A Coroners certificate for burial or cremation.

If the death has been dealt with by HM Coroner, this is obtained from the Coroners office.

An Out of England form issued by HM Coroner is required if the deceased is to have a funeral outside of England or Wales.

Release of body outside normal working hours. The Registrar will contact the mortuary staff to confirm that all documentation is complete.

There must be an appropriate vehicle to take the body away from the mortuary.

Useful Information

Chaplaincy

Tel: 01922 656216 or for urgent enquiries contact us via
Switchboard on 01922 721172

Black Country Coroner

Monday - Friday 8.00am - 4.00pm

Tel: 0121 569 7200

Walsall Registrar of Births, Deaths and Marriages

Monday, Tuesday, Thursday, Friday 9.00am - 4.30pm,

Wednesday 9.30am - 4.30pm.

A weekend and bank holiday standby service is available for those who, for religious or cultural reasons, need to make burial provision without undue delay.

Tel: 0300 555 2847 option 4

Walsall Bereavement Service

Monday - Friday - 10.30am - 5.30pm

Tel: 01922 724841

Community Representatives

Community Representatives can be contacted through the switchboard on 01922 721172 or Chaplaincy on 01922 656216.

Muslim Burials Walsall (MBW)

www.mbw.org.uk

Patients Relations Team

Tel: 01922 656463

Frequently Asked Questions

Can I refuse to let a post mortem be performed?

No. If the Coroner needs a post mortem to establish the cause of death, he can overrule the family. The Coroner will discuss the need for a post mortem.

Can I take the body from the mortuary without registering the details?

No. In Walsall any death must be registered prior to releasing the deceased.

Can I collect the body over a weekend?

Yes, as long as the Anatomical Pathology Technician has the completed paperwork. Please note the Coroners office may not be available to complete paperwork. They are contactable through the registrar of births and deaths at the weekend and will advise.

Use Of Religious Washing Facilities

This facility is located within the mortuary complex. Relatives wishing to use this facility should call the Mortuary to book a suitable appointment. Tel: 01922 656 238.

Opening hours are 9.00am – 12.30pm and 1.30pm – 4.00pm Monday to Friday. Relatives are asked to contact their local Mosque to obtain details of suitable facilities available at the weekend.

Guidance

Due to limited space, we advise that only five members of the family participate in this activity. Relatives are requested to use waste containers to dispose of cleansing materials.

For health and safety reasons, incense (joss stick) cannot be used.

Parking adjacent to the mortuary is very limited. Families are advised to use the hospital car park and to avoid blocking the entrance to the mortuary.

General Office/Bereavement Services

In the event of a death in hospital the General Office will be responsible for issuing death certificates and returning patient belongings. It is the responsibility of the ward to list all patient property and take them to the General Office to be collected with the death certificate.

Coroners And Post Mortem Examinations

Coroner

A death sometimes has to be reported to the coroner for legal reasons and you will be advised if this has to happen. It is usually when a doctor is unable to issue a Medical Certificate of Cause of Death. The coroner is appointed to investigate certain types of death which may include:

- No precise cause can be established
- It follows an operation, or if it is possible that it could be due to a complication of surgery or anaesthetic
- It is not thought to be from natural causes
- It is due to an injury or a fall, however it happened, or if an accident or negligence is alleged
- It takes place within 24 hours of admission to hospital

Coroner's post mortem

The coroner may order a post mortem examination to determine the exact cause of death, but not all referrals result in an examination. If the coroner orders a post mortem examination, it becomes a legal obligation; therefore permission from relatives/ next of kin is not needed.

Once the results of the examination are known, if an inquest is not required, a certificate to register the cause of death will be issued by the coroner's office.

**HM Coroner's Office - Black Country Coroners Court,
Jack Judge House, Halesowen Street, Oldbury,
West Midlands B69 3AJ Telephone: 0121 569 7200**

Hospital post mortem

Hospital post mortems are not needed by law but may be requested by doctors or the next-of-kin when they need more information regarding the death. This can help families and doctors understand the cause of death and may help others with a similar illness in the future. The doctors have to ask your permission to perform a hospital post mortem and you will be asked to sign a consent form, if you agree.

When And How To Register A Death

Once the Medical Certificate of Cause of Death has been issued, you must register the death with the Registrar of Births and Deaths within five days.

When you register the death, the Registrar will ask you for the Medical Certificate which gives the cause of death, unless the coroner has carried out a post mortem.

The Registrar will need the following information:

- The full names and any other names used by the deceased (and maiden surname if this applies)
- Date of death
- Place of death
- Date and place of birth (a birth certificate or passport would be helpful)
- Last full time occupation
- Name of any surviving spouse or civil partner

The Registrar will give you:

- A certificate for Burial or Cremation ('Green Form') giving permission for the body to be buried or for an application for cremation to be made. This is required before you can make the funeral arrangements.
- If the deceased is to be buried or cremated outside of England or Wales the coroner will issue the necessary forms.
- A certificate of Registration of Death (Form BD8) issued for the Benefits Agency.

Certified copies of the death certificate

You may also need to purchase extra copies of the death certificate. A death certificate is a certified entry of death in the register.

You may need these for banks, building societies, solicitors or for pension/insurance claims. The register office will be able to advise on the possible number of copies required, but there will be a charge for each copy.

Certificates obtained at time of registration are £4.00 each. They may be obtained after registration, but will cost more money.

Tell Us Once

When you are dealing with the emotional difficulties that come with bereavement, Walsall Registration Services can help you with informing those local and central government departments who need to be notified of your change in circumstances.

Following registration of the death you may access, in the Register Office, the 'Tell us Once' Service. This service enables you to inform a number of Government departments of the death. Please ask at the Register Office about details.

Hours of opening and location maps of Register Office

To arrange an appointment telephone **0300 555 2847 option 4**

Opening hours:

Monday, Tuesday, Thursday and Friday - 9.00am to 4.30pm

Wednesday - 9.30am to 4.30pm

Standby service is available on a weekend and bank holiday for those who, for religious or cultural reasons, need to make burial provision without delay.

Walsall Register Office

Civic Centre

Hatherton Road

Walsall WS1 1TN

www.walsall.gov.uk/communityliving/deathbereavement/bereavement.asp



Who Do I Need To Tell?

Tell us Once is a free service provided by the Register Office.
The following departments will be informed through this service:-

Local Councils

- Housing Benefit Office
- Council Tax Payments and Benefits Office
- Council Housing
- Libraries
- Blue Badges – please bring the blue badge with you if available
- Adult Social Care
- Children's Services
- Collection of payments for Council Services
- Electoral Services
- Department for Work and Pensions
- Child Benefit
- Child Tax Credit or Working Tax Credit

Identity and Passport Service

- Passport Cancellation

Driver and Vehicle Licensing Agency

- Driving Licence Cancellation

In addition to the above there will be many other organisations to contact.

Please use the following as guidance to see if you have contacted everyone you need.

- Bank, Giro, Credit Cards, Building Society
- Place of work (Occupational Pension)
- Family Doctor
- Executors of the estate (Will)
- Solicitor
- Landlord
- Inland Revenue
- Electricity, Gas, Telephone, Water companies
- Royal mail, newsagent and milk deliveries
- Priest, Vicar, Minister or Faith Leader
- Schools, College or University attended
- Residential or Nursing Home
- Library Service
- Careline (personal alarm service)
- Cancel any appointments
- Community Equipment Service (CES)

Some Advice You May Find Helpful

Funeral costs

Funerals are expensive although basic costs tend to be similar. However, the final cost can vary considerably. Do not be afraid to mention your budget or obtain estimates from several Funeral Directors.

Financial help may be available if you receive benefits or if the person who has died has no next of kin. Contact the Department of Work and Pensions (DWP) before making any arrangements. Telephone: 0345 608 8601 www.jobcentreplus.gov.uk

Burials abroad

If the person is to be buried in a country other than England or Wales a Funeral Director will be able to assist you with this.

When a body is being taken out of the country for burial, a free from infection letter is required. This may be obtained by the hospital doctor who has issued the death certificate.

When you register the death, you will need to obtain at least two certified copies of the death certificate (some consulates and embassies require more). You need to give the copies to your Funeral Director who will then obtain an 'Out of England Certificate' (Form 104). Information for weekends/bank holidays will also be given in order to hasten the normal process.

Probate

You should try to find out if the deceased had made a Will and whether it is held by their solicitors. This may contain information regarding the deceased's wishes for the funeral.

It will also enclose the names of the executors or persons legally entitled to deal with the deceased's estate. Your solicitors will assist you with the administration of the estate and any questions relating to taxation that may arise, for further information:

Bereavement Advice Centre Telephone: 0800 634 9494

www.bereavementadvice.org

www.dwp.gov.uk 'What to do After a Death' Booklet DWP

Help And Support Dealing With Bereavement

Introduction

Grieving is a natural response to the loss of someone close to you.

The booklet attempts to describe the experience of grieving for both adults and children. It is not a 'how to grieve' manual but rather an aid to understanding what can be a very difficult and painful time.

The booklet features details of a number of support organisations.

Grieving

Bereavement is something which all of us experience at some time in our lives. The experience of loss can be difficult and hard to accept. We may feel confused, uncertain, overwhelmed and sad. A whole rollercoaster of emotions may be experienced.

This is grieving.

This leaflet describes some of the feelings that people have when they grieve. Not everyone will experience all of these feelings and they may come in any order.

Grieving is normal and people will react differently in their own way. There is no time limit as to how long you may experience the feelings associated with grief.

Allow yourself time for healing to take place.

Numbness and Shock

At first you may feel numb and a sense of shock and disbelief. You may find it hard to accept your loss. This is a very common and normal reaction.

Guilt and Anger

It is not uncommon to feel guilty as you think of things that you should have said or done. You may have strong feelings of anger; anger at yourself for the things you said or always meant to say. You may be angry and want to blame those around you, close family members or those who cared for the person who has died. You may feel anger towards the person who has died.

Longing

Longing is not unusual. You may feel a physical aching in your heart. You may imagine that you see them in the street, on the bus or hear their voice although you know that they are dead.

Feeling low and problems sleeping

It is not uncommon to feel low. You may feel tired and unable to settle or sleep. You may feel hungry, but not interested in your food. Concentration and thinking straight can be difficult, simple problems may be blown out of all proportion. It is not unusual to feel run down and tired, to experience aches and pains such as stomach upset. Whilst all of this can be quite common for those grieving if you feel very unsettled do visit your family doctor (GP).

Feelings Of Isolation

When someone, who has been a big part of your life, has died you can feel very empty and the feelings of isolation can be very strong. Indeed you may feel lonely even in the company of others. Friends and neighbours may avoid you because they don't know what to say or are worried that if they say anything it may be the wrong thing and will upset you.

They may simply not understand your loss or they may be grieving too. It may help to take the first step, letting them know that you would appreciate their friendship and support.

Making changes

It may feel that life maybe more bearable if you make changes to avoid painful memories. Try to avoid altering things too soon.

In time

Time in itself does not heal. It is allowing yourself to grieve in that time that is of help.

You will find memories are perhaps less painful. You will find yourself being able to remember without becoming too distressed. Your memory of them maybe more bearable but you will not have forgotten them. Allow yourself to laugh, cry and be angry. You have lost someone, it hurts.

Things to consider

- Allow yourself time and space to grieve, in the way that feels right for you. Generally there is no right or wrong way to grieve however be mindful of making unhelpful and unhealthy choices in your grief. Try to accept help from others.
- Take care of yourself, eat sensibly and check with your doctor about any health worries.
- When the time feels right try to consider setting new routines, look at areas of importance and interest.
- Sharing your feelings can be helpful. It is not always easy to do this with family and friends. If this is so, the organisations listed in this leaflet are available to help.

Children's Grief

A close death will impact on the children in the family as much as on the adults concerned, however they tend to show their grief differently. For instance, older children and adults tend to move in and out of their grief slowly, whereas younger children do this more quickly.

Children also tend to express their grief through changes in their behaviour, rather than by talking and crying.

Behaviour changes

At times following bereavement, younger children may seem very sad but then quite quickly ask an everyday question, such as "What are we having for dinner?" This may seem strange to adults, but it doesn't mean they care any less. They just find it more difficult to find the words to express how they are feeling. Children's behaviour may also change as they are affected by grief. They may become angry, have more temper tantrums, or show more challenging behaviour at school. Alternatively they may become more withdrawn and quiet, doing their best to be as good as possible to help their family and those around them knowing they are also sad. Their changed behaviours may include physical symptoms, such as tummy pains, or regression back to earlier ways of behaving, such as bed wetting. Babies may cry more and be harder to console or become more withdrawn. All of these behaviour are likely to resolve in time, with the support of their carer(s).

Children may also become clingy and worry that their remaining family member(s) could die too. It helps to let them know that their carer(s) are well and it is unlikely they are going to die too. As children may behave differently at school and at home so it helps to keep in touch with the school and let their teachers know what has happened.

Needing To Understand

Children need help to understand what has happened and their information needs will change according to their age and level of development. Young children may find it hard to accept that death is irreversible, and may ask lots of questions about what has happened or where the deceased has gone. Older ones will understand that death is permanent, but may have more 'Why?' and 'How?' questions. It is important they are offered the space to talk when they are ready. It helps if adults answer their questions as honestly as they can. Using words which are likely to make things clearer, such as 'daddy/mummy died' rather than 'daddy/mummy has gone to sleep', helps to prevent misunderstandings. Children may also worry that they somehow caused the death, or that the person died because they were naughty. They need to understand the death was not their fault.

Needing Routines

It is reassuring to children when they know what to expect. They may be worried about who will do the things that the deceased used to do and ask questions like "who is going to take me to school now?" Maintaining their usual routines where possible helps to reassure children that aspects of their life can remain the same and will help them to adapt, in time, to their new life without their family member.

Getting Help

Occasionally children struggle with adapting to the changes in their lives following bereavement and professional support may be needed if the carer(s) or the school have serious concerns. Most children cope well with the support of family and friends. Helping a grieving child is demanding of their bereaved carer(s). Most people cope well, but it may be helpful for the carer(s) to have professional input if they find things difficult.

Bereavement counselling can offer space for carer(s) to grieve and support them in the ability to help their children themselves.

Support Organisations

Age UK

Offers advice, information and services for the elderly and their carers.

 **0800 169 6565**

 **Local contact: 01922 638825**

www.ageuk.org.uk

Bereavement Advice Centre

Bereavement Advice Centre advises people on what they need to do after a death.

 **0800 634 9494**

www.bereavementadvice.org

Bereavement Service for Cancer & Palliative Care

Walsall Healthcare NHS Trust
Individual support is provided to those bereaved by way of cancer or other palliative conditions.
Pre-grief work is undertaken.

Walsall Palliative Care Centre
Goscote Lane, Walsall WS3 1SJ

 **01922 602570**

Bereavement Trust

A national helpline for bereaved persons.

General helpline:

 **0800 435 455**

Support available
6.00pm - 10.00pm every evening
www.bereavement-trust.org.uk

Bridging the Gap

Bereavement Support available from 1.00pm - 3.00pm every Friday.

79a Stafford Street, Willenhall
WV13 1RT

 **01902 606615**

Chaplaincy Services - Manor Hospital

Chaplains are available to offer listening and pastoral care and can give advice on funeral arrangements.

 **01922 656216**

Child Death Helpline

Telephone support by bereaved parents for bereaved parents.

 **0800 282986**

Email: contact@childdeathhelpline.org.uk
www.childdeathhelpline.org.uk

Childhood Bereavement Network

Provides access to information, guidance and support services for bereaved children and carers.

 **020 7843 6309**

www.childhoodbereavementnetwork.org.uk

Compassionate Friends

An organisation of bereaved parents and their families.

 **0345 123 2304**

www.tcf.org.uk

Cruse Day by Day Helpline

CRUSE national provide information and support through a telephone helpline and website.

Local face to face support available outside Walsall.

Interactive website provided for young people and access to email support.

 **0808 808 1677**

www.cruse.org.uk

CRY

(Cardiac Risk in the Young)

Offers support to families who have lost an apparent healthy young person to sudden cardiac death.

 **01737 363222**

www.c.r.y.org.uk

Epilepsy Bereaved

PO Box 112, Wantage,
Oxfordshire OX12 8XT

 **01235 772852**

www.sudep.org

Lesbian and Gay Bereavement Project

A helpline that offers a listening ear to lesbians and gay men who have been bereaved or are preparing for bereavement as well as to family and friends, colleagues and carers.

Counselling Department,
Lighthouse, West London
111-117 Lancaster Road, London
W11 1QT

 **020 7403 5969**

Miscarriage Association

Provides information, help and support for those suffering pregnancy loss.

17 Wentworth Terrace, Wakefield,
West Yorkshire WF1 3QW

 **01924 200799**

Helpline Monday - Friday
9.00am - 4.00pm

Email:

info@miscarriageassociation.org.uk

www.miscarriageassociation.org.uk

Road Peace

Provides support and information and local contact for those bereaved or injured in a road crash.

 **0845 4500 355**

www.roadpeace.org

Samaritans

The service is available 24 hours a day for people who are experiencing feelings of distress or despair, including those which may lead to suicide.

24 hour service

 **116 123 or 01922 624000**

www.samaritans.org

SAMM (Support After Murder and Manslaughter)

SAMM provides a confidential telephone helpline where you can talk to someone who has experienced the devastating effects of murder/manslaughter.

Kings Norton Police Station,
20 Wharf Road, Kings Norton
B30 3LT

☎ **0845 8723 440** or

☎ **0121 451 1618**

Email:

samm.national@gmail.com

www.samm.org.uk

SANDS (Stillbirth and Neonatal Death Society)

SANDS offer support to bereaved parents whose baby is stillborn or dies during or soon after their birth.

11 Belgrave Road, London
SW1V 1RB

☎ **0808 164 3332**

Email: **helpline@uk-sands.org**

www.sands.org.uk

Local contacts are available throughout the area.

Survivors of Bereavement by Suicide (SOBS)

Self help group which offers support to families and friends of those who have been bereaved by suicide.

☎ **0300 111 5065**

9.00am - 9.00pm daily

☎ **Local contact: 01922 724841**

www.uk-sobs.org.uk

Walsall Bereavement Support Service

The service offers support to residents of all ages who live in the Walsall Borough, irrespective of their relationship to the deceased person, the cause of death or the time that has elapsed since the death.

Globe House, 3 Bradford Place,
Walsall WS1 1PL

☎ **01922 724841**

www.wbss.org.uk

For Children And Young People

Bereavement Service for Cancer and Palliative Care Walsall Healthcare NHS Trust

Walsall Palliative Care Centre,
Goscote Lane, Walsall WS3 1SJ
☎ **01922 602570**

Childline

Childline is a confidential resource for children and young people where they can discuss anything - no problem is too big or too small.
☎ **0800 1111**

Cruse Young Persons Helpline

Specifically for young people.
Helpline and internet site which includes lads only forum.
☎ **0808 808 1677**
Email: hopeagain@cruse.org.uk
www.hopeagain.org.uk

Edward's Trust Sunrise

Support and counselling for children of school age who are bereaved of a parent, significant carer, sibling or friend.
**43a Calthorpe Road,
Birmingham B15 1TS**
☎ **0121 454 1705**
www.edwardstrust.org.uk

Grief Encounter

The grief encounter project aims to help bereaved children and young people rebuild their lives after a family death. The project aims to improve resources available to bereaved children and their families. It is designed to be used in conjunction with the grief encounters workbook.

The Lodge, 17 Eastend Road,
London N3 3QE
☎ **020 8371 8455**
www.griefencounter.org.uk

Swing Project Walsall Bereavement Support Service

Globe House, 3 Bradford Place,
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☎ **01922 645035**
www.wbss.org.uk

Winston's Wish

Winston's Wish helps support bereaved children and young people. They offer practical support and guidance to families', professionals and anyone helping to support a child affected by death. Excellent source for resources and information, the interactive website for children and young people is also very useful.
☎ **08088 020 021**
www.winstonswish.org.uk

Notes

This image shows a full page of white paper with horizontal dashed lines, typical of primary-ruled notebook paper. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Reference: Manor Hospital Bereavement Book

Review Date: February 2020

Publication Date: February 2018

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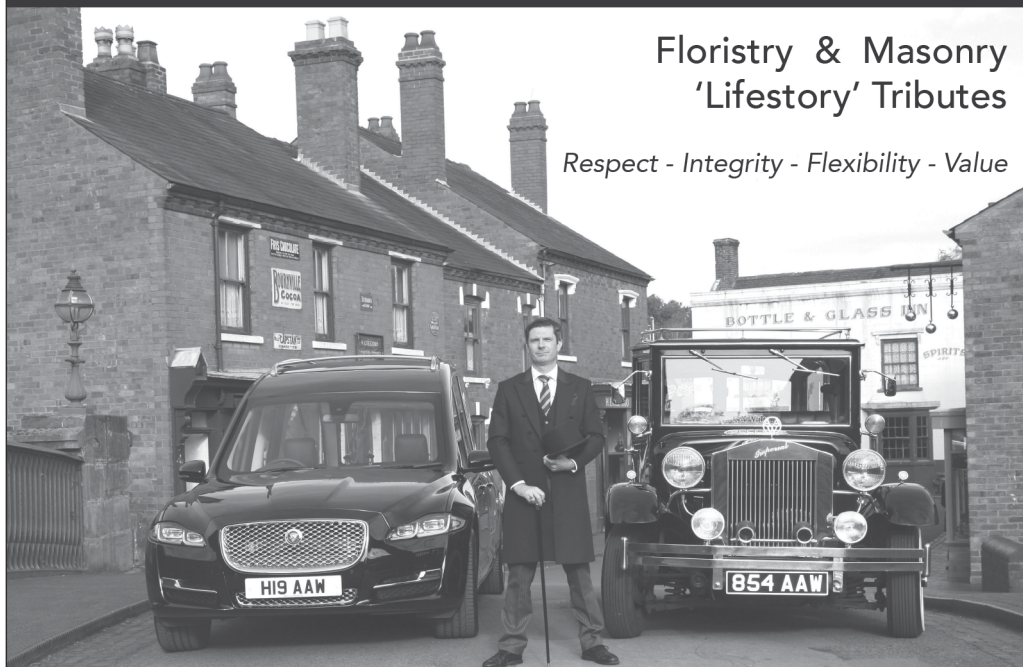
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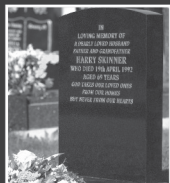
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